

Provider Complaint Summary Report

Health Plan ID: 2162438
 Health Plan Name: UnitedHealthcare Community Plan
 Health Plan Contact: xxx
 Contact Email: xxx
 Report Period Start Date: 4/1/2013
 Report Period End Date: 4/30/2013

BAYOU HEALTH Reporting

Document ID: SI182
 Document Name: PROVIDER COMPLAINT SUMMARY REPORT
 Reporting Frequency: Monthly
 Report Due Date: 15th of the month following end of reporting period
 File Type: Excel
 Subject Matter: Informatics (I)

Reporting Period	COMPLAINT STATUS	Total # of Complaints	# of COMPLAINTS by ISSUE CATEGORY						# Pending or Closed 31 to 90 Days Post File Date ¹	# Pending or Closed >90 Days Post File Date ¹	
			Claims/Payment	Covered Services	PAs/Referrals	PCP Auto-Assign/Linkages	Provider Registry/Directory	Lack of Information/Response			Other
Apr-2013	Complaints Received this Month	80	74		2	1		2	1		
	Total Closed this Month	293	287		2	1		2	1		
	Withdrawn by Provider										
	Per Internal Plan Complaint Process	293	287		2	1		2	1		
	Per DHH Review										
	Other										
	Total Pending (cumulative as of month end)	316	316								183
	Information needed from Provider										
	Internal Plan Review	316	316								183
	Referred to DHH										
Other											
2013 Year to Date (YTD)	Total Complaints Received YTD	704	659		32	1	1	10	8		
	Total Closed YTD	745	694		32	1	1	10	8		
	Withdrawn by Provider										
	Per Internal Plan Complaint Process	745	694		32	1	1	10	8		
	Per DHH Review										
	Other										

This purpose of this report is to capture and track the volume, type and status of PROVIDER complaints. A complaint includes any provider dispute of the CCN's policies, procedures, or any aspect of the CCNs administrative functions. **It DOES NOT include any provider appeals for the denial, reduction or suspension of medically necessary services nor any grievances or appeals filed by providers on behalf of members**, those are reported on the State Fair Hearing reports. Complaints should be relevant to Health Plan specific policies and practices and NOT to individual claim items. Please refer to Definitions for status & category details.

¹You must submit a complaint summary sheet detailing all pending or closed (A1) complaints not resolved within 30 to 90 days a(see format on "SI 182-attachment" TABS)

SI-182 - Attachment 1: Summary listing for Complaints Pending or Closed in Current Reporting Month that were closed 30 to 90 or more days after

Original Date Filed

Health Plan Name: UnitedHealthcare Community Plan

Reporting Period: 4/30/2013

Status Category Codes

P1-Information needed from Provider	C1-Withdrawn by Provider
P2-Internal Plan Review	C2-Per Internal Plan Complaint Process
P3-Referred to DHH	C3-Per DHH Review
P4-Other	C4-Other

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
7/10/2012 xxx		Michael Lifsey	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		294	P2
7/10/2012 xxx		St Charles Parish Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		294	P2
7/10/2012 xxx		Richard Piccione	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		294	P2
9/24/2012		Jon Cheek, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		218	P2
10/1/2012 xxx		Prather Clinic	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		225	P2
10/3/2012 xxx		Hood Memorial	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		225	P2
11/19/2012 xxx		Slidell Memorial	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		162	P2
2/1/2013 xxx		Fairway Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		88	P2
2/1/2013 xxx		Unknown	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		88	P2
2/1/2013 xxx		Ochsner Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		88	P2
2/1/2013 xxx		Ginger N. Delafosse, OD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		88	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
2/1/2013 xxx		Clinical Partners PA	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		88	P2
2/4/2013 xxx		Steven T. Atkins, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		85	P2
2/4/2013 xxx		Earl K. Long Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		85	P2
2/4/2013 xxx		Loidai Vo, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		85	P2
2/4/2013 xxx		Bryan Patrick Despinasse, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		85	P2
2/4/2013 xxx		Michelle M. Andre, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		85	P2
2/4/2013 xxx		Charon E. Gentile, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		85	P2
2/4/2013 xxx		Ochsner Medical Center Baton Rouge	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		85	P2
2/4/2013 xxx		Hollie B. Ortis, FNP	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		85	P2
2/5/2013 xxx		Chrissy V. Lalonde, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013 xxx		Opelousas Emergency Group	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013 xxx		Opelousas Emergency Group	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
2/5/2013	xxx	Touro Infirmary	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Powlin Viswas Manuel, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Unknown	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Unknown	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Daryl W. Mitchell MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Robert M. Hogan, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Emergency Group of Rapides, LLC	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Emergency Group of Rapides, LLC	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Carl G. Goodman, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Ochsner Medical Center Baton Rouge	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Luke Steven Bujenovic, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/5/2013	xxx	Daryl S. Marx, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
2/5/2013	xxx	Homer Memorial Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		84	P2
2/6/2013	xxx	Mohit Srivas Tava, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		83	P2
2/6/2013	xxx	Lawrence D. Breaux, OD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		83	P2
2/6/2013	xxx	Gregory N. Sossaman, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		83	P2
2/6/2013	xxx	James G. Howell, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		83	P2
2/6/2013	xxx	James G. Howell, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		83	P2
2/6/2013	xxx	St. Landry Extended Care Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		83	P2
2/6/2013	xxx	Riverlan Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		83	P2
2/6/2013	xxx	Brass Surgery Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		83	P2
2/7/2013	xxx	Esther B. DeJong, CNM	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/7/2013	xxx	Esther B. DeJong, CNM	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/7/2013	xxx	Gabriella C. Pridjian, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
2/7/2013	xxx	Harish Anand, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/7/2013	xxx	St. Helena Parish Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/7/2013	xxx	St. Helena Parish Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/7/2013	xxx	St. Helena Parish Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/7/2013	xxx	Michelle M. Andre, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/7/2013	xxx	Savoy Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/7/2013	xxx	Ochsner Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/7/2013	xxx	William T. Massengals, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		82	P2
2/8/2013	xxx	Ochsner Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		81	P2
2/8/2013	xxx	Ochsner Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		81	P2
2/8/2013	xxx	Lady of the Sea General Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		81	P2
2/8/2013	xxx	Wendy A. Waguespack, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		81	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
2/8/2013 xxx		Thomas E. Griffin II, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		81	P2
2/8/2013 xxx		Unknown	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		81	P2
2/8/2013 xxx		Sbah Varoqua, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		81	P2
2/11/2013 xxx		J. D. Elfert, Jr., MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
2/11/2013 xxx		Paul B. Stringfellow, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
2/11/2013 xxx		Pediatric Emergent Critical Care Serv.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
2/11/2013 xxx		Ochsner Medical Center Baton Rouge	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
2/11/2013 xxx		Keith P. Melancon, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
2/11/2013 xxx		Ambulatory Surgical Center of Opelousas	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
2/11/2013 xxx		Robin B. Dale, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
2/11/2013 xxx		Lake Charles Memorial Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
2/11/2013 xxx		Laura G. Cummings, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
02/11/2013	xxx	Willis Knighton South	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
02/11/2013	xxx	Reliopath LLC	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		78	P2
02/12/2013	xxx	Darrell S. Barnett, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		77	P2
02/12/2013	xxx	Stephen O Sessums, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		77	P2
02/12/2013	xxx	Darrell S. Barnett, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		77	P2
02/12/2013	xxx	Scott M. Barron, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		77	P2
02/12/2013	xxx	Steven P. Unkel, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		77	P2
02/12/2013	xxx	Daksha B. Turakhia, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		77	P2
02/12/2013	xxx	Tulane University Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		77	P2
02/13/2013	xxx	Humberto I. Aguilar, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		76	P2
02/13/2013	xxx	George R. Williams, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		76	P2
02/13/2013	xxx	Lasalle General Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		76	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
02/13/2013	xxx	Earl K. Long Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		76	P2
02/13/2013	xxx	Desoto Regional Health System	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		76	P2
02/13/2013	xxx	Nicole V. Michael, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		76	P2
02/13/2013	xxx	Cynthia W. Baker, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		76	P2
02/14/2013	xxx	Avoyelles Hospital, LLC	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		75	P2
02/14/2013	xxx	Nicole V. Michael, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		75	P2
02/14/2013	xxx	Ryna J. Matherne, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		75	P2
02/14/2013	xxx	Susan W. Boyd, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		75	P2
02/14/2013	xxx	Baton Rouge General Med. Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		75	P2
02/14/2013	xxx	WK CRNA Group	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		75	P2
02/14/2013	xxx	Quynh T. Dang, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		75	P2
02/14/2013	xxx	Nona K. Epstein, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		75	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
02/15/2013	xxx	Kevin Marler MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/15/2013	xxx	Sunny Z. Hussain, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/15/2013	xxx	Doctors Imaging Services, LLC	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/15/2013	xxx	Dwan S. Mabry, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/15/2013	xxx	Robert M. Hogan, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/15/2013	xxx	Mark H. Dawson, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/15/2013	xxx	Manohar R. Manchandia, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/15/2013	xxx	Manohar R. Manchandia, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/15/2013	xxx	Brian Patrick Des Pinasse, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/15/2013	xxx	Manohar R. Manchandia, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		74	P2
02/18/2013	xxx	Earl K. Long Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		71	P2
02/18/2013	xxx	Robert M. Hogan, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		71	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
02/18/2013	xxx	John A. Mata, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		71	P2
02/18/2013	xxx	Daniel P. Monkry, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		71	P2
02/18/2013	xxx	David A. Boudreax, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		71	P2
02/18/2013	xxx	Ambulatory Srurgical Center of Opelousas	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		71	P2
02/19/2013	xxx	Carl G. Goodman, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Sandra A. Franz, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Bernard C. Fruge, Jr., MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Jack D. Fair, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Veronica G. Gillispie, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Stephen A. Rynick, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Diagnostic Imaging Assoc.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Ochsner Medical Center Baton Rouge	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
02/19/2013	xxx	William T. Massengals, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Horace L. Mitchell, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Lipu Kng, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Diagnostic Imaging Assoc.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Baton Rouge Speech and Hearing	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Ochsner Medical Center Baton Rouge	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Bernard C. Fruge, Jr., MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Mark H. Dawson, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Baton Rouge General Med. Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	D. Thomas Curtis, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Baton Rouge General Med. Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2
02/19/2013	xxx	Baton Rouge General Med. Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		70	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
02/20/2013	xxx	Athur J. Delahoussaye, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Nicloe Jones, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Pelican Pediatrics, LLC	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Baton Rouge General Med. Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Savoy Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Charles J. Monier, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Sharad Gunda, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Stephen C. Duplechain, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Brass Surgery Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Terrebone General Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	J Lindhe Guarisco, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2
02/20/2013	xxx	Parish Anesthesia of New Orleans	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		69	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
02/21/2013 xxx		Arena Anesthesia	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Lafayette General Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Riverlan Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Heart Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Lady of the Sea General Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Lady of the Sea General Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Louisiana Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Ryna J. Matherne, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Paula S. Luccia, NP	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Thomas E. Griffin II, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		Kristen S Johnson, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2
02/21/2013 xxx		David S. Kirsch, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		68	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
02/22/2013	xxx	Washington-St. Tammany Regional Med. Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		67	P2
02/22/2013	xxx	Earl K. Long Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		67	P2
02/22/2013	xxx	Red Stick Emergency Group	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		67	P2
02/22/2013	xxx	Andrew Hoffman III, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		67	P2
02/27/2013	xxx	Eric P. Elias, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/27/2013	xxx	Pediatric Services of America, Inc.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/27/2013	xxx	Lake After Hours LLC	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/27/2013	xxx	Vithavas Tangpricha, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/27/2013	xxx	Red Stick Emergency Group	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/27/2013	xxx	WK Bossier OBGYN	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/27/2013	xxx	Touro Infirmary	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/27/2013	xxx	Heart Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
02/27/2013	xxx	Cupress Point Surgical Hosp.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/27/2013	xxx	John Kyle Schab, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/27/2013	xxx	Stephen O Sessums, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		62	P2
02/28/2013	xxx	Donald W Barnes, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		61	P2
02/28/2013	xxx	Mead Phelps Boyd MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		61	P2
03/01/2013	xxx	Natchitoches Parish Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2
03/01/2013	xxx	Rajesh K. Sharma, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2
03/01/2013	xxx	Benjamin B. Close, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2
03/01/2013	xxx	Tina Monlezun, FNP	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2
03/01/2013	xxx	Thomas E Griffin, III, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2
03/04/2013	xxx	Surigical Specialty Center of BR	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2
03/04/2013	xxx	WK Pierrmont Women's Clinic	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
03/04/2013	xxx	Allen S. Josephn MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2
03/04/2013	xxx	Medical Center of LA	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2
03/04/2013	xxx	Ira H. Thorla, Jr. MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		57	P2
03/05/2013	xxx	Lafayette Surgical Specialty Hosp.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		56	P2
03/05/2013	xxx	Radiology Interventioanl Assoc.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		56	P2
03/05/2013	xxx	Meade Phelps Boyle, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		56	P2
03/05/2013	xxx	Mark C. Petitjean, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		56	P2
03/05/2013	xxx	Daryl S. Marx, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		56	P2
03/06/2013	xxx	Carl W. Scherer, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		55	P2
03/06/2013	xxx	Robert M. Hogan, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		55	P2
03/06/2013	xxx	St. Tammany Parish Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		55	P2
03/06/2013	xxx	Gary Menszer, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		55	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
03/06/2013	xxx	JD Elfert, Jr. MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		55	P2
03/06/2013	xxx	Cornel H. Leblanc, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		55	P2
03/06/2013	xxx	Nina M. Gazmen, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		55	P2
03/06/2013	xxx	Clinical Partners PA	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		55	P2
03/06/2013	xxx	Women's and Children's Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		55	P2
03/07/2013	xxx	Richare Clarke, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		54	P2
03/07/2013	xxx	Amanda M. Lacombe, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		54	P2
03/07/2013	xxx	Ginger N. Delafosse, OD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		54	P2
03/07/2013	xxx	William K. Katzenmeyer, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		54	P2
03/07/2013	xxx	Steven C. East, OD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		54	P2
03/07/2013	xxx	Edwin B. Ross, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		54	P2
03/08/2013	xxx	Richard H. Fei, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
03/08/2013	xxx	ZVI Aviner, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2
03/08/2013	xxx	Abrom Kaplan Mem. Hosp.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2
03/08/2013	xxx	Leon C. Lahaye, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2
03/08/2013	xxx	Ochsner Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2
03/08/2013	xxx	John D. Hinrichsen, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2
03/08/2013	xxx	Alan B. Richards, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2
03/08/2013	xxx	Robert C. Laderer, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2
03/08/2013	xxx	Ambulatory Surgical Center of Opelousas	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2
03/08/2013	xxx	Lauren H. Runnels, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		53	P2
03/11/2013	xxx	Duane J. Luke, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		50	P2
03/11/2013	xxx	Wendy A. Waguespack, OD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		50	P2
03/11/2013	xxx	Irum Alisha Qureshi, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		50	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
03/12/2013	xxx	Union Gen Hosp.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		49	P2
03/12/2013	xxx	Michelle M. Andre, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		49	P2
03/13/2013	xxx	Natchitoches Anesthesia	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		48	P2
03/13/2013	xxx	Dermatology Clinic	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		48	P2
03/13/2013	xxx	Emery Edward Worley, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		48	P2
03/13/2013	xxx	Radiology Associates	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		48	P2
03/13/2013	xxx	Radha Vanukuri, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		48	P2
03/13/2013	xxx	Gayathri D. Talluri, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		48	P2
03/13/2013	xxx	David M. Mitchell, OD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		48	P2
03/13/2013	xxx	Franklin Foundation Hosp.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		48	P2
03/13/2013	xxx	John Kyle Schwab, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		48	P2
03/14/2013	xxx	Pediatrics Emergent	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		47	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
03/14/2013	xxx	Arthur J. Delahoussaye, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		47	P2
03/14/2013	xxx	David W. Snyder, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		47	P2
03/15/2013	xxx	Our Lady of the Lake Reg. Med. Ctr.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		46	P2
03/15/2013	xxx	William S. Richardson, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		46	P2
03/15/2013	xxx	Michael S. Durel, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		46	P2
03/15/2013	xxx	Mirza A. Beg, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		46	P2
03/18/2013	xxx	John A. Mata, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		43	P2
03/19/2013	xxx	Jose Miguel Simon, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		42	P2
03/19/2013	xxx	Bryan Granger, OD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		42	P2
03/19/2013	xxx	Manohar R. Manchandia	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		42	P2
03/19/2013	xxx	Christus Schumpert St. Mary Place Medical Center	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		42	P2
03/19/2013	xxx	Greg A. Bizette, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		42	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
03/19/2013	xxx	Brad W. Lebert, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		42	P2
03/19/2013	xxx	Lois H. Gesn, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		42	P2
03/20/2013	xxx	Powlin Viswas Manuel, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		41	P2
03/20/2013	xxx	Kaplan Memorial Hosp.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		41	P2
03/20/2013	xxx	Jack D. Fair, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		41	P2
03/21/2013	xxx	Critical Care Services	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		40	P2
03/21/2013	xxx		TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		40	P2
03/21/2013	xxx	Todd. H. Pullin, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		40	P2
03/21/2013	xxx	Luris M. Sanchez, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		40	P2
03/21/2013	xxx	Michael Langiulli, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		40	P2
03/22/2013	xxx	Convenient Care	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		39	P2
03/22/2013	xxx	Susan E. Kemp, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		39	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
03/22/2013	xxx	Andrea M. Garudy, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		39	P2
03/22/2013	xxx	Iberia Gen. Hosp.	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		39	P2
03/22/2013	xxx	Apex Anesthesia	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		39	P2
03/25/2013	xxx	Luke Steven Bujenovic, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		36	P2
03/25/2013	xxx	Doctors Hosp at Deer Creek	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		36	P2
03/25/2013	xxx	William Sargent, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		36	P2
03/25/2013	xxx	Nabeel Hasan Khan, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		36	P2
03/25/2013	xxx	Andre L. Pinac III, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		36	P2
03/26/2013	xxx	Morehouse General Hospital	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		35	P2
03/26/2013	xxx	Lehman K. Preis, JR, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		35	P2
03/26/2013	xxx	Reliopath, LLC	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		35	P2
03/26/2013	xxx	Bradley S Shore, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		35	P2

Date Filed (YYYYMMDD)	Name of Person Filing Complaint	Organization	Summary of Complaint	Summary of Attempts to Resolve Complaint	Date Closed (YYYYMMDD)	# of Days Pending or to Close	Status Category
03/27/2013	xxx	Floyd Buras, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		34	P2
03/27/2013	xxx	John W. Gallaspy, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		34	P2
03/27/2013	xxx	James G. Howell, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		34	P2
03/27/2013	xxx	Tandem Anesthesia, LLC	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		34	P2
03/27/2013	xxx	Tariq Ahmed, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		34	P2
03/28/2013	xxx	Urgent Care and Family Medicine	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		33	P2
03/28/2013	xxx	Robert L. Lapidus, MD	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		33	P2
03/29/2013	xxx	Brian Patrick Despinasse, MD	Void Complaint	We have identified a fix for this providers concern and will be reprocessing his claims.		32	P2
03/29/2013	xxx	Houma Emerg. Medicine	TPL Complaint	We are confident that we have resolved our TPL concerns and will work individually with any provider who is still experiencing denials to assist.		32	P2