

Pre-Certification Summary

Health Plan ID:	2162845
Health Plan Name:	Louisiana Healthcare Connections - LA
Health Plan Contact:	***
Contact Email:	***
Report Period Start:	7/1/2013
Report Period End:	9/30/2013

BAYOU HEALTH Reporting

Document ID:	PQ188
Document Name:	PRIOR AUTHORIZATION & PRE-CERT SUMMARY REPORT
Reporting Frequency:	Quarterly
Report Due Date:	10/30/2013
File Type:	Excel
Subject Matter:	Quality (Q)

Plan ID	Type of Service	Pre-Authorization Summary				Standard Authorizations				Expedited Authorizations		
		Total Requested	Total Approved	Total Denied	Total Pending	Total Requested	%determined within 2 Business days	%determined within 14 Calendar days	%determined within 28 Calendar days	DME- %determined within 25 Calendar days	Total Requested	%complete within 72 hours
2162845	Auditory Services	21	19	2	0	21	76.19%	100.00%	100.00%		0	0.00%
2162845	Biopharmacy	184	28	29	127	176	79.55%	99.43%	99.43%		8	100.00%
2162845	Cochlear Implants & Surgery	5	5	0	0	5	100.00%	100.00%	100.00%		0	0.00%
2162845	DME	401	339	53	9	369	84.28%	99.73%	100.00%	100.00%	30	100.00%
2162845	Genetic Testing & Counseling	16	6	9	1	16	87.50%	100.00%	100.00%		0	0.00%
2162845	Home Health	891	836	48	7	890	92.13%	99.66%	99.89%		1	100.00%
2162845	Imaging	242	239	3	0	236	97.46%	99.58%	99.58%		6	100.00%
2162845	Inpatient Services (S&P)	23	16	5	2	23	91.30%	95.65%	100.00%		0	0.00%
2162845	Neuropsych Testing	2	2	0	0	2	100.00%	100.00%	100.00%		0	0.00%
2162845	Nutritional Supplements and/or Services	248	170	78	0	244	77.46%	99.59%	100.00%		4	100.00%
2162845	Observation	288	217	70	1	288	92.01%	100.00%	100.00%		0	0.00%
2162845	OB Ultrasound	392	367	24	1	392	90.82%	99.74%	99.74%		0	0.00%
2162845	Office Visit	1203	1200	0	3	1203	99.58%	99.75%	99.83%		0	0.00%
2162845	Orthotics	45	40	5	0	45	73.33%	97.78%	97.78%		0	0.00%
2162845	Outpatient Services	699	584	41	74	677	88.33%	99.41%	100.00%		21	100.00%
2162845	Outpatient Surgery	53	51	2	0	53	96.23%	100.00%	100.00%		0	0.00%
2162845	Pain Management	42	31	11	0	42	78.57%	100.00%	100.00%		0	0.00%
2162845	Prosthetics	26	22	4	0	26	80.77%	100.00%	100.00%		0	0.00%
2162845	Sleep Study	207	202	5	0	207	95.65%	100.00%	100.00%		0	0.00%
2162845	Stereotactic Radiosurgery	1	1	0	0	1	100.00%	100.00%	100.00%		0	0.00%
2162845	Therapy	1158	1125	31	2	1158	94.04%	99.83%	99.91%		0	0.00%
2162845	Transport	168	162	6	0	168	100.00%	100.00%	100.00%		0	0.00%
Total		6315	5662	426	227	6242	92.26%	99.70%	99.87%		70	100.00%

Standard Authorizations	LI Type = "Standard"
Expedited Authorizations	LI Type = "Urgent"

This report was based on LA Healthcare Connections' understanding of the current report specifications provided by DHH. The report programming is still under review, thus any changes may result in resubmission of the report. This report should not be used for comparative purposes until all reporting format and specifications have been finalized.

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Pre-Certification Summary						Standard Authorizations				Concurrent Review			Post Service Authorizations	
Plan ID	Level of Care	Total Days Requested	Total Days Approved	Total Days Denied	Total Days Pending	Total # Requested	% determined within 2 Business days	% determined within Calendar 14 days	% determined within 28 Calendar days	Total Requested	% complete within 1 Business day	% complete within 2 Business days	Total Requested	% complete within 30 days
2162845	Acute	29,211	25,387	3,467	357	295	97.63%	100.00%	100.00%	8995	98.14%	99.77%	81	98.77%
2162845	LTAC	1,256	1,030	226	0	12	100.00%	100.00%	100.00%	70	98.57%	100.00%	0	0.00%
2162845	Rehab	977	921	42	14	32	96.88%	100.00%	100.00%	60	100.00%	100.00%	0	0.00%
Total		31,444	27,338	3,735	371	339	97.64%	100.00%	100.00%	9125	98.16%	99.77%	81	98.77%

Standard Authorizations	LEVEL_OF_URGENCY="Standard"
Concurrent Review	LEVEL_OF_URGENCY="Concurrent"
Post Service Authorization	LEVEL_OF_URGENCY="Retro"

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