

NOMs Domain	Performance Measures					
	Mental Health			Substance Abuse		
	Performance Measure/Indicator	Definition	Performance Calculation	Performance Measure/Indicator	Definition	Performance Calculation
Reduced Morbidity	01. Percentage of persons reporting improved functioning	An improvement in functioning is indicated by an average score for 2.5 or lower on all items in the measure	NUMERATOR: The number of persons reporting positively about their functioning DENOMINATOR: The total number of persons responding	01. Percentage of persons showing abstinence from alcohol, drug use	Abstinence from alcohol/drug use is defined as no use in past 30 days for all substances (primary, secondary, tertiary drugs of choice) reported 30 days prior to admission and 30 days prior to discharge for those persons who completed at least six weeks of treatment. Persons reporting zero use at admission are excluded.	NUMERATOR: Number of persons who stayed in treatment at least six weeks and achieved abstinence from alcohol/drugs at discharge DENOMINATOR: Total number of persons who were in treatment at least six weeks at the time of discharge
	02. Percentage of persons reporting a reduction in symptom severity: Depression Domain	A decrease in symptoms is indicated when the average score of all items in the domain at follow-up assessment is lower than the average score of all items in the domain at intake (i.e. greater than 0 difference).	NUMERATOR: The number of persons who show a decrease in the average symptom severity level at follow-up assessment DENOMINATOR: The total number of persons responding to the depression domain	02. Percentage of persons reporting reduced alcohol/drug use	A person reporting a reduction in use is indicated when the frequency of use at discharge is less than the frequency of use at admission for primary drug of choice. Persons reporting no drug use at admission are excluded.	NUMERATOR: Number of persons reporting a reduction in use of alcohol/drugs from 30 days prior to admission to 30 days prior to discharge for persons who stay in treatment at least six weeks DENOMINATOR: Total number of persons who stay in treatment at least six weeks
	03. Percentage of persons reporting a reduction in symptom severity: Anger Domain	A decrease in symptoms is indicated when the average score of all items in the domain at follow-up assessment is lower than the average score of all items in the domain at intake (i.e. greater than 0 difference).	NUMERATOR: The number of persons who show a decrease in the average symptom severity level at follow-up assessment DENOMINATOR: The total number of persons responding to the anger domain			
	04. Percentage of persons reporting reduced alcohol/drug use (co-occurring disorders)	Co-occurring substance use- persons receiving MH treatment who are abusing substances,	NUMERATOR: The number of persons reporting a reduction in binge drinking/illicit drug use from admission to TeleSage Outcomes Measurement System three-month follow-up assessment DENOMINATOR: The total number of persons that reports greater than zero number of days at intake on at least one item			
Employment	05. Increased/ Maintained Employment: % of persons reporting increased/ maintained employment	A positive outcome is indicated when the number of days at six-month re-assessment are higher or the same number of days as compared to admission for all persons reporting at least 1 day of work for pay.	NUMERATOR: The number of persons who report an increase or have maintained the number of days worked for pay from admission to TeleSage Outcomes Measurement System six months reassessment DENOMINATOR: The total number of persons who responded to the TeleSage Outcomes Measurement System at six months re-assessment	03. Percentage of persons reporting increased/ maintained employment	Employed" includes those employed full time (35 or more hours per week), part time (less than 35 hours per week), occasional workers, and seasonal workers. Exclusion: Persons with the status of full-time or part-time student, unemployed, disabled, homemaker, institutional inmate, missing, other, and retired.	NUMERATOR: The number of persons who maintain or gain employment from admission to discharge for persons who stay in treatment for at least six weeks DENOMINATOR: The total number of persons who stay in treatment for at least six weeks
	06. Decreased school absences or expulsions: % of persons reporting decrease in the number of days of school absences or expulsions	A positive outcome is indicated when the number of days at six-month re-assessment are lower as compared to the number of days at admission	NUMERATOR: The number of persons reporting a decrease in the number of days absent or expelled at admission to TeleSage Outcomes Measurement System six months reassessment DENOMINATOR: The total number of persons who responded to the TeleSage Outcomes Measurement System at six months re-assessment	04. Percentage of persons reporting decrease in the number of days of school absences, suspensions, or expulsions	A positive outcome is indicated when the number of days at six-month re-assessment are lower as compared to the number of days at admission	NUMERATOR: The number of persons who report an decrease in the number of days absent or expelled at admission to six months reassessment DENOMINATOR: The total number of persons who responded at six months reassessment
Crime & Criminal Justice	07. Reduced arrests or remaining arrest free: % of persons reporting reduced number of arrests or remaining arrest free.	A reduction in arrests or remaining arrest-free is indicated when the number of times the person was arrested at six-month follow-up is lower than that at admission or remains zero at both points in time.	NUMERATOR: Number of persons reporting a reduction in arrests or remaining arrest-free from admission to TeleSage Outcomes Measurement System six month follow-up re-assessment DENOMINATOR: Total number of person at six-month re-assessment	05. Percentage of persons reporting reduced number of arrests or remaining arrest free	A reduction in arrests or remaining arrest-free is indicated when the number of times the person was arrested at six-month follow-up is lower than that at admission or remains zero at both points in time.	NUMERATOR: Number of persons reporting a reduction in arrests or remaining arrest-free from admission to discharge for persons who stay in treatment for at least six weeks DENOMINATOR: The total number of persons who stay in treatment for at least six weeks
Stability in Housing	08. Reduced homelessness: % of persons reporting reduced homelessness	Homeless is defined as persons having no fixed address. Persons living in shelters are considered homeless. A jail or correctional facility does not constitute stable housing.	NUMERATOR: Number of persons reporting a reduction in homelessness from admission to TeleSage Outcomes Measurement System six-month re-assessment DENOMINATOR: Total number of persons at TeleSage Outcomes Measurement System six-month re-assessment	06. Percentage of persons reporting reduced homelessness	Homeless is defined as persons having no fixed address. Persons living in shelters are considered homeless. A jail or correctional facility does not constitute stable housing.	NUMERATOR: Number of persons reporting a reduction in homelessness from admission to discharge for persons who stay in treatment for at least six weeks DENOMINATOR: The total number of persons who stay in treatment for at least six weeks
	09. Maintained independent/supported housing: % of persons who maintain independent/supported housing	Independent living is indicated by a residential status of living in a private house, condo, apartment, or rented room.	NUMERATOR: Number of persons reporting achieving or maintaining independent/ supported living from admission to TeleSage Outcomes Measurement System six-month re-assessment DENOMINATOR: Total number of persons at TeleSage Outcomes Measurement System six-month re-assessment	07. Percentage of persons who maintain independent/supported housing	Independent living is indicated by a residential status of living in a private house, condo, apartment, or rented room and maintains financial responsibility for housing whether supervised or not.	NUMERATOR: Number of persons reporting achieving or maintaining independent/ supported living from admission to discharge for persons who stay in treatment for at least six weeks DENOMINATOR: The total number of persons who stay in treatment for at least six weeks
Social Connectedness	10. Social connectedness: % of persons reporting positively about social connectedness	A positive response is indicated by an average score for all items in the measure is 2.5 or lower. Persons missing a response for two or more items in the domain are excluded.	NUMERATOR: The number of persons reporting positively about social connectedness DENOMINATOR: The total number of persons responding	08. Percentage of persons showing increased self-help groups or activities	Self-help group activities include participation in AA/ NA meetings and other supportive activities. A person reporting an increase in self-help activities is indicated when the frequency of attendance at discharge is higher than the frequency of attendance at admission.	NUMERATOR: Number of persons who have increased the number of days in self-help groups or activities from admission to discharge for those persons who stay in treatment at least six weeks DENOMINATOR: The total number of persons who stay in treatment for at least six weeks
Access/ Capacity	11. Per Capita Number of Persons Served	Using current population census	NUMERATOR: The unduplicated total number of persons served for MH DENOMINATOR: The total number of persons in the population to be served (e.g., LGE service area) as measured by the most recent census	09. Per Capita number of persons served	Using current population census	NUMERATOR: The unduplicated total number of persons treated for addictive disorders. DENOMINATOR: The total number of persons in the population to be served as measured by the most recent census
Retention	12. Percentage of persons discharged from a state psychiatric hospital and re-admitted within 30 days of discharge	The number in the numerator is based on re-admissions over a 30-day period to enable a 30-day follow-up period for those discharged during a period. For State-funded In-patient Psychiatry hospitals only. Not applicable for the LGEs.	NUMERATOR: The number of readmissions to a state hospital within 30 days of being discharged during the time period (not unduplicated). DENOMINATOR: The total number of discharges from a state psychiatric hospital or Acute Unit (Not unduplicated) NOTE: Felicians Forensic Patients excluded.	10. Percentage of persons who stay in treatment for at least six weeks	persons who stay in treatment for at least six weeks	NUMERATOR: The number of persons who remain in treatment for at least six weeks (42 days) as indicated by the number of days between admission and last date of service. DENOMINATOR: Persons discharged during the period (e.g., quarter year).
			NUMERATOR: The number of persons who drop out of treatment within 14 days of admission DENOMINATOR: Persons discharged during the period (e.g., quarter year).	11. Percentage of persons who drop out of treatment within 14 days of admission	persons who drop out of treatment within 14 days of admission	NUMERATOR: The number of persons who drop out of treatment within 14 days of admission as indicated by the number of days between admission and last date of service. DENOMINATOR: Persons discharged during the period (e.g., quarter year).
Perception of Care	13. Treatment outcomes: % persons reporting positively about treatment outcomes	A positive response is indicated by an average of 2.5 or higher. Persons missing a response for three or more items in the measure are excluded.	NUMERATOR: The number of persons reporting positively about treatment outcomes DENOMINATOR: The total number of persons responding regarding treatment outcomes	12. Percentage persons reporting positively about treatment outcomes	A positive response is indicated by an average of 2.5 or higher. Persons missing a response for three or more items in the measure are excluded.	NUMERATOR: The number of persons reporting positively about treatment outcomes DENOMINATOR: The total number of persons responding regarding treatment outcomes
Cost Effectiveness (not applicable for LGEs)	NA	NA	NA	NA	NA	NA
Use of Evidence-based Practices	15. Number of SM/EBD persons served for Mental Health treatment in evidence-based practices in community-based programs	persons served for Mental Health in evidence-based practices in community-based programs	The number of persons treated by EBP's	NA	NA	NA