



State of Louisiana
Louisiana Department of Health
Office of Behavioral Health

MEMORANDUM

DATE: February 24, 2023

TO: Coordinated System of Care Providers

FROM: Karen Stubbs Church, J.D. *KSC*
OBH Assistant Secretary

SUBJECT: ARPA Provider Incentives

The Office of Behavioral Health (OBH) is pleased to announce that we have received approval from the Centers for Medicare and Medicaid Services (CMS) to offer the following temporary incentive payments available to eligible Coordinated System of Care (CSoC) providers during calendar year 2023 using funding from the American Rescue Plan Act of 2021.

Provider	Summary of Payment Incentive
Licensed Mental Health Professionals & Psychiatrists	50% increase in current CSoC reimbursement rates to eligible providers delivering services in home and community-based settings.
Peers, Supervisors, Coaches, and Administrator employed by the Family Support Organization	Retention payment for staff employed at least 6 months. Incentive payment to peers and supervisors for attending state-sponsored mental health first aid training. Incentive payment to peer supervisors for attending state-sponsored targeted health training. Incentive payment to peers trained in state-sponsored targeted health training who provide group sessions based on state criteria.
Wraparound Facilitators, Supervisors, Coaches, Administrators employed by CSoC Wraparound Agencies	Retention payment for staff employed at least 6 months. Incentive payment to WFs and Supervisors based on performance for quality indicators pertaining to: <ul style="list-style-type: none">• Member utilization of LMHP or

	<p>psychiatrist services in home and community-based settings</p> <ul style="list-style-type: none">• Member follow-up with an eligible aftercare BH provider within 7 days following a mental health hospitalization.
CSoC Wraparound Agencies	<p>Incentive payment to WAAs based on performance for quality indicators pertaining to:</p> <ul style="list-style-type: none">• Decrease in member hospitalizations• Timely level of care evaluations• Timely plans of care• Decrease in member inpatient readmit rate• Members with at least one natural/informal support strategy on plan of care• Timely initial contact with members• Timely face-to-face contact with members• No vacancies and reduced WF to member ratio

OBH is partnering with Magellan Health of Louisiana, our CSoC Contractor, to implement incentive payments for CSoC providers. We will host informational sessions over the next month to provide an opportunity for providers to learn more about these incentive opportunities.

We appreciate your work in providing support and care to CSoC members.