

**APPENDIX XIII: TOTAL CLAIMS DENIED**

<b>Denial Type</b>	<b>Denial Type Count</b>	<b>All Denial Count</b>	<b>% of All Denials</b>
Lack of Prior Authorization	149,003	589,978	25.26%
Lack of Documentation	6,905	589,978	1.17%
Non-Covered Service	92,611	589,978	15.70%