

APPENDIX XVI: REPORT ON QUALITY MANAGEMENT

Please see appended reports at the following links titled:

[Quality Improvement–Clinical Management \(QI/CM\) Program Evaluation \(3/1/2013 through 2/28/2014\)](#)

and

[Louisiana CMC Magellan Health Services – Magellan Behavioral Health Utilization Management Program Description for Medicaid Managed Care \(3/1/2014 - 2/28/2015\)](#)