

**APPENDIX VIII: PERCENTAGE OF REFERRALS CONSIDERED IMMEDIATE,
URGENT AND ROUTINE**

Reporting Period SFY 2015: July 1, 2014 through June 30, 2015

Parish Name	EMERGENT		URGENT		ROUTINE	
	% of Auths	Average Hours to Decision	% of Auths	Average Hours to Decision	% of Auths	Average Hours to Decision
ACADIA	0.34%	0.15	15.81%	6.52	83.85%	46.88
ALLEN	0.70%	0.16	18.10%	0.16	81.21%	19.29
ASCENSION	0.34%	12.17	13.77%	9.50	85.89%	44.59
ASSUMPTION	0.85%	0.01	13.48%	12.68	85.67%	87.63
AVOYELLES	0.24%	0.07	10.72%	2.47	89.04%	55.84
BEAUREGARD	0.51%	0.08	22.60%	7.84	76.88%	26.00
BIENVILLE	0.59%	0.26	8.51%	0.01	90.89%	5.48
BOSSIER	0.17%	0.07	15.89%	9.78	83.95%	24.88
CADDO	0.24%	0.09	12.16%	6.65	87.60%	50.49
CALCASIEU	0.29%	0.10	15.72%	13.76	83.99%	28.45
CALDWELL	0.33%	0.00	11.24%	0.00	88.44%	8.52
CAMERON	0.00%	0.00	38.89%	0.00	61.11%	0.00
CATAHOULA	0.67%	0.17	9.53%	0.03	89.80%	10.65
CLAIBORNE	0.34%	0.17	19.93%	15.67	79.73%	13.89
CONCORDIA	0.15%	0.06	8.66%	0.01	91.19%	8.98
DE SOTO	0.21%	0.04	14.58%	8.36	85.21%	48.75
EAST BATON ROUGE	0.36%	2.32	13.75%	13.34	85.89%	42.00
EAST CARROLL	0.13%	0.00	10.08%	0.00	89.79%	7.54
EAST FELICIANA	0.25%	0.23	19.35%	0.05	80.40%	24.04
EVANGELINE	1.04%	0.18	17.45%	2.06	81.50%	13.38
FRANKLIN	0.19%	0.23	9.12%	0.01	90.69%	13.29
GRANT	0.22%	0.00	11.87%	5.01	87.91%	6.10
IBERIA	0.92%	2.11	18.12%	4.66	80.96%	12.72
IBERVILLE	0.55%	0.03	15.59%	2.50	83.86%	37.65
JACKSON	0.00%	0.00	13.25%	0.04	86.75%	3.06
JEFFERSON	0.31%	0.20	12.20%	12.32	87.49%	98.26
JEFFERSON DAVIS	0.19%	0.24	13.77%	0.13	86.04%	65.44
LA SALLE	0.25%	0.00	7.54%	0.01	92.21%	76.92
LAFAYETTE	0.54%	1.85	14.02%	11.06	85.45%	95.41
LAFOURCHE	0.35%	0.03	14.00%	9.02	85.65%	61.65
LINCOLN	0.23%	43.44	10.78%	6.31	88.99%	16.51
LIVINGSTON	0.59%	0.13	22.34%	12.38	77.07%	7.84
MADISON	0.30%	0.03	10.60%	2.55	89.10%	24.10
Missing/Invalid	0.00%	0.00	11.54%	176.00	88.46%	0.25
MOREHOUSE	0.49%	414.96	11.28%	3.62	88.22%	7.04
NATCHITOCHE	0.29%	0.06	12.60%	5.01	87.12%	20.87
ORLEANS	0.32%	7.60	8.90%	11.57	90.78%	33.91

OUACHITA	0.26%	6.30	9.49%	9.84	90.25%	64.40
PLAQUEMINES	0.76%	0.02	15.65%	0.01	83.59%	14.25
POINTE COUPEE	0.44%	0.12	20.89%	0.02	78.67%	66.53
RAPIDES	0.35%	0.10	13.13%	6.16	86.52%	21.86
RED RIVER	0.00%	0.00	16.07%	0.01	83.93%	23.50
RICHLAND	0.00%	0.00	10.44%	5.80	89.56%	26.70
SABINE	0.34%	0.00	9.73%	7.19	89.93%	68.00
SAINT BERNARD	0.28%	0.51	12.65%	7.16	87.07%	45.45
SAINT CHARLES	0.43%	7.57	15.27%	12.00	84.30%	11.83
SAINT HELENA	0.00%	0.00	18.87%	57.61	81.13%	68.37
SAINT JAMES	0.32%	0.16	10.57%	0.52	89.12%	36.36
SAINT LANDRY	0.30%	0.12	13.27%	8.25	86.44%	15.01
SAINT MARTIN	0.77%	0.07	17.24%	4.45	82.00%	20.78
SAINT MARY	0.59%	0.12	17.41%	17.47	82.00%	22.84
SAINT TAMMANY	0.35%	0.63	13.48%	4.09	86.17%	44.16
ST JOHN THE BAPTIST	0.45%	0.17	13.75%	4.87	85.80%	25.99
TANGIPAHOA	0.49%	0.31	16.51%	13.50	83.00%	23.28
TENSAS	0.00%	0.00	13.25%	0.01	86.75%	165.26
TERREBONNE	0.35%	18.97	15.07%	11.02	84.59%	10.70
UNION	0.15%	0.02	11.10%	10.74	88.75%	23.64
VERMILION	0.47%	0.16	20.42%	27.05	79.11%	5.16
VERNON	0.13%	0.03	16.06%	4.70	83.81%	21.49
WASHINGTON	0.21%	5,712.35	12.32%	0.32	87.47%	27.38
WEBSTER	0.07%	0.00	15.86%	21.46	84.07%	10.48
WEST BATON ROUGE	0.75%	0.12	15.35%	22.19	83.90%	37.75
WEST CARROLL	0.22%	0.43	9.78%	43.20	90.00%	1.96
WEST FELICIANA	0.90%	0.71	17.49%	0.01	81.61%	33.23
WINN	0.42%	0.10	9.21%	8.21	90.38%	51.44

Reporting Period LBHP Contract Closeout: July 1, 2015 through November 30, 2015

Parish Name	EMERGENT		URGENT		ROUTINE	
	% of Auths	Avg. Hours to Decision	% of Auths	Avg. Hours to Decision	% of Auths	Avg. Hours to Decision
ACADIA	0.73%	0.05	14.26%	0.11	85.01%	41.01
ALLEN	0.00%	0.00	20.35%	0.03	79.65%	2.46
ASCENSION	0.84%	0.05	12.57%	0.06	86.59%	14.79
ASSUMPTION	0.45%	0.00	11.61%	2.76	87.95%	34.30
AVOUELLES	0.46%	0.01	13.91%	0.03	85.63%	34.86
BEAUREGARD	0.67%	0.13	18.12%	0.01	81.21%	15.00
BIENVILLE	0.00%	0.00	12.61%	0.03	87.39%	5.48
BOSSIER	0.17%	0.00	12.68%	0.03	87.15%	11.79
CADDO	0.25%	0.18	12.15%	0.15	87.60%	9.47
CALCASIEU	0.35%	0.03	16.08%	0.11	83.57%	21.07
CALDWELL	0.00%	0.00	14.38%	0.01	85.62%	9.49
CAMERON	0.00%	0.00	37.50%	0.00	62.50%	62.40
CATAHOULA	0.00%	0.00	9.15%	0.03	90.85%	29.27
CLAIBORNE	0.00%	0.00	15.52%	0.01	84.48%	11.49
CONCORDIA	0.00%	0.00	14.37%	0.01	85.63%	22.62
DE SOTO	0.43%	0.15	16.60%	1.84	82.98%	7.44
EAST BATON ROUGE	0.37%	0.06	12.96%	0.24	86.68%	35.91
EAST CARROLL	0.00%	0.00	7.76%	0.02	92.24%	41.34
EAST FELICIANA	0.71%	0.13	11.43%	0.08	87.86%	8.13
EVANGELINE	0.51%	0.11	11.93%	186.48	87.56%	16.74
FRANKLIN	0.32%	0.05	10.06%	0.05	89.61%	37.61
GRANT	0.00	0.00	15.32%	0.02	84.68%	24.69
IBERIA	0.34%	2,427.21	17.26%	0.11	82.39%	15.20
IBERVILLE	0.28%	0.15	8.12%	0.04	91.60%	31.19
JACKSON	0.00%	0.00	10.87%	0.05	89.13%	13.65
JEFFERSON	0.34%	56.78	11.34%	29.71	88.32%	15.47
JEFFERSON DAVIS	0.00	0.00	16.56%	0.14	83.44%	32.06
LA SALLE	0.68%	0.00	6.76%	0.04	92.57%	31.07
LAFAYETTE	0.23%	0.01	13.35%	0.06	86.42%	24.65
LAFOURCHE	0.43%	0.06	12.59%	0.05	86.98%	23.22
LINCOLN	0.26%	0.04	9.52%	0.02	90.21%	28.24
LIVINGSTON	0.46%	0.14	16.11%	0.15	83.43%	46.76
MADISON	0.00%	0.00	7.05%	0.01	92.95%	31.10
MOREHOUSE	0.24%	0.00	11.43%	0.03	88.33%	23.92
NATCHITOCHE	0.85%	0.03	11.04%	0.02	88.12%	14.21
ORLEANS	0.30%	0.35	8.37%	0.11	91.33%	16.62
OUACHITA	0.39%	0.10	8.72%	0.43	90.89%	29.06
PLAQUEMINES	0.99%	0.05	15.84%	0.06	83.17%	15.61
POINTE COUPEE	0.53%	0.35	16.93%	0.04	82.54%	26.54
RAPIDES	0.39%	0.06	15.37%	0.07	84.24%	26.12
RED RIVER	0.00%	0.00	11.39%	0.01	88.61%	7.43

RICHLAND	0.84%	0.07	12.64%	0.06	86.52%	32.19
SABINE	0.00%	0.00	16.46%	0.03	83.54%	5.04
SAINT BERNARD	0.66%	0.04	12.23%	0.05	87.11%	8.65
SAINT CHARLES	0.63%	0.13	13.44%	0.46	85.94%	17.47
SAINT HELENA	0.00%	0.00	9.64%	0.07	90.36%	34.85
SAINT JAMES	0.00%	0.00	13.94%	0.02	86.06%	36.37
SAINT LANDRY	0.28%	0.04	11.48%	0.11	88.24%	51.89
SAINT MARTIN	0.25%	0.00	13.18%	0.06	86.57%	30.08
SAINT MARY	0.30%	0.28	9.91%	0.77	89.79%	31.27
SAINT TAMMANY	0.26%	0.15	13.63%	0.16	86.11%	18.27
ST JOHN THE BAPTIST	0.39%	0.06	12.80%	0.02	86.81%	9.40
TANGIPAHOA	0.29%	0.03	13.91%	0.29	85.80%	30.17
TENSAS	0.76%	0.00	14.39%	0.58	84.85%	44.06
TERREBONNE	0.15%	0.13	15.95%	0.31	83.89%	27.47
UNION	0.19%	0.00	9.02%	0.02	90.79%	18.03
VERMILION	0.79%	0.08	21.20%	0.04	78.01%	32.51
VERNON	0.00%	0.00	20.68%	0.05	79.32%	3.24
WASHINGTON	0.00%	0.00	13.87%	0.08	86.13%	6.20
WEBSTER	0.25%	0.02	13.57%	0.03	86.18%	8.50
WEST BATON ROUGE	0.00%	0.00	15.21%	0.10	84.79%	42.42
WEST CARROLL	0.00%	0.00	9.60%	0.08	90.40%	55.58
WEST FELICIANA	0.00%	0.00	8.33%	0.24	91.67%	5.41
WINN	0.00%	0.00	19.05%	0.01	80.95%	5.78