

13) The total number of claims denied or reduced for each of the following reasons:

(a) Lack of documentation

(b) Lack of proper authorization

(c) Service was not covered.

Denial Type	Denial Type Count	All Denial Count	% of All Denials
Lack of Prior Authorization	97,636	530,364	18.41%
Lack of Documentation	14,306	530,364	2.70%
Non Covered Service	76,748	530,364	14.47%