



## **Louisiana Department of Health**

# **2019 Healthy Louisiana HEDIS<sup>®</sup> Performance Measure Results and Analysis**

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**Final Report  
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## 2019 Healthy Louisiana HEDIS Performance Measure Results and Analysis

In accordance with CMS' External Quality Review (EQR) protocols and IPRO's contract with Louisiana Department of Health (LDH), IPRO is tasked with validating performance measures reported annually by the Healthy Louisiana Medicaid Managed Care Organizations (MCOs) operating in the state of Louisiana.

This report summarizes the methods and findings of IPRO's analysis of Healthcare Effectiveness Data and Information Set (HEDIS) 2019 data submitted by the five MCOs that serve Medicaid enrollees in Louisiana. A total of 30 measures, comprising 69 numerators, were selected for analysis based on the Healthy Louisiana designated measure reporting list. The measures selected for reporting are the measures required by the LDH and appear in the Performance Measure Submission Guide for 2019 reporting.

The following MCO's were included in this analysis:

- Aetna Better Health – (Aetna)
- AmeriHealth Caritas Louisiana – (AmeriHealth)
- Healthy Blue – (Healthy Blue)
- Louisiana Healthcare Connections, Inc. – (LHC)
- UnitedHealthcare Community Plan of Louisiana – (UHC)

### Methodology

Each MCO sent IPRO their 2019 HEDIS Interactive Data Submission System (IDSS) data, including audit designations and Final Audit Reports (FARs). First, IPRO verified the rates that were deemed reportable via the NCQA HEDIS audit protocol and FARs. Next, IPRO prepared an Excel file (attached) documenting each MCO's rates, the IPRO-computed statewide average (SWA), last year's statewide averages. Finally, IPRO included the National Committee for Quality Assurance's (NCQA's) 2019 Quality Compass South Central 50<sup>th</sup> percentile and the National 50<sup>th</sup> percentile, which served as the benchmarks. One spreadsheet displays the 10 incentive measures and the other displays the remaining 20 selected measures. The 10 incentive measures contained 15 different numerators and the remaining 20 selected measures contained 54 numerators, for a total of 69 numerators.

Of the 69 numerators, results are presented in this report for most measures, typically, 63 or 64, as some measures could not be analyzed. This was due to some measures not being reported in Quality Compass and some measures not being required to be reported by plans, either in the current year or the previous year.

None of the plans received an NA audit designation (indicating a small denominator) or a BR (Biased Rate) audit designation among the selected measures for review.

In addition, LHC reported the two hybrid measures, *Comprehensive Diabetes Care: Medical Attention for Nephropathy* and *Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life*, using the administrative method, which under the LDH guidelines is allowed if the administrative method produces a higher rate than the hybrid method. UHC reported the hybrid measure *Well-Child Visits in the First 15 Months of Life* using the administrative method.

For the *Colorectal Cancer Screening* measure, plans reported their results via a separate file prepared by IPRO, since this measure did not appear in the NCQA IDSS. All plans utilized the administrative method for this measure.

LHC's NCQA IDSS reported an Audit Designation Table (ADT) of NQ (not required to report) for the *Plan All-Cause Readmissions (PCR)* measure and results were not submitted in the original file. IPRO requested and received a new file with the PCR results, noting that the results were completed using the same population used to report their IDSS and NCQA rates for all measures for their Medicaid population excluding Behavioral Health only members. They specified that they utilized Inovalon, who is their certified software vendor to produce the results. IPRO reviewed the results for reasonability and compared results to other LA MCO rates, as well as NCQA Quality Compass data. The results are included in this report, although the data were not audited by an NCQA auditor.

Note that the *Ambulatory Care Outpatient Visits* measure was not compared to benchmarks or compared over time for either statewide averages or MCO rates, since for this measure, there is no standard as to whether higher scores are better or worse. The incentive measure *Ambulatory Care Emergency Department Visits* was compared and, for this measure, a lower rate is desirable. Note that this measure is based on member months, as opposed to percentages. For *Comprehensive Diabetes Care - HbA1c Poor Control (>9.0%)*, a lower rate is also desirable.

The statewide average for the HEDIS measures was calculated by weighting the relative contribution of each MCO for each measure. In calculating the weighted average for the HEDIS rates, the eligible population for each measure and not the measure denominator was used to weight the MCOs' rates to mitigate the different methodologies used by the MCOs to calculate the measures. If IPRO chose to use the denominator to determine the weighted average, those MCOs reporting a rate administratively would contribute more to the weighted average than those MCOs using a hybrid data collection methodology, which is based on a sample of the eligible population.

## Results

The following comparisons were conducted:

- (1) For incentive measures, the 2019 HEDIS rates were compared to the LDH-designated target rates at both the statewide level and the MCO level. Differences of at least .1 point are noted. Targets were set at:
  - a. *Achievement of the target rates* noted in the Performance Measure Submission Guide (based on 2017 Quality Compass National 50th percentile rates), or better, OR
  - b. *Improvement of the measure by 2.0 points or more, without rounding, from the 2018 HEDIS rates*
- (2) The 2019 HEDIS rates were compared to the 2019 Quality Compass National 50th percentile at both the statewide level and MCO level. Differences of at least 2 points are noted.
- (3) The 2019 HEDIS rates were compared to the 2019 Quality Compass South Central 50th percentile at both the statewide level and MCO level. Differences of at least 2 points are noted.
- (4) The 2019 HEDIS rates were compared to the 2018 HEDIS rates at both the statewide level and MCO level. Differences of at least .1 point are noted.

**(1) Comparisons to the LDH Target Rates**

There are 10 HEDIS incentive measures, encompassing 15 numerators, each with targets specified above (i.e., achievement of the Quality Compass National 50<sup>th</sup> percentile rate noted in the Performance Measure Submission Guide or improvement of the measure by 2.0 points or more from the 2018 HEDIS rates). Table 1 displays a summary of the results for each plan and the SWA. AmeriHealth and UHC met the target rate for 14 of the 15 incentive measures, Healthy Blue met the target rate for 13 of these measures, and Aetna and LHC met the target rate for 11 measures. The statewide rate met the target rate for 12 measures.

**Table 1. Summary of Comparisons between HEDIS and Target/Improvement Rates by Plan**

Plan	2019 Incentive Measure Target/Improvement Rates		
	Met Target or Improved	Target and Improvement Not Met	Total
Aetna	11	4	15
AmeriHealth	14	1	15
Healthy Blue	13	2	15
LHC	11	4	15
UHC	14	1	15
SWA	12	3	15

Note1: Counts of measures are at the numerator level.

Note 2: An additional incentivized measure, for a total of 16 incentivized measures, is non-HEDIS and therefore not reported here.

Table 1b presents the specific results of the HEDIS incentive measures corresponding to Table 1, and displays the plans and SWAs that met the target rates.

As can be seen, among the incentive measures, the HEDIS 2019 statewide rate exceeded the respective targets for the following 12 measures:

- Adolescent Well Care Visits
- Ambulatory Care Emergency Department Visits
- Comprehensive Diabetes Care - Eye exams
- Comprehensive Diabetes Care - Medical Attention for Nephropathy
- Controlling High Blood Pressure
- Follow-up Care for Children Prescribed ADHD Medication: Initiation Phase and Continuation Phase
- Prenatal and Postpartum Care: Postpartum Care
- Well-Child Visits in the First 15 Months of Life 6+ visits
- Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life
- CAHPS, Adult (Rating of Health Plan, 8+9+10)
- CAHPS, Child (Rating of Health Plan-General Population, 8+9+10)

The statewide rate did not meet the target rate for the following 3 incentive measures:

- Comprehensive Diabetes Care: HbA1c Testing
- Follow-up After Hospitalization for Mental Illness: Within 30 Days of Discharge

- Prenatal and Postpartum Care: Prenatal Care

At the plan level, each plan exceeded the target rate for 7 incentive measures: *Ambulatory Care Emergency Department Visits, Comprehensive Diabetes Care – Eye Exams, Controlling High Blood Pressure, Postpartum Care, Well-Child Visits in the First 15 Months 6+ visits, CAHPS Adult (Rating of Health Plan), and CAHPS Child (Rating of Health Plan-General Population)*. One or more plans exceeded the target rate for the remaining incentive measures.

Table 1c presents the results for the HEDIS incentive measures itemized by plan, and displays whether each plan met the corresponding target rate published in the Performance Measure Submission Guide for 2019 reporting (based on 2017 Quality Compass National 50<sup>th</sup> percentile) and/or the plans' HEDIS 2019 rate improved by at least 2 points compared to the their HEDIS 2018 rate. Among the plans/measures that did not meet the target rates, approximately two-thirds displayed improvement in rates compared to last year.

**(2) Comparisons to the Quality Compass National 50<sup>th</sup> Percentile**

Plan results were compared to the 2019 Quality Compass “National - All LOBs (Excluding PPOs and EPOs)” 50<sup>th</sup> Percentile Benchmark. Most of the plan rates, as well as statewide average rates were lower than the corresponding benchmark rates for the Quality Compass National rates. Table 2a displays a summary of the results for each plan and the SWA. Counts represent each measure, itemized by numerator; this analysis included 63 measures. Of the five MCOs, UHC and Aetna were most likely to have MCO rates that exceeded the benchmark by at least two points above the Quality Compass National benchmark, followed by AmeriHealth. Only nine of the SWA rates surpassed the benchmark by at least two points, while 29 were below the benchmark by at least two points. Aetna was most likely to report rates below the benchmark by at least two points, while LHC and UHC were the least likely.

**Table 2a. Summary of Comparisons between HEDIS and Quality Compass National Benchmarks by Plan: Number of measures above/below/not compared**

Plan	2019 Quality Compass National: 50th Percentile					Total
	≥2 points below	0.1-2 points below	No difference	0.1-2 points above	≥2 points above	
Aetna	31	10	0	8	14	63
AmeriHealth	29	7	0	16	11	63
Healthy Blue	27	12	1	14	9	63
LHC	25	8	0	21	9	63
UHC	25	4	1	18	15	63
SWA	29	4	0	21	9	63

Note1: Counts of measures are at the numerator level.

Note2: These comparisons excluded *Colorectal Cancer Screening, Plan All-Cause Readmissions, and Medication Management for People with Asthma - Medication Compliance 50%*, since Quality Compass does not contain a 50th Percentile Benchmark for these measures.

Note3: SWAs for the 2 CAHPS measures were extracted from the NCQA Quality Compass Statewide Benchmarks: Average Rates.

Table 2b presents the measure-specific results for the incentive and non-incentive HEDIS measures, and the plans and SWAs that showed at least a two point rate higher or lower than the Quality Compass National benchmark. Among the 15 incentive measures, the statewide rate was at least two points higher than the National benchmark for two measures: *Adolescent Well Care Visit*, as well as *Follow-up Care for Children Prescribed ADHD Medication (Initiation Phase and Continuation Phase)*.

**(3) Comparisons to the Quality Compass South Central 50<sup>th</sup> Percentile**

Plan results were compared to the 2019 Quality Compass “South Central - All LOBs (Excluding PPOs and EPOs)” 50<sup>th</sup> Percentile Benchmark. Most of the plan rates were lower than the corresponding benchmark rates for the Quality Compass South Central rates. Table 3a displays a summary of the results for each plan and the SWA. Counts represent each measure, itemized by numerator; this analysis included 63 measures. Of the five MCOs, AmeriHealth and UHC were the most likely to have MCO rates that exceeded the benchmark by at least two points above the Quality Compass South Central benchmark, followed by Aetna. Only 11 of the SWA rates surpassed the benchmark by at least two points, while 23 were below the benchmark by at least two points. Healthy Blue was most likely to report rates below the benchmark by at least two points, while UHC was the least likely.

**Table 3a. Summary of Comparisons between HEDIS and Quality Compass South Central Benchmarks by Plan: Number of measures above/below/not compared**

Plan	2019 Quality Compass South Central: 50th Percentile					Total
	≥2 points below	0.1-2 points below	No difference	0.1-2 points above	≥2 points above	
Aetna	28	9	0	14	12	63
AmeriHealth	22	16	1	7	17	63
Healthy Blue	30	18	1	4	10	63
LHC	26	20	1	5	11	63
UHC	16	18	5	10	14	63
SWA	23	22	0	7	11	63

Note1: Counts of measures are at the numerator level.

Note2: These comparisons excluded *Colorectal Cancer Screening*, *Plan All-Cause Readmissions*, and *Medication Management for People with Asthma - Medication Compliance 50%*, since Quality Compass does not contain a 50th Percentile Benchmark for these measures.

Note3: SWAs for the 2 CAHPS measures were extracted from the NCQA Quality Compass Statewide Benchmarks: Average Rates.

Table 3b presents the measure-specific results for the incentive and non-incentive HEDIS measures, and the plans and SWAs that showed at least a two point rate higher or lower than the Quality Compass South Central benchmark. Among the 15 incentive measures, the statewide rate was at least two points higher than the benchmark for three measures: *Comprehensive Diabetes Care: Eye Exams*, *Follow-up Care for Children Prescribed ADHD Medication (Initiation Phase and Continuation Phase)*, and *Postpartum Care*.

#### (4) Comparison to Last Year's Rates

Plan and SWA results were compared to last year's HEDIS rates. Table 4a summarizes the comparison results between HEDIS 2019 and HEDIS 2018 by plan and the SWA. Counts represent each measure, itemized by numerator; this analysis included 64 measures. Any difference of at least 0.1 point was noted in the results. Aetna was most likely to show improvement in rates by at least 0.1 point, with 51 measures improving over time and 12 measures that declined over time. Healthy Blue was the second most likely to show improvement (45 measures), and showed a decline in 16 measures. Among the SWAs, there were approximately three times as many measures that improved by at least 0.1 point than declined by at least 0.1 point.

The measure which displayed the largest decrease in the statewide average was *Antidepressant Medication Management (180 Days)*, which decreased by 7 points (*data not shown*). The measure which displayed the largest increase in statewide average was *Controlling High Blood Pressure*, which increased by 10 points (*data not shown*).

**Table 4a. Summary of Comparisons between 2019 HEDIS and 2018 HEDIS by Plan: Number of measures improvement/decline/not compared**

Plan	HEDIS 2019 Compared to HEDIS 2018					Total
	≥2 point decline	0.1-2 point decline	< 0.1 point difference	0.1-2 point improvement	≥2 point improvement	
Aetna	5	7	1	11	40	64
AmeriHealth	19	7	3	9	26	64
Healthy Blue	7	9	3	18	27	64
LHC	14	7	4	23	16	64
UHC	8	19	3	17	17	64
SWA	7	7	3	32	15	64

Note1: Counts of measures are at the numerator level.

Note2: These comparisons excluded *Colorectal Cancer Screening* since this is a new measure for HEDIS 2019. *Plan All-Cause Readmissions* was also excluded since one plan did not report this measure in HEDIS 2018 and the measure was not required by LDH.

Note3: SWAs for the 2 CAHPS measures were extracted from the NCQA Quality Compass Statewide Benchmarks: Average Rates.

Table 4b displays the incentive and non-incentive HEDIS measures, and the plans and SWAs that showed at least a 0.1 point increase in rates from HEDIS 2018 to HEDIS 2019, as well as plans and SWAs that showed at least a 0.1 point decrease in rates over time.

Table 4c displays the incentive and non-incentive HEDIS measures, and the plans and SWAs that showed at least a 2.0 point increase in rates from HEDIS 2018 to HEDIS 2019, as well as plans and SWAs that showed at least a 2.0 point decrease in rates over time.

**Table 1b. 2019 HEDIS Rates Compared to Target: Quality Compass or Improvement in Rates**

Measure	Met Target or Improved	Target and Improvement Not Met
<b>Incentive HEDIS Measures</b>		
Adolescent Well Care Visit	AmeriHealth Healthy Blue LHC UHC SWA	Aetna
Ambulatory Care Emergency Department Visits/1000 MM	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Comprehensive Diabetes Care		
HbA1c Testing	Aetna AmeriHealth UHC	Healthy Blue LHC SWA
Eye Exams	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Medical Attention for Nephropathy	Aetna AmeriHealth Healthy Blue UHC SWA	LHC
Controlling High Blood Pressure	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Follow-up After Hospitalization for Mental Illness		
Within 30 Days of Discharge	LHC	Aetna AmeriHealth Healthy Blue UHC SWA
Follow-up Care for Children Prescribed ADHD Medication		
Initiation Phase	AmeriHealth Healthy Blue LHC UHC SWA	Aetna
Continuation Phase	AmeriHealth Healthy Blue LHC UHC SWA	Aetna
Prenatal and Postpartum Care		
Prenatal Care	Aetna AmeriHealth Healthy Blue UHC	LHC SWA
Postpartum Care	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Well-Child Visits in the First 15 Months of Life		
6+ visits	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life	Aetna AmeriHealth Healthy Blue UHC SWA	LHC
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)	Aetna AmeriHealth Healthy Blue LHC UHC SWA	

Note: Results correspond to Table 1, indicating achievement of the target rates noted in the current LA Performance Measure Submission Guide (2017 Quality Compass National 50th percentile rate) or improvement of the measure by 2.0 points or more from the 2018 HEDIS rates.



**Table 1c. 2019 HEDIS Rates Compared to Louisiana Department of Health Targets**

Measure	Aetna	AmeriHealth	Healthy Blue	LHC	UHC	Achievement Target
<b>Incentive HEDIS Measures</b>						
Adolescent Well Care Visit	No	Yes-Both	Yes-Both	Yes-Both	Yes-A	50.12
Ambulatory Care Emergency Department Visits/1000 MM	Yes-I	Yes-I	Yes-I	Yes-I	Yes-I	62.70
Comprehensive Diabetes Care						
HbA1c Testing	Yes-Both	Yes-Both	No	No	Yes-I	87.10
Eye Exams	Yes-I	Yes-Both	Yes-Both	Yes-Both	Yes-A	55.17
Medical Attention for Nephropathy	Yes-A	Yes-A	Yes-A	No	Yes-A	90.27
Controlling High Blood Pressure	Yes-I	Yes-I	Yes-I	Yes-I	Yes-I	56.93
Follow-up After Hospitalization for Mental Illness						
Within 30 Days of Discharge	No	No	No	Yes-I	No	65.42
Follow-up Care for Children Prescribed ADHD Medication						
Initiation Phase	No	Yes-A	Yes-A	Yes-A	Yes-A	44.80
Continuation Phase	No	Yes-A	Yes-A	Yes-A	Yes-A	55.90
Prenatal and Postpartum Care						
Prenatal Care	Yes-I	Yes-I	Yes-I	No	Yes-Both	83.56
Postpartum Care	Yes-Both	Yes-Both	Yes-A	Yes-A	Yes-Both	64.38
Well-Child Visits in the First 15 Months of Life						
6+ visits	Yes-A	Yes-Both	Yes-A	Yes-I	Yes-A	62.06
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life	Yes-I	Yes-I	Yes-I	No	Yes-I	72.45
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)	Yes-A	Yes-Both	Yes-Both	Yes-A	Yes-A	76.40
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)	Yes-I	Yes-A	Yes-Both	Yes-A	Yes-Both	86.04

Note: Below is the key representing the whether the plan met the achievement target rate and/or the plan HEDIS 2019 rate improved by at least 2.0 points compared to the HEDIS 2018 rate.

- Yes-Both = plan met both the improvement and achievement target
- Yes-A = plan met the achievement target only
- Yes-I = plan met the improvement target only
- No = plan did not met either the improvement or the achievement target

Note 2: The achievement targets are based on 2017 Quality Compass data, and noted in the current LA Performance Measure Submission Guide, and are the same for all plans. The improvement target varies by plan according to the 2018 HEDIS results.

**Table 2b. 2019 HEDIS Rates Compared to 2019 Quality Compass National: 50th Percentile: 2 Point Differences**

Measure	At least 2 points below QC National	At least 2 points above QC National
<b>Incentive HEDIS Measures</b>		
Adolescent Well Care Visit	Aetna	AmeriHealth UHC SWA
Ambulatory Care Emergency Department Visits/1000 MM	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Comprehensive Diabetes Care		
HbA1c Testing	Healthy Blue LHC UHC SWA	
Eye Exams	Aetna UHC	AmeriHealth
Medical Attention for Nephropathy		Healthy Blue
Controlling High Blood Pressure	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Follow-up After Hospitalization for Mental Illness		
Within 30 Days of Discharge	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Follow-up Care for Children Prescribed ADHD Medication		
Initiation Phase	Aetna	AmeriHealth LHC UHC SWA
Continuation Phase	Aetna	AmeriHealth Healthy Blue LHC UHC SWA
Prenatal and Postpartum Care		
Prenatal Care	Aetna AmeriHealth Healthy Blue LHC SWA	
Postpartum Care		Aetna UHC
Well-Child Visits in the First 15 Months of Life		
6+ visits	LHC UHC SWA	
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life	Aetna Healthy Blue LHC SWA	
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)		LHC UHC
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)	Aetna	Healthy Blue LHC UHC
<b>Other HEDIS Measures</b>		
Adherence to Antipsychotic Medications for Individuals with Schizophrenia	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Adults' Access to Preventive/Ambulatory Health Services	Aetna AmeriHealth Healthy Blue LHC SWA	
Adult BMI Assessment	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Annual Monitoring for Patients on Persistent Medications		
ACE Inhibitors / ARBs		
Diuretic		

Measure	At least 2 points below QC National	At least 2 points above QC National
Total		
Antidepressant Medication Management		
84 Days	AmeriHealth Healthy Blue LHC UHC SWA	Aetna
180 Days	AmeriHealth Healthy Blue LHC UHC SWA	Aetna
Asthma Medication Ratio		
Total	Aetna	
Breast Cancer Screening	UHC	AmeriHealth
Cervical Cancer Screening	Aetna AmeriHealth Healthy Blue UHC SWA	
Child and Adolescents' Access to Primary Care Practitioners		
12-24 Months		
25 Months-6 Years	Aetna	
7-11 Years	Aetna	
12-19 Years	Aetna	
Childhood Immunization Status		
DTaP	AmeriHealth	
IPV		Aetna UHC
MMR	AmeriHealth	
HiB	AmeriHealth	Aetna UHC
Hepatitis B		Aetna
VZV	AmeriHealth	
Pneumococcal conjugate	AmeriHealth	Aetna
Hepatitis A	AmeriHealth	
Rotavirus	AmeriHealth Healthy Blue LHC SWA	Aetna
Influenza	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Combo 2	AmeriHealth	Aetna UHC
Combo 3	AmeriHealth	Aetna
Chlamydia Screening in Women		
Total		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Colorectal Cancer Screening (QC – NA)		
Comprehensive Diabetes Care		
HbA1c Poor Control (>9.0%)	Aetna Healthy Blue LHC SWA	
HbA1c Control (<8.0%)	Aetna Healthy Blue LHC SWA	

Measure	At least 2 points below QC National	At least 2 points above QC National
BP Control (<140/90 mm Hg)	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Diabetes Screening for People with Schizophrenia or Bipolar who are using Antipsychotic Medications		Aetna
Flu Vaccinations for Adults Ages 18 to 64	Aetna Healthy Blue UHC SWA	
Follow-up After Hospitalization for Mental Illness		
Within 7 Days of Discharge	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Immunization Status for Adolescents		
Meningococcal		AmeriHealth Healthy Blue LHC UHC SWA
Tdap/Td	Aetna	AmeriHealth Healthy Blue UHC SWA
HPV	Aetna	AmeriHealth Healthy Blue LHC UHC SWA
Combo 1		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Combo 2		AmeriHealth Healthy Blue LHC UHC SWA
Medical Assistance with Smoking and Tobacco Use Cessation		
Advising Smokers and Tobacco Users to Quit	Aetna AmeriHealth Healthy Blue UHC SWA	
Discussing Cessation Medications	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Discussing Cessation Strategies	Healthy Blue UHC SWA	
Medication Management for People with Asthma		
Total - Medication Compliance 50% (QC – NA)		
Total - Medication Compliance 75%	AmeriHealth Healthy Blue LHC UHC SWA	Aetna
Statin Therapy for Patients with Cardiovascular Disease		
Received Statin Therapy: Total	LHC UHC SWA	
Statin Adherence 80%: Total	AmeriHealth Healthy Blue LHC UHC SWA	
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents Body Mass Index Assessment for Children/Adolescents		
BMI Percentile Documentation	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Counseling for Nutrition	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Counseling for Physical Activity	Aetna AmeriHealth Healthy Blue LHC UHC SWA	

**Table 3b. 2019 HEDIS Rates Compared to 2019 Quality Compass South Central: 50th Percentile: 2 Point Differences**

Measure	At least 2 points below QC South Central	At least 2 points above QC South Central
<b>Incentive Measures</b>		
Adolescent Well Care Visit	Aetna Healthy Blue LHC	AmeriHealth UHC
Ambulatory Care Emergency Department Visits/1000 MM	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Comprehensive Diabetes Care		
HbA1c Testing		Aetna AmeriHealth
Eye Exams		AmeriHealth Healthy Blue LHC SWA
Medical Attention for Nephropathy		Healthy Blue
Controlling High Blood Pressure	Aetna Healthy Blue LHC UHC SWA	
Follow-up After Hospitalization for Mental Illness		
Within 30 Days of Discharge	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Follow-up Care for Children Prescribed ADHD Medication		
Initiation Phase	Aetna	AmeriHealth LHC UHC SWA
Continuation Phase	Aetna	AmeriHealth LHC UHC SWA
Prenatal and Postpartum Care		
Prenatal Care	Aetna AmeriHealth Healthy Blue LHC SWA	
Postpartum Care		Aetna Healthy Blue UHC SWA
Well-Child Visits in the First 15 Months of Life		
6+ visits	LHC UHC SWA	
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life	Aetna LHC	
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)	Aetna	
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)	Aetna	
<b>Other HEDIS Measures</b>		
Adherence to Antipsychotic Medications for Individuals with Schizophrenia	AmeriHealth Healthy Blue LHC UHC SWA	
Adults' Access to Preventive/Ambulatory Health Services	Aetna AmeriHealth Healthy Blue LHC SWA	
Adult BMI Assessment	Healthy Blue LHC SWA	
Annual Monitoring for Patients on Persistent Medications		
ACE Inhibitors / ARBs		

Measure	At least 2 points below QC South Central	At least 2 points above QC South Central
Diuretic	Aetna	
Total	Aetna	
Antidepressant Medication Management		
84 Days	LHC	Aetna
180 Days	LHC	Aetna
Asthma Medication Ratio		
Total	Aetna AmeriHealth Healthy Blue UHC SWA	
Breast Cancer Screening		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Cervical Cancer Screening	Aetna Healthy Blue	
Child and Adolescents' Access to Primary Care Practitioners		
12-24 Months	Aetna	
25 Months-6 Years	Aetna	
7-11 Years	Aetna Healthy Blue	
12-19 Years	Aetna	
Childhood Immunization Status		
DTaP	AmeriHealth Healthy Blue LHC SWA	
IPV	AmeriHealth	
MMR	AmeriHealth Healthy Blue	
HiB	AmeriHealth	
Hepatitis B		
VZV	AmeriHealth	
Pneumococcal conjugate	AmeriHealth Healthy Blue LHC SWA	
Hepatitis A	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Rotavirus	AmeriHealth Healthy Blue LHC SWA	Aetna
Influenza	AmeriHealth Healthy Blue LHC SWA	
Combo 2	AmeriHealth	
Combo 3	AmeriHealth	
Chlamydia Screening in Women		
Total		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Colorectal Cancer Screening (QC – NA)		
Comprehensive Diabetes Care		
HbA1c Poor Control (>9.0%)	Healthy Blue LHC	Aetna AmeriHealth UHC

Measure	At least 2 points below QC South Central	At least 2 points above QC South Central
HbA1c Control (<8.0%)	Healthy Blue LHC	Aetna AmeriHealth UHC
BP Control (<140/90 mm Hg)	Aetna AmeriHealth Healthy Blue LHC SWA	
Diabetes Screening for People with Schizophrenia or Bipolar who are using Antipsychotic Medications		
Flu Vaccinations for Adults Ages 18 to 64	Aetna Healthy Blue UHC SWA	
Follow-up After Hospitalization for Mental Illness		
Within 7 Days of Discharge	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Immunization Status for Adolescents		
Meningococcal		AmeriHealth Healthy Blue LHC UHC SWA
Tdap/Td	Aetna	AmeriHealth Healthy Blue LHC UHC SWA
HPV		AmeriHealth Healthy Blue LHC UHC SWA
Combo 1		AmeriHealth Healthy Blue LHC UHC SWA
Combo 2		AmeriHealth Healthy Blue LHC UHC SWA
Medical Assistance with Smoking and Tobacco Use Cessation		
Advising Smokers and Tobacco Users to Quit	Aetna AmeriHealth Healthy Blue UHC SWA	
Discussing Cessation Medications	Healthy Blue UHC SWA	
Discussing Cessation Strategies	Healthy Blue	AmeriHealth LHC
Medication Management for People with Asthma		
Total - Medication Compliance 50% (QC – NA)		
Total - Medication Compliance 75%	Healthy Blue LHC	Aetna AmeriHealth UHC
Statin Therapy for Patients with Cardiovascular Disease		
Received Statin Therapy: Total	UHC	Aetna AmeriHealth
Statin Adherence 80%: Total	Healthy Blue LHC UHC SWA	Aetna
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents Body Mass Index Assessment for Children/Adolescents		
BMI Percentile Documentation	Aetna Healthy Blue LHC UHC SWA	
Counseling for Nutrition	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Counseling for Physical Activity	Aetna AmeriHealth Healthy Blue LHC UHC SWA	

**Table 4b. 2019 HEDIS Rates Compared to 2018 HEDIS Rates: 0.1 Point Differences**

Measure	Decreased by 0.1 or more	Increased by 0.1 or more
<b>Incentive Measures</b>		
Adolescent Well Care Visit	Aetna	AmeriHealth Healthy Blue LHC UHC SWA
Ambulatory Care Emergency Department Visits/1000 MM		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Comprehensive Diabetes Care		
HbA1c Testing	Healthy Blue	Aetna AmeriHealth LHC UHC SWA
Eye Exams		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Medical Attention for Nephropathy	AmeriHealth LHC UHC SWA	Aetna Healthy Blue
Controlling High Blood Pressure		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Follow-up After Hospitalization for Mental Illness		
Within 30 Days of Discharge	Aetna AmeriHealth Healthy Blue UHC	LHC
Follow-up Care for Children Prescribed ADHD Medication		
Initiation Phase	Aetna AmeriHealth Healthy Blue LHC SWA	UHC
Continuation Phase	Aetna Healthy Blue LHC UHC SWA	AmeriHealth
Prenatal and Postpartum Care		
Prenatal Care	LHC	Aetna AmeriHealth Healthy Blue UHC SWA
Postpartum Care		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Well-Child Visits in the First 15 Months of Life		
6+ visits	Healthy Blue UHC SWA	Aetna AmeriHealth LHC
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life		Aetna AmeriHealth Healthy Blue LHC UHC SWA
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)	Aetna	AmeriHealth Healthy Blue UHC SWA
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)	AmeriHealth	Aetna Healthy Blue LHC UHC SWA
<b>Other HEDIS Measures</b>		
Adherence to Antipsychotic Medications for Individuals with Schizophrenia	AmeriHealth LHC SWA	Aetna Healthy Blue UHC
Adults' Access to Preventive/Ambulatory Health Services	LHC	Aetna UHC SWA
Adult BMI Assessment	LHC	Aetna AmeriHealth UHC SWA
Annual Monitoring for Patients on Persistent Medications		
ACE Inhibitors / ARBs	Aetna	AmeriHealth UHC SWA



Measure	Decreased by 0.1 or more	Increased by 0.1 or more
Diuretic	Aetna Healthy Blue	AmeriHealth UHC
Total	Aetna Healthy Blue	AmeriHealth UHC SWA
Antidepressant Medication Management		
84 Days	Aetna AmeriHealth Healthy Blue LHC SWA	UHC
180 Days	Aetna AmeriHealth Healthy Blue LHC UHC SWA	
Asthma Medication Ratio		
Total	LHC UHC	Aetna AmeriHealth Healthy Blue SWA
Breast Cancer Screening	UHC	Aetna AmeriHealth Healthy Blue LHC SWA
Cervical Cancer Screening	UHC	Aetna AmeriHealth Healthy Blue LHC SWA
Child and Adolescents' Access to Primary Care Practitioners		
12-24 Months	AmeriHealth Healthy Blue LHC UHC SWA	Aetna
25 Months-6 Years	LHC UHC SWA	Aetna Healthy Blue
7-11 Years		Aetna AmeriHealth Healthy Blue LHC SWA
12-19 Years	UHC	Aetna AmeriHealth Healthy Blue LHC SWA
Childhood Immunization Status		
DTaP	AmeriHealth LHC UHC	Aetna Healthy Blue SWA
IPV	AmeriHealth	Aetna Healthy Blue LHC UHC SWA
MMR	AmeriHealth	Aetna Healthy Blue LHC UHC SWA
HiB	AmeriHealth	Aetna Healthy Blue LHC UHC SWA
Hepatitis B	AmeriHealth UHC	Aetna Healthy Blue LHC SWA
VZV	AmeriHealth	Aetna Healthy Blue LHC UHC SWA
Pneumococcal conjugate	AmeriHealth	Aetna Healthy Blue LHC UHC SWA
Hepatitis A	AmeriHealth UHC	Aetna Healthy Blue LHC SWA
Rotavirus	AmeriHealth LHC	Aetna Healthy Blue SWA
Influenza	AmeriHealth LHC	Aetna Healthy Blue UHC SWA
Combo 2	AmeriHealth UHC	Aetna Healthy Blue LHC SWA
Combo 3	AmeriHealth	Aetna Healthy Blue LHC UHC SWA
Chlamydia Screening in Women		
Total	Aetna UHC	Healthy Blue LHC SWA
Colorectal Cancer Screening (NA – first year)		
Comprehensive Diabetes Care		

Measure	Decreased by 0.1 or more	Increased by 0.1 or more
HbA1c Poor Control (>9.0%)	LHC	Aetna AmeriHealth Healthy Blue UHC SWA
HbA1c Control (<8.0%)	Healthy Blue LHC	Aetna AmeriHealth UHC SWA
BP Control (<140/90 mm Hg)		AmeriHealth Healthy Blue LHC UHC SWA
Diabetes Screening for People with Schizophrenia or Bipolar who are using Antipsychotic Medications	UHC	Aetna AmeriHealth Healthy Blue LHC SWA
Flu Vaccinations for Adults Ages 18 to 64		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Follow-up After Hospitalization for Mental Illness		
Within 7 Days of Discharge	Aetna AmeriHealth UHC	Healthy Blue LHC SWA
Immunization Status for Adolescents		
Meningococcal	UHC	Aetna AmeriHealth Healthy Blue LHC SWA
Tdap/Td	UHC	Aetna AmeriHealth Healthy Blue LHC SWA
HPV	Healthy Blue UHC SWA	Aetna AmeriHealth LHC
Combo 1	UHC	Aetna AmeriHealth Healthy Blue LHC SWA
Combo 2	Healthy Blue UHC SWA	Aetna AmeriHealth LHC
Medical Assistance with Smoking and Tobacco Use Cessation		
Advising Smokers and Tobacco Users to Quit	UHC	Aetna AmeriHealth Healthy Blue LHC SWA
Discussing Cessation Medications	AmeriHealth Healthy Blue LHC	Aetna SWA
Discussing Cessation Strategies	Healthy Blue	Aetna AmeriHealth LHC UHC SWA
Medication Management for People with Asthma		
Total - Medication Compliance 50%	AmeriHealth LHC SWA	Aetna Healthy Blue UHC
Total - Medication Compliance 75%	AmeriHealth LHC SWA	Aetna Healthy Blue UHC
Statin Therapy for Patients with Cardiovascular Disease		
Received Statin Therapy: Total	AmeriHealth UHC	Aetna Healthy Blue LHC
Statin Adherence 80%: Total	AmeriHealth UHC SWA	Aetna Healthy Blue LHC
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents Body Mass Index Assessment for Children/Adolescents		
BMI Percentile Documentation	Healthy Blue UHC	Aetna AmeriHealth LHC SWA
Counseling for Nutrition	LHC	Aetna AmeriHealth Healthy Blue UHC SWA
Counseling for Physical Activity		Aetna AmeriHealth Healthy Blue LHC UHC SWA

**Table 4c. 2019 HEDIS Rates Compared to 2018 HEDIS Rates: 2.0 Point Differences**

Measure	Decreased by 2.0 or more	Increased by 2.0 or more
<b>Incentive Measures</b>		
Adolescent Well Care Visit	Aetna	AmeriHealth Healthy Blue LHC SWA
Ambulatory Care Emergency Department Visits/1000 MM		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Comprehensive Diabetes Care		
HbA1c Testing		Aetna AmeriHealth UHC
Eye Exams		Aetna AmeriHealth Healthy Blue LHC SWA
Medical Attention for Nephropathy	LHC	
Controlling High Blood Pressure		Aetna AmeriHealth Healthy Blue LHC UHC SWA
Follow-up After Hospitalization for Mental Illness		
Within 30 Days of Discharge	Aetna AmeriHealth UHC	LHC
Follow-up Care for Children Prescribed ADHD Medication		
Initiation Phase	Aetna AmeriHealth Healthy Blue LHC SWA	
Continuation Phase	Aetna Healthy Blue LHC UHC SWA	
Prenatal and Postpartum Care		
Prenatal Care	LHC	Aetna AmeriHealth Healthy Blue UHC
Postpartum Care		Aetna AmeriHealth UHC SWA
Well-Child Visits in the First 15 Months of Life		
6+ visits	UHC	AmeriHealth LHC
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life		Aetna AmeriHealth Healthy Blue UHC SWA
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)		AmeriHealth Healthy Blue
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)	AmeriHealth	Aetna Healthy Blue UHC
<b>Other HEDIS Measures</b>		
Adherence to Antipsychotic Medications for Individuals with Schizophrenia	AmeriHealth LHC	Aetna
Adults' Access to Preventive/Ambulatory Health Services		
Adult BMI Assessment	LHC	Aetna AmeriHealth
Annual Monitoring for Patients on Persistent Medications		
ACE Inhibitors / ARBs		
Diuretic		

Measure	Decreased by 2.0 or more	Increased by 2.0 or more
Total		
Antidepressant Medication Management		
84 Days	AmeriHealth LHC SWA	
180 Days	AmeriHealth Healthy Blue LHC SWA	
Asthma Medication Ratio		
Total		Aetna AmeriHealth
Breast Cancer Screening		AmeriHealth Healthy Blue LHC
Cervical Cancer Screening		Aetna AmeriHealth Healthy Blue LHC SWA
Child and Adolescents' Access to Primary Care Practitioners		
12-24 Months		
25 Months-6 Years		Aetna
7-11 Years		
12-19 Years		
Childhood Immunization Status		
DTaP	AmeriHealth	Aetna Healthy Blue
IPV		Aetna UHC
MMR	AmeriHealth	Aetna
HiB	AmeriHealth	Aetna
Hepatitis B		Aetna
VZV	AmeriHealth	Aetna Healthy Blue
Pneumococcal conjugate	AmeriHealth	Aetna Healthy Blue
Hepatitis A	AmeriHealth	Healthy Blue LHC
Rotavirus	AmeriHealth	Aetna Healthy Blue
Influenza	LHC	Healthy Blue UHC
Combo 2	AmeriHealth	Aetna Healthy Blue
Combo 3	AmeriHealth	Aetna Healthy Blue LHC SWA
Chlamydia Screening in Women		
Total		
Colorectal Cancer Screening (NA – first year)		
Comprehensive Diabetes Care		
HbA1c Poor Control (>9.0%)	LHC	Aetna AmeriHealth UHC SWA

Measure	Decreased by 2.0 or more	Increased by 2.0 or more
HbA1c Control (<8.0%)	LHC	Aetna AmeriHealth UHC SWA
BP Control (<140/90 mm Hg)		AmeriHealth Healthy Blue LHC UHC SWA
Diabetes Screening for People with Schizophrenia or Bipolar who are using Antipsychotic Medications		
Flu Vaccinations for Adults Ages 18 to 64		AmeriHealth Healthy Blue LHC UHC SWA
Follow-up After Hospitalization for Mental Illness		
Within 7 Days of Discharge	Aetna AmeriHealth	LHC
Immunization Status for Adolescents		
Meningococcal		Aetna AmeriHealth Healthy Blue
Tdap/Td		Aetna AmeriHealth
HPV	Healthy Blue UHC	Aetna AmeriHealth
Combo 1		Aetna AmeriHealth Healthy Blue
Combo 2	Healthy Blue UHC	Aetna AmeriHealth
Medical Assistance with Smoking and Tobacco Use Cessation		
Advising Smokers and Tobacco Users to Quit	UHC	Aetna LHC
Discussing Cessation Medications	Healthy Blue LHC	Aetna
Discussing Cessation Strategies	Healthy Blue	Aetna UHC
Medication Management for People with Asthma		
Total - Medication Compliance 50%	AmeriHealth LHC SWA	Aetna Healthy Blue UHC
Total - Medication Compliance 75%	AmeriHealth LHC SWA	Aetna Healthy Blue UHC
Statin Therapy for Patients with Cardiovascular Disease		
Received Statin Therapy: Total	UHC	Aetna Healthy Blue
Statin Adherence 80%: Total	AmeriHealth UHC SWA	Aetna
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents Body Mass Index Assessment for Children/Adolescents		
BMI Percentile Documentation		Aetna AmeriHealth LHC SWA
Counseling for Nutrition		Aetna AmeriHealth Healthy Blue SWA
Counseling for Physical Activity		Aetna AmeriHealth Healthy Blue LHC UHC SWA