



# Louisiana Medicaid and Chip

COVID-19 Unwind – Data Driven Decision Making in Eligibility Operations

# Louisiana's COVID Unwind Dashboard

- How was this implemented?
- What indicators were used?
- How has this helped LDH undertake unwinding activities?

LOUISIANA DEPARTMENT OF HEALTH

COVID Unwind Dashboard  
Refresh Date: 3/7/2022

LOUISIANA DEPARTMENT OF HEALTH

## COVID Unwind Dashboard

This dashboard provides an overview of the status of three system categories related to the COVID Emergency Period. The dashboard includes reports on Outstanding Verifications and Suppressed Renewals with extended due dates due to COVID, and Closures and Transitions that have been blocked or reverted due to COVID.

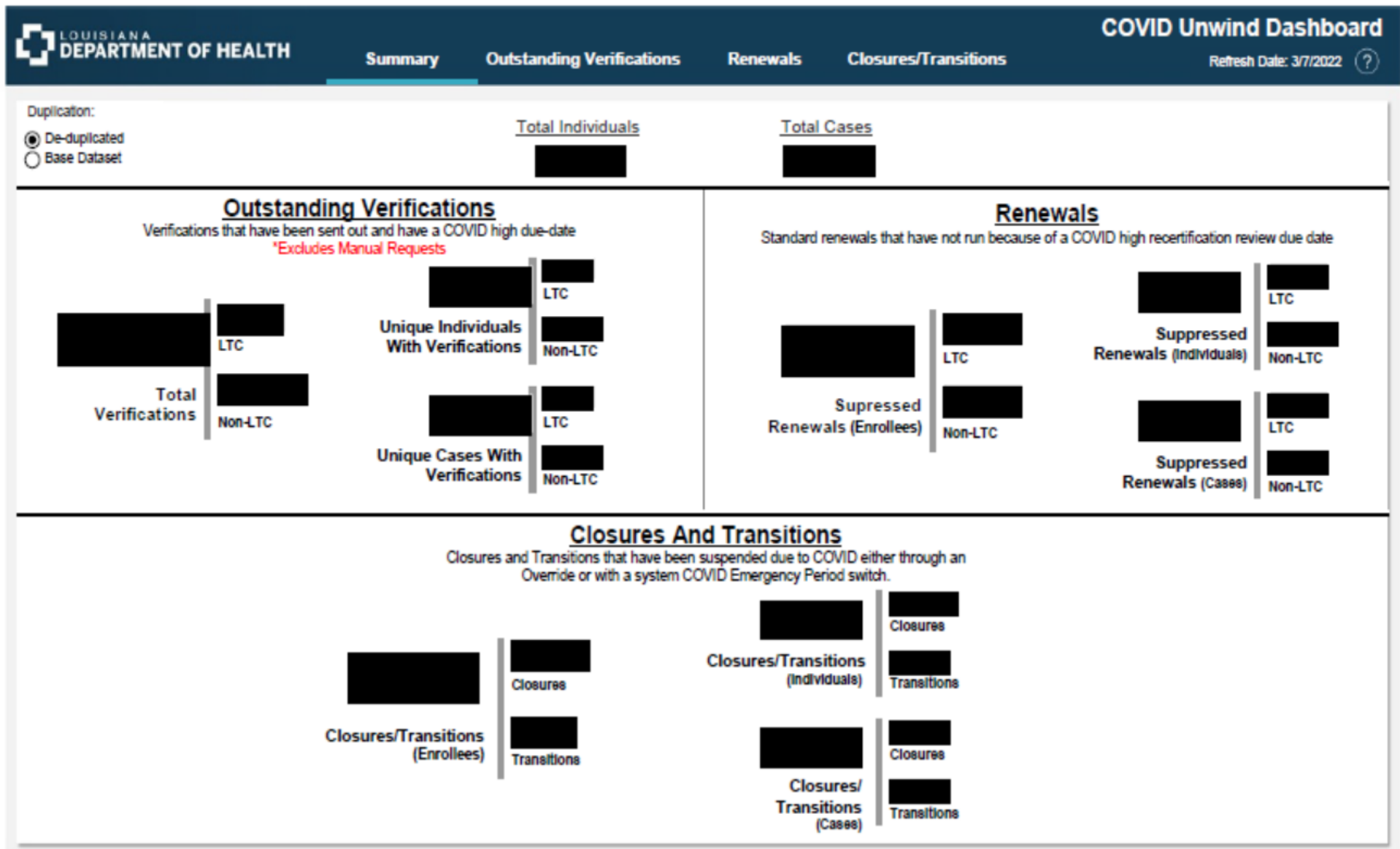
\*\*\*Please note that the metrics on this dashboard change each week. Historical point-in-time data are stored in the data warehouse. If these numbers will be used for an external report, please consult with the Analytics Team prior to the release.\*\*\*

[Click here to email Analytics Team](#)

Use the buttons below to navigate to the dashboard views

Summary Outstanding Verifications Renewals Closures/Transitions

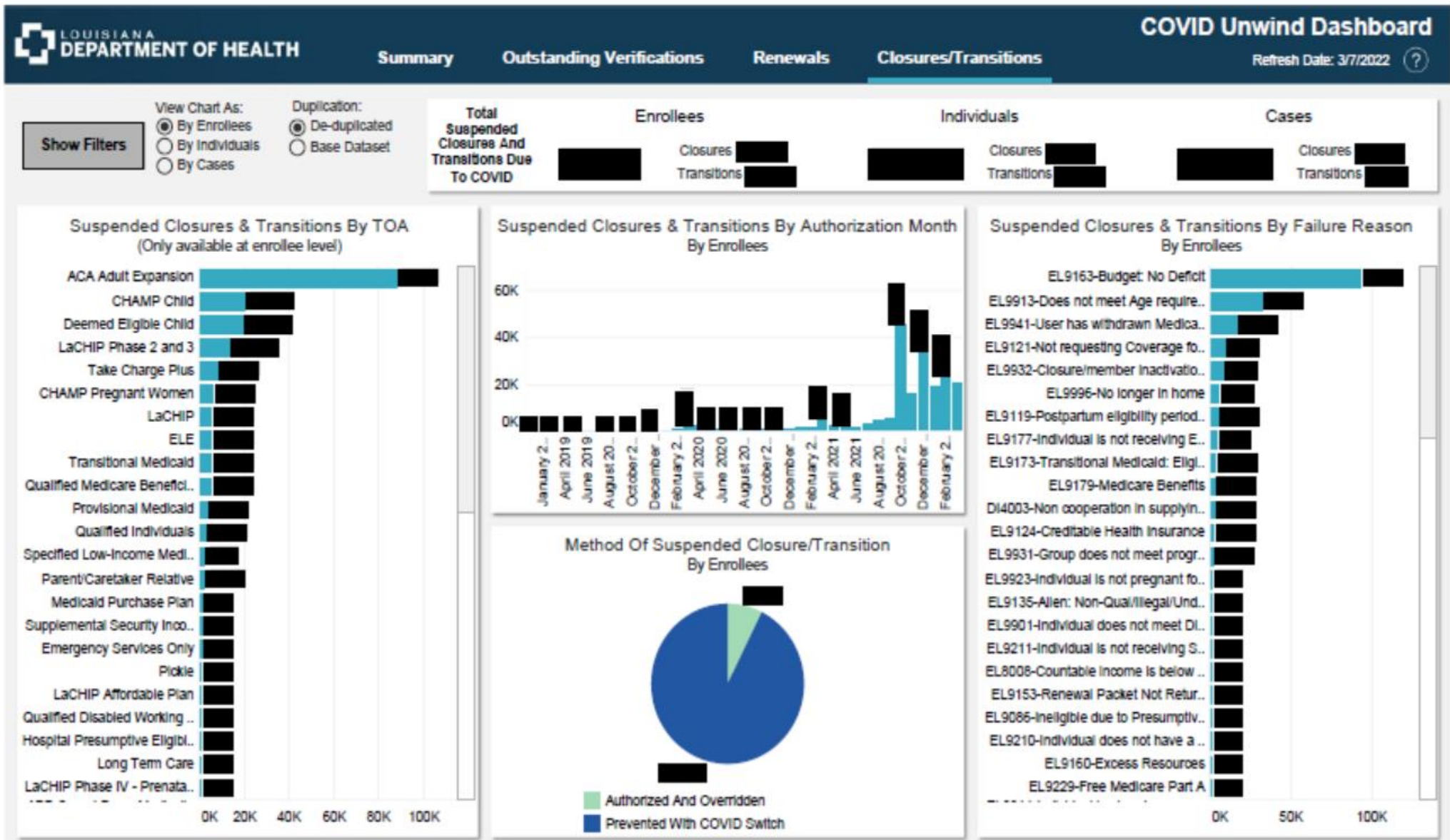
# Summary Data - summation of suppressed or suspended work



# Renewals - individuals that did not ex-parte renew during the PHE



# Closures/Transitions - individuals the department would have closed or transition to a lower program absent the PHE



Questions?

