2019 Quality Year-End Review
2019 Quality In Review

- Quality Withhold
- Value-Based Payment Withhold
- Quality Measure Dashboard
- Hepatitis C Treatment Dashboard
- 2019 HEDIS Report
Withhold of the MCO Payments

- Approximately 90% of Louisiana Medicaid members are in managed care
- CMS offers states several payment options to drive outcomes and quality
- In 2018, Medicaid began withholding 2% of the capitation payments (“per-member-per-month”/”PMPM” payments)
- 1% was tied to quality measures ($53.7M)
- 1% was tied to value-based payment arrangements with providers ($53.7M)
- MCOs could earn this money back by meeting certain quality and value-based payment targets
Quality Withhold

- MCOs earn the 1% back by meeting certain quality targets (16 “incentivized” or “money” measures)
- For these eight quality measures, quality targets were defined as either
  - Achievement of the NCQA Quality Compass Medicaid National 50th percentile benchmark, or
  - Improvement of 2.0 points from the MCO’s previous year (e.g., from 20% to 22%).
- For each quality target not met, LDH permanently withheld 1/16 of the full 1% amount
### Quality Withhold

<table>
<thead>
<tr>
<th>Quality Measure</th>
<th>Number of MCOs that failed to meet target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adolescent Well Care Visits</td>
<td>1</td>
</tr>
<tr>
<td>Comprehensive Diabetes Care: HbA1c Testing</td>
<td>2</td>
</tr>
<tr>
<td>Comprehensive Diabetes Care: Medical attention for nephropathy</td>
<td>1</td>
</tr>
<tr>
<td>Follow-up After Hospitalization for Mental Illness within 30 Days of Discharge</td>
<td>4</td>
</tr>
<tr>
<td>Follow-up for Children Prescribed ADHD Medication-Initiation</td>
<td>1</td>
</tr>
<tr>
<td>Follow-up for Children Prescribed ADHD Medication-Continuation</td>
<td>1</td>
</tr>
<tr>
<td>Prenatal Care</td>
<td>1</td>
</tr>
<tr>
<td>Well-Child Visits in the 3rd, 4th, 5th, and 6th years</td>
<td>1</td>
</tr>
</tbody>
</table>

**Total permanently withheld** $7.8M
Value-Based Payment Withhold

- **MCOs earn the 1% back** by advancing value-based payment among providers
- **Achieve a 10 percent increase** in VBP rate compared with the previous year’s VBP report
- **Implement at least one new provider contract** with a category 3 or 4 APM approach
- **Demonstrate how the MCO’s APMs align** with performance measures
## VBP Withhold Results

- All MCOs met all requirements to earn the money back

<table>
<thead>
<tr>
<th>Managed Care Program Summary</th>
<th>Baseline</th>
<th>10% VBP Growth Target</th>
<th>End Result</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>31.2%</td>
<td>3.1%</td>
<td>42.5%</td>
<td>11.3%</td>
</tr>
</tbody>
</table>
Medicaid Managed Care Quality Dashboard

- The Quality Dashboard was created to promote transparency and healthcare accountability, visible to all citizens in the state
- Updated with 2019 Results (2018 Measurement Year)
- The Dashboard can be accessed at: https://qualitydashboard.ldh.la.gov/
Hepatitis C Dashboard

- Created to track progress with Louisiana’s effort to eliminate Hepatitis C
- Updated monthly
- The Dashboard can be accessed at: http://www.ldh.la.gov/assets/hepc/prod/

Hepatitis C Treatment in Medicaid and State Corrections

2,916
Number of people treated since July 15, 2019*

People Treated By Parish

People Treated by Year/Quarter

Hep C Free LA program starts
### HEDIS Report

<table>
<thead>
<tr>
<th>Managed Care Program Summary</th>
<th>≥ 0.1 point decline</th>
<th>&lt; 0.1 point difference</th>
<th>≥ 0.1 point improvement</th>
<th>Total</th>
<th>Percent with any improvement</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>14</td>
<td>3</td>
<td>47</td>
<td>64</td>
<td>73%</td>
</tr>
</tbody>
</table>

- **HEDIS 2019 versus previous year**
- Detailed report coming soon
QUESTIONS
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