

Medical Care Advisory Committee Meeting

August 15, 2023

Louisiana Medicaid – Leadership Update

UNWIND

Kolynda Parker, Medicaid Deputy Director

Medicaid Leadership Update

- Rachel Newman-new CFO
- Effective, August 14, 2023, Kimberly Sullivan is the interim Medicaid Executive Director
- The current director, Tara LeBlanc, will retire on September 30, 2023

Louisiana Medicaid

- Over two million residents (adults and children), receive health care coverage through Louisiana Medicaid.
- Over 90% of our Medicaid population is enrolled through one of our Managed Care Organizations (MCOs).



Medicaid Renewal

- Redeterminations for all of our members will be spread over 12 months.
- If the member's coverage cannot be extended through the ex parte process, a prepopulated renewal form with the latest information the agency has on file will be mailed to them.
- **If Medicaid members do not respond, they can risk losing their coverage even if they are still eligible.**

Attention Medicaid Members

Don't miss your renewal letter!

Update your contact information **TODAY** so that you don't miss your renewal letter and lose your health insurance coverage.



Visit [Healthy.la.gov](https://www.healthy.la.gov)



June Disenrollments and Updates

- Medicaid renewals restarted April 2023 with the unwind process
 - Total beneficiaries for whom a renewal was initiated – 151,564
 - Number of beneficiaries who renewed – 91,096
 - Number of beneficiaries determined ineligible – 12,984
 - Number of beneficiaries closed for failure to respond – 37,697
- We continue to monitor monthly

LDH Current Efforts

- LDH has engaged with partners for grassroots outreach including:
 - Neighborhood canvassing
 - Hosting and attending community events
 - Using phone banks
 - Coverage at sporting events and festivals
 - Outreach to faith-based leaders

LDH Current Efforts

- A toolkit is available to the public that can be found at healthy.la.gov.
 - Materials are available in English, Spanish, Vietnamese, Arabic

MEDICAID MEMBERS
Don't risk losing your health coverage.

Keep your contact information up to date, including your address, phone number, cell phone number and email. Choose the way that is easiest for you:

- 🖱️ Online at mymedicaid.la.gov
- ✉️ By email at mymedicaid@la.gov
- ☎️ By calling Louisiana Medicaid toll-free at 1-888-342-6207, or by calling your health plan (your plan's number is on your insurance card)

Don't miss important updates about your health insurance. If you do get a letter in the mail, follow the instructions and respond to Medicaid.

www.healthy.la.gov | LOUISIANA DEPARTMENT OF HEALTH
Medicaid

Don't lose Medicaid coverage
Update your contact info

www.healthy.la.gov

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LOUISIANA DEPARTMENT OF HEALTH
Medicaid

LDH Key Messages to Members

- Update your contact information including your address, phone number, cell phone number and email address
- Read mail from Medicaid
- Respond to mail from Medicaid or you risk losing your coverage even if you are still eligible



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 LOUISIANA
DEPARTMENT OF HEALTH

MCO Efforts

- Our MCOs are working in collaboration with us and mirroring outreach efforts.
- They are supporting us by processing returned mail and reaching out to members in an attempt to connect and update their information.
- MCOs are getting updated contact information from members and sharing those updates with us.
- MCOs support with targeted outreach when they receive files from Louisiana Medicaid composed of a list of members who are scheduled to renew coverage.



LDH Partners

- Universities including Grambling, and Southern
- La Louisianne
- Louisiana Primary Care Association (FQHCs)
- Louisiana Rural Health Coalition
- North Louisiana Interfaith
- People Care, LLC (Independent Pharmacies)
- Southeast Louisiana Area Health Education Center
- Southwest Louisiana Area Health Education Center
- The Madina Group (sporting events)
- East Baton Rouge Council on Aging

Questions

Tara LeBlanc, Medicaid Executive Director

Tara.LeBlanc@la.gov

Kim Sullivan, Interim Medicaid Executive Director

Kimberly.Sullivan@LA.GOV

Medicaid Medical Director Updates

Dr. Shantel Hebert-Magee

MCAC Progress Since Last Meeting

- **Thank you for your assistance and proceeding with re-enrollment, documentation, and engagement!**
- **We are still progressing PBM**
 - Goal Date: October 31st
- **Congenital Syphilis**
 - With the Undersecretary as a PIP
- **Medicaid team will be participating in the first Payers Summit**
 - A member of MCAC will also be attending, Dr. Vanchiere
- **Chronic pain language from last meeting has been adopted.**
 - Positive feedback from providers and members

Medicaid Medical Director Updates

- Subcommittee Updates
- Incentive Measures and Measurement Year 2023 Targets
- Attachment H-Quality Measures

OPEN FORUM

Dr. Shantel Hebert-Magee

PUPP

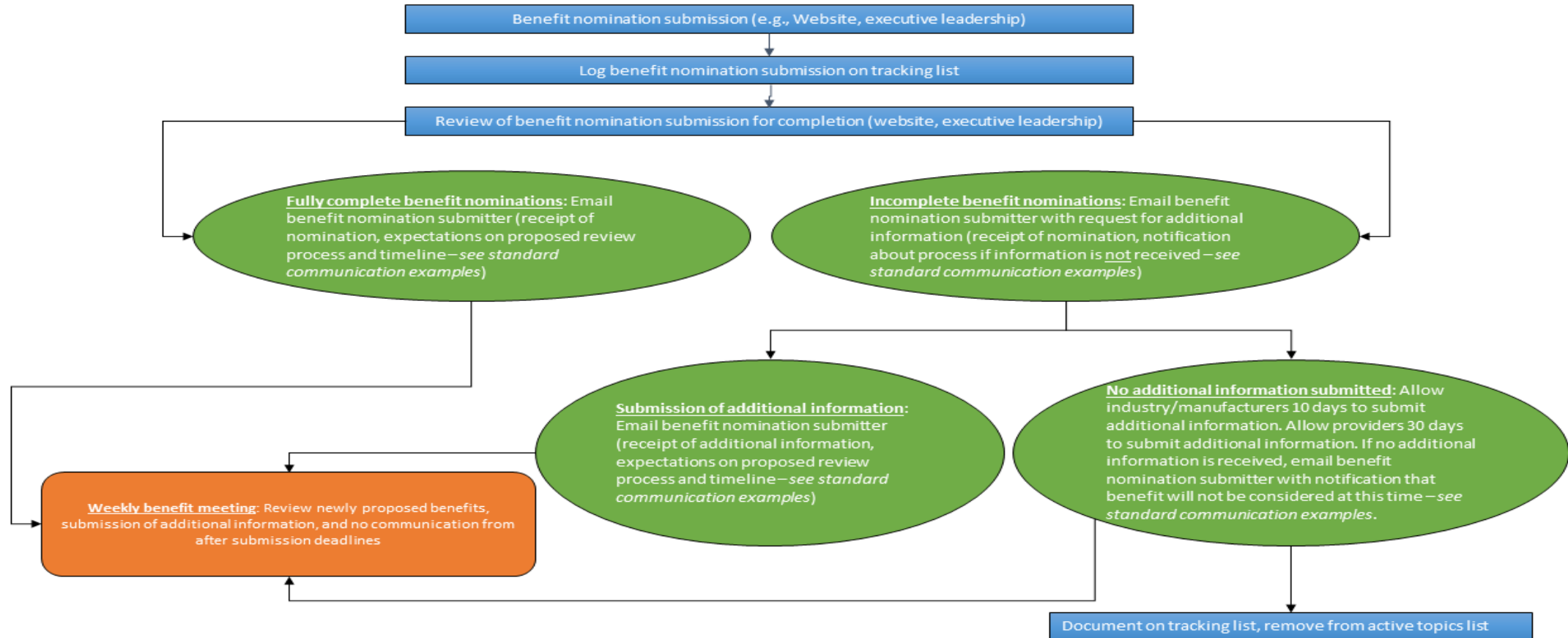
- Public University Partnership Program
- CMS Federal Grant Match
 - Cost sharing between public college/university and LDH for research opportunities that will advance Louisiana Medicaid priorities.
- Four public universities awarded

Vendor Requests

Healthcare Vendors



Vendor Requests



THANK YOU!