



## State of Louisiana Department of Health

# HEDIS MY 2021 Healthy Louisiana Performance Measure Results and Analysis

Final  
November 2022



Better healthcare,  
realized.

Corporate Headquarters  
1979 Marcus Avenue  
Lake Success, NY 11042-1072  
(516) 326-7767  
ipro.org

ISO  
9001:2015  
CERTIFIED

# Table of Contents

Introduction .....	3
Methodology.....	4
Results .....	5
Comparisons to the LDH Target Rates .....	5
Comparisons to the Quality Compass National 50th Percentile.....	6
Comparisons to the Quality Compass South Central 50th Percentile .....	7
Comparison to Last Year’s Rates.....	7
Appendix A: Supplemental Tables .....	9

## List of Tables

Table 1: Summary of Comparisons Between HEDIS Incentive Measures and Target/Improvement Rates.....	5
Table 2: Comparisons Between HEDIS and Quality Compass National Benchmarks by Point Difference .....	6
Table 3: Comparisons Between HEDIS and Quality Compass South Central Benchmarks by Degree.....	7
Table 4: Comparisons Between HEDIS MY 2021 and HEDIS MY 2020.....	8
Table A1: HEDIS MY 2021 Incentive Measure Rates Compared to Target: Quality Compass or Improvement in Rates .....	9
Table A2: HEDIS MY 2021 Incentive Measure Rates Compared to Louisiana Department of Health Targets .....	10
Table A3: HEDIS MY 2021 Rates Compared to MY 2021 Quality Compass National: 50th Percentile: 2 Point Differences	11
Table A4: HEDIS MY 2021 Rates Compared to MY 2021 Quality Compass South Central: 50th Percentile: 2 Point Differences .....	16
Table A5: HEDIS MY 2021 Rates Compared to HEDIS MY 2020 Rates: 0.1 Point Differences .....	21
Table A6: HEDIS MY 2021 Rates Compared to HEDIS MY 2020 Rates: 2.0 Point Differences .....	25

HEDIS® and The Quality Compass® are registered trademarks of the National Committee for Quality Assurance (NCQA). NCQA™ is a trademark of the National Committee for Quality Assurance. CAHPS® is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ). Microsoft® and Microsoft Excel® is a registered trademark of the Microsoft Corporation.

## Introduction

In accordance with CMS's external quality review (EQR) protocols and IPRO's contract with the Louisiana Department of Health (LDH), IPRO is tasked with validating performance measures reported annually by the Healthy Louisiana Medicaid managed care organizations (MCOs) operating in the state of Louisiana.

This report summarizes the methods and findings of IPRO's analysis of the Healthcare Effectiveness Data and Information Set (HEDIS®) measurement year (MY) 2021 data submitted by the five MCOs that serve Medicaid enrollees in Louisiana. A total of 47 measures, comprising 81 numerators, were selected for analysis based on the Healthy Louisiana designated measure reporting list. The measures selected for reporting are the measures required by LDH and appear in the Performance Measure Submission Guide for MY 2021 reporting.

The following MCOs were included in this analysis:

- Aetna Better Health of Louisiana – (Aetna)
- AmeriHealth Caritas Louisiana – (AmeriHealth)
- Healthy Blue – (Healthy Blue)
- Louisiana Healthcare Connections, Inc. – (LHC)
- UnitedHealthcare Community Plan of Louisiana – (UHC)

## Methodology

Each MCO provided IPRO their HEDIS MY 2021 Interactive Data Submission System (IDSS) data, including audit designations and Final Audit Reports (FARs). First, IPRO verified the rates that were deemed reportable via the National Committee for Quality Assurance (NCQA) HEDIS audit protocol and reviewed the FARs to ensure that they met the NCQA standards. Next, IPRO prepared a Microsoft® Excel® file (attached) documenting each MCO's rates, the IPRO-computed statewide average (SWA), and last year's SWAs. Finally, IPRO included the NCQA MY 2021 Quality Compass® South Central 50<sup>th</sup> percentile and the National 50<sup>th</sup> percentile, which served as the benchmarks. The incentive tab displays the 11 incentive measures and the HEDIS All tab displays 36 measures. The 11 incentive measures contained 11 numerators and the other 36 measures contained 70 numerators, for a total of 47 measures and 81 numerators.

Of the 81 numerators, results are presented in this report for most measures. Six numerators not reported in the Quality Compass were removed from the respective analyses due to lack of a benchmark.

For the Colorectal Cancer Screening measure, MCOs reported their results via a separate template created by IPRO, since this measure did not appear in the NCQA IDSS. All MCOs utilized the administrative method for this measure, with the exception of UHC, which used the hybrid method. For all other hybrid measures, all MCOs applied the hybrid method, except for AmeriHealth, which reported the Immunization Status for Adolescents measure using the administrative method.

The Ambulatory Care Emergency Department Visits measure was compared, and for this measure, a lower rate is considered better. Note that this measure is based on member months, as opposed to percentages. For the Comprehensive Diabetes Care - HbA1c Poor Control (>9.0%) and Plan All-Cause Readmissions measures, a lower rate is also considered better.

None of the MCOs received a not applicable (N/A) audit designation (indicating a small denominator) or a biased rate (BR) audit designation among the selected measures for review.

The SWA for the HEDIS measures was calculated by weighting the relative contribution of each MCO for each measure. In calculating the weighted average for the HEDIS rates, the eligible population for each measure and not the measure denominator was used to weight the MCO rates to mitigate the different methodologies used by the MCOs to calculate the measures. If IPRO had instead used the measure denominator to determine the weighted average, the results might have been biased; those MCOs reporting a rate administratively would have contributed more to the weighted average than those MCOs that used a hybrid data collection methodology, which is based on a sample of the eligible population. MCOs with larger eligible populations are therefore weighted more toward the statewide average.

The following comparisons were conducted:

- 1) For the incentive measures, the HEDIS MY 2021 rates were compared to the LDH-designated target rates at both the statewide level and the MCO level. Differences of at least 0.1 point were noted. Targets were set at:
  - a. **Achievement of the target rates** noted in the Performance Measure Submission Guide (based on 2020 Quality Compass National 50th percentile rates), or better; or
  - b. **Improvement** of the measure by 2.0 points or more, without rounding, from the HEDIS MY 2020 rates.
- 2) The HEDIS MY 2021 rates were compared to the MY 2021 Quality Compass National 50th percentile at both the statewide level and MCO level. Differences of at least 2 points were noted.
- 3) The HEDIS MY 2021 rates were compared to the MY 2021 Quality Compass South Central 50th percentile at both the statewide level and MCO level. Differences of at least 2 points were noted.
- 4) The HEDIS MY 2021 rates were compared to the HEDIS MY 2020 rates at both the statewide level and MCO level. Differences of at least 0.1 point were noted.

## Results

Comparisons for measures are summarized in **Tables 1–4**, while specific results are presented in **Appendix A**.

### Comparisons to the LDH Target Rates

There were 11 HEDIS incentive measures, encompassing 11 numerators. Four incentive measures were new this year and are report only; therefore, 7 measures encompassing 7 numerators, had targets specified (i.e., achievement of the Quality Compass National 50<sup>th</sup> percentile rate noted in the Performance Measure Submission Guide or improvement of the measure by 2.0 points or more from the HEDIS MY 2020 rates). **Table 1** displays a summary of the results for each MCO and the SWA.

**Table 1: Summary of Comparisons Between HEDIS Incentive Measures and Target/Improvement Rates**

MCO <sup>1,2</sup>	MY 2021 Incentive Measure Target/Improvement Rates		
	Met Target or Improved	Target and Improvement Not Met	Total Numerators
Aetna	2	5	7
AmeriHealth	5	2	7
Healthy Blue	5	2	7
LHC	4	3	7
UHC	5	2	7
SWA	5	2	7

<sup>1</sup> Counts of measures are at the numerator level.

<sup>2</sup> These comparisons excluded Follow-Up After Emergency Department Visit for Mental Illness (FUM)-Within 30 Days, Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)-30 Days, HIV Viral Load Suppression (HIV) and Cesarean Rate for Low-Risk First Birth Women (NSV), since these are new measures comparing to last year.

HEDIS: Healthcare Effectiveness Data and Information Set; MCO: managed care organization; MY: measurement year; LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana; SWA: statewide average.

**Table A1** presents the specific results of the HEDIS incentive measures corresponding to **Table 1** and displays the MCOs and SWAs that met the target rates.

As can be seen, among the incentive measures, the HEDIS MY 2021 SWA exceeded the respective target or improved by 2 points for the following four measures:

- Immunization Status for Adolescents (IMA) – Combo 2
- Colorectal Cancer Screening (COL)
- Cervical Cancer Screening (CCS)
- Comprehensive Diabetes Care (CDC) - HbA1c poor control (>9.0%)
- Controlling High Blood Pressure (CBP)

The SWA did not meet the target or improve by 2 points for the following six incentive numerators:

- Childhood Immunization Status (CIS) – Combo 3
- Follow-up After Hospitalization for Mental Illness (FUH) - Within 30 Days of Discharge

At the MCO level, each MCO exceeded the target rate for 1 incentive measures: Controlling High Blood Pressure (CBP). Each MCO trailed the target rate for 2 incentive measures:

- Childhood Immunization Status (CIS) – Combo 3
- Follow-up After Hospitalization for Mental Illness (FUH) - Within 30 Days of Discharge

One or more MCOs exceeded the target rate for the remaining incentive measures.

**Table A2** presents the results for the HEDIS incentive measures itemized by MCO. **Table A2** also displays whether each MCO met the corresponding target rate published in the Performance Measure Submission Guide for MY 2021 reporting (based on 2020 Quality Compass National 50<sup>th</sup> percentile) and/or whether the MCO's HEDIS MY 2021 rate improved by at least 2 points compared to their HEDIS MY 2020 rate. Among the MCOs/measures, 40% did not meet the target rates, approximately 30% met the published target and one third displayed improvement in rates compared to last year.

## Comparisons to the Quality Compass National 50<sup>th</sup> Percentile

MCO results were compared to the MY 2021 Quality Compass “National - All LOBs (Excluding PPOs and EPOs)” 50<sup>th</sup> Percentile Benchmark. Most of the MCO rates, as well as SWAs were lower than the corresponding benchmark rates for the Quality Compass National rates. **Table 2** displays a summary of the results for each MCO and the SWA. Counts represent each measure, itemized by numerator; this analysis included 75 measures. Of the five MCOs, AmeriHealth and UHC were most likely to have MCO rates that exceeded the benchmark by at least 2 points above the Quality Compass National benchmark, followed by LHC. Only 14 of the SWAs surpassed the benchmark by at least 2 points, while 37 were below the benchmark by at least 2 points. Aetna and AmeriHealth were most likely to report rates below the benchmark by at least 2 points, while LHC was the least likely (**Table 2**).

**Table 2: Comparisons Between HEDIS and Quality Compass National Benchmarks by Point Difference**

MCO <sup>1, 2, 3</sup>	MY 2021 Quality Compass National: 50th Percentile					Total Numerators
	≥ 2 points below	0.1–2 points below	No difference	0.1–2 points above	≥ 2 points above	
Aetna	44	8	2	8	13	75
AmeriHealth	44	5	1	8	17	75
Healthy Blue	33	7	0	14	21	75
LHC	31	11	1	14	18	75
UHC	36	13	0	7	19	75
SWA	37	14	0	10	14	75

<sup>1</sup> Counts of measures are at the numerator level.

<sup>2</sup> These comparisons excluded Initiation of Injectable Progesterone for Preterm Birth Prevention, HIV Viral Load Suppression (HIV), Low-Risk Cesarean Delivery (LRCD/previously NSV), Colorectal Cancer Screening and 2 numerators of Plan All-Cause Readmissions since Quality Compass does not contain a 50th Percentile Benchmark for these measures.

<sup>3</sup> Statewide averages (SWAs) for the six Consumer Assessment of Healthcare Providers and Systems (CAHPS®) measures were extracted from the National Committee for Quality Assurance (NCQA) Quality Compass Statewide Benchmarks: Average Rates.

HEDIS: Healthcare Effectiveness Data and Information Set; MCO: managed care organization; MY: measurement year; LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana.

**Table A3** presents the measure-specific results for the incentive and non-incentive HEDIS measures, and the MCOs and SWAs that showed a rate 2 points higher or lower than the Quality Compass National benchmark. Among the 11 incentive measures, the statewide rate was at least 2 points higher than the National benchmark for 2 measures:

- Immunization Status for Adolescents (IMA) - Combo 2
- Comprehensive Diabetes Care - HbA1c poor control (>9.0%)

## Comparisons to the Quality Compass South Central 50<sup>th</sup> Percentile

MCO results were compared to the MY 2021 Quality Compass “South Central - All LOBs (Excluding PPOs and EPOs)” 50<sup>th</sup> Percentile Benchmark. Most of the MCO rates were lower than the corresponding benchmark rates for the Quality Compass South Central rates. **Table 3** displays a summary of the results for each MCO and the SWA. Counts represent each measure, itemized by numerator; this analysis included 75 measures. Of the five MCOs, UHC was the most likely to have MCO rates that exceeded the benchmark by at least 2 points above the Quality Compass South Central benchmark, followed by AmeriHealth and LHC. Only 15 of the SWA rates surpassed the benchmark by at least 2 points, while 29 were below the benchmark by at least 2 points. Aetna was most likely to report rates below the benchmark by at least 2 points, while Healthy Blue was the least likely (**Table 3**).

**Table 3: Comparisons Between HEDIS and Quality Compass South Central Benchmarks by Degree**

MCO <sup>1, 2, 3</sup>	MY 2021 Quality Compass South Central: 50th Percentile					Total Numerators
	≥ 2 points below	0.1–2 points below	No difference	0.1–2 points above	≥ 2 points above	
Aetna	45	7	0	3	20	75
AmeriHealth	33	8	4	12	18	75
Healthy Blue	26	9	3	18	19	75
LHC	28	13	0	9	25	75
UHC	31	9	1	9	25	75
SWA	29	18	0	13	15	75

<sup>1</sup> Counts of measures are at the numerator level.

<sup>2</sup> These comparisons excluded Initiation of Injectable Progesterone for Preterm Birth Prevention, HIV Viral Load Suppression (HIV), Low-Risk Cesarean Delivery (LRCD/previously NSV), Colorectal Cancer Screening and 2 numerators of Plan All-Cause Readmissions since Quality Compass does not contain a 50th Percentile Benchmark for these measures.

<sup>3</sup> Statewide averages (SWAs) for the six Consumer Assessment of Healthcare Providers and Systems (CAHPS®) measures were extracted from the National Committee for Quality Assurance (NCQA) Quality Compass Statewide Benchmarks: Average Rates.

HEDIS: Healthcare Effectiveness Data and Information Set; MCO: managed care organization; MY: measurement year; LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana.

**Table A4** presents the measure-specific results for the incentive and non-incentive HEDIS measures, and the MCOs and SWAs that showed a rate at least 2 points higher or lower than the Quality Compass South Central benchmark. Among the 11 incentive measures, the statewide rate was at least 2 points higher than the benchmark for 2 measures: • Immunization Status for Adolescents (IMA) - Combo 2 and Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA) - Within 30 Days.

## Comparison to Last Year’s Rates

MCO and SWA results were compared to last year’s HEDIS rates. **Table 4** summarizes the comparison results between HEDIS MY 2021 and HEDIS MY 2020 by MCO and the SWA. Counts represent each measure, itemized by numerator; this analysis included 59 measure/numerators. Any difference of at least 0.1 point was noted in the results. LHC were most likely to show improvement in rates by at least 0.1 point with 25 measure/numerators improving over time in where with 19 measure/numerators improving over time show improvement in rates by at least 2 points. UHC was most likely to show a decline over time, with 39 measure/submeasures overall. Among the SWAs, 24 measure/numerators improved by at least 0.1 point, while 36 numerators that declined by at least 0.1 point (Table 4).

The measures which displayed the largest decrease in the SWA were Childhood Immunization Status (CIS) for Pneumococcal conjugate, which decreased by 9.3 points, and Influenza numerator which decreased by 8.25 points (data not shown). The measure which displayed the largest improvement in the SWA was Comprehensive



Diabetes Care (CDC), which increased by 6.87 points, for the numerator HbA1c control (<8.0%). Noteworthy, Controlling High Blood Pressure (CBP) increased by 6.49 points.

**Table 4: Comparisons Between HEDIS MY 2021 and HEDIS MY 2020**

MCO <sup>1, 2, 3</sup>	HEDIS MY 2021 Compared to HEDIS MY 2020					Total Numerators
	≥ 2 point decline	0.1–2 point decline	< 0.1 point difference	0.1–2 point improvement	≥ 2 point improvement	
Aetna	23	11	1	8	16	59
AmeriHealth	27	8	2	10	12	59
Healthy Blue	23	12	0	7	17	59
LHC	26	6	2	6	19	59
UHC	27	12	3	9	8	59
SWA	26	10	2	11	13	62

<sup>1</sup> Counts of measures are at the numerator level.

<sup>2</sup> These comparisons excluded Follow-Up After Emergency Department Visit for Mental Illness (FUM)-Within 30 Days, Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)-30 Days, HIV Viral Load Suppression (HIV), Cesarean Rate for Low-Risk First Birth Women (NSV), Initiation of Injectable Progesterone for Preterm Birth Prevention, Diabetes Monitoring for People with Diabetes and Schizophrenia (SMD), Cardiovascular Monitoring for People with Cardiovascular Disease and Schizophrenia (SMC), Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM), Lead Screening in Children (LSC), Pharmacotherapy for Opioid Use Disorder (POD), Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET), Appropriate Treatment for Children with Upper Respiratory Infection (URI), Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB), Use of Imaging Studies for Low Back Pain (LBP) and Non-recommended Cervical Screening in Adolescent Females (NCS), since these are new measures.

<sup>3</sup> Statewide averages (SWAs) for the six Consumer Assessment of Healthcare Providers and Systems (CAHPS®) measures were extracted from the National Committee for Quality Assurance (NCQA) Quality Compass Statewide Benchmarks: Average Rates.

HEDIS: Healthcare Effectiveness Data and Information Set; MY: measurement year; MCO: managed care organization; LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana.

**Table A5** displays the incentive and non-incentive HEDIS measures, and the MCOs and SWAs that showed at least a 0.1-point increase in rates from HEDIS MY 2020 to HEDIS MY 2021, as well as MCOs and SWAs that showed at least a 0.1-point decrease in rates over time.

**Table A6** displays the incentive and non-incentive HEDIS measures, and the MCOs and SWAs that showed at least a 2.0-point increase in rates from HEDIS MY 2020 to HEDIS MY 2021, as well as MCOs and SWAs that showed at least a 2.0-point decrease in rates over time.



## Appendix A: Supplemental Tables

**Table A1: HEDIS MY 2021 Incentive Measure Rates Compared to Target: Quality Compass or Improvement in Rates**

HEDIS Incentive Measure <sup>1</sup>	Met Target or Improved	Target and Improvement Not Met
Childhood Immunization Status (CIS) – Combo 3		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Immunization Status for Adolescents (IMA) – Combo 2	AmeriHealth HealthyBlue LHC UHC SWA	Aetna
Colorectal Cancer Screening (COL)	AmeriHealth HealthyBlue LHC UHC SWA	Aetna
Cervical Cancer Screening (CCS)	Aetna AmeriHealth HealthyBlue UHC SWA	LHC
Follow-up After Hospitalization for Mental Illness (FUH) - Within 30 Days of Discharge		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Comprehensive Diabetes Care (CDC) - HbA1c poor control (>9.0%)	AmeriHealth HealthyBlue LHC UHC SWA	Aetna
Controlling High Blood Pressure (CBP)	Aetna AmeriHealth HealthyBlue LHC UHC SWA	

<sup>1</sup> Results correspond to **Table 1**, indicating achievement of the target rates noted in the current LA Performance Measure Submission Guide (2020 Quality Compass National 50th percentile rate) or improvement of the measure by 2.0 points or more from the Healthcare Effectiveness Data and Information Set (HEDIS) measurement year (MY) 2020 rates.

LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana; SWA: statewide average; ADHD: attention-deficit/hyperactivity disorder; CAHPS: Consumer Assessment of Healthcare Providers and Systems.

**Table A2: HEDIS MY 2021 Incentive Measure Rates Compared to Louisiana Department of Health Targets**

HEDIS Incentive Measures <sup>1</sup>	Aetna	AmeriHealth	Healthy Blue	LHC	UHC	Achievement Target <sup>2</sup>
Childhood Immunization Status (CIS) – Combo 3	NO	NO	NO	NO	NO	71.05%
Immunization Status for Adolescents (IMA) – Combo 2	NO	YES - A	YES - A	YES - A	YES - A	36.86%
Colorectal Cancer Screening (COL)	NO	YES - A	YES - I	YES - I	YES - Both	39.66%
Cervical Cancer Screening (CCS)	YES - I	YES - I	YES - I	NO	YES - I	61.31%
Follow-up After Hospitalization for Mental Illness (FUH) - Within 30 Days of Discharge	NO	NO	NO	NO	NO	59.22%
Comprehensive Diabetes Care (CDC) - HbA1c poor control (>9.0%)	NO	YES - A	YES - A	YES - A	YES - A	37.35%
Controlling High Blood Pressure (CBP)	YES - I	YES - I	YES - I	YES - I	YES - I	61.80%

<sup>1</sup> Results correspond to **Table 1**. Below is the key representing the whether the managed care organization (MCO) met the achievement target rate and/or the MCO Healthcare Effectiveness Data and Information Set (HEDIS) measurement year (MY) 2021 rate improved by at least 2.0 points compared to the HEDIS MY 2020 rate.

- Yes-Both = MCO met both the improvement and achievement target.
- Yes-A = MCO met the achievement target only.
- Yes-I = MCO met the improvement target only.
- No = MCO did not meet either the improvement or the achievement target.

<sup>2</sup> The achievement targets are based on 2020 Quality Compass data and noted in the current LA Performance Measure Submission Guide and are the same for all MCOs. The improvement target varies by MCO according to the HEDIS MY 2020 results.

LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana; ADHD: attention-deficit/hyperactivity disorder; CAHPS: Consumer Assessment of Healthcare Providers and Systems.

**Table A3: HEDIS MY 2021 Rates Compared to MY 2021 Quality Compass National: 50th Percentile: 2 Point Differences**

Measure <sup>1</sup>	At Least 2 Points Below QC National	At Least 2 Points Above QC National
<b>HEDIS Incentive Measures</b>		
Childhood Immunization Status (CIS)		
Combo 3	Aetna AmeriHealth LHC UHC	HealthyBlue
Immunization Status for Adolescents (IMA)		
Combo 2	Aetna	AmeriHealth HealthyBlue LHC UHC SWA
Colorectal Cancer Screening (COL) (QC – N/A)	N/A	N/A
Cervical Cancer Screening (CCS)	Aetna	
Follow-up After Hospitalization for Mental Illness (FUH)		
Within 30 Days of Discharge	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Mental Illness (FUM)		
Within 30 Days	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)		
Within 30 Days	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Comprehensive Diabetes Care (CDC)		
HbA1c poor control (>9.0%)	Aetna	AmeriHealth HealthyBlue LHC SWA
Controlling High Blood Pressure (CBP)	Aetna AmeriHealth HealthyBlue LHC SWA	
HIV Viral Load Suppression (HIV) (QC – N/A)	N/A	N/A
Low-Risk Cesarean Delivery (Cesarean Rate for Low-Risk First Birth Women) (LRCD/previously NSV) (QC – N/A)	N/A	N/A
<b>Other HEDIS Measures</b>		
Child and Adolescent Well-Care Visits (WCV)		
3-11 years	Aetna AmeriHealth HealthyBlue UHC SWA	
12-17 years	Aetna HealthyBlue	
18-21 years		AmeriHealth LHC
Total	Aetna HealthyBlue	
Well-Child Visits in the First 30 Months of Life (W30)		
First 15 Months	LHC	AmeriHealth UHC
15 Months-30 Months	Aetna AmeriHealth HealthyBlue LHC UHC SWA	

Measure <sup>1</sup>	At Least 2 Points Below QC National	At Least 2 Points Above QC National
Adults' Access to Preventive/Ambulatory Health Services (AAP)	Aetna AmeriHealth	
Ambulatory Care (AMB)		
Emergency Department Visits/1000 MM		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Follow-up After Hospitalization for Mental Illness (FUH)		
Within 7 Days	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Mental Illness (FUM)		
Within 7 Days	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)		
Within 7 Days	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Plan All-Cause Readmissions (PCR)		
Observed Readmission (Num/Den) (QC – N/A)	N/A	N/A
Expected Readmissions Rate (QC – N/A)	N/A	N/A
Observed-to-Expected Ratio (Observed Readmission/Expected Readmissions)		Aetna AmeriHealth HealthyBlue LHC UHC SWA
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)		AmeriHealth HealthyBlue UHC
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)		HealthyBlue UHC
Initiation of Injectable Progesterone for Preterm Birth Prevention (QC – N/A)	N/A	N/A
Diabetes screening for people with Schizophrenia or Bipolar who are using Antipsychotic medications (SSD)		Aetna AmeriHealth HealthyBlue LHC SWA
Diabetes Monitoring for People with Diabetes and Schizophrenia (SMD)	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Cardiovascular Monitoring for People with Cardiovascular Disease and Schizophrenia (SMC)	Aetna AmeriHealth SWA	
Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)		
Blood Glucose Testing	AmeriHealth LHC	
Cholesterol Testing	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Blood Glucose and Cholesterol Testing	Aetna AmeriHealth HealthyBlue LHC UHC SWA	

Measure <sup>1</sup>	At Least 2 Points Below QC National	At Least 2 Points Above QC National
Prenatal and PostPartum Care (PPC)		
Prenatal Care	Aetna LHC UHC SWA	
Postpartum Care	AmeriHealth LHC SWA	HealthyBlue UHC
Lead Screening in Children (LSC)	Aetna	
Childhood Immunization Status (CIS)		
DTaP	Aetna AmeriHealth LHC UHC SWA	
IPV		HealthyBlue
MMR	Aetna AmeriHealth UHC	
HiB	Aetna UHC	
Hepatitis B		HealthyBlue LHC
VZV	Aetna AmeriHealth UHC	
Pneumococcal conjugate	Aetna AmeriHealth LHC UHC SWA	
Hepatitis A	Aetna AmeriHealth UHC	
Rotavirus	Aetna AmeriHealth LHC UHC SWA	
Influenza	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Combo 7	Aetna AmeriHealth LHC SWA	HealthyBlue
Combo 10	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Immunization Status for Adolescents (IMA)		
Meningococcal		AmeriHealth HealthyBlue LHC UHC SWA
Tdap/Td	Aetna	UHC
HPV	Aetna	AmeriHealth HealthyBlue LHC UHC SWA
Combo 1		AmeriHealth HealthyBlue LHC UHC SWA
Flu Vaccinations for Adults Ages 18 to 64 (FVA)	Aetna AmeriHealth HealthyBlue UHC SWA	
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents Body Mass Index Assessment for Children/Adolescents (WCC)		
BMI percentile documentation	Aetna AmeriHealth HealthyBlue LHC SWA	
Counseling for nutrition	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Counseling for physical activity	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Chlamydia Screening in Women (CHL)		
Total		Aetna AmeriHealth HealthyBlue LHC UHC

Measure <sup>1</sup>	At Least 2 Points Below QC National	At Least 2 Points Above QC National
		SWA
Breast Cancer Screening (BCS)		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Medical Assistance with Smoking and Tobacco Use Cessation (MSC)		
Advising Smokers and Tobacco Users to Quit	HealthyBlue	Aetna
Discussing Cessation Medications	Aetna AmeriHealth HealthyBlue SWA	UHC
Discussing Cessation Strategies	AmeriHealth HealthyBlue SWA	
Statin Therapy for Patients with Cardiovascular Disease (SPC)		
Received Statin Therapy: Total		
Statin Adherence 80%: Total	AmeriHealth HealthyBlue UHC SWA	
Comprehensive Diabetes Care (CDC)		
HbA1c Testing	AmeriHealth UHC SWA	
HbA1c control (<8.0%)	AmeriHealth LHC SWA	Aetna
Eye exams	HealthyBlue	LHC UHC SWA
Blood Pressure control (<140/90 mm Hg).	Aetna AmeriHealth HealthyBlue LHC SWA	
Pharmacotherapy for Opioid Use Disorder (POD)	UHC	Aetna AmeriHealth LHC SWA
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)		
Initiation of AOD		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Engagement of AOD		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Use of First-Line Psychosocial Care for Children and Adolescent son Antipsychotics (APP)	AmeriHealth	Aetna HealthyBlue UHC
Adherence to Antipsychotic Medications for Individuals with Schizophrenia (SAA)	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-up Care for Children Prescribed ADHD Medication (ADD)		
Initiation Phase	AmeriHealth HealthyBlue UHC	LHC
Continuation Phase	AmeriHealth UHC	HealthyBlue LHC
Antidepressant Medication Management (AMM)		
Effective Acute Phase Treatment	AmeriHealth HealthyBlue LHC UHC SWA	Aetna
Effective Continuation Phase Treatment	AmeriHealth HealthyBlue UHC SWA	Aetna
Appropriate Treatment for Children with Upper Respiratory Infection (URI)	Aetna AmeriHealth HealthyBlue LHC UHC SWA	

Measure <sup>1</sup>	At Least 2 Points Below QC National	At Least 2 Points Above QC National
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Use of Imaging Studies for Low Back Pain (LBP)	Aetna HealthyBlue UHC SWA	
Non-recommended Cervical Screening in Adolescent Females (NCS)		AmeriHealth UHC

<sup>1</sup> Results correspond to **Table 2**. Rates that are marked QC – N/A were excluded from the comparison, because Quality Compass (QC) does not contain a 50th Percentile Benchmark for these measures. They are indicated with not applicable (N/A).

HEDIS: Healthcare Effectiveness Data and Information Set; MY: measurement year; LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana; SWA: statewide average; ADHD: attention-deficit/hyperactivity disorder; CAHPS: Consumer Assessment of Healthcare Providers and Systems; IPV: inactivated polio vaccine; MMR: measles, mumps, and rubella; HiB: haemophilus influenzae type b; HB: hepatitis B; VZV: varicella-zoster virus (chickenpox); BP: blood pressure; HPV: human papillomavirus; BMI: body mass index.



**Table A4: HEDIS MY 2021 Rates Compared to MY 2021 Quality Compass South Central: 50th Percentile: 2 Point Differences**

Measure <sup>1</sup>	At Least 2 Points Below QC South Central	At Least 2 Points Above QC South Central
<b>HEDIS Incentive Measures</b>		
Childhood Immunization Status (CIS)		
Combo 3	Aetna AmeriHealth LHC UHC SWA	
Immunization Status for Adolescents (IMA)		
Combo 2	Aetna	AmeriHealth HealthyBlue LHC UHC SWA
Colorectal Cancer Screening (COL) (QC – N/A)	N/A	N/A
Cervical Cancer Screening (CCS)	Aetna	UHC
Follow-up After Hospitalization for Mental Illness (FUH)		
Within 30 Days of Discharge	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Mental Illness (FUM)		
Within 30 Days	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)		
Within 30 Days		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Comprehensive Diabetes Care (CDC)		
HbA1c poor control (>9.0%)	Aetna AmeriHealth HealthyBlue UHC SWA	LHC
Controlling High Blood Pressure (CBP)	Aetna AmeriHealth LHC	
HIV Viral Load Suppression (HIV) (QC – N/A)	N/A	N/A
Low-Risk Cesarean Delivery (Cesarean Rate for Low-Risk First Birth Women) (LRCD/previously NSV) (QC – N/A)	N/A	N/A
<b>Other HEDIS Measures</b>		
Child and Adolescent Well-Care Visits (WCV)		
3-11 years	Aetna HealthyBlue	
12-17 years	Aetna HealthyBlue	
18-21 years	Aetna	AmeriHealth LHC
Total	Aetna HealthyBlue	
Well-Child Visits in the First 30 Months of Life (W30)		
First 15 Months	LHC	AmeriHealth UHC
15 Months-30 Months	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Adults' Access to Preventive/Ambulatory Health Services (AAP)	Aetna AmeriHealth	

Measure <sup>1</sup>	At Least 2 Points Below QC South Central	At Least 2 Points Above QC South Central
Ambulatory Care (AMB)		
Emergency Department Visits/1000 MM		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Follow-up After Hospitalization for Mental Illness (FUH)		
Within 7 Days	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Mental Illness (FUM)		
Within 7 Days	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)		
Within 7 Days		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Plan All-Cause Readmissions (PCR)		
Observed Readmission (Num/Den) (QC – N/A)	N/A	N/A
Expected Readmissions Rate (QC – N/A)	N/A	N/A
Observed-to-Expected Ratio (Observed Readmission/Expected Readmissions)	Aetna	UHC
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)	Aetna	AmeriHealth HealthyBlue UHC
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)	Aetna AmeriHealth LHC SWA	
Initiation of Injectable Progesterone for Preterm Birth Prevention (QC – N/A)	N/A	N/A
Diabetes screening for people with Schizophrenia or Bipolar who are using Antipsychotic medications (SSD)		Aetna AmeriHealth HealthyBlue SWA
Diabetes Monitoring for People with Diabetes and Schizophrenia (SMD)	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Cardiovascular Monitoring for People with Cardiovascular Disease and Schizophrenia (SMC)	Aetna AmeriHealth SWA	
Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)		
Blood Glucose Testing		Aetna HealthyBlue UHC
Cholesterol Testing	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Blood Glucose and Cholesterol Testing	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Prenatal and PostPartum Care (PPC)		

Measure <sup>1</sup>	At Least 2 Points Below QC South Central	At Least 2 Points Above QC South Central
Prenatal Care	Aetna LHC UHC SWA	
Postpartum Care	LHC	Aetna HealthyBlue
Lead Screening in Children (LSC)		AmeriHealth HealthyBlue LHC UHC SWA
Childhood Immunization Status (CIS)		
DTaP	Aetna AmeriHealth LHC UHC SWA	
IPV		
MMR	Aetna AmeriHealth HealthyBlue UHC SWA	
HiB	Aetna AmeriHealth UHC SWA	
Hepatitis B	Aetna UHC	HealthyBlue
VZV	Aetna AmeriHealth UHC	
Pneumococcal conjugate	Aetna AmeriHealth LHC UHC SWA	
Hepatitis A	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Rotavirus	Aetna AmeriHealth LHC UHC SWA	
Influenza	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Combo 7	Aetna AmeriHealth LHC SWA	HealthyBlue
Combo 10	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Immunization Status for Adolescents (IMA)		
Meningococcal	Aetna	UHC
Tdap/Td	Aetna	UHC
HPV	Aetna	AmeriHealth HealthyBlue LHC UHC SWA
Combo 1	Aetna	UHC
Flu Vaccinations for Adults Ages 18 to 64 (FVA)	AmeriHealth UHC	LHC
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents Body Mass Index Assessment for Children/Adolescents (WCC)		
BMI percentile documentation	AmeriHealth LHC SWA	UHC
Counseling for nutrition	AmeriHealth LHC UHC SWA	
Counseling for physical activity	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Chlamydia Screening in Women (CHL)		
Total		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Breast Cancer Screening (BCS)		Aetna AmeriHealth HealthyBlue LHC UHC

Measure <sup>1</sup>	At Least 2 Points Below QC South Central	At Least 2 Points Above QC South Central
		SWA
Medical Assistance with Smoking and Tobacco Use Cessation (MSC)		
Advising Smokers and Tobacco Users to Quit	HealthyBlue	Aetna
Discussing Cessation Medications	Aetna HealthyBlue	LHC UHC
Discussing Cessation Strategies	AmeriHealth HealthyBlue	LHC
Statin Therapy for Patients with Cardiovascular Disease (SPC)		
Received Statin Therapy: Total		Aetna AmeriHealth HealthyBlue LHC SWA
Statin Adherence 80%: Total	HealthyBlue UHC	Aetna LHC
Comprehensive Diabetes Care (CDC)		
HbA1c Testing		Aetna
HbA1c control (<8.0%)	LHC	Aetna AmeriHealth HealthyBlue LHC UHC SWA
Eye exams		Aetna LHC UHC SWA
Blood Pressure control (<140/90 mm Hg).	Aetna LHC SWA	UHC
Pharmacotherapy for Opioid Use Disorder (POD)	HealthyBlue UHC	Aetna AmeriHealth LHC
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)		
Initiation of AOD		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Engagement of AOD		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Use of First-Line Psychosocial Care for Children and Adolescent son Antipsychotics (APP)		Aetna HealthyBlue LHC UHC SWA
Adherence to Antipsychotic Medications for Individuals with Schizophrenia (SAA)	Aetna HealthyBlue UHC SWA	LHC
Follow-up Care for Children Prescribed ADHD Medication (ADD)		
Initiation Phase	AmeriHealth HealthyBlue UHC	LHC
Continuation Phase	AmeriHealth UHC	LHC
Antidepressant Medication Management (AMM)		
Effective Acute Phase Treatment		Aetna LHC
Effective Continuation Phase Treatment		Aetna LHC
Appropriate Treatment for Children with Upper Respiratory Infection (URI)	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	Aetna AmeriHealth HealthyBlue LHC UHC SWA	

Measure <sup>1</sup>	At Least 2 Points Below QC South Central	At Least 2 Points Above QC South Central
Use of Imaging Studies for Low Back Pain (LBP)		
Non-recommended Cervical Screening in Adolescent Females (NCS)		AmeriHealth UHC

<sup>1</sup> Results correspond to **Table 3**. Rates that are marked QC – N/A were excluded from the comparison, because Quality Compass (QC) does not contain a 50th Percentile Benchmark for these measures. They are indicated with not applicable (N/A).

HEDIS: Healthcare Effectiveness Data and Information Set; MY: measurement year; LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana; SWA: statewide average; ADHD: attention-deficit/hyperactivity disorder; CAHPS: Consumer Assessment of Healthcare Providers and Systems; IPV: inactivated polio vaccine; MMR: measles, mumps, and rubella; HiB: haemophilus influenzae type b; HB: hepatitis B; VZV: varicella-zoster virus (chickenpox); BP: blood pressure; HPV: human papillomavirus; BMI: body mass index.

**Table A5: HEDIS MY 2021 Rates Compared to HEDIS MY 2020 Rates: 0.1 Point Differences**

Measure <sup>1</sup>	Decreased by 0.1 Point or More	Increased by 0.1 Point or More
<b>HEDIS Incentive Measures</b>		
Childhood Immunization Status (CIS)		
Combo 3	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Immunization Status for Adolescents (IMA)		
Combo 2	AmeriHealth HealthyBlue LHC UHC SWA	
Colorectal Cancer Screening (COL)		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Cervical Cancer Screening (CCS)	LHC	Aetna AmeriHealth HealthyBlue UHC SWA
Follow-up After Hospitalization for Mental Illness (FUH)		
Within 30 Days of Discharge	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Mental Illness (FUM)		
Within 30 Days	N/A	N/A
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)		
Within 30 Days	N/A	N/A
Comprehensive Diabetes Care (CDC)		
HbA1c poor control (>9.0%)	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Controlling High Blood Pressure (CBP)		Aetna AmeriHealth HealthyBlue LHC UHC SWA
HIV Viral Load Suppression (HIV)	SWA	
Low-Risk Cesarean Delivery (Cesarean Rate for Low-Risk First Birth Women) (LRCD/previously NSV)		SWA
<b>Other HEDIS Measures</b>		
Child and Adolescent Well-Care Visits (WCV)		
3-11 years		Aetna AmeriHealth HealthyBlue LHC UHC SWA
12-17 years		Aetna AmeriHealth HealthyBlue LHC UHC SWA
18-21 years	AmeriHealth HealthyBlue UHC SWA	Aetna LHC
Total		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Well-Child Visits in the First 30 Months of Life (W30)		
First 15 Months		Aetna AmeriHealth HealthyBlue LHC UHC SWA

Measure <sup>1</sup>	Decreased by 0.1 Point or More	Increased by 0.1 Point or More
15 Months-30 Months	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Adults' Access to Preventive/Ambulatory Health Services (AAP)	Aetna	HealthyBlue LHC SWA
Ambulatory Care (AMB)		
Emergency Department Visits/1000 MM		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Follow-up After Hospitalization for Mental Illness (FUH)		
Within 7 Days	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Follow-Up After Emergency Department Visit for Mental Illness (FUM)		
Within 7 Days	N/A	N/A
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)		
Within 7 Days	N/A	N/A
Plan All-Cause Readmissions (PCR)		
Observed Readmission (Num/Den)	Aetna AmeriHealth HealthyBlue	LHC UHC
Expected Readmissions Rate	Aetna HealthyBlue	UHC
Observed-to-Expected Ratio (Observed Readmission/Expected Readmissions)	Aetna AmeriHealth HealthyBlue	LHC UHC SWA
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)	Aetna LHC UHC SWA	AmeriHealth HealthyBlue
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)	HealthyBlue LHC UHC SWA	Aetna AmeriHealth
Initiation of Injectable Progesterone for Preterm Birth Prevention	SWA	
Diabetes screening for people with Schizophrenia or Bipolar who are using Antipsychotic medications (SSD)		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Diabetes Monitoring for People with Diabetes and Schizophrenia (SMD)	N/A	N/A
Cardiovascular Monitoring for People with Cardiovascular Disease and Schizophrenia (SMC)	N/A	N/A
Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)		
Blood Glucose Testing	N/A	N/A
Cholesterol Testing	N/A	N/A
Blood Glucose and Cholesterol Testing	N/A	N/A
Prenatal and PostPartum Care (PPC)		
Prenatal Care	LHC	Aetna AmeriHealth HealthyBlue UHC SWA



Measure <sup>1</sup>	Decreased by 0.1 Point or More	Increased by 0.1 Point or More
Postpartum Care	AmeriHealth LHC UHC SWA	Aetna HealthyBlue
Lead Screening in Children (LSC)	N/A	N/A
Childhood Immunization Status (CIS)		
DTaP	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
IPV	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
MMR	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
HiB	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Hepatitis B	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
VZV	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Pneumococcal conjugate	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Hepatitis A	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Rotavirus	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Influenza	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Combo 7	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Combo 10	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Immunization Status for Adolescents (IMA)		
Meningococcal	Aetna AmeriHealth HealthyBlue LHC SWA	
Tdap/Td	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
HPV	AmeriHealth HealthyBlue LHC UHC SWA	Aetna
Combo 1	Aetna AmeriHealth HealthyBlue LHC SWA	
Flu Vaccinations for Adults Ages 18 to 64 (FVA)	Aetna AmeriHealth UHC SWA	HealthyBlue LHC
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents Body Mass Index Assessment for Children/Adolescents (WCC)		
BMI percentile documentation	AmeriHealth UHC	Aetna HealthyBlue LHC SWA
Counseling for nutrition	AmeriHealth LHC UHC SWA	Aetna HealthyBlue

Measure <sup>1</sup>	Decreased by 0.1 Point or More	Increased by 0.1 Point or More
Counseling for physical activity	UHC	Aetna AmeriHealth HealthyBlue LHC SWA
Chlamydia Screening in Women (CHL)		
Total	Aetna HealthyBlue	AmeriHealth LHC UHC SWA
Breast Cancer Screening (BCS)	Aetna AmeriHealth LHC UHC SWA	HealthyBlue
Medical Assistance with Smoking and Tobacco Use Cessation (MSC)		
Advising Smokers and Tobacco Users to Quit	HealthyBlue UHC	Aetna AmeriHealth LHC SWA
Discussing Cessation Medications	Aetna AmeriHealth HealthyBlue LHC SWA	UHC
Discussing Cessation Strategies	Aetna AmeriHealth HealthyBlue UHC SWA	
Statin Therapy for Patients with Cardiovascular Disease (SPC)		
Received Statin Therapy: Total	Aetna UHC	AmeriHealth HealthyBlue LHC SWA
Statin Adherence 80%: Total	HealthyBlue UHC	Aetna AmeriHealth LHC SWA
Comprehensive Diabetes Care (CDC)		
HbA1c Testing	UHC	Aetna AmeriHealth HealthyBlue LHC SWA
HbA1c control (<8.0%)	UHC	Aetna AmeriHealth HealthyBlue LHC SWA
Eye exams	Aetna AmeriHealth HealthyBlue UHC SWA	LHC
Blood Pressure control (<140/90 mm Hg).	LHC	Aetna AmeriHealth HealthyBlue UHC SWA
Pharmacotherapy for Opioid Use Disorder (POD)	N/A	N/A
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)		
Initiation of AOD	N/A	N/A
Engagement of AOD	N/A	N/A
Use of First-Line Psychosocial Care for Children and Adolescent son Antipsychotics (APP)	N/A	N/A
Adherence to Antipsychotic Medications for Individuals with Schizophrenia (SAA)	N/A	N/A
Follow-up Care for Children Prescribed ADHD Medication (ADD)		
Initiation Phase	Aetna AmeriHealth HealthyBlue UHC SWA	LHC
Continuation Phase	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Antidepressant Medication Management (AMM)		
Effective Acute Phase Treatment		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Effective Continuation Phase Treatment	UHC	Aetna AmeriHealth HealthyBlue LHC SWA

Measure <sup>1</sup>	Decreased by 0.1 Point or More	Increased by 0.1 Point or More
Appropriate Treatment for Children with Upper Respiratory Infection (URI)	N/A	N/A
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	N/A	N/A
Use of Imaging Studies for Low Back Pain (LBP)	N/A	N/A
Non-recommended Cervical Screening in Adolescent Females (NCS)	N/A	N/A

<sup>1</sup> Results correspond to **Table 4**. N/A were excluded from the comparison because they are new measures.

HEDIS: Healthcare Effectiveness Data and Information Set; MY: measurement year; LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana; SWA: statewide average; ADHD: attention-deficit/hyperactivity disorder; CAHPS: Consumer Assessment of Healthcare Providers and Systems; IPV: inactivated polio vaccine; MMR: measles, mumps, and rubella; HiB: haemophilus influenzae type b; HB: hepatitis B; VZV: varicella-zoster virus (chickenpox); BP: blood pressure; HPV: human papillomavirus; BMI: body mass index.

**Table A6: HEDIS MY 2021 Rates Compared to HEDIS MY 2020 Rates: 2.0 Point Differences**

Measure <sup>1</sup>	Decreased by 2 Point or More	Increased by 2 Point or More
HEDIS Incentive Measures		
Childhood Immunization Status (CIS)		
Combo 3	Aetna AmeriHealth LHC UHC SWA	
Immunization Status for Adolescents (IMA)		
Combo 2	AmeriHealth HealthyBlue LHC UHC SWA	
Colorectal Cancer Screening (COL)		HealthyBlue LHC UHC SWA
Cervical Cancer Screening (CCS)	LHC	Aetna AmeriHealth HealthyBlue UHC SWA
Follow-up After Hospitalization for Mental Illness (FUH)		
Within 30 Days of Discharge	AmeriHealth UHC SWA	
Follow-Up After Emergency Department Visit for Mental Illness (FUM)		

Measure <sup>1</sup>	Decreased by 2 Point or More	Increased by 2 Point or More
Within 30 Days	N/A	N/A
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)		
Within 30 Days	N/A	N/A
Comprehensive Diabetes Care (CDC)		
HbA1c poor control (>9.0%)	Aetna AmeriHealth HealthyBlue LHC SWA	
Controlling High Blood Pressure (CBP)		Aetna AmeriHealth HealthyBlue LHC UHC SWA
HIV Viral Load Suppression (HIV)		
Low-Risk Cesarean Delivery (Cesarean Rate for Low-Risk First Birth Women) (LRCD/previously NSV)		
Other HEDIS Measures		
Child and Adolescent Well-Care Visits (WCV)		
3-11 years		Aetna AmeriHealth HealthyBlue LHC SWA
12-17 years		AmeriHealth LHC SWA
18-21 years		
Total		LHC
Well-Child Visits in the First 30 Months of Life (W30)		
First 15 Months		AmeriHealth LHC UHC SWA
15 Months-30 Months	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Adults' Access to Preventive/Ambulatory Health Services (AAP)		
Ambulatory Care (AMB)		
Emergency Department Visits/1000 MM		Aetna AmeriHealth HealthyBlue LHC UHC SWA
Follow-up After Hospitalization for Mental Illness (FUH)		
Within 7 Days	Aetna	
Follow-Up After Emergency Department Visit for Mental Illness (FUM)		
Within 7 Days	N/A	N/A
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)		
Within 7 Days	N/A	N/A
Plan All-Cause Readmissions (PCR)		
Observed Readmission (Num/Den)		
Expected Readmissions Rate		

Measure <sup>1</sup>	Decreased by 2 Point or More	Increased by 2 Point or More
Observed-to-Expected Ratio (Observed Readmission/Expected Readmissions)	Aetna AmeriHealth HealthyBlue	LHC UHC
CAHPS Health Plan Survey 5.0H, Adult (Rating of Health Plan, 8+9+10)	Aetna LHC UHC	AmeriHealth HealthyBlue
CAHPS Health Plan Survey 5.0H, Child (Rating of Health Plan-General Population, 8+9+10)		Aetna
Initiation of Injectable Progesterone for Preterm Birth Prevention		
Diabetes screening for people with Schizophrenia or Bipolar who are using Antipsychotic medications (SSD)		Aetna AmeriHealth HealthyBlue LHC SWA
Diabetes Monitoring for People with Diabetes and Schizophrenia (SMD)	N/A	N/A
Cardiovascular Monitoring for People with Cardiovascular Disease and Schizophrenia (SMC)	N/A	N/A
Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)		
Blood Glucose Testing	N/A	N/A
Cholesterol Testing	N/A	N/A
Blood Glucose and Cholesterol Testing	N/A	N/A
Prenatal and PostPartum Care (PPC)		
Prenatal Care	LHC	Aetna HealthyBlue UHC
Postpartum Care	AmeriHealth LHC UHC SWA	
Lead Screening in Children (LSC)	N/A	N/A
Childhood Immunization Status (CIS)		
DTaP	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
IPV	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
MMR	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
HiB	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Hepatitis B	Aetna AmeriHealth HealthyBlue UHC SWA	
VZV	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Pneumococcal conjugate	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Hepatitis A	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Rotavirus	Aetna AmeriHealth LHC UHC SWA	

Measure <sup>1</sup>	Decreased by 2 Point or More	Increased by 2 Point or More
Influenza	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Combo 7	Aetna AmeriHealth LHC UHC SWA	
Combo 10	Aetna AmeriHealth HealthyBlue LHC UHC SWA	
Immunization Status for Adolescents (IMA)		
Meningococcal	Aetna AmeriHealth HealthyBlue LHC SWA	
Tdap/Td	HealthyBlue LHC SWA	
HPV	AmeriHealth HealthyBlue LHC UHC SWA	
Combo 1	HealthyBlue LHC SWA	
Flu Vaccinations for Adults Ages 18 to 64 (FVA)	Aetna AmeriHealth UHC	HealthyBlue LHC
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents Body Mass Index Assessment for Children/Adolescents (WCC)		
BMI percentile documentation	AmeriHealth	Aetna HealthyBlue LHC SWA
Counseling for nutrition	UHC	Aetna HealthyBlue
Counseling for physical activity	UHC	Aetna AmeriHealth HealthyBlue
Chlamydia Screening in Women (CHL)		
Total		
Breast Cancer Screening (BCS)	LHC	
Medical Assistance with Smoking and Tobacco Use Cessation (MSC)		
Advising Smokers and Tobacco Users to Quit	HealthyBlue	Aetna LHC
Discussing Cessation Medications	Aetna AmeriHealth HealthyBlue LHC SWA	
Discussing Cessation Strategies	Aetna HealthyBlue UHC SWA	
Statin Therapy for Patients with Cardiovascular Disease (SPC)		
Received Statin Therapy: Total		LHC
Statin Adherence 80%: Total	HealthyBlue UHC	LHC
Comprehensive Diabetes Care (CDC)		
HbA1c Testing		Aetna HealthyBlue LHC
HbA1c control (<8.0%)		Aetna AmeriHealth HealthyBlue LHC SWA
Eye exams	AmeriHealth UHC	LHC
Blood Pressure control (<140/90 mm Hg).	LHC	Aetna AmeriHealth HealthyBlue UHC SWA
Pharmacotherapy for Opioid Use Disorder (POD)	N/A	N/A
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)		

Measure <sup>1</sup>	Decreased by 2 Point or More	Increased by 2 Point or More
Initiation of AOD	N/A	N/A
Engagement of AOD	N/A	N/A
Use of First-Line Psychosocial Care for Children and Adolescent son Antipsychotics (APP)	N/A	N/A
Adherence to Antipsychotic Medications for Individuals with Schizophrenia (SAA)	N/A	N/A
Follow-up Care for Children Prescribed ADHD Medication (ADD)		
Initiation Phase	AmeriHealth HealthyBlue UHC SWA	
Continuation Phase	Aetna AmeriHealth UHC SWA	
Antidepressant Medication Management (AMM)		
Effective Acute Phase Treatment		Aetna AmeriHealth HealthyBlue LHC SWA
Effective Continuation Phase Treatment		Aetna HealthyBlue LHC SWA
Appropriate Treatment for Children with Upper Respiratory Infection (URI)	N/A	N/A
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	N/A	N/A
Use of Imaging Studies for Low Back Pain (LBP)	N/A	N/A
Non-recommended Cervical Screening in Adolescent Females (NCS)	N/A	N/A

<sup>1</sup> Results correspond to **Table 4**. N/A were excluded from the comparison because they are new measures.

HEDIS: Healthcare Effectiveness Data and Information Set; MY: measurement year; LHC: Louisiana Healthcare Connections, Inc.; UHC: UnitedHealthcare Community Plan of Louisiana; SWA: statewide average; ADHD: attention-deficit/hyperactivity disorder; CAHPS: Consumer Assessment of Healthcare Providers and Systems; IPV: inactivated polio vaccine; MMR: measles, mumps, and rubella; HiB: haemophilus influenzae type b; HB: hepatitis B; VZV: varicella-zoster virus (chickenpox); BP: blood pressure; HPV: human papillomavirus; BMI: body mass index.