

Louisiana Medicaid MCOs Accreditation Status as of January 24, 2020

Title 42, Code of Federal Regulations § 438.332 requires states to publish the accreditation status of managed care organizations (MCOs). The table below shows the accreditation status of all Medicaid MCOs providing services in Louisiana as of January 24, 2020.

Plan Name	Date Granted- Date Expired, Next Review Date	Plan Type	Accrediting Entity*	Accredited Product	Accreditation Type	Access and Service**	Qualified Providers**	Staying Healthy**	Getting Better**	Living with Illness**	Overall Accreditation Status
Aetna	07/25/2018- 7/25/2021, 05/11/2021	Medicaid	NCQA	HMO	Health Plan Accreditation	★★★★☆	★★★★☆	★★★☆☆	☆☆☆☆	★★★☆☆	Accredited
Amerihealth Caritas Louisiana	5/17/2018- 5/17/2021, 02/23/2021	Medicaid	NCQA	HMO	Health Plan Accreditation	★★★★★	★★★★★	★★★★☆	★★☆☆☆	★★☆☆☆	Commendable
Healthy Blue	9/19/16- 9/19/19, 06/25/2019, 06/07/2022	Medicaid	NCQA	HMO	Health Plan Accreditation	★★★★★	★★★★★	★★★☆☆	★★☆☆☆	☆☆☆☆	Commendable
Louisiana Healthcare Connections	6/1/2017- 6/1/2020, 3/03/2020	Medicaid	NCQA	HMO	Health Plan Accreditation	★★★★★	★★★★★	★★★☆☆	☆☆☆☆	☆☆☆☆	Accredited
United Healthcare	7/7/2017- 7/7/2020, 04/14/2020	Medicaid	NCQA	HMO	Health Plan Accreditation	★★★★★	★★★★★	★★★★☆	★★☆☆☆	★★☆☆☆	Commendable

*NCQA = National Committee for Quality Assurance

**NCQA Accreditation Report Card accessed at: <https://reportcards.ncqa.org/#/health-plans/list>. Star results provide a view of plan performance in five categories. Ratings for performance are shown with 1–4 stars; 4 stars is the highest rating. There are currently no Star Results for Aetna health plan in the "Getting Better" category or Healthy Blue in the "Living with Illness" category and LHC health plan in the "Getting Better" and "Living with Illness" categories.