



# Louisiana Medicaid Coordinated Care Section CCN Program Announcements

October 13, 2010

## In This Issue

- Updated Provider Meeting Dates
- Department of Insurance Certification
- Readiness Review Deadlines
- Provider FAQ
- Systems FAQ and Timeline

## Useful CCN Links

Making Medicaid Better

***The CCN Web site for enrollees, providers and potential CCNs***

CCN Document Library

***A repository for all CCN documents and resources***

CCN Letters of Intent

***A listing of all potential CCNs that have provided DHH with a Letter of Intent***

CCN Application Progression

***A chart showing the approval process progression of potential CCNs that have provided DHH with a Letter of Intent***

## Contact Us

[www.MakingMedicaidBetter.com](http://www.MakingMedicaidBetter.com)

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## Provider Meeting Dates

DHH has scheduled several provider-specific meetings throughout the regions in the first phase of implementation – Regions 2, 3 and 9. A calendar of events has been posted online [here](#), and will be updated as new meetings are scheduled.

Current dates for meetings open to any providers in the area include:

- October 21, 2010 – Baton Rouge General Hospital, Mid City; Baton Rouge. 6 – 8 p.m.
- October 27, 2010 – Slidell Memorial Hospital; Slidell. Noon – 1:30 p.m.
- November 3, 2010 – Ochsner Medical Center Hospital; Baton Rouge. 7 – 8 a.m.

Additional meetings are being scheduled, and the calendar will be updated as new dates are available.

## Department of Insurance Certification Requirements

Certification or licensing through the Louisiana Department of Insurance is a requirement for completion of the CCN readiness review process. While Step 1 of the review allows that a letter stating the intent to apply for certification be provided, the actual process must be finalized prior to successful completion of the review process.

The process of certification can take some time to complete. DOI cautions that only a handful of interested entities have either been certified or applied for certification. With on-site readiness reviews scheduled for early November and a mid-December deadline for completion of readiness reviews, DHH encourages potential CCNs to begin the process as soon as possible.

## Readiness Review Deadline Reminders

The first of two readiness review deadlines for first market entry is set to expire this Friday, October 15, 2010. To qualify for Phase 1 implementation (Regions 2, 3 and 9) all submissions relative to Step 2 of the CCN application process must be to DHH by 4 p.m. on that date.

In addition, all readiness reviews (both the desk and on-site portions) must be completed by December 15, 2010. At this time, DHH is anticipating scheduling on-site review for the first three weeks in November.

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## Provider Frequently Asked Questions

A list of frequently asked questions specific to providers has been added to the Making Medicaid Better Web site. The file can be found [here](#). As new questions are submitted through the Web site or provided in provider meetings, DHH will update the list.

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## Systems Questions Answered, Draft Timeline Provided

The frequently asked questions list specific to systems has been updated online. The file can be found [here](#).

In addition, a draft timeline for phase 1 systems implementation has been posted online. The file, located [here](#), is a work in progress and will be modified as new information is available. The file should be used as a general guidance for DHH systems plans.

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## Updated List of Letters of Intent to Enroll as a Louisiana CCN

To date, DHH has received letters of intent from ten organizations – nine prepaid and one shared savings – expressing plans to establish a CCN in Louisiana. They include:

- **Aetna Better Health** — Prepaid. All nine Regions
- **AmeriGROUP** — Prepaid. Regions 1, 2, 3 and 9.
- **AmeriHealth Mercy** — Prepaid. All nine regions.
- **Community Health Network** – Prepaid. All nine regions.
- **HealthCARE USA of Louisiana** (Coventry) — Prepaid. All nine Regions.
- **Louisiana Health Connections** (Centene) — Prepaid. All nine Regions.
- **UniHealth** – Shared Savings. All nine regions.
- **UnitedHealthcare Community Plan, Louisiana** – Prepaid. All nine regions.
- **Vantage** – Prepaid. Ouachita Parish (located in Region 8).
- **WellCare of Louisiana** – Prepaid. All nine regions.

The names of entities who have submitted a Letter of Intent to enroll as a CCN are posted on the [Making Medicaid Better](#) website under the [Letters of Intent](#) link, along with the name of a person that providers may contact to express their interest in joining the CCN's provider network.