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Useful CCN Links

Making Medicaid Better
*The CCN Web site for enrollees,
providers and potential CCNs*

CCN Document Library
*A repository for all CCN documents and
resources*

Contact Us

www.MakingMedicaidBetter.com
coordinatedcarenetworks@la.gov

Updated List of Letters of Intent to Enroll as a Louisiana CCN

DHH has received Letters of Intent to enroll in Louisiana Medicaid as a CCN-Prepaid Provider from these four entities:

- **AmeriGROUP** — Regions 1, 2, 3 and 9
- **Aetna Better Health** — All nine Regions; all 64 parishes
- **Louisiana Health Connections** (Centene)—All nine Regions; statewide
- **NEW HealthCARE USA of Louisiana** (Coventry) — All nine Regions; all 64 parishes

The names of entities who have submitted a Letter of Intent to enroll as a CCN are posted on the [Making Medicaid Better](#) website under the [Letters of Intent](#) link, along with the name of a person that providers may contact to express their interest in joining the CCN's provider network.

Official CCN-S Policy & Procedure Guide Now Posted on Website

The official [CCN-S Policy & Procedures Guide](#) which incorporates comments and suggestions received from the posting of the draft has now been posted to the website. A [redline version](#) is available as well to so that changes can be readily identified.

Performance Bond Base Period

The question has been submitted asking whether the required Performance Bond can be for 12 months and renewed annually or whether the base period must be 36 months. It is acceptable for the Performance Bond to be for a 12 month period, with verification of annual renewal.

CCN-P Rate Setting Q&A

DHH responses to recent [rate setting questions](#) for CCN-P entities have been posted to the website under the Document Library.

