

## Summary: Initial Implementation Plan Changes

The My Choice Louisiana team continues to work through activities identified in the implementation plan. A large amount of work has been completed; however, initiation of work in some areas has resulted in the need to modify some of the timeframes in the initial implementation plan in order to assure that enough time is allocated to adequately address all areas of the Agreement between LDH and the Department of Justice. The following table illustrates the updates that have been made to the implementation plan.

<p><b>2.1 Workflow and Tracking System Development</b></p> <p>Work related to the permanent data solution has been broken into 2 phases. Development phase and system testing phase. As such timeframes were adjusted to reflect the change in approach. In addition to the permanent tracking solution for Target Population tracking, the team has also been evaluating the need for a PASRR data management system. The team has identified a solution and is pursuing that solution; however, due to regular state contract procurement processes, we may have to adjust timelines for full implementation of this solution.</p> <p>Specific Changes to tasks noted below:</p>		
<b>Task Number</b>	<b>Changes Made</b>	<b>Additional Info</b>
1.7, 1.8, and 1.12	Modified Target Completion Date	1.7 from 3/1/2019 to 12/6/2019 1.8 from 3/1/2019 to 12/6/2019 1.12 from 6/6/2019 to 12/6/2019
1.11	Removed Task	Duplication of other tasks in this section
1.12-1.14	Renumbered	Renumbered tasks based on removal of 1.11 noted in version 3 of the IP
<p><b>Section 2.2: Medicaid Managed Care Organization (MCO), LDH Employee, and Provider Training</b></p> <p>A great deal of work has taken place in this area to familiarize various groups with the requirements of the agreement as well as to identify areas that additional training will be needed. The My Choice team is seeking input both from our advisory groups as well as from consultants regarding areas to focus training efforts. Updates to manuals and qualifications have been deferred to align with other tasks that could potentially impact modifications needed to those documents.</p> <p>Specific changes notes below:</p>		
<b>Task Number</b>	<b>Changes Made</b>	<b>Additional Info</b>
2.6, 2.15, and 2.16	Modified Target Completion date and item has been marked 'Complete'	2.6 from 3/1/2019 to 6/1/2019 2.15 from 2/23/2019 to 3/28/2019 2.16 from 3/15/2019 to 4/29/2019
2.7, 2.8, 2.10, 2.11, 2.13	Modified Target Completion date	2.7 from 6/1/2019 to 9/1/2019 2.8 from 8/1/2019 to Ongoing 2.10 from 8/1/2019 to 9/1/2019 2.11 from 8/1/2019 to 9/1/2019 2.13 from 10/1/2019 to 12/6/2019
<p><b>Section 2.3 Transition System Development</b></p> <p>Assessment, Planning, and Monitoring tools have been implemented to initiate transition process with those persons that have indicated they would like to move; however, it was determined that</p>		

tools utilized did need to be revised/enhanced. As such, the My Choice team has been working on revisions to those tools. In order to work collaboratively with our stakeholders, the timeframes in this section have been revised to allow time to engage that group in this process.

As per the Agreement, the team has focused a good deal of time on defining case management for the target population. Team is working to complete revisions to the service definition based on internal feedback and will plan for next steps related to this area. As such timelines associated with the development of a case management approach have been revised. Each program office has been working to establish an interim strategy/approach for case management.

Team has begun work to determine data sources/options to identify/define target population members at high risk for nursing facility placement. In order to have adequate time to review initial data and to plan appropriately in the development of a diversion plan the team had revised the timeframes to complete these tasks. As such, task 4.2 related to development of training/expectations specific to this group is being moved to next year's implementation plan.

Specific Changes noted below:

Task Number	Change Made	Additional info
3.7, 3.8, 3.21, 3.23	Modified Target Completion date	3.7 from 6/1/2019 to 9/1/2019 3.8 from 6/11/2019 to 10/1/2019 3.21 from 6/6/2019 to 8/1/2019 3.23 from 6/6/2019 to 9/1/2019
3.19, 3.20 and 3.22	Task has been marked 'Complete'	

#### Section 2.4 Diversion System Development

Team has begun work to determine data sources/options to identify/define target population members at high risk for nursing facility placement. In order to have adequate time to review initial data and to plan appropriately in the development of a diversion plan the team had revised the timeframes to complete these tasks. As such, task 4.2 related to development of training/expectations specific to this group is being moved to next year's implementation plan.

Specific Changes noted below:

Task Number	Change Made	Additional info
4.0, 4.1, and 4.3	Modified Target Completion date	4.0 from 6/6/2019 to 7/31/2019 4.1 from 6/6/2019 to 9/1/2019 4.3 from 3/31/2019 to 12/6/2019
4.2	Removed task – need to move to next IP	
4.12 (IP v.3 task #) and 4.13 (IP v.3 task #)	Modified Target Completion date	4.12 from 2/1/2019 to 8/30/2019 4.13 from 2/1/2019 to 8/30/2019
4.20 (IP v.3 task #)	Modified Target Completion date and 'Initial work Complete'	From 3/1/2019 to 5/1/2019 (initially); initial resource list of resources compiled-ongoing will need to revise list)
4.3-4.25	Renumbered	Renumbered based on removal of task 4.2

**Section 2.5 Community Support Services Development**

OBH has been working with consultants on the development of the crisis system envisioned by Louisiana. Extensive work has been done to identify the overall vision for the crisis system as well as identification of services proposed to be included and how to define those services. Research has been done to evaluate potential design options in terms of management of this system. Team is working to develop a schedule to engage stakeholders as it relates to the crisis framework.

Modifications to the wording of some tasks in this section to better reflect the intent of work to be completed in the first 18 months of the Agreement. Based on progress made and need to engage stakeholders in these discussions, timelines have been revised.

Team is on target to complete assessment processes noted in the implementation plan related to the following areas: Assertive Community Treatment (ACT), Intensive Community Support Services (ICSS), and Peer Support Services (PSS). There are a few areas within these sections that the timelines have been modified to allow adequate time to complete tasks.

Team is on target to complete assessment and plan development of Housing and Tenancy supports as noted in the implementation plan.

Specific changes noted below:

<b>Task Number</b>	<b>Change Made</b>	<b>Additional Info</b>
5.0	Revised wording of task and task marked 'Complete'	
5.3, 5.17, 5.38, 5.39, 5.40, 5.53, and 5.61	Modified Target Completion Date	5.3 from 6/6/2019 to 7/31/2019 5.17 from 6/15/2019 to 9/30/2019 5.38 from 7/15/2019 to 10/1/2019 5.39 from 8/1/2019 to 10/1/2019 5.40 from 8/1/2019 to 10/1/2019 5.53 from 7/15/2019 to 10/15/2019 5.61 from 9/1/2019 to 8/15 annually
5.4, 5.12, 5.15, 5.16, 5.26, 5.37	Task has been marked 'Complete'	
5.6 and 5.7	Reworded Task	
5.49 and 5.50	Task has been marked to capture 'initial work complete'	

**Section 2.6: Quality Assurance and Continuous Improvement**

Several modifications have been made to this section of the implementation plan. Initially most of the quality assurance review was focused on OBH; however, since the target population crosses both program offices the team thought it would be best that this task review quality assurance approaches from both offices. Although previously some items were noted to be complete, incorporation of OAAS quality processes and enhancements identified have resulted in the need to adjust the timelines in this area. Team has worked to identify current performance measures that speak to performance areas noted in the agreement. We are in process of evaluating where new metrics will need to be established, defining those metrics, and establishing a timeframe to implement changes.

Specific changes noted below:

<b>Task Number</b>	<b>Change Made</b>	<b>Additional Info</b>
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6.3 and 6.4	Originally marked 'Complete'- Enhancements needed. Modified Target Completion date	From 1/15/2019 to 8/31/2019
6.5, 6.6, 6.7, 6.12, and 6.13	Modified Target Completion date	6.5 from 2/15/2019 to 10/15/2019 6.6 from 2/28/2019 to 10/15/2019 6.7 from 5/31/2019 to 8/31/2019 6.12 from 4/28/2019 to 8/31/2019 6.13 from 5/29/2019 to 10/15/2019
6.8, 6.9, and 6.11	Task has been marked 'Complete'	