S-Quality

S-110 Critical Incident Reporting (CIR)

RO and SCA will comply with the critical incident reporting (CIR) as outlined in the CIR policy and procedure document.

S-200 Quality Review

The Quality Review process is mandatory for all SCAs and consists of the following components:

- Level of Care (LOC) determination

- Minimum Data Set-Home Care (MDS-HC) Assessment

- Plan of Care (POC) completion

To ensure correct Quality Review process, SC supervisors may use LOC/POC Review Checklist.

The LOC/POC Review Checklist needs to be used by the SC supervisor prior to approving and submitting POC.

SC supervisor will:

- Gather the MDS-HC, MDS-HC notebook and POC.

- Review the documents to determine whether the SC completed the LOC, MDS-HC, and POC correctly.

    o If corrections are needed, send back to SC for revision.

     o If all documents are correct, SC supervisor will approve POC packet.