



State of Louisiana
Louisiana Department of Health
Office of Aging and Adult Services

MEMORANDUM

OAAS-P-24-019

TO: Home and Community-Based Services Personal Assistance Service Providers
FROM: Geary Williams *Geary Williams*
Assistant Secretary, Office of Aging and Adult Services
DATE: August 27, 2024
SUBJECT: Person-Centered Thinking©, Planning, and Practices Training

The Louisiana Department of Health through the Office of Aging and Adult Services is pleased to continue offering Person-Centered Thinking©, Planning, and Practices training for **Direct Support Workers (DSWs)** at no cost to our long-term services and supports (LTSS) provider partners. Standards of practice within service and support systems for older adults and people with disabilities have changed dramatically over the past 30 years. Long-term services and supports have moved toward person-centered values, but systems continue to struggle with how to put person-centered principles into practice. The intent of this training is to enhance Direct Support Worker skill to support our collective efforts to deliver on our commitment to person-centered services and supports.

Person-Centered Thinking©, Planning, and Practices training provides participants with interactive instruction on core concepts that underpin the foundation of person-centered thinking, planning, and practices. Training participants will engage in conversations, use active listening, and practice information sorting through a series of guided exercises. At the end of the training, participants will have basic competencies to begin using Person-Centered Thinking concepts and skills in their own lives and in their day-to-day work with supporting people receiving services.

OAAS is offering virtual options in 2024 and 2025 for DSWs. The virtual Person-Centered Thinking©, Planning, and Practices Training is provided through a series of three hour learning modules over the course of six consecutive weeks. Participants will receive a certificate of completion along with annual training credit at no cost to our LTSS partners. You will receive 2.5 hours of credit per training module or a total of 18 hours annual training credit if all six modules are completed.

Person-Centered Thinking©, Planning, and Practices training and technical assistance are provided by Julia Kenny. She is a certified trainer by The International Learning Community for Person-Centered Practices (TLCPCP), currently serves on the TLCPCP Board of Directors, and participates on the community's Curriculum Development Committee. Julia has over 30 years of experience in the non-profit, public, and private sectors working with and on behalf of children and adults who receive or would benefit from community based long-term services and supports.

Registration:

The registration link provides dates and times as well as additional information. Make sure that you complete all fields on the registration form for each person signing up for the virtual training series. You will receive a registration confirmation or a waiting list notification. **Please call Julia Kenny to cancel your registration if you are unable to attend the virtual training series so that we may offer a training seat to the people on the waiting list.**

This virtual training series requires a working computer microphone and video camera. The training provides participants with hands-on learning through activities and skill practice sessions throughout the training. You will receive an invitation prior to the start of the training series to participate in a Zoom tutorial.

Click the registration link on the table below next to the 2024 Person-Centered Thinking® and Practices training series you want to attend. **Please do not sign-up for multiple series.** Participants will only need to complete modules offered in the **SERIES SELECTED** to receive credit for training. All training content is the same. If for some reason you are unable to attend a training module because of a conflict, please let Julia Kenny know and she will provide you with a potential make-up date from another series.

Please feel free to contact her at Julia.Kenny@LA.gov or call/text 225-262-9534 with questions.

| Series A: 9:00 am to 12:00 am Six Consecutive Tuesdays | Registration Link |
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| Module 1: 09/24/2024 Module 2: 10/01/2024 Module 3: 10/08/2024 Module 4: 10/15/2024 Module 5: 10/22/2024 Module 6: 10/29/2024 | https://www.eventbrite.com/e/person-centered-thinking-and-practices-virtual-training-series-tickets-1000232691907 |
| Series B: 1:00 pm to 4:00 pm Six Consecutive Wednesdays | |
| Module 1: 09/25/2024 Module 2: 10/02/2024 Module 3: 10/09/2024 Module 4: 10/16/2024 Module 5: 10/23/2024 Module 6: 10/30/2024 | https://www.eventbrite.com/e/person-centered-thinking-and-practices-virtual-training-series-tickets-993721857827 |
| Series C: 10:00 am to 1:00 pm Six Consecutive Thursdays | |
| Module 1: 09/26/2024 Module 2: 10/03/2024 Module 3: 10/10/2024 Module 4: 10/17/2024 Module 5: 10/24/2023 Module 6: 10/31/2024 | https://www.eventbrite.com/e/person-centered-thinking-and-practices-virtual-training-series-tickets-1000234707937 |