

On Demand Training for Direct Service Workers in Louisiana

An informational memo can be found on the LaSRS[®] Dashboard and was originally posted on 12/20/2024

Funding for this pilot was provide through the American Rescue Plan Act

<https://louisianadsw.training.reliaslearning.com>

Who qualifies?

- Those currently working as a direct services worker in Louisiana
 - You are required in rule by the Health Standards Section to complete annual trainings ([Title 48:I, Public Health](#))
- Those who have previously worked as a direct service worker AND are seeking employment as a direct service worker in Louisiana
- Those who are seeking new employment as a direct service worker in Louisiana



User Name

Password

Forgot your password?

[Request Help](#)


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We recommend you use your email address as your username

 **LOUISIANA DEPARTMENT OF HEALTH**
Aging and Adult Services

REGISTRATION

Fill out the registration form below for access to your online courses.

Name & Login

First Name *
Julie

Last Name *
Knight

User Name *
Julie Knight

Password *
.....

Confirm Password *
.....

Notification Information

Email *
julie.knight3@la.gov

Leave blank

Professional Information

Profession *
[Empty dropdown menu]

Which programs do you provide services for? Select all that apply. *
Community Choices Waiver x


What provider agency do you work for? Select all that apply. *
Care and Development Center x

What Parish do you live in? *
East Baton Rouge

I attest and certify that I am either currently working as a Direct Service Worker in Louisiana or seeking employment in the field of Direct Service Work in Louisiana. *
Yes

Settings

Please Complete the Captcha

I'm not a robot 

Submit **Cancel**



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Password

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Security Setup

Please select and answer the security questions below to verify your identity and reset your password.

Question

Choose a question...

Answer

Question

Choose a question...

Answer

Question

Choose a question...

Answer

You may choose to enter an email address that differs from the email address on your profile. This address will only be used when sending a security code to reset your password. If not set, the email address on your profile will be used.

Password Reset Email (Optional)

Confirm Password Reset Email

Cancel



Continue

OAAS DSW Course Options

Posted December 17, 2024 by Ashlee Babin

Below is a list of courses compiled by OAAS that may be applicable to your agency's required staff training.

- HIPAA: Basic
- HIPAA: Do Not Disclose
- Paced
- About Privacy
- Abuse, Neglect
- Understanding
- Blood Borne
- First Aid: Senior
- Emergency
- Disaster Preparedness
- Responding to
- Reporting
- Following
- Person-Centered
- Caring for
- Managing
- De-escalation techniques for the home caregiver
- Why Documentation Is Important
- Louisiana Dementia Training: ARC-2
- About Bed Bugs, Lice, and Scabies



WELCOME TO RELIAS!

Hi, we noticed you're new here.

Do you have 30 seconds for us to show you around?

[Remind me later](#) [Start Guide](#)

tion Self-

home

OAAS DSW Course Options

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Below is a list of courses compiled by OAAS that may be applicable to your agency's required staff training:

- HIPAA: Basics
- HIPAA: Do's and Don'ts of Social Media and Electronic Communication Self-Paced
- About Privacy and Confidentiality for Non-HIPAA Covered Entities
- Abuse, Neglect, and Exploitation in the Elder Care Setting
- Understanding Client Rights for the Home Caregiver
- Blood borne Pathogens and the Use of Standard Precautions
- First Aid: Section 1
- Emergency Preparedness for Home Caregivers
- Disaster Preparedness: Essentials
- Responding to Natural Disasters: Hurricanes
- Reporting Incidents
- Following Plans of Care
- Person-Centered Care Plans for the Person with Dementia in the Home
- Caring for People with Mental Health Conditions: An Overview
- Managing Aggressive Behaviors
- De-escalation Techniques for the Home Caregiver
- Why Documentation Is Important
- Louisiana Dementia Training: ARC-2
- About Bed Bugs, Lice, and Scabies
- Transfer to and from Chair
- Using Mechanical Lifts Safely

*Note: It is the responsibility of each direct service provider agency to verify that the courses taken are applicable to the requirements set forth by licensing.

Acknowledge



OVERVIEW

🏠 Home

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🔧 Licenses & Certifications

📖 Course Library

📄 Transcript

Welcome, Julie

Looking for something?

Here are some suggestions:

- Browse courses for continuing education
- View my assignments
- View my completed training
- Can't find what you're looking for? Get help here!

Stay up to date with your required training!

Well done, Julie! 🎉

You're all caught up on overdue courses! Browse the Course Library for more continuing education courses.

[Browse Courses](#)

0

Due within 7 days






0

Due within 30 days

0

Due within 90 days

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Announcements

All Unread

OAAS DSW Course Options


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RELIAS





Julie Knight   

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My Licenses & Certifications

[+ Add My License or Certification](#)

No Licenses to Display

*This is not required but
a convent feature for
users*

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Course Library

Return to Legacy Search

Search Course Library
De-escalation Techniques for the Home Caregiver

Showing 1 - 25 of 1068 results for "De-escalation Techniques for the Home Caregiver"

Sort By Relevance

Filters

Board Name

Profession

Module Type

Language

Created By

De-escalation Techniques for the Home Caregiver

🕒 9min Audio

Caregivers may encounter aggressive or agitated people in the home setting. This course explains how to de-escalate such a situation.

Deescalation Techniques

🕒 3min Text

Verbal de-escalation techniques to manage aggressive and agitated patients are receiving more attention in the aftermath of increased violence, particularly against nurses and nursing assistants. A three-year study in the American Journal of Nursing noted that 25 percent of nurses reported being assaulted by patients or the patient's

Role of the Home Care Caregiver

🕒 30min Audio

Unlicensed caregivers play a critical role in providing services in the home. In this course, you will review the most common expectations and duties assigned to unlicensed caregivers.

Duties of a Home-Based Caregiver

🕒 1h Audio



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Assignments

All Modules

Training Plans

- All
- Overdue
- Due within 7 days
- Due within 30 days
- Due within 90 days
- No due date

Print Assignments

Showing 1 of 1 assignments

Sort By Due Date

Search Assignments

De-escalation Techniques for the Home Caregiver

Course 9min Audio

Start

Add to Calendar

VIEW MORE




[← Back](#)

De-escalation Techniques for the Home Caregiver

0.15 hours [+ More Properties](#)[Withdraw](#)

REL-PAC-0-DTHC

Lessons and Exams

Please select a language to start your course. [Start Course](#)

My Licenses & Certifications

You do not currently have any license or certificate information stored.

If you would like to receive CE credit, please [enter your license or certificate information](#).

Evaluation and Certificates

[Complete Evaluation](#)[Print Certificate](#)

Available Certificates

This course has no certificates.

For technical questions on completing your exam, taking your evaluation, or printing your certificate, [go to Help](#) to access the Contact Support section. Then, click 'Request Help' to email your Relias Administrator or Help Liaison.

We love feedback on our courses. If you have feedback on the accuracy or content of the course, please [click here](#) to contact our Accreditations team.

Lessons and Exams

Language: English (United States)

[Change Language](#)

Start

De-escalation Techniques for the Home Caregiver ▶

Start

Final Exam ▶

Evaluation and Certificates

Complete Evaluation

Print Certificate

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Julie Knight's Relias Transcript

[Return To Legacy View](#) | [Print Transcript](#)

Filters	HIDE FILTERS SHOW COLUMNS		<input type="text" value="Search"/>		
Completed Date ▾	Showing 1 of 1 completions				
Due Date ▾	Title	Hours	Action	Grade	Completed Date ↓
Board Name ▾	De-escalation Techniques for the Home Caregiver	0.15 hours	Get Certificate	100%	Feb 11, 2025, 2:41 PM
Type ▾					
<input type="button" value="Reset Filters"/>					

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Print Certificate

Certificate Information

[Manage License\(s\)/Certification\(s\)](#)

You do not currently have any license/certification information stored. If you would like to print a certificate for CE credit, please click [here](#) to enter your license/certification information.

Certificate(s) *

Certificate of Completion (no CE credit) x

Note: The certificate will appear in a pop-up window. Please disable any popup blockers before proceeding or hold down the CTRL key while clicking the Print Certificate button to bypass any blockers.

Learner Information

Please verify that all information is correct.

Name *

Julie Knight

Paper size

Letter

- Print Certificate
- Email Certificate
- Download Certificate

Cancel

RELIAS

Certificate of Completion

Julie Knight

has successfully completed the course:

De-escalation Techniques for the Home Caregiver

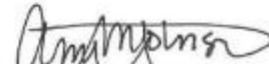
on

2/11/2025

for

0.15 of training hours

This certificate may not meet your organization or certification needs for continuing education. See your administrator or board for specific guidelines.



Director of Accreditations

1010 Sync Street, Ste. 100, Morrisville, North Carolina 27560 | www.relias.com | Phone: 1-877-200-0020

Questions?

If you have questions later, please email
OAASMDS-HC&CPTRAINING@LA.GOV
and include [DSW TRAINING](#) in the subject line

Thank You!



Thank you for your time and attention today. OAAS is very excited to offer this opportunity and we cannot wait to see how successful each of you will make this pilot!