MEMORANDUM

DATE: March 20, 2020

TO: OAAS/OCDD Direct Service Providers

FROM: Sherlyn Sullivan, OAAS Interim Assistant Secretary
       Julie Foster Hagan, OCDD Assistant Secretary

SUBJECT: Non-Government Provider Requests for Personal Protective Equipment (PPE)

We understand that there have been significant requests for Personal Protective Equipment (PPE) and other medical supplies/equipment. Previously, you were told to go through your Parish Emergency Operations Center (EOC) or use the app, “ReadyOps”. Effective immediately, please DISCONTINUE using those avenues.

In an effort to streamline the process, we have developed the following protocols for you to seek the PPE and testing kits that you need:

- To the extent possible, please continue to use the vendor/supply chain you would normally use when requesting PPE and other medical supplies/equipment.

- We are keeping a list of unique vendors (as they become made known to us) on the LDH website; therefore, you may be able to receive supplies more quickly by purchasing these items directly from them. The list of vendors can be found at the following link:

  http://ldh.la.gov/assets/oph/Coronavirus/resources/providers/PPEforweb.pdf

If you wish to be added to this vendor list, please email EOCPPE@la.gov with detailed information about your resources.
- You can call the State Supply Hotline at 225-325-5900 to be put on our request list. Supplies will be distributed, as they become available. This line is open 8:00 am – 5:00 pm CST, 7 days a week.

Please note that these guidelines for are NON-government entities. Additionally, this is NOT a guarantee that you will receive PPE. We are prioritizing supplies that go out based on need, so you may receive some of your request, rather than your entire request at once. We understand that there are shortages of supplies everywhere across the State and United States, so please be patient as we look to distribute our limited resources the best possible way.

If you have any questions, please contact

c: OAAS Regional Offices
    OCDD Local Governing Entities
    OAAS Support Coordination Agencies
    OCDD Support Coordination Agencies
    Conduent
    Statistical Resources, Inc.
    LDH Medicaid Program Support and Waivers
    LDH Fiscal Employer Agents