

COVID-19 Vaccination Transportation Resources

Service	Location	How to Register
Uber	Orleans Parish	Register for vaccination appointments and rides to vaccination sites: <ul style="list-style-type: none"> • Convention Center appointments or other LCMC Health vaccination sites by phone at 504-290-5200 or online by going to lcmchealth.org/vaccine. • New Orleans Health Department community vaccine sites by phone at 311 or 504-658-2299 or online at ready.nola.gov/getvaccine.
Lyft	Statewide	By Phone: Dial 211 to arrange for a free Lyft ride to and from your vaccination site in the following metro areas and parishes: <i>Alexandria, Baton Rouge, Houma, Lafayette, Lake Charles, Monroe, Jefferson Parish, St. Bernard Parish, Plaquemines Parish, and St. Tammany Parish.</i> Online: Request a free Lyft ride to vaccination appointments everywhere Lyft operates in the state of Louisiana by visiting lyft.com/vaccine-access and completing the online form.
Medicaid – Non-Emergency Medical Transportation	Statewide	Medicaid participants can schedule a free ride to any vaccination site, including pharmacies, by calling their health plan at least 48 hours in advance. When calling, please indicate if the vaccination appointment is at a drive-through site. Health plan numbers are listed below. All Medicaid beneficiaries who do not receive transportation services through a managed care plan should contact Southeastrans.
Medicaid – Bus Passes	Statewide	Medicaid participants who live in areas with public transit services can access free bus passes by calling their health plan. When requesting bus passes, participants must indicate how they would like to receive the pass: <ul style="list-style-type: none"> • Mail • Will call (pick up bus pass at bus station) Health plan numbers are listed below. All Medicaid beneficiaries who do not receive transportation services through a managed care plan should contact Southeastrans.
Medicaid – Gas Reimbursement for Friends and Family	Statewide	For Medicaid participants without access to transportation, your friends or family are eligible for gas reimbursement if they drive you to get vaccinated. To use this service, the person who will be providing transportation must enroll with the broker first. For more information, contact your health plan or Legacy Medicaid transportation provider. Health plan numbers are listed below.
In-Home Vaccination Program	Statewide	If you are unable to leave your home due to medical issues or disability, vaccine can be brought to you for in-home vaccination. To register for an in-home vaccination, call 855-453-0774 .

Health Plan Numbers:

Health Plan	Phone Number	TTY Phone Number
Aetna Better Health	877-917-4150	866-288-3133
Healthy Blue	866-430-1101	800-846-5277
AmeriHealth Caritas	888-913-0364	866-428-7588
Louisiana Healthcare Connections	855-369-3723	855-369-3723 (TTY:711)
United Healthcare Community Plan	866-726-1472	844-488-9724

Legacy Medicaid	Phone Number	TTY Phone Number
Southeastrans	855-325-7626	888-913-0364