



**State of Louisiana**  
Louisiana Department of Health  
Office of Aging and Adult Services

July 17, 2019

OAAS-R-19-007

Dear LT-PCS Participant:

This letter is to let you know that someone from Dr. Charles Gifford and Associates may call you between now and November 15 to schedule an appointment with you at your residence weeks to ask you questions and to get your opinion about the Long Term-Personal Care Services (LT-PCS) you receive.

Dr. Charles Gifford and Associates are working with the Office of Aging and Adult Services to interview LT-PCS participants. They will ask you some questions about the services that you receive in your home. Your answers will help us improve your services and better shape them to meet your needs.

**We would like your help. Please say "YES" when the interviewer calls you.**

If you have any questions about the survey, please call the Office Aging and Adult Services at 1-866-758-5035.

Your opinion counts and your participation is very important! Thank you in advance for your help.

Sincerely,

Tara A. LeBlanc  
Assistant Secretary

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