



State of Louisiana
Louisiana Department of Health
Office of Aging Adult Services

MEMORANDUM

OAAS-P-19-001
OAAS-SC-19-001

**TO: OAAS Home and Community-Based Services (HCBS) Providers
OAAS Support Coordination Agencies (SCAs)**

FROM: Melanie Richard, OAAS Policy Program Manager

DATE: January 11, 2019

SUBJECT: OAAS Provider Manuals Updates

A handwritten signature in black ink, appearing to read "Melanie Richard".

This memorandum is to notify providers and Support Coordination Agencies that both the Adult Day Health Care (ADHC) Waiver and Community Choices Waiver (CCW) policy manuals located on the [Medicaid website](#) have been updated.

Changes in the ADHC Waiver manual include:

- Clarification of provisions and technical edits;
- Relocation of "Standards" from **Section 9.1 – Covered Services** to **Section 9.5 – Provider Requirements**;
- Addition of Electronic Visit Verification (EVV) requirements and information; and
- Updated hyperlinks throughout the manual and appendices.

The updated ADHC Waiver Policy Manual can be accessed at: www.lamedicaid.com > [Provider Manuals](#) > [Adult Day Health Care Waiver](#).

Changes in the CCW manual include:

- Clarification of provisions and technical edits;
- Addition of hyperlinks in the text and appendices;
- Addition of EVV requirements and information;
- Separation of "Prior Authorization (PA)" and "Post Authorization" in **Section 7.5 - Service Access and Authorization**;
- Relocation of "Standards" and "Reimbursement" information from **Section 7.1 – Covered Services** to **Sections 7.6-Provider Requirements** and **Section 7.8- Reimbursement**, respectively. ; and
- Updated instructions in **Appendix D - Claims Filing**.

OAAS Provider Manual Updates

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The updated CCW Policy Manual can be accessed at: www.lamedicaid.com>
[Provider Manuals > Community Choices Waiver.](#)

We encourage all HCBS providers and Support Coordination Agencies to reference these manuals regularly to ensure that you use accurate and up-to-date information.

- c: OAAS State Office
- OAAS Regional Offices
- OAAS Data Contractor
- OAAS Long Term Access Services Contractor
- Medicaid Program Supports and Waiver (MPSW)