

Disaster Case Management (DCM)

What is the Disaster Case Management (DCM) program?

The Disaster Case Management Program (DCMP) provides case management services to assist survivors with long term recovery needs from the March and August 2016 floods.

If I qualify, what services may I receive from this program?

DCM offers case management assistance for a variety of needs related to flood recovery from the March and August 2016 floods. The program does not offer direct financial assistance or direct services; rather case managers refer clients to other agencies for direct assistance.

Services are provided by non-profits and recovery groups in partnership with Louisiana Department of Health.

Case management services are provided at no cost and may include:

- Completing a detailed assessment of your disaster related needs
- Helping you develop a recovery plan
- Assisting in advocacy with FEMA/SBA or your insurance company
- Providing Construction Cost Estimates for your home
- Advocating for assistance with repairing your home and other unmet disaster needs
- Locating available housing and assisting with stabilizing your housing situation
- Referring you to services available to help you in your disaster recovery

Who can qualify for Disaster Case Management?

In order to qualify you must have a verifiable disaster related unmet need from either the March or August Floods. You also must have been residing in one of the parishes in the state of LA that was declared eligible for Individual Assistance (IA) by FEMA at the time of the disaster. You do not have to qualify for FEMA IA in order to receive DCM. There is no income test.

**For more information on the DCM program
or how to apply, contact:**

Disaster Case Management

Phone #: 1-844-581-2207 (toll free, 8:00am- 4:30pm M-F)

Email: DCMPinfo@la.gov