

DISCUSSION: MEDICAID ELIGIBILITY SYSTEM CHANGES

SUBMITTING A RENEWAL

There are 3 ways to submit renewal:

1. Renew online at www.healthy.la.gov.
2. Call toll free at 1-888-342-6207 and conduct the renewal over the phone.
3. Call toll free at 1-888-342-6207 and request a paper application which must be completed and returned via mail by the date indicated on the participant's letter.

Online renewal is the **FASTEST** way to renew coverage!

We **STRONGLY RECOMMEND** that participants use the **Online Self-Service Portal!**

THE ONLINE SELF-SERVICE PORTAL

- A Self-Service Portal Training Video can be found at:

<http://ldh.la.gov/LaMEDSSelfServ>

- If you need assistance, email MyMedicaid@la.gov, or you can also get help in person at a Medicaid Application Center or Medicaid Office.

MEDICAID APPLICATION CENTERS

Healthy Louisiana Application Assistance

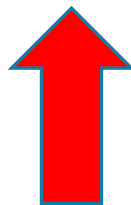
In-person application assistance for Healthy Louisiana is available at a number of locations around the state. Click on your parish in the map below to see a listing of Healthy Louisiana Application Assisters in your area. For assistance with your application, or to ask questions about programs or services, please call toll free 1-888-342-6207.



KNOW WHERE TO FIND INFORMATION

- The Medicaid website (<http://ldh.la.gov/index.cfm/page/3587>) has all of the necessary resources for providers

Medicaid Eligibility & Enrollment System

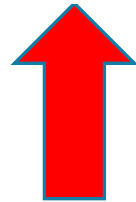


- Provider Bulletins

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Medicaid Eligibility & Enrollment System



- News and Updates

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- Training Videos
- Instructional Guides

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Medicaid Eligibility & Enrollment System



- Frequently Asked Questions - General
- Frequently Asked Questions - Providers

CONTACT MEDICAID

By Phone: 1-888-342-6207

By E-mail: mymedicaid@la.gov

