#### Below is the link to the Provider Locator Tool (PLT):

https://www.lamedicaid.com/provider\_demographics/provider\_map.aspx

Scroll to the bottom of page and follow the directions in the last paragraph to update your Additional contact information, see below:



# MEDICAID SERVICES

The search tool above will help you find medical providers that are currently active in the Louisiana Medicaid program. An "active" provider is one that has received at least one paid visit within the last six months.

Not all Medicaid providers in the list are accepting new patients. Providers have been given the opportunity to keep their new patient acceptance status up to date, but it is best to contact the provider before your first visit.

Remember – only certain services are covered by the Medicaid program. Click here for a complete listing of services. Some specialty care requires a referral from your

#### WAIVER PROGRAMS (previously referred to as "Home and Community Based Services)

For more information on Waiver programs, click here for the Office of Aging and Adult Services (OAAS) or click here for the Office for Citizens with Developmental Disabilities (OCDD). This search tool does not contain information about OCDD Waiver programs. If you have additional questions about Waiver programs and services contact Medicaid toll free at 1-888-342-6207.

#### LaHIPP (Louisiana Health Insurance Premium Payment)

For more information about LaHIPP, click here for the LaHIPP website.

If you have additional questions about the LaHIPP program, contact the office toll free at 1-855-618-5488 or email La.HIPP@la.gov

To view the Provider Locator Tool User Manual for instructions on updating the 'additional contact information screen', **click here**. This option will only update the additional contact information on the Provider Locator Tool and will not alter the information on the Provider Enrollment File. If you want to update the Provider Enrollment File, **click here**.

# OAAS FOC is through the Medicaid/Molina Provider Locator Tool.

• Once you are on the PLT website above, you can locate where the agency is listed.

# Example:

For Waiver PCA (PT-82):

- Click on Waiver Programs
- Click on Community Choices Waiver
- Scroll and click on Personal Assistance Services
- Click on Search by Region
- Click on the Region (on the map)

# Please see below regarding how to make changes on the OAAS FOC.

### For an Address Change:

- First make sure you have gone through Health Standards Section (HSS).
- The main phone number for HSS 225-342-0138.
- Once you have a new license with the changed address, you will need to complete a Provider File Update Form and mail to Molina Provider Enrollment: 225-216-6370
  Here is the direct link to the form (Molina likes it to be completed in Blue Ink and Molina must have the original

form (the address is on the bottom left of the form)

http://www.lamedicaid.com/provweb1/Provider\_Enrollment/20070924%20File%20Update%20Form%203.pdf

# (If you want to know how to get to the link above)

- Go to lamedicaid.com
- On left menu, scroll down to Provider Enrollment and click
- o Under "Currently Enrolled Providers" click on "Forms to Update Existing Provider Information"
- Click "here" at the bottom of the page
- Click "File Update Form"
- First page is instructions, second page is the form

# If it's a main phone number change:

• Provider completes the Provider File Update Form and sends to Molina (see above)

# If you need to update your Additional Contact Information:

- Access the <u>Provider Locator Tool User Manual</u> located at the bottom of the PLT web page for instructions (as indicated by highlight on bottom of page 1)
  - The system recognizes your information as being updated when "View Info" appears dark blue (View Info) instead of gray (View Info).