



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing

## MEMORANDUM

**DATE:** April 20, 2020

**TO:** Medicaid Providers

**FROM:** Louisiana Medicaid

**SUBJECT:** Medicaid Eligibility During COVID-19 Public Health Emergency

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Under the Families First Coronavirus Response Act, current Medicaid members will not lose coverage during the COVID-19 public health emergency for any reason other than death, permanently moving out of state, or requesting an end to their coverage.

If a member receives a letter saying their coverage will end on April 30, 2020, they will receive another notice letting them know their coverage will continue. It may take a few days for the second letter to arrive.

Additionally, please be aware that any income from federal stimulus checks or additional unemployment benefits under the CARES Act related to COVID-19 won't affect Medicaid eligibility.

Medicaid members can check their case status online at [MyMedicaid.la.gov](http://MyMedicaid.la.gov) or by calling Medicaid Customer Service at 1-888-342-6207.