

**Louisiana Guide to Supports & Services for  
People with Disabilities, Elders and Their Families Affected by Disasters**

<b>State Agencies</b>		
<b>Louisiana Department of Health (LDH)</b>	Protects and promotes health and ensures access to medical, preventive, and rehabilitative services. Contact for services and assistance related to addictive disorders, aging, mental health, developmental disabilities, public health, and Medicaid.	Emergency Operations Center Watch Desk: (225) 354-3570 <a href="https://ldh.la.gov/">https://ldh.la.gov/</a> Healthy Louisiana: <a href="https://www.myplan.healthy.la.gov/">https://www.myplan.healthy.la.gov/</a>
	<b>Office of Aging and Adult Services</b> -Serves aging adults and people with adult-onset disabilities.	(866) 758-5035 OAAS.Inquiries@LA.GOV <a href="https://ldh.la.gov/subhome/12">https://ldh.la.gov/subhome/12</a>
	<b>Office of Behavioral Health</b> -Provides treatment, care and support to improve quality of life for individuals with mental illness and/or addictive disorders.	(225) 342-2540 <a href="https://ldh.la.gov/subhome/10">https://ldh.la.gov/subhome/10</a>
	<b>Office for Citizens with Developmental Disabilities</b> – Provides services to people with developmental disabilities. Also, provides early intervention services to children 0-36 months who have developmental delays or who have a medical condition likely to result in a developmental disability (Early Steps).	(225) 342-0095 or (866) 783-5553 <a href="https://ldh.la.gov/subhome/11">https://ldh.la.gov/subhome/11</a>  <b>Early Steps:</b> <a href="http://www.laeikids.com/">www.laeikids.com/</a>
	<b>Louisiana Commission for the Deaf</b> - The Louisiana Commission for the Deaf provides accessibility services for persons whom are Deaf, deaf-blind, or have hearing loss or speech impairment to gain equal access to any public or private service.	(800) 256-1523 <a href="https://ldh.la.gov/page/LCD">https://ldh.la.gov/page/LCD</a>
	<b>In-Home Vaccination Program</b> - provides free, in-home COVID-19 vaccination to homebound individuals and people with disabilities, along with any loved ones and caregivers in the home	Register by Phone: 855-453-0774 or Online: <a href="https://ldh.la.gov/inhomeshots">https://ldh.la.gov/inhomeshots</a> Info: <a href="https://ldh.la.gov/page/4464">https://ldh.la.gov/page/4464</a>
<b>Department of Children and Family Services (DCFS)</b>	Provides food Supplemental Nutrition Assistance Program (SNAP) and Disaster Supplemental Nutrition Assistance Program benefits (D-SNAP). Provides Child Welfare services. Provides other community support services such as TANF.	(225) 342-0286 <a href="http://www.dcfslouisiana.gov">www.dcfslouisiana.gov</a>
<b>Louisiana Department of Veterans Affairs</b>	Provides comprehensive care and quality service to Louisiana’s veterans and families with regard to health care, education, disability benefits, long-term care, and burial honors	1-877-GEAUXVA 225-219-5000 <a href="http://www.vetaffairs.la.gov">www.vetaffairs.la.gov</a>

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People with Disabilities, Elders and Their Families Affected by Disasters**

<b>Protective Services</b>	<b>Children up to age 18:</b> Department of Children and Family Services, Office of Child Welfare	855-4LA-KIDS (855-452-5437) <a href="https://www.dcf.louisiana.gov/page/reporting-child-abuse-neglect">https://www.dcf.louisiana.gov/page/reporting-child-abuse-neglect</a>
	<b>Adults, age 18 and over who have disabilities, including elders:</b> LDH-Office of Aging and Adult Services	(800) 898-4910 <a href="https://ldh.la.gov/page/120">https://ldh.la.gov/page/120</a>
	<b>Adults, age 60 and over:</b> Governor's Office of Elderly Affairs, Elderly Protective Services	(833) 577-6532 <a href="http://www.goela.louisiana.gov">www.goela.louisiana.gov</a>
<b>Office of Juvenile Justice</b>	Provides services to youth who are at-risk or delinquent, including those with disabilities. Contact for related services.	(225) 287-7900 <a href="http://www.ojj.la.gov">www.ojj.la.gov</a>
<b>Governor's Office of Disability Affairs (GODA)</b>	Facilitates access to the opportunities needed for people with disabilities to live as fully engaged participants in society. All Independent Living Centers can be reached through GODA	(877) 668-2722 <a href="https://gov.louisiana.gov/page/disability-affairs">https://gov.louisiana.gov/page/disability-affairs</a>
<b>Governor's Office of Elderly Affairs</b>	Administers a broad range of home and community based services through an aging network.	(225) 342- 7100 <a href="http://goela.louisiana.gov">http://goela.louisiana.gov</a>
<b>Louisiana Housing Corporation (LHC)</b>	Administers federally-funded programs that assist residents impacted by natural disasters to find safe housing.	225-763-8700 <a href="http://www.lhc.la.gov">www.lhc.la.gov</a>
<b>Louisiana Workforce Commission</b>	<b>Louisiana Rehabilitation Services (LRS)</b> - Assists persons with disabilities to obtain/maintain employment and/or achieve independence by providing rehabilitation services and working cooperatively with business and other community resources.	(800) 737-2958 <a href="http://www.laworks.net/WorkforceDev/LRS/LRS_Main.asp">http://www.laworks.net/WorkforceDev/LRS/LRS_Main.asp</a>
	<b>Blind Services</b> is a section of LRS Vocational Rehabilitation Program that provides services to eligible individuals who are blind or visually impaired. The Randolph-Sheppard Business Enterprise Program and the Older Blind/Visually Impaired Program are parts of Blind Services.	(225) 219-2943 or (800) 737-2958 <a href="http://www.laworks.net/WorkforceDev/LRS/LRS_BlindServices.asp">http://www.laworks.net/WorkforceDev/LRS/LRS_BlindServices.asp</a>

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People with Disabilities, Elders and Their Families Affected by Disasters**

<b>Education Services</b>		
<b>Department of Education</b>	Maintains information for displaced students/teachers. Also provides verification of eligibility for Special Education Services for transferring or homeless children through SER (Special Education Reporting) System. Contact for related information.	(877) 453-2721 <a href="http://www.louisianabelieves.com">www.louisianabelieves.com</a> Special Education Reporting System (225) 342-6215
<b>Louisiana Schools for the Deaf and the Visually Impaired</b>	Contact for services for children who have a hearing loss and/or are blind or have a visual impairment. The schools are on the same campus and share some services or facilities.	(225) 769-8160 (888) 769-8111 <a href="http://www.lsvi.org">www.lsvi.org</a>
<b>Communication</b>		
<b>Tele-communication s Relay Services</b>	Contact for telephone communication assistance for individuals who are deaf, hard of hearing, or with speech impairments.	(800) 947-5277 (V) (800) 846-5277 (TTY); 711 (TTY) (888) 550-5277 (ASCII) (888) 272-5530 (Speech to Speech) (800) 737-1813 (Spanish)
<b>Transportation</b>		
<b>Dept. of Transportation and Development (DOTD)</b>	The Louisiana Department of Transportation and Development Public Transportation Section has published the Louisiana Transit Resource Guide to inform citizens, public officials, administrators, transit managers, and other interested parties about the availability of public transportation in Louisiana.	<a href="http://wwwapps.dotd.la.gov/multimodal/publictransportation/transitresources">http://wwwapps.dotd.la.gov/multimodal/publictransportation/transitresources</a>
<b>Advocacy &amp; Support Groups</b>		
<b>AARP</b>	Provides support and information to people age 50 and over, offering a wide range of unique benefits and services.	(866) 448-3620 <a href="http://www.aarp.org/la">www.aarp.org/la</a>
<b>Disability Rights of Louisiana</b>	Provides the following to people with disabilities and the elderly: information and referral, legal advice and representation, outreach, training, and systems advocacy.	(800) 960-7705 (504) 522-2337 <a href="https://disabilityrightsla.org/">https://disabilityrightsla.org/</a>

**Louisiana Guide to Supports & Services for  
People with Disabilities, Elders and Their Families Affected by Disasters**

<b>American Red Cross</b>	Contact for assistance with immediate emergency disaster-caused needs including shelters. Also provides a register for individuals affected by disasters to post themselves as “safe and well” and for family members to search for those affected by disaster.	<a href="http://www.redcross.org">www.redcross.org</a> 1-800-733-2767 (access local chapter with zip code) <a href="http://www.redcross.org/safeandwell">www.redcross.org/safeandwell</a> (for info on displaced persons)
<b>LATAN (Louisiana Assistive Technology Access Network)</b>	Contact for assistive devices and durable medical equipment for disaster survivors, and for information regarding other programs and services for people with disabilities and age-related limitations who can benefit from assistive devices and daily living aids.	(800) 270-6185 (LA toll-free) (225) 925-9500 (V/TT) <a href="http://www.latan.org">www.latan.org</a>
<b>Louisiana Developmental Disabilities Council</b>	Contact this advocacy organization for information and referral to available resources, supports and services for people with disabilities, including the local Families Helping Families resource center.	(800) 450-8108 <a href="http://www.laddc.org">www.laddc.org</a>
<b>Louisiana Federation of Families for Children’s Mental Health</b>	Provides education, support and information to families of children and adolescents with serious emotional, behavioral, or mental disorders statewide. Also, serves as collaborative partner in the Family Recovery Project for community mobilization to ensure that families and children with mental health needs get the support needed.	(240) 403-1901 <a href="http://www.fcmh.org">www.fcmh.org</a> (National)
<b>Louisiana Parent Training and Information Center</b>	As a program within Families Helping Families of Greater New Orleans, LaPTIC assists families to navigate the maze of special education services throughout Louisiana.	(504) 888-9111 <a href="http://fhfogn.org/laptic">http://fhfogn.org/laptic</a>
<b>Trach Mommas of Louisiana</b>	Provides peer support, resources, education, training, information and advocacy to parents, caregivers, and individuals with a tracheostomy. Provides disaster relief to all who have medically complexities, disabilities, or are of the aging population.	225-200-5178 <a href="http://www.trachmommas.org/">http://www.trachmommas.org/</a>
<b>Special Needs &amp; Parent Support Services of LA (SNAPSS, La)</b>	Medicaid Help Line. Free Medicaid advocate assisting people with disabilities and complex medical needs navigate all Medicaid Services. Info, referral, resources, access to care, denials of care, appeals, elderly or developmental disabilities waivers.	Text/Call: 504-300-5117 FB: @SNAPSSLa Messenger: @SNAPSSLa Web: <a href="http://KarenScallen.com">KarenScallen.com</a>

**Louisiana Guide to Supports & Services for  
People with Disabilities, Elders and Their Families Affected by Disasters**

<b>Mental Health America of Louisiana</b>	Provides community awareness campaigns, consumer protection services, and advocacy for mental health reform. Contact for consumer protection, advocacy, and crisis links.	225-978-2177 <a href="http://www.lsndc.org/index.php/component/cpx/?task=resource.view&amp;id=469305">http://www.lsndc.org/index.php/component/cpx/?task=resource.view&amp;id=469305</a>
<b>The Arc of Louisiana</b>	An advocacy organization that provides resources, supports and services to individual with disabilities and their families.	(866) 966-6260 <a href="http://www.thearca.org/">www.thearca.org/</a>
<b>Louisiana 211</b>	Louisiana 2-1-1 is an information and referral line for finding human services answers. Just dial 211 wherever you are.	211 <a href="http://www.louisiana211.org/">www.louisiana211.org/</a>
<b>Louisiana Volunteer Organizations Active in Disaster (VOAD)</b>	Works as a volunteer agency liaison to assist with federal assistance programs, deadlines, coordination with other volunteer organizations and donation management. Also identifies populations with special needs and assists applicants to avoid duplication of benefits.	703-778-5088 (national) <a href="http://www.nvoad.org">www.nvoad.org</a> (national) <a href="https://www.swlavo.org">https://www.swlavo.org</a> (SWLA)
<b>Portlight Inclusive Disaster Strategies</b>	Provides supports and services to people with disabilities who are surviving a disaster.	800-626-4959 <a href="http://www.portlight.org/">http://www.portlight.org/</a>
<b>Disability Specific Organizations</b>		
<b>ALS Association</b>	Provides services for persons with ALS (Amyotrophic lateral sclerosis) through hospital-affiliated clinics, support groups for individuals and their families, assistance with purchase/loan of prescribed medical equipment.	225-343-9880 <a href="http://alsalams.org">alsalams.org</a>
<b>Alzheimer's Association</b>	Contact for referrals to community programs and services for people exhibiting problems with memory, decision-making, self-care, communication and disorientation. Available to address caregiver stress.	(800) 272-3900 24/7 HELPLINE Available in multiple languages <a href="http://www.alz.org/louisiana">www.alz.org/louisiana</a>
<b>Down Syndrome Assoc. of GNO</b>	Provides information and support to all parents with children with Down syndrome and other cognitive disabilities.	(504) 259-6201 <a href="http://www.dsagno.org">www.dsagno.org</a>
<b>Louisiana Autism Society</b>	Responds to the need for quality life options for individuals with Autism Spectrum Disorder living throughout Louisiana.	<a href="http://www.lastateautism.org">www.lastateautism.org</a>

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<b>Epilepsy Foundation Louisiana</b>	Contact for information related to epilepsy research, education, advocacy, and services.	(800) 960-0587 <a href="http://www.epilepsylouisiana.org">www.epilepsylouisiana.org</a>
<b>Lighthouse Louisiana</b>	Serves people who are blind or visually impaired by providing job training, competitive employment, services. Promote independence, self-reliance.	(888) 792-0163 <a href="http://www.lighthouselouisiana.org/">www.lighthouselouisiana.org/</a>
<b>Louisiana Association for the Deaf</b>	Advocates and promotes to improve the quality of life for Deaf, DeafBlind, hard of hearing people including, parents of d/Deaf children, Interpreters, deaf professionals, late-deafened adults and Children of deaf adults.	<a href="mailto:info@lad1908.org">info@lad1908.org</a> <a href="https://www.lad1908.org/">https://www.lad1908.org/</a>
<b>Multiple Sclerosis (MS) Society-Louisiana</b>	Promotes research, educates, advocates for people with multiple sclerosis, and organizes a wide range of programs including support for the newly diagnosed and those living with MS over time.	1-800-FIGHT MS, Option 1 <a href="http://www.nationalmssociety.org/chapters/LAM/index.aspx">http://www.nationalmssociety.org/chapters/LAM/index.aspx</a>
<b>Muscular Dystrophy Association</b>	Provides services for children and adults with neuromuscular diseases through hospital-affiliated clinics; assists with the purchase/loan of prescribed medical equipment; offers support groups for individuals and their families and summer camps for children with muscular dystrophy.	<a href="http://mda.org/near-you">http://mda.org/near-you</a>  (800) 572-1717
<b>Nat'l Alliance for Mental Illness (NAMI Louisiana)</b>	Provides resources, insights, coping skills, and genuine support for families and those in recovery and living with mental illness. All programs are led by peers and family members.	<a href="tel:225-291-6262">225-291-6262</a> <a href="mailto:info@namilouisiana.org">info@namilouisiana.org</a> <a href="http://www.namilouisiana.org/">http://www.namilouisiana.org/</a>
<b>National Spinal Cord Injury Association</b>	Provides resources, services, and peer support to people with spinal cord injury and disease (SCI/D).	718-803-3782 <a href="http://www.spinalcord.org/">www.spinalcord.org/</a>
<b>Spina Bifida Association</b>	Serves adults and children who live with the challenges of spina bifida through education, advocacy, research, and services.	(800) 621-3141 <a href="http://www.spinabifidaassociation.org">www.spinabifidaassociation.org</a>
<b>UCP/United Cerebral Palsy</b>	Identifies and provides treatment to children with cerebral palsy, developmental delays, and learning disabilities; works to enhance the quality of life for the families of these children.	225-923-3420 <a href="http://www.mcmainscdc.org">www.mcmainscdc.org</a> 504-461-4266 <a href="http://www.ucpgno.org">www.ucpgno.org</a>