



FEMA

# LOUISIANA HURRICANE LAURA (DR-4559-LA)

## ESF 15 - EXTERNAL AFFAIRS

Monday, Sept. 7, 2020

News Release: DR-4559-LA NR 011

FEMA News Desk: 225-389-2408 or

FEMA-NewsDesk-DR4559-LA@fema.dhs.gov

## News Release

### Keep in Touch—Update Information with FEMA to Avoid Delays

**BATON ROUGE, La.**— Louisiana homeowners and renters who registered for FEMA disaster assistance after Hurricane Laura should stay in touch with FEMA to ensure the disaster assistance process stays on track.

Survivors should update contact information as soon as possible because FEMA may need to reach them to perform virtual home inspections or get additional information.

Survivors who registered with FEMA may update contact information the following ways:

- Going online at [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance)
- Downloading the FEMA app
- Calling **800-621-3362**. People who use TTY may call 800-462-7585. Multilingual operators are available 7 a.m. to 10 p.m., seven days a week.

Those who use a relay service such as a videophone, Innocaption or CapTel should update FEMA with their specific number assigned to that service.

FEMA encourages survivors to request direct deposits of disaster assistance to their financial institution. Survivors should let FEMA know as soon as possible of any changes to their banking information.

It's important to note that FEMA disaster assistance checks cannot be forwarded. If you cannot access your home address, you can request the postal service to hold your mail.

For the latest information on Hurricane Laura, visit [www.fema.gov/disaster/4559](https://www.fema.gov/disaster/4559) or follow the FEMA Region 6 Twitter account at [twitter.com/FEMARegion6](https://twitter.com/FEMARegion6).

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*FEMA's mission is helping people before, during, and after disasters.*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585. Multilingual operators are available (press 2 for Spanish).*