

QUESTION:	ANSWER:
Eligibility & Disability	
What is the age for an adult with a disability?	According to federal law, an adult requires a disability decision until they reach the age of 65 years old.
Is the age 21 or 24 the age to be considered disabled? I believe the age is 19 for an adult?	Participants can still be in the Children's Choice Waiver until they are 21. Different waiver programs have different eligibility requirements, but disability is not restricted to age. Age of maturity is 19 when you can apply for services on your own.
Background Checks & Exclusion Lists	
Are background checks needed for a mother providing services on a monthly basis?	Yes. If a mother is employed as a paid direct support worker (DSW) in the Self-Direction program, she must meet the same hiring requirements as any other employee, including completion of all required background checks and screenings.
Are Self-Direction employers required to check the OIG and exclusion list each month?	Yes, families have to check the exclusions list on the U.S. Department of Health and Human Services Office of Inspector General's website and the Louisiana Adverse Actions List on the LDH website every month to see if their workers are excluded from participating in Medicaid services. (Links for both websites can be found below.) Typically, if your employee's name is on one list, then it's more than likely on the other.
How long does it take for a new employee's background check to come through?	Some background checks for new employees generally take 1-2 weeks to complete. Processing times for background checks vary and may depend on the type of screening being conducted, the completeness of the information submitted, and the processing timelines of the agencies involved. Participants and employers should work closely with their Fiscal/Employer Agent (FEA) to ensure all required documentation is submitted promptly.
Where do we find links to the OIG and Adverse Action websites?	The links to the required screening websites can be found through your FEA onboarding materials, employer resources, training materials, and the revised Self-Direction

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	Handbook. Employers may also access the websites directly using the links below: • U.S. Department of Health and Human Services Office of Inspector General (OIG) Exclusion Database: https://exclusions.oig.hhs.gov/ • Louisiana Adverse Actions List: https://adverseactions.ldh.la.gov/SelSearch/
What documentation do families need to keep to show that they are completing background checks?	The results screen can be printed to show that it has been checked and there are no hits against the employee. Documentation may include copies of background check results, OIG and exclusion list screening results, dates the screenings were conducted, and any other records required by the FEA. The results should be retained and made available upon request for monitoring, audit, or quality assurance activities.
Medicaid & Support Coordination	
Do support coordinators complete Medicaid renewal applications for families?	Support coordinators do not complete or submit Medicaid renewals on behalf of participants. However, support coordinators may assist participants and families by providing information, reminders, and guidance regarding the Medicaid renewal process and helping them connect with the appropriate resources. Participants and their authorized representatives remain responsible for completing and submitting required Medicaid renewal documentation.