

OCDD SAC Ad Hoc Committee on OCDD Intake and Outcomes

Initial Discussion Topics:

- Understanding OCDD Services Outreach policies
 - Too many individuals are not aware of services or opportunities
 - What communication mechanisms are available?
 - Something about brochures/factsheets available.
 - Even if there is not a budget for printing, we could distribute digital.
 - Bigger social media presence?
- Families helping Families role?
 - Coffee Chats have seemed to be an initiative in our region which are good for parents who can meet during business hours but may be challenging for those who cannot take off from work to meet.
 - Would a digital roadmap of sorts for parents newly navigating the world of disability, services, providers, etc. be helpful to a parent?
- Medical professionals?
 - When we visit the pediatrician, and we are diagnosed with something like FLU, we are sent home with a printed-out pamphlet with our appointment summary. Maybe it could be possible to adapt this concept to developmental disability diagnoses.
 - Potential educating medical professionals on the services available and peer/parent mentor programs for newly diagnosed individuals/families to help navigate the overwhelming beginnings of getting informed and ultimately helped.
- School System interface?
 - Is it possible that the same approach for medical professionals could also work for the school system.
- Tracking
 - We know that OCDD has various tracking systems. Follow up and quality assurance is so important to know if changes we make are working and are beneficial to the individuals and families we are serving.
- Performance measures
 - What performance measures are necessary to take? What sort of performance measures are needed/in place to know how effective our efforts to improve are transferring over to the community.

would like to see something about brochures/factsheets. Even if there is not a budget for printing we could distribute digital. Also a bigger social media presence.