

What is Follow-Along Support?

The **Follow-Along Support** service is determined once an individual has stabilized on the job and is able to complete the job tasks at their highest independence level. This service usually occurs after the **Initial Job Supports and Job Stabilization** phase. However, an individual may have required the **Extended Job Support** service for a period of time prior to beginning the **Follow-Along Support** service.

This service provides a regularly scheduled check-in on-the-job to ensure that the individual is continuing to meet the job requirements and the employer is still satisfied with their job performance. The need for a **Follow-Along Support** service is determined during a team meeting at the end of the **Job Stabilization** phase or **Extended Job Support** phase.

What is the goal of Follow-Along Support?

Follow-Along Support is typically a regularly occurring on-the-job visit that can be completed as needed by the individual/employer or the employment specialist. The employment specialist meets with the individual and/or employer to ensure the individual is continuing to satisfactorily complete the job duties, meet the job requirements, and make sure the individual is not in need of additional supports. The employment specialist should also be available for both the individual and employer should additional supports, questions, or concerns arise. At the time of the **Follow-Along Support** on the job visit, the employment specialist should complete the **Follow-Along Support Service Log** and provide a copy to the support coordinator (SC) and the local governing entity (LGE).

Who can receive this service?

- Anyone who receives the NOW, ROW, and Supports Wavier and is currently working in an individual job.

Requirements for Follow-Along Support:

- The employment specialist should complete the **Follow-Along Support Service Log** **once they finish** an on-the-job visit, then send a copy to the SC and the LGE.
- There should be a discussion during the individual's quarterly team meeting around this service.
- Employment specialist who has completed an approved 40-hour SE training is required to provide this service.
- Transportation may be billed if the individual is transported on the day of this service is delivered.
- Transportation may be billed for an individual when the provider transports them to their job even if a SE service is not provided on the same day. Follow-Along Support must be on the POC as well as the transportation code.

Facts for Follow-Along Support:

- Billing code: H2026 U1
- Ratio: 1:1
- Service limits: 48 units
- Billing unit: Per diem
- Rate: \$70/per unit

What are the provider requirements to provide this service?

- Provider agency must be licensed for individual supported employment or have an ADC license with a provider type 98 module.
- The specialist who provides the service must have a certificate from an approved supported employment 40-hour core training and maintain the annual training requirements of 15 hours of employment-related training.