

# 2017 Quarter 1 Current Louisiana Work Plan Master

Updated June, 2017

## Current Louisiana Work Plan Master – Public & Stakeholder Engagement

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children’s Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Convene Interagency group to manage planning process	Began 9/22/14 and continuing through 3/2019	9/22/14 and continuing through 3/2019	9/22/14 and continuing through 3/2019	9/22/14 and continuing through 3/2019	9/22/14 and continuing through 3/2019	9/22/14 and continuing through 3/2019	2015 Q4 OCDD Update II.A 2015 Q4 OAAS Update I.A 2015 Q4 OBH Update III.A 2016 Q2 OAAS Update I. A 2016 Q2 OCDD Update II.A 2016 Q2 OBH Update III.A 2016 Q4 OAAS Update I.A 2017 Q1 OAAS Update I.A 2017 Q1 OCDD Update II.A

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Identify all potential stakeholders including consumers, providers, family-members, state associations; advocacy organizations, and self-advocates.	Began 10/1/14 Completed 10/15/14.	All stakeholders identified on 10/31/14.	All stakeholders identified on 10/6/14 to 11/15/14	All stakeholders identified on 10/6/14 to 11/15/14	All stakeholders identified on 10/6/14 to 11/15/14	All stakeholders identified on 10/6/14 to 11/15/14	
Create portal on State Medicaid website. Provide transition information and plan. List end of comment period.  OAAS website: <a href="http://new.dhh.louisiana.gov/index.cfm/page/2030">http://new.dhh.louisiana.gov/index.cfm/page/2030</a>  OBH website: <a href="http://www.dhh.louisiana.gov/index.cfm/page/1973">http://www.dhh.louisiana.gov/index.cfm/page/1973</a>  OCDD website: <a href="http://new.dhh.louisiana.gov/index.cfm/page/2313">http://new.dhh.louisiana.gov/index.cfm/page/2313</a>	Website created and transition plan posted on 10/29/14.  Comments due 3/13/15.	Website created on 9/30/14.  Issued white paper and transition plan. Public notice appeared in major newspapers on 10/10/14. Comments due 11/10/14. Appeared in major newspapers on 10/19/14.	Website created on 10/6/14 with transition postings. Comments due 12/17/14.	Website created on 10/6/14 with transition postings. Comments due 12/17/14.	SW Plan was posted on 11/21/14 and comments are accepted until through 2/28/15	Website created on 2/11/15 with transition postings. Comments due 4/10/15	
Support ongoing stakeholder communications.	Held public forum (including OAAS stakeholders) on 11/19/14 and	Held public forum on 11/17/14. Presented	Held public forum on 11/17/14 in Baton Rouge.	Held public forum on 11/17/14. Using the LA	Held public forum on 11/17/14 in Baton Rouge.	Held public forum on 11/17/14 in Baton Rouge.	2015 Q4 OCDD Update II. A  2016 Q2 OAAS

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	<p>continuing as needed through 3/2019. Stakeholders are informed of STP's progress through provider association meetings, OAS quarterly provider meetings, and support coordination executive meetings</p>	<p>information about the new HCB setting at the following:  1) 9/29/14 Statewide Coordinating Council; 2) 10/22/14 CSoC Governance Board meeting; 3) 10/23/14 Affinity call with CSoC Wraparound Facilitators, &amp; 4) 11/3/14 Louisiana Behavioral Health Advisory Committee. Updating website as needed.</p>	<p>Using the LA System's Transformation /MLTSS to continue discussion. Update website as needed.</p> <p>Held listening session on 10/28/14.</p> <p>Additionally, 2 public forums were held on 2/11/15 in Shreveport and 2/20/15 in Houma.</p> <p>All notices will appear in newspapers with details on how to access non-electronic format via the</p>	<p>System's Transformation/MLTSS to continue discussion. Update website as needed.</p> <p>Held listening session on 10/28/14</p> <p>Additionally, 2 public forums were held on 2/11/15 in Shreveport and 2/20/15 in Houma.</p> <p>All notices will appear in newspapers with details on how to access non-electronic format via</p>	<p>Using the LA System's Transformation /MLTSS to continue discussion. Update website as needed.</p> <p>Held listening session on 10/28/14.</p> <p>Additionally, 2 public forums were held on 2/11/15 in Shreveport and 2/20/15 in Houma.</p> <p>All notices will appear in newspapers with details on how to access non-electronic format via the</p>	<p>Using the LA System's Transformation /MLTSS to continue discussion. Update website as needed.</p> <p>Held listening session on 10/28/14.</p> <p>Additionally, 2 public forums were held on 2/11/15 in Shreveport and 2/20/15 in Houma.</p> <p>All notices will appear in newspapers with details on how to access non-</p>	<p>Update IA</p> <p>2016 Q2 OCDD Update II.A</p> <p>2016 Q3 OAS Update IA</p> <p>2016 Q3 OCDD Update II.A</p> <p>2016 Q4 OCDD Update II.A</p> <p>2017 Q1 OAS Update I.A</p> <p>2017 Q1 OCDD Update II.A</p>

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			LGE offices	the LGE offices	LGE offices	electronic format via the LGE offices	
Reach-out to providers and provider associations to increase understanding of rule and maintain open lines of communication.	<p>ADHC providers were sent letters describing the new rule on 3/13/15 Meeting with ADHC providers held 4/30/15 to review the rule, STP, and assessment process.</p> <p>Provider outreach continued through April 2016 for the self-assessment process and will continue through February 2017 to complete validation and remediation work.</p>	<p>Distribute letters to providers describing the transition, criteria for HCB setting, deadlines for compliance and availability of TA. Begin 4/1/15 and ends 5/1/15.</p> <p>Completed 4/1/15</p>	<p>Held 5 provider meetings with OCDD providers, stakeholders and Support Coordinators on 10/20/14 in Lafayette, 11/6/14 in Houma, 1/13/15 in Baton Rouge and 1/14/15 in Alexandria and 2/12/15 in Covington.</p> <p>Providers were notified of the meetings through the Local Governing Entities.</p>	<p>Held 5 provider meetings with OCDD providers, stakeholders and Support Coordinators on 10/20/14 in Lafayette, 11/6/14 in Houma, 1/13/15 in Baton Rouge and 1/14/15 in Alexandria and 2/12/15 in Covington.</p> <p>Providers were notified of the meetings through the Local Governing</p>	<p>Held 5 provider meetings with OCDD providers, stakeholders and Support Coordinators on 10/20/14 in Lafayette, 11/6/14 in Houma, 1/13/15 in Baton Rouge and 1/14/15 in Alexandria and 2/12/15 in Covington.</p> <p>Providers were notified of the meetings through the Local Governing</p>	<p>Held 5 provider meetings with OCDD providers, stakeholders and Support Coordinators on 10/20/14 in Lafayette, 11/6/14 in Houma, 1/13/15 in Baton Rouge and 1/14/15 in Alexandria and 2/12/15 in Covington.</p> <p>Providers were notified of the meetings through the Local Governing</p>	2016 Q3 OAAS Update IA

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			Sent e-mail blasts to all providers and associations of upcoming remaining public forums on 2/3/15. Otherwise notices listed on the website.	Entities. Sent e-mail blasts to all providers and associations of upcoming remaining public forums on 2/3/15. Otherwise notices were listed on the website.	Sent e-mail blasts to all providers and associations of upcoming remaining public forums on 2/3/15. Otherwise notices were listed on the website.	Entities. Sent e-mail blasts to all providers and associations of upcoming remaining public forums on 2/3/15. Otherwise notices were listed on the website.	
<p>Collect all public comments. Synthesize comments and develop responses to comments.</p> <p>See Louisiana Statewide Transition Plan Appendix B for Comments received by OAS</p> <p>See Louisiana Statewide Transition Plan Appendix C for Comments received by OBH</p> <p>See Louisiana Statewide Transition</p>	<p>Began 11/13/14 and completed 3/13/15. Comments and responses are included in the Statewide transition plan.</p> <p>Second round of public notice: 9/14/16-10/14/16. Responses to comments and</p>	<p>Completed 11/12/14 and included in the Statewide Transition Plan.</p> <p>Second round of public notice: 9/14/16-10/14/16. Responses to comments and incorporation</p>	<p>Began 11/15/14 and completed on 3/13/15. Comments and responses are included in the Statewide Transition Plan.</p> <p>Second round of public notice: 9/14/16-</p>	<p>Completed on 3/13/15. Comments and responses are included in the Statewide Transition Plan.</p> <p>Second round of public notice:</p>	<p>Completed on 3/13/15. Comments and responses are included in the Statewide Transition Plan.</p> <p>Second round of public notice: 9/14/16-10/14/16. Responses to</p>	<p>Comments are due 4/10/15. Comments and responses will be forwarded to CMS once they are finalized.</p> <p>Second round of public notice: 9/14/16-</p>	<p>2016 Q2 OCDD Update II.A</p> <p>2016 Q3 OCDD Update II.A</p>

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Plan Appendix D for Comments received by OCDD	<p>incorporation into STP will be completed by 10/30/16.</p> <p>Note: No comments were received during 9/14/16-10/14/16 comment period.</p>	<p>into STP will be completed by 10/30/16.</p> <p>Note: No comments were received during 9/14/16-10/14/16 comment period.</p>	<p>10/14/16. Responses to comments and incorporation into STP will be completed by 10/30/16.</p> <p>Note: No comments were received during 9/14/16-10/14/16 comment period.</p>	<p>9/14/16-10/14/16. Responses to comments and incorporation into STP will be completed by 10/30/16.</p> <p>Note: No comments were received during 9/14/16-10/14/16 comment period.</p>	<p>comments and incorporation into STP will be completed by 10/30/16.</p> <p>Note: No comments were received during 9/14/16-10/14/16 comment period.</p>	<p>10/14/16. Responses to comments and incorporation into STP will be completed by 10/30/16.</p> <p>Note: No comments were received during 9/14/16-10/14/16 comment period.</p>	
Continued Community Outreach	Continue to meet with participants, family members, providers, support coordinators, stakeholders, and providers to provide updates on the progress of STP activities. Contact		Continue to meet with participants, family members, providers, support coordinators, stakeholders, and providers	Continue to meet with participants, family members, providers, support coordinators, stakeholders, and	Continue to meet with participants, family members, providers, support coordinators, stakeholders, and providers	Continue to meet with participants, family members, providers, support coordinators, stakeholders, and providers	

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	<p>methods include provider quarterly meetings, support coordinator executive meetings, conferences, correspondence, website, newspaper announcements and general meetings</p>		<p>to provide updates on the progress of STP activities. Contact methods include provider quarterly meetings, support coordinator executive meetings, conferences, correspondence, website, newspaper announcements and general meetings</p> <p>(See Appendix D for additional detail and activities held with stakeholders)</p>	<p>providers to provide updates on the progress of STP activities. Contact methods include provider quarterly meetings, support coordinator executive meetings, conferences, correspondence, website, newspaper announcements and general meetings</p> <p>(See Appendix D for additional detail and activities held with</p>	<p>to provide updates on the progress of STP activities. Contact methods include provider quarterly meetings, support coordinator executive meetings, conferences, correspondence, website, newspaper announcements and general meetings</p> <p>(See Appendix D for additional detail and activities held with stakeholders)</p>	<p>to provide updates on the progress of STP activities. Contact methods include provider quarterly meetings, support coordinator executive meetings, conferences, correspondence, website, newspaper announcements and general meetings</p> <p>(See Appendix D for additional detail and activities held with stakeholders)</p>	

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				stakeholders)			

**Current Louisiana Work Plan Master – Systemic Assessment & Remediation**

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Review licensure, certification, policy and procedures, and provider qualifications	10/17/14 – 11/30/14  Crosswalk created  11/16/15 – 12/11/15  Crosswalk revised 7/22/16 and 9/1/16 incorporating guidance from CMS  (See Louisiana Statewide Transition Plan Appendix B for systemic review)	10/17/14-11/30/14  Determined changes to review documents not needed.  Crosswalk revised 12/11/15  (See Louisiana Statewide Transition Plan Appendix C for systemic review)	10/17/14 – 11/30/14  Crosswalk created  11/16/15 – 12/11/15  Crosswalk revised 7/22/16 and 9/1/16 incorporating guidance from CMS  (See Louisiana Statewide Transition Plan Appendix D for systemic	10/17/14 – 11/30/14  Crosswalk created  11/16/15 – 12/11/15  Crosswalk revised 7/22/16 and 9/1/16 incorporating guidance from CMS  (See Louisiana Statewide Transition Plan	10/17/14 – 11/30/14  Crosswalk created  11/16/15 – 12/11/15  Crosswalk revised 7/22/16 and 9/1/16 incorporating guidance from CMS  (See Louisiana Statewide Transition Plan Appendix D for systemic	10/17/14 – 11/30/14  Crosswalk created  11/16/15 – 12/11/15  Crosswalk revised 7/22/16 and 9/1/16 incorporating guidance from CMS  (See Louisiana Statewide Transition Plan Appendix D for systemic	- 2015 Q4 OCDD Update II.A  - 2015 Q4 OAAS Update I.A  - 2015 Q4 OBH Update III.A  - 2016 Q2 OBH Update III.A  2016 Q3 OCDD Update II.A  2016 Q3 OBH Update III.A





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settings rule and allows an opportunity to measure compliance with the new requirements. The assessment tool will identify areas for the new rule for which the provider is non-compliant and will allow providers to target compliance efforts. The tool will include questions that accurately assess provider compliance; and methods to quantify provider assessment results.	tool that assesses non-residential settings – 3/13/15	assessment tool that assesses residential settings and non-residential settings 3/25/15 – 3/31/15  Completed 3/31/15  Assessment tool revised 12/22/15	assessment tool that assesses non-residential settings – 3/13/15  Completed 2/1/15	assessment tool that assesses non-residential settings – 3/13/15  Completed 2/1/15	assessment tool that assesses residential settings and non-residential settings 3/25/15 – 3/31/15  Completed 2/1/15	assessment tool that assesses non-residential settings – 3/13/15  Completed 2/1/15	Update III.A
Post assessments on the website.	Completed 3/16/15	Completed 4/1/15  Revised assessment posted 1/12/16	3/18/15  Completed 3/18/15	3/18/15  Completed 3/18/15	3/18/15  Completed 3/18/15	3/18/15  Completed 3/18/15	2015 Q4 OBH Update III.A
Circulate self-assessments to stakeholder groups	3/16/15 – 4/15/15  Completed	4/1/15 – 5/1/15  Completed	3/18/15-5/2015	3/18/15-5/2015	3/18/15-5/2015	3/18/15-5/2015	-2015 Q2 OCDD Update II. A

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		5/1/15  Revised assessment circulated 1/12/16					
Modify self-assessment tool and participant survey based on stakeholder comments.	<del>4/15/15</del>  4/15/15 –Self-Assessment Completed 4/22/15;  Participant Survey Completed 2/1/16	Assessment modified 2/2016	4/19/15 - 4/30/15  Completed	4/19/15 - 4/30/15  Completed	4/19/15 - 4/30/15  Completed	4/19/15 - 4/30/15  Completed	-2015 Q2 OAAS Update I. A  -2015 Q2 OCDD Update II. A  - 2016 Q1 OAAS Update I. A
Provide Training to Providers	Completed 4/30/15	Completed 2/23/16	Big Picture Training 6/30/15  Self-Assessment Training 7/13 and 7/20/15  Completed	Big Picture Training 6/30/15  Self-Assessment Training 7/13 and 7/20/15  Completed	Big Picture Training 6/30/15  Self-Assessment Training 7/13 and 7/20/15  Completed	Big Picture Training 6/30/15  Self-Assessment Training 7/13 and 7/20/15  Completed	

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Distribute assessment to providers	Completed  Round One: 5/4/15 to 6/12/15  Round Two: 3/14/16 to 4/1/16	Begin 3/1/16 forward	7-13-15 & 7-20-15  Service providers to begin conducting assessments after completion of trainings.	7-13-15 & 7-20-15  Service providers to begin conducting assessments after completion of trainings.	7-13-15 & 7-20-15  Service providers to begin conducting assessments after completion of trainings.	7-13-15 & 7-20-15  Service providers to begin conducting assessments after completion of trainings.	--2015 Q2 OBH Update III. A  -2015 Q2 OCDD Update II. A  - 2016 Q1 OAAS Update I. A  - 2016 Q2 OAAS Update I. A
Assessment due from providers	4/1/16	3/1/16 forward	2/5/16	2/5/16	2/5/16	2/5/16	-2015 Q2 OCDD Update II. A  2015 Q4 OCDD Update II. A  - 2016 Q2 OAAS Update I. A  2016 Q2 OCDD Update II.A  2016 Q3 OCDD Update II.A
Conduct site visits	10/1/16 to 1/13/17	Begin 3/1/16 forward	1/1/16 – 3/31/17	1/1/16 – 3/31/17	1/1/16 – 3/31/17	1/1/16 – 3/31/17	2015 Q2 OCDD Update II. A  - 2015 Q4 OAAS Update I.A

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							- 2016 Q1 OAAS Update I.A - 2016 Q2 OAAS Update I. A 2016 Q2 OCDD Update II.A 2016 Q2 OBH Update III.A 2016 Q3 OCDD Update II.A 2016 Q3 OBH Update III.A 2016 Q4 OCDD Update II.A 2016 Q4 OBH Update III.A 2017 Q1 OAAS Update I.A 2017 Q1 OCDD Update II.A 2017 Q1 OBH Update III.A

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Analyze findings from site visits and assessments	Self-Assessment 4/1/16 – 5/1/16  Site Visits 1/31/17	3/1/16- 4/30/17	6/1/16- 4/30/17	6/1/16- 4/30/17	6/1/16- 4/30/17	6/1/16- 4/30/17	2016 Q2 OAAS Update I.A  2016 Q2 OCDD Update II.A  2016 Q4 OBH Update III.A  2017 Q1 OCDD Update II.A
Post Findings on Website	Self-Assessments 5/2/16  Site Visits 1/31/17	5/1/17 – 5/30/17	5/1/17- 5/30/17	5/1/17- 5/30/17	5/1/17- 5/30/17	5/1/17- 5/30/17	2016 Q2 OAAS Update I.A
Submit report to CMS	1/31/17	6/30/17	6/30/17	6/30/17	6/30/17	6/30/17	
Draft participant survey for public review	ADHC specific survey: Completed 8/1/15  Survey for all waiver participants: Completed 1/11/16	Completed 4/30/15  Revised survey drafted 12/22/15	1/1/16- 4/15/16	1/1/16- 4/15/16	1/1/16- 4/15/16	1/1/16- 4/15/16	-2015 Q2 OAAS Update I. A  -2015 Q2 OCDD Update II. A  2015 Q4 OCDD Update II.A  2015 Q4 OBH Update III.A  2016 Q2 OCDD

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
							Update II.A
Post participant survey on the website and circulate to all stakeholders	ADHC specific: 8/6/15-9/9/15  All waiver participants: 1/12/16-2/11/16  Completed	1/12/2016	4/20/16-5/20/16	4/20/16-5/20/16	4/20/16-5/20/16	4/20/16-5/20/16	--2015 Q3 OAAS Update I. A  -2015 Q2 OCDD Update II. A  2015 Q4 OBH Update III.A  2016 Q2 OCDD Update II.A
Modify participant survey based on comments	N/A - no comments received for both surveys	2/2016	4/20/16-5/20/16	4/20/16-5/20/16	4/20/16-5/20/16	4/20/16-5/20/16	-2015 Q2 OCDD Update II. A  2016 Q2 OCDD Update II.A
Provide training on participant survey	1/14/16 – 2/29/16  Completed	2/23/16	5/25/16-5/31/16	5/25/16-5/31/16	5/25/16-5/31/16	5/25/16-5/31/16	-2015 Q2 OCDD Update II. A  2015 Q4 OCDD Update II.A  2015 Q4 OAAS Update I.A  2016 Q1 OAAS

Action Step	OAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
							Update I.A
Distribute participant survey	Completed 3/1/16-6/30/16  Will occur annually beginning in 2016 during our 1915c QA monitoring period (Jan-Jun)	3/1/16 forward	6/1/16	6/1/16	6/1/16	6/1/16	2015 Q2 OCDD Update II. A  - 2016 Q2 OAS Update I.A  2016 Q2 OBH Update III.A  2016 Q3 OBH Update III.A
Participant Survey Due	6/30/16  Survey will be due June 30 <sup>th</sup> every year	3/1/16 forward	6/1/16-7/15/16 (phase 1)  7/15/16-3/31/16 (phase 2)	6/1/16-7/15/16 (phase 1)  7/15/16-3/31/16 (phase 2)	6/1/16-7/15/16 (phase 1)  7/15/16-3/31/16 (phase 2)	6/1/16-7/15/16 (phase 1)  7/15/16-3/31/16 (phase 2)	-2015 Q2 OCDD Update II. A  2016 Q2 OCDD Update II.A  2016 Q4 OCDD Update II.A  2017 Q1 OCDD Update II.A
Analyze findings of participant survey	7/1/16-7/29/16	3/1/16-4/30/17	7/15/16-4/30/17	7/15/16-4/30/17	7/15/16-4/30/17	7/15/16-4/30/17	-2015 Q2 OCDD Update II. A  2017 Q1 OCDD Update II.A



Action Step	OAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Post Findings on the website	1/31/17 (will be posted in report concurrently with site visit results)	5/1/17 – 5/30/17	5/1/17-5/30/17	5/1/17-5/30/17	5/1/17-5/30/17	5/1/17-5/30/17	-2015 Q2 OCDD Update II. A
Submit final report to CMS on assessments and participant surveys	1/31/17	6/30/17	6/30/17	6/30/17	6/30/17	6/30/17	

**Current Louisiana Work Plan Master – Site Specific Remediation**

Action Step	OAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Identify and send letters to providers who are not compliant with HCB settings rule	6/1/15-11/13/17  Identified through self-assessments and site visits	3/1/16 – 3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2016 Q2 OAS Update I.A
Providers who are not in compliance and wish to remain enrolled as waiver providers will submit a corrective action plan. Non-compliance may not extend beyond March 17, 2019.	3/1/16 – 3/31/17	3/1/16 – 5/31/17	2/5/16-5/31/17	2/5/16-5/31/17	2/5/16-5/31/17	2/5/16-5/31/17	2016 Q1 OAS Update I.A  2016 Q3 OCDD Update II.A  2017 Q1 OAS Update I.A

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Technical assistance will be available to providers to ensure that the interpretation of the HCB setting rule is the same and the provider is implementing necessary changes to meet compliance.	5/1/15 – 3/2019	3/1/16 – 3/2019	Reports will be due at least quarterly  TA will be available upon request  Completion date will not extend beyond 3/17/2019	Reports will be due at least quarterly  TA will be available upon request  Completion date will not extend beyond 3/17/2019	Reports will be due at least quarterly  TA will be available upon request  Completion date will not extend beyond 3/17/2019	Reports will be due at least quarterly  TA will be available upon request  Completion date will not extend beyond 3/17/2019	2015 Q4 OCDD Update II.A  2016 Q3 OCDD Update II.A  2016 Q4 OCDD Update II.A
Louisiana will complete validation of remediation activities.	By 6/30/17	7/1/16 – 5/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	
A disenrollment process of non-compliant providers will be developed and consist of: 1) provider disenrollment; 2) transition plan for participants; and 3) appeal rights for participants and providers.	Developed: 10/1/15 – 12/1/15  Implemented by 3/1/18	1/1/17 – 5/31/17	1/1/17-5/31/17	1/1/17-5/31/17	1/1/17-5/31/17	1/1/17-5/31/17	2016 Q1 OAAS Update I.A
Implementation of a transition plan will be developed for those needing to transfer to an appropriate HCB	11/1/17-11/30/17	3/1/18 – 3/1/19	3/1/18 – 3/1/19	3/1/18 – 3/1/19	3/1/18 – 3/1/19	3/1/18 – 3/1/19	2017 Q1 OAAS Update I.A

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setting. Individuals will be given timely notice and a choice of alternative providers. Transition of individuals will be tracked to ensure successful placement and continuity of service.							

**Current Louisiana Work Plan Master –Ongoing Monitoring & Quality Assurance**

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Continuous scrutiny will be provided to licensing, certification, policy and procedures, to ensure all document are compliant with the HCB Settings Rule.	Completed 9/1/16  Scrutiny of new rules and regulations will continue to ensure compliance	Completed 10/31/14  Scrutiny of new rules and regulations will continue to ensure compliance	12/15 – ongoing	12/15 – ongoing	12/15 – ongoing	12/15 – ongoing	-2015 Q4 OCDD Update II.A  -2016 Q2 OAAS Update I.A
Specific quality assurance and improvement strategies are developed to ensure providers are evaluated against the HCB Setting	Completed 1/23/15	Completed 10/31/15	Begin 7/1/16	Begin 7/1/16	Begin 7/1/16	Begin 7/1/16	

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Rule prior to enrollment.							
Practical performance measures are created to ensure providers continue to meet the HCB Settings Rule.	Completed 1/23/15  Measure drafted and will be included in upcoming 191(c) waiver amendments.	Completed 12/1/15  Measures have been included in the CSoc 1915(c) waiver document	Begin 1/1/16	Begin 1/1/16	Begin 1/1/16	Begin 1/1/16	2016 Q2 OCDD Update II.A  2016 Q3 OCDD Update II.A
Develop monitoring instrument to ensure ongoing setting compliance.	Begins 8/1/15 and ends 11/30/16.	Completed 2/16	Begin 7/1/16	Begin 7/1/16	Begin 7/1/16	Begin 7/1/16	-2015 Q3 OAAS Update I.A  -2015 Q4 OAAS Update I.A  -2016 Q2 OAAS Update I.A  2016 Q3 OAAS Update I.A  2016 Q4 OAAS Update I.A
A participant survey is developed to be administered at least annually to monitor the individual's experience with the HCBS Settings Rule.	Conducted annually beginning in 2016 during 1915c QA monitoring period	Begin 3/1/16	Begin 4/1/16	Begin 4/1/16	Begin 4/1/16	Begin 4/1/16	-2015 Q2 OCDD Update II. A

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
	-(Jan-Jun)						
Full compliance is achieved for all Louisiana HCBS Wavier Programs. Final Report to CMS.	March 2019	March 2019	March 2019	March 2019	March 2019	March 2019	