

VII Appendices

Appendix A: Louisiana Master Work Plan (Includes all Programs)-Updated 9/6/16

Current Louisiana Work Plan Master – Public & Stakeholder Engagement

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Convene Interagency group to manage planning process	Began 9/22/14 and continuing through 3/2019	9/22/14 and continuing	9/22/14 and continuing	9/22/14 and continuing	9/22/14 and continuing	9/22/14 and continuing	2015 Q4 OCDD Update II.A 2015 Q4 OAAS Update I.A 2015 Q4 OBH Update III.A - 2016 Q2 OAAS Update I. A 2016 Q2 OCDD Update II.A 2016 Q2 OBH Update III.A

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Identify all potential stakeholders including consumers, providers, family-members, state associations; advocacy organizations, and self-advocates.	Began 10/1/14 Completed 10/15/14.	All stakeholders identified on 10/31/14.	All stakeholders identified on 10/6/14 to 11/15/14	All stakeholders identified on 10/6/14 to 11/15/14	All stakeholders identified on 10/6/14 to 11/15/14	All stakeholders identified on 10/6/14 to 11/15/14	
Create portal on State Medicaid website. Provide transition information and plan. List end of comment period. OAAS website: http://new.dhh.louisiana.gov/index.cfm/page/2030 OBH website: http://www.dhh.louisiana.gov/index.cfm/page/1973 OCDD website: http://new.dhh.louisiana.gov/index.cfm/page/2313	Website created and transition plan posted on 10/29/14. Comments due 3/13/15.	Website created on 9/30/14. Issued white paper and transition plan. Public notice appeared in major newspapers on 10/10/14. Comments due 11/10/14. Appeared in major newspapers on 10/19/14.	Website created on 10/6/14 with transition postings. Comments due 12/17/14.	Website created on 10/6/14 with transition postings. Comments due 12/17/14.	SW Plan was posted on 11/21/14 and comments are accepted until through 2/28/15	Website created on 2/11/15 with transition postings. Comments due 4/10/15	
Support ongoing stakeholder communications.	Held public forum (including OAAS stakeholders) on 11/19/14 and continuing as needed through 3/2019. Stakeholders are informed of STP's progress through provider association meetings, OAAS	Held public forum on 11/17/14. Presented information about the new HCB setting at the following: 1) 9/29/14 Statewide Coordinating Council; 2) 10/22/14 CSoC	Held public forum on 11/17/14 in Baton Rouge. Using the LA System's Transformation/MLTSS to continue discussion. Update website as needed.	Held public forum on 11/17/14. Using the LA System's Transformation/MLTSS to continue discussion. Update website as needed. Held listening session on	Held public forum on 11/17/14 in Baton Rouge. Using the LA System's Transformation/MLTSS to continue discussion. Update website as needed.	Held public forum on 11/17/14 in Baton Rouge. Using the LA System's Transformation/MLTSS to continue discussion. Update website as needed.	2015 Q4 OCDD Update II. A 2016 Q2 OAAS Update IA 2016 Q2 OCDD Update II.A

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
	quarterly provider meetings, and support coordination executive meetings	Governance Board meeting; 3) 10/23/14 Affinity call with CSoC Wraparound Facilitators, & 4) 11/3/14 Louisiana Behavioral Health Advisory Committee. Updating website as needed.	Held listening session on 10/28/14. Additionally, 2 public forums were held on 2/11/15 in Shreveport and 2/20/15 in Houma. All notices will appear in newspapers with details on how to access non-electronic format via the LGE offices	10/28/14 Additionally, 2 public forums were held on 2/11/15 in Shreveport and 2/20/15 in Houma. All notices will appear in newspapers with details on how to access non-electronic format via the LGE offices	Held listening session on 10/28/14. Additionally, 2 public forums were held on 2/11/15 in Shreveport and 2/20/15 in Houma. All notices will appear in newspapers with details on how to access non-electronic format via the LGE offices	Held listening session on 10/28/14. Additionally, 2 public forums were held on 2/11/15 in Shreveport and 2/20/15 in Houma. All notices will appear in newspapers with details on how to access non-electronic format via the LGE offices	
Reach-out to providers and provider associations to increase understanding of rule and maintain open lines of communication.	ADHC providers were sent letters describing the new rule on 3/13/15 Meeting with ADHC providers held 4/30/15 to review the rule, STP, and assessment process.	Distribute letters to providers describing the transition, criteria for HCB setting, deadlines for compliance and availability of TA. Begin 4/1/15 and ends 5/1/15.	Held 5 provider meetings with OCDD providers, stakeholders and Support Coordinators on 10/20/14 in Lafayette, 11/6/14 in Houma, 1/13/15 in Baton Rouge and 1/14/15 in	Held 5 provider meetings with OCDD providers, stakeholders and Support Coordinators on 10/20/14 in Lafayette, 11/6/14 in Houma, 1/13/15 in Baton Rouge and 1/14/15 in Alexandria and	Held 5 provider meetings with OCDD providers, stakeholders and Support Coordinators on 10/20/14 in Lafayette, 11/6/14 in Houma, 1/13/15 in Baton Rouge and 1/14/15 in	Held 5 provider meetings with OCDD providers, stakeholders and Support Coordinators on 10/20/14 in Lafayette, 11/6/14 in Houma, 1/13/15 in Baton Rouge and 1/14/15 in	

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
	<p>Provider outreach continued through April 2016 for the self-assessment process and will continue through February 2017 to complete validation and remediation work.</p>	<p>Completed 4/1/15</p>	<p>Alexandria and 2/12/15 in Covington.</p> <p>Providers were notified of the meetings through the Local Governing Entities.</p> <p>Sent e-mail blasts to all providers and associations of upcoming remaining public forums on 2/3/15. Otherwise notices listed on the website.</p>	<p>2/12/15 in Covington.</p> <p>Providers were notified of the meetings through the Local Governing Entities.</p> <p>Sent e-mail blasts to all providers and associations of upcoming remaining public forums on 2/3/15. Otherwise notices were listed on the website.</p>	<p>Alexandria and 2/12/15 in Covington.</p> <p>Providers were notified of the meetings through the Local Governing Entities.</p> <p>Sent e-mail blasts to all providers and associations of upcoming remaining public forums on 2/3/15. Otherwise notices were listed on the website.</p>	<p>Alexandria and 2/12/15 in Covington.</p> <p>Providers were notified of the meetings through the Local Governing Entities.</p> <p>Sent e-mail blasts to all providers and associations of upcoming remaining public forums on 2/3/15. Otherwise notices were listed on the website.</p>	
<p>Collect all public comments. Synthesize comments and develop responses to comments.</p> <p>See Appendix B for Comments received by OAAS</p>	<p>Began 11/13/14 and completed 3/13/15. Comments and responses are included in the Statewide transition plan.</p>	<p>Completed 11/12/14 and included in the Statewide Transition Plan.</p>	<p>Began 11/15/14 and completed on 3/13/15. Comments and responses are included in the Statewide Transition Plan.</p>	<p>Completed on 3/13/15. Comments and responses are included in the Statewide Transition Plan.</p>	<p>Completed on 3/13/15. Comments and responses are included in the Statewide Transition Plan.</p>	<p>Comments are due 4/10/15. Comments and responses will be forwarded to CMS once they are finalized.</p>	<p>2016 Q2 OCDD Update II.A</p>

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
<p>See Appendix C for Comments received by OBH</p> <p>See Appendix D for Comments received by OCDD</p>	<p>Second round of public notice: 9/14/16-10/14/16. Responses to comments and incorporation into STP will be completed by 10/30/16.</p>	<p>Second round of public notice: 9/14/16-10/14/16. Responses to comments and incorporation into STP will be completed by 10/30/16.</p>	<p>Second round of public notice: 9/14/16-10/14/16. Responses to comments and incorporation into STP will be completed by 10/30/16.</p>	<p>Second round of public notice: 9/14/16-10/14/16. Responses to comments and incorporation into STP will be completed by 10/30/16.</p>	<p>Second round of public notice: 9/14/16-10/14/16. Responses to comments and incorporation into STP will be completed by 10/30/16.</p>	<p>Second round of public notice: 9/14/16-10/14/16. Responses to comments and incorporation into STP will be completed by 10/30/16.</p>	
<p>Continued Community Outreach</p>	<p>Continue to meet with participants, family members, providers, support coordinators, stakeholders, and providers to provide updates on the progress of STP activities. Contact methods include provider quarterly meetings, support coordinator executive meetings, conferences, correspondence, website, newspaper announcements and general meetings</p>		<p>Continue to meet with participants, family members, providers, support coordinators, stakeholders, and providers to provide updates on the progress of STP activities. Contact methods include provider quarterly meetings, support coordinator executive meetings, conferences, correspondence, website, support</p>	<p>Continue to meet with participants, family members, providers, support coordinators, stakeholders, and providers to provide updates on the progress of STP activities. Contact methods include provider quarterly meetings, support coordinator executive meetings, conferences, correspondence, website, newspaper</p>	<p>Continue to meet with participants, family members, providers, support coordinators, stakeholders, and providers to provide updates on the progress of STP activities. Contact methods include provider quarterly meetings, support coordinator executive meetings, conferences,</p>	<p>Continue to meet with participants, family members, providers, support coordinators, stakeholders, and providers to provide updates on the progress of STP activities. Contact methods include provider quarterly meetings, support coordinator executive meetings, conferences,</p>	

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
			coordinator executive meetings, conferences, correspondence, website, newspaper announcements and general meetings (See Appendix D for additional detail and activities held with stakeholders)	announcements and general meetings (See Appendix D for additional detail and activities held with stakeholders)	executive meetings, conferences, correspondence, website, newspaper announcements and general meetings (See Appendix D for additional detail and activities held with stakeholders)	correspondence, website, newspaper announcements and general meetings (See Appendix D for additional detail and activities held with stakeholders)	

Current Louisiana Work Plan Master – Systemic Assessment & Remediation

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Review licensure, certification, policy and procedures, and provider qualifications	10/17/14 – 11/30/14 Crosswalk created 11/16/15 – 12/11/15 Crosswalk revised 7/22/16 and 9/1/16 incorporating guidance from	10/17/14-11/30/14 Determined changes to review documents not needed. Crosswalk revised 12/11/15	10/17/14 – 11/30/14 Crosswalk created 11/16/15 – 12/11/15 Crosswalk revised 7/22/16 and 9/1/16	10/17/14 – 11/30/14 Crosswalk created 11/16/15 – 12/11/15 Crosswalk revised 7/22/16 and 9/1/16	10/17/14 – 11/30/14 Crosswalk created 11/16/15 – 12/11/15 Crosswalk revised 7/22/16 and 9/1/16	10/17/14 – 11/30/14 Crosswalk created 11/16/15 – 12/11/15 Crosswalk revised 7/22/16 and 9/1/16	- 2015 Q4 OCDD Update II.A - 2015 Q4 OAAS Update I.A - 2015 Q4 OBH Update

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
	CMS (See Appendix B for systemic review)	(See appendix C for systemic review)	incorporating guidance from CMS (See Appendix D for systemic review)	incorporating guidance from CMS (See Appendix D for systemic review)	incorporating guidance from CMS (See Appendix D for systemic review)	incorporating guidance from CMS (See Appendix D for systemic review)	III.A - A
Prepare list of services subject to new rule. Classified as: 1) clearly meets HCBS setting rule; 2) with modifications, will meet new settings rule; 3) meets CMS close scrutiny review; 4) unclear if new setting rule will be met; and 5) services meet the definition of an institution.	Completed 10/17/14. Only waiver service impacted is ADHC	Completed 10/17/14 Crosswalk revised 12/2015	Completed 10/6/14 12/2015	Completed 10/6/14 12/2015	Completed 10/6/14 12/2015	Completed 10/6/14 12/2015	
Complete remediation identified through systemic assessment process	Completed by 12/30/17	Completed by 12/30/17	Completed by 12/30/17	Completed by 12/30/17	Completed by 12/30/17	Completed by 12/30/17	

Current Louisiana Work Plan Master – Site Specific Assessment and Validation

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Draft a self-assessment tool that familiarizes providers with the new settings rule and allows an opportunity to measure compliance with the new requirements. The assessment tool will	Develop a draft self-assessment tool that assesses non-residential settings – 3/13/15	Develop a draft self-assessment tool that assesses residential settings and non-	Develop a draft self-assessment tool that assesses non-residential	Develop a draft self-assessment tool that assesses non-residential settings – 3/13/15	Develop a draft self-assessment tool that assesses residential settings and non-	Develop a draft self-assessment tool that assesses non-residential	2015 Q4 OBH Update III.A

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
identify areas for the new rule for which the provider is non-compliant and will allow providers to target compliance efforts. The tool will include questions that accurately assess provider compliance; and methods to quantify provider assessment results.		residential settings 3/25/15 – 3/31/15 Completed 3/31/15 Assessment tool revised 12/22/15	settings – 3/13/15 Completed 2/1/15	Completed 2/1/15	residential settings 3/25/15 – 3/31/15 Completed 2/1/15	settings – 3/13/15 Completed 2/1/15	
Post assessments on the website.	Completed 3/16/15	Completed 4/1/15 Revised assessment posted 1/12/16	3/18/15 Completed 3/18/15	3/18/15 Completed 3/18/15	3/18/15 Completed 3/18/15	3/18/15 Completed 3/18/15	2015 Q4 OBH Update III.A
Circulate self-assessments to stakeholder groups	3/16/15 – 4/15/15 Completed	4/1/15 – 5/1/15 Completed 5/1/15 Revised assessment circulated 1/12/16	3/18/15-5/2015	3/18/15-5/2015	3/18/15-5/2015	3/18/15-5/2015	-2015 Q2 OCDD Update II. A
Modify self-assessment tool and participant survey based on stakeholder comments.	4/15/15 4/15/15 –Self-Assessment Completed 4/22/15; Participant Survey	Assessment modified 2/2016	4/19/15 - 4/30/15 Completed	4/19/15 -4/30/15 Completed	4/19/15 -4/30/15 Completed	4/19/15 - 4/30/15 Completed	-2015 Q2 OAAS Update I. A -2015 Q2 OCDD Update II. A - 2016 Q1

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
	Completed 2/1/16						OAAS Update I. A
Provide Training to Providers	Completed 4/30/15	Completed 2/23/16	Big Picture Training 6/30/15 Self-Assessment Training 7/13 and 7/20/15 Completed	Big Picture Training 6/30/15 Self-Assessment Training 7/13 and 7/20/15 Completed	Big Picture Training 6/30/15 Self-Assessment Training 7/13 and 7/20/15 Completed	Big Picture Training 6/30/15 Self-Assessment Training 7/13 and 7/20/15 Completed	
Distribute assessment to providers	Completed Round One: 5/4/15 to 6/12/15 Round Two: 3/14/16 to 4/1/16	Begin 3/1/16 forward	7-13-15 & 7-20-15 Service providers to begin conducting assessments after completion of trainings.	7-13-15 & 7-20-15 Service providers to begin conducting assessments after completion of trainings.	7-13-15 & 7-20-15 Service providers to begin conducting assessments after completion of trainings.	7-13-15 & 7-20-15 Service providers to begin conducting assessments after completion of trainings.	-2015 Q2 OBH Update III. A -2015 Q2 OCDD Update II. A - 2016 Q1 OAAS Update I. A - 2016 Q2 OAAS Update I. A
Assessment due from providers	4/1/16	3/1/16 forward	2/5/16	2/5/16	2/5/16	2/5/16	-2015 Q2 OCDD Update II. A 2015 Q4 OCDD

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
							Update II. A - 2016 Q2 OAAS Update I. A 2016 Q2 OCDD Update II.A
Conduct site visits	10/1/16 to 1/13/17	Begin 3/1/16 forward	1/1/16 – 3/31/17	1/1/16 – 3/31/17	1/1/16 – 3/31/17	1/1/16 – 3/31/17	-2015 Q2 OCDD Update II. A - 2015 Q4 OAAS Update I.A - 2016 Q1 OAAS Update I.A - 2016 Q2 OAAS Update I. A 2016 Q2 OCDD Update II.A 2016 Q2 OBH Update III.A

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Analyze findings from site visits and assessments	Self-Assessment 4/1/16 – 5/1/16 Site Visits 1/31/17	3/1/16-4/30/17	6/1/16-4/30/17	6/1/16-4/30/17	6/1/16-4/30/17	6/1/16-4/30/17	2016 Q2 OAAS Update I.A 2016 Q2 OCDD Update II.A
Post Findings on Website	Self-Assessments 5/2/16 Site Visits 1/31/17	5/1/17 – 5/30/17	5/1/17-5/30/17	5/1/17-5/30/17	5/1/17-5/30/17	5/1/17-5/30/17	2016 Q2 OAAS Update I.A
Submit report to CMS	1/31/17	6/30/17	6/30/17	6/30/17	6/30/17	6/30/17	
Draft participant survey for public review	ADHC specific survey: Completed 8/1/15 Survey for all waiver participants: Completed 1/11/16	Completed 4/30/15 Revised survey drafted 12/22/15	1/1/16-4/15/16	1/1/16-4/15/16	1/1/16-4/15/16	1/1/16-4/15/16	-2015 Q2 OAAS Update I. A -2015 Q2 OCDD Update II. A 2015 Q4 OCDD Update II.A 2015 Q4 OBH Update III.A 2016 Q2 OCDD Update II.A

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Post participant survey on the website and circulate to all stakeholders	ADHC specific: 8/6/15-9/9/15 All waiver participants: 1/12/16-2/11/16 Completed	1/12/2016	4/20/16-5/20/16	4/20/16-5/20/16	4/20/16-5/20/16	4/20/16-5/20/16	-2015 Q3 OAAS Update I. A -2015 Q2 OCDD Update II. A 2015 Q4 OBH Update III.A 2016 Q2 OCDD Update II.A
Modify participant survey based on comments	N/A - no comments received for both surveys	2/2016	4/20/16-5/20/16 Completed	4/20/16-5/20/16 Completed	4/20/16-5/20/16 Completed	4/20/16-5/20/16 Completed	-2015 Q2 OCDD Update II. A 2016 Q2 OCDD Update II.A
Provide training on participant survey	1/14/16 – 2/29/16 Completed	2/23/16	5/25/16-5/31/16 Completed	5/25/16-5/31/16 Completed	5/25/16-5/31/16 Completed	5/25/16-5/31/16 Completed	-2015 Q2 OCDD Update II. A 2015 Q4 OCDD Update II.A

Action Step	OAAS Both Waivers	OBH CSoc	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
							2015 Q4 OAAS Update I.A 2016 Q1 OAAS Update I.A
Distribute participant survey	Completed 3/1/16-6/30/16 Will occur annually beginning in 2016 during our 1915c QA monitoring period (Jan-Jun)	3/1/16 forward	6/1/16 Completed	6/1/16 Completed	6/1/16 Completed	6/1/16 Completed	-2015 Q2 OCDD Update II. A - 2016 Q2 OAAS Update I.A 2016 Q2 OBH Update III.A
Participant Survey Due	6/30/16 Survey will be due June 30 th every year	3/1/16 forward	6/1/16-7/15/16 (phase 1) Completed 7/15/16-3/31/16 (phase 2) 12/31/16 for next phase	6/1/16-7/15/16 (phase 1) Completed 7/15/16-3/31/16 (phase 2) 12/31/16 for next phase	6/1/16-7/15/16 (phase 1) Completed 7/15/16-3/31/16 (phase 2) 12/31/16 for next phase	6/1/16-7/15/16 (phase 1) Completed 7/15/16-3/31/16 (phase 2) 12/31/16 for next phase	-2015 Q2 OCDD Update II. A 2016 Q2 OCDD Update II.A
Analyze findings of participant survey	7/1/16-7/29/16	3/1/16-4/30/17	7/15/16-4/30/17	7/15/16-4/30/17	7/15/16-4/30/17	7/15/16-4/30/17	-2015 Q2 OCDD Update II. A
Post Findings on the website	1/31/17 (will be	5/1/17 – 5/30/17	5/1/17-5/30/17	5/1/17-5/30/17	5/1/17-5/30/17	5/1/17-5/30/17	-2015 Q2

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
	posted in report concurrently with site visit results)						OCDD Update II. A
Submit final report to CMS on assessments and participant surveys	1/31/17	6/30/17	6/30/17	6/30/17	6/30/17	6/30/17	

Current Louisiana Work Plan Master – Site Specific Remediation

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Identify and send letters to providers who are not compliant with HCB settings rule	6/1/15-11/13/17 Identified through self-assessments and site visits	3/1/16 – 3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2016 Q2 OAAS Update I.A
Providers who are not in compliance and wish to remain enrolled as waiver providers will submit a corrective action plan. Non-compliance may not extend beyond March 17, 2019.	3/1/16 – 3/31/17	3/1/16 – 5/31/17	2/5/16-5/31/17	2/5/16-5/31/17	2/5/16-5/31/17	2/5/16-5/31/17	2016 Q1 OAAS Update I.A
Technical assistance will be available to providers to ensure that the interpretation of the HCB setting rule is the same and the provider is implementing necessary changes to meet compliance.	5/1/15 – 3/2019	3/1/16 – 3/2019	Reports will be due at least quarterly TA will be available upon request Completion date will not extend beyond 3/17/2019	Reports will be due at least quarterly TA will be available upon request Completion date will not extend beyond 3/17/2019	Reports will be due at least quarterly TA will be available upon request Completion date will not extend beyond 3/17/2019	Reports will be due at least quarterly TA will be available upon request Completion date will not extend beyond 3/17/2019	2015 Q4 OCDD Update II.A

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Louisiana will complete validation of remediation activities.	By 6/30/17	7/1/16 – 5/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	2/5/16-3/31/17	
A disenrollment process of non-compliant providers will be developed and consist of: 1) provider disenrollment; 2) transition plan for participants; and 3) appeal rights for participants and providers.	Developed: 10/1/15 – 12/1/15 Implemented by 3/1/18	1/1/17 – 5/31/17	1/1/17-5/31/17	1/1/17-5/31/17	1/1/17-5/31/17	1/1/17-5/31/17	2016 Q1 OAAS Update I.A
Implementation of a transition plan will be developed for those needing to transfer to an appropriate HCB setting. Individuals will be given timely notice and a choice of alternative providers. Transition of individuals will be tracked to ensure successful placement and continuity of service.	11/1/17-11/30/17	3/1/18 – 3/1/19	3/1/18 – 3/1/19	3/1/18 – 3/1/19	3/1/18 – 3/1/19	3/1/18 – 3/1/19	

Current Louisiana Work Plan Master –Ongoing Monitoring & Quality Assurance

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
Continuous scrutiny will be provided to licensing, certification, policy and procedures, to ensure all document are compliant with the HCB Settings Rule.	Completed 9/1/16 Scrutiny of new	Completed 10/31/14 Scrutiny of new	12/15 – ongoing	12/15 – ongoing	12/15 – ongoing	12/15 – ongoing	-2015 Q4 OCDD Update II.A

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
	rules and regulations will continue to ensure compliance	rules and regulations will continue to ensure compliance					-2016 Q2 OAAS Update I.A
Specific quality assurance and improvement strategies are developed to ensure providers are evaluated against the HCB Setting Rule prior to enrollment.	Completed 1/23/15	Completed 10/31/15	Begin 7/1/16	Begin 7/1/16	Begin 7/1/16	Begin 7/1/16	
Practical performance measures are created to ensure providers continue to meet the HCB Settings Rule.	Completed 1/23/15 Measure drafted and will be included in upcoming 191(c) waiver amendments.	Completed 12/1/15 Measures have been included in the CSoC 1915(c) waiver document	Begin 1/1/16	Begin 1/1/16	Begin 1/1/16	Begin 1/1/16	2016 Q2 OCDD Update II.A
Develop monitoring instrument to ensure ongoing setting compliance.	Begins 8/1/15 and ends 11/30/16.	Completed 2/16	Begin 7/1/16	Begin 7/1/16	Begin 7/1/16	Begin 7/1/16	-2015 Q3 OAAS Update I.A -2015 Q4 OAAS Update I.A -2016 Q2 OAAS Update I.A
A participant survey is developed to be administered at least annually to monitor the individual's experience with the HCB Settings Rule.	Conducted annually beginning in 2016 during 1915c QA monitoring period	Begin 3/1/16	Begin 4/1/16	Begin 4/1/16	Begin 4/1/16	Begin 4/1/16	-2015 Q2 OCDD Update II. A

Action Step	OAAS Both Waivers	OBH CSoC	OCDD Children's Choice Waiver	OCDD NOW	OCDD Supports Waiver	OCDD ROW	Change Note Reference
	-(Jan-Jun)						
Full compliance is achieved for all Louisiana HCBS Wavier Programs. Final Report to CMS.	March 2019	March 2019	March 2019	March 2019	March 2019	March 2019	