

GENERAL INFORMATION QUESTIONS

Question	Response
What is the role of the Local Governing Entities (LGEs) with Monitored In-Home Caregiving (MIHC)?	The role of the LGE office will not change.
What is the role of the Support Coordinating Agencies (SCAs)? Will the SCAs still conduct monthly and quarterly visits?	<ul style="list-style-type: none"> • Support Coordinators (SCs) will continue to be involved at the outset of services, and will remain involved throughout the delivery of services. • Yes, SCs will still be responsible for their monthly and quarterly visits.
Will the SCA still be responsible for reviewing and providing follow-ups to the Critical Incident Report (CIR) entered by the Care Team?	<ul style="list-style-type: none"> • SCs will still be responsible for reviewing the CIRI, and providing follow up on the CIR.
Why are some of the services not allowed such as Day Habilitation, Prevocational Services, and ADHC?	<ul style="list-style-type: none"> • MIHC is paid on a daily per diem rate, so the caregiver is responsible for all services. They are not billed separately.
For the ROW, professional services are allowed. Would it be a duplication of services if the recipient receives social work through professional services, and MIHC which also provides routine social work services?	<ul style="list-style-type: none"> • No, that is not considered a duplication of services.
“Professional services” is not listed as allowed or not allowed under the NOW, is that an error?	<ul style="list-style-type: none"> • No, professional services are not considered a duplication of services. The social workers would be providing completely different services.
Can the SC use the current ICAP/SIS or will a new assessment be needed?	<ul style="list-style-type: none"> • The current assessments will be used unless there has been a significant change that warrants a new assessment.
If there is an alternate caregiver and only one stipend is provided, how does the alternate caregiver get paid?	<ul style="list-style-type: none"> • Caregiver homes can certify more than one caregiver. • The caregivers can split the stipend.
Adult Companion Care is a service currently under the ROW and the NOW. Is this replacing Adult Companion Care Services?	<ul style="list-style-type: none"> • No, there is a different criteria for Companion Care. • We are in the process of completing a comparison chart of the services.