

4/5/18 Provider Call Notes

Program Updates – Paul Rhorer

Tiered Waiver Update

Amendments for all waivers have now been approved by CMS with the following effective dates:

Children’s Choice	January 1, 2018
Supports Waiver	January 1, 2018
NOW	March 15, 2018
ROW	March 26, 2018

Stakeholder meetings are being held throughout the state. You are encouraged to attend one of these meetings. The meeting schedule is posted on the OCDD website.

Changes to the Waivers include the following:

Children’s Choice: The age has been extended to 21 to align with EPSDT. Children in the Children’s Choice waiver will remain in CC until the age of 21 (or at 18 can transition to the Supports Waiver if not in school and wants to seek employment). When a participant reaches the age of 19, he or she will no longer automatically be transitioned to the NOW.

Supports Waiver: Individuals on the Children’s Choice waiver will be offered a Supports Waiver at the age of 18 if they are interested in pursuing employment services. Individuals on the Supports Waiver may access LT-PCS.

ROW: If an assessment is completed on an adult participant and it is determined that the Supports Waiver will not adequately support the individual, the individual can bump to the next tier, which is the ROW. This exception must be approved by the LGE.

NOW: If an assessment is completed on an adult participant and it is determined that the ROW will not adequately support the individual, an exception request can be submitted to OCDD Central Office for placement into the NOW. The NOW is not automatically offered in any case.

Other information concerning the new tiered waiver process:

All participants that are currently in the NOW or CC waiver will remain in these waivers.

There will be more participants in the ROW, so it is encouraged that providers become ROW providers.

The tiered process is based on person centered planning. More information will be provided soon on the exception process if an adult cannot be supported in the Supports Waiver.

We are still in the process of transitioning participants in OAAS waivers with DD statements of approval into the ROW. If a provider is currently serving an OAAS participant who will be transitioning to the ROW, that provider can become a ROW provider. If the provider was not auto-enrolled, the ROW Provider Enrollment Request form

(http://www.lamedicaid.com/provweb1/Provider_Enrollment/ROW_Specialty_Subspecialty.pdf) needs to be completed and submitted by mail to Jeannathan Anderson, and the Freedom of Choice request form needs to be completed and submitted to Melissa Bayham (Melissa.Bayham2@la.gov). There is still

a need for more ROW Companion Care providers. If you have any questions about the ROW, you can contact Jeannathan Anderson and Jeannathan.Anderson2@la.gov.

Registry Update- Christy Johnson

Over 10,000 individuals have been screened (SUN) to determine their urgency of need and whether or not waiver services can meet their needs. 15% of individuals screened were determined to have emergent or urgent needs.

LGE's are making requests for re-screenings if an individual's needs have changed. There has been an influx of people requesting re-screens. OCDD acknowledges that people's needs will change and re-screenings will be done on a schedule, with the frequency depending on the level of need. An individual can request a re-screening at any time if the need arises.

627 waiver offers have been made for individuals who are Level 4 (emergent category). All offers have been either Children's Choice or Supports Waiver, depending on the age of the individual. Support Coordinators will assess if the CC or SW will meet the need of the participant. If the participant's needs will not be met and can be met with a waiver in a higher tier, the SC will provide justification to the LGE for an exception request.

DSW/OIG – Paul Rhorer

Providers are being penalized due to DSW's being flagged by the Office of Inspector General. SRI can bump DSW lists with the OIG. Some providers are not checking the OIG list or not checking all names associated with a DSW (i.e. maiden name). When providers run DSW checks, you should make sure you have the DSW's Social Security number, date of birth, and all names associated with the DSW.

EVV – Kim Kennedy

As of February 19, 2018, EVV is mandatory for all in home providers. Providers must use the state or a state approved system for EVV. The provider is responsible for training their DSW's and ensuring that staff are using devices to clock in and clock out.

The state is reviewing manual edits, and thresholds will be established by Medicaid that must be met to be in compliance. Providers will be notified of these thresholds as soon as they are established. For homes in areas that do not have internet connection/accessibility, a required form is being developed to document these occurrences. Instructions will be provided on how to submit the information on this form. In these instances that time cannot be captured electronically, a manual back-up system will need to be in place, and exact times need to be recorded and not rounded.

If you have any questions, please send them to the EVV email, EVVhelp@la.gov. Answers to commonly asked EVV questions can also be found on the EVV website.

90-L Update – Janae Burr

The 90-L has been revised and will be sent out this week. All four waiver amendments have been approved to allow a Nurse Practitioner or Physician's Assistant to sign the 90-L, as will be reflected in the new form. This new form will be provided to SCA's and LGE's, and it will also be available on the OCDD website.

SIMS update – Dolores Sarna

There has been mostly positive feedback and limited issues with the provider preview for SIMS. We are making sure that we get all of the bugs out before going live. Providers will be e-mailed a Google application to be completed to create accounts. Each provider will be allowed two accounts, and large providers will be able to have two accounts for each district/authority. There is an attestation page that must be printed and signed, and then, scanned and attached to the application. These will be returned to OAAS or OCDD. A confirmation of the account will be received, and when the system goes live, you will be able to start using the system with your account. If you have any questions, please contact Dolores Sarna at 225-342-5714 or Dolores.Sarna@la.gov.