

LDH ANNUAL SHAREHOLDER MEETING | JANUARY 21

AGING AND ADULT SERVICES

Gearry Williams

*Assistant Secretary – Office of
Aging and Adult Services*

MISSION & ROLE



WHAT WE DO

The Office of Aging and Adult Services (OAAS) serves approximately **19,000** eligible older adults and individuals with adult onset disabilities through its four major programs:

- Community Choices Waiver (CCW) – **6,973** participants
- Adult Day Health Care Waiver (ADHC) – **296** participants
- Long-Term Personal Care Services (LT-PCS) – **10,968** participants
- Program of All-Inclusive Care for the Elderly (PACE) – **498** participants



OAAS staff at the Home and Community-Based Services (HCBS) Conference in Baltimore, Md.

MISSION & ROLE

Mission:

- OAAS provides access to **quality long-term services and supports for older adults and individuals with adult onset disabilities** in a manner that supports choice, informal caregiving and effective use of public resources.

Role:

- OAAS was formed within LDH as a healthcare reform initiative, bringing together all of the long-term care programs that serve older adults and individuals with adult-onset disabilities. OAAS aims to develop, provide and enhance services that offer meaningful choices for people in need of long-term care.

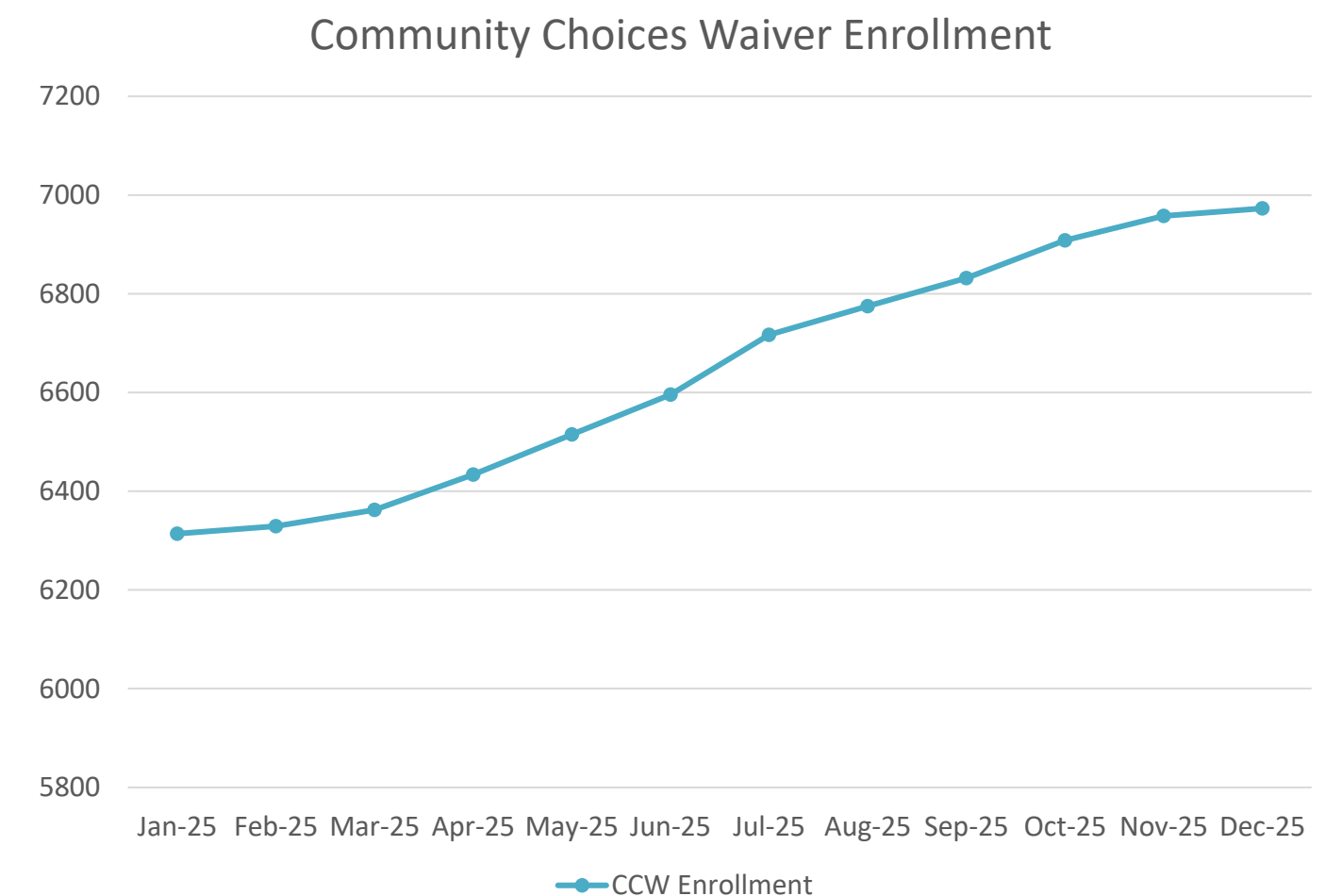
2025 PERFORMANCE



2025 PERFORMANCE

Access to Home and Community-Based Services

- Increase in Community Choices Waiver slots, linkages, and certifications
 - Allows participants to maintain their independence in the community
 - **10%** increase in CCW slots
 - **10%** increase in CCW enrollments
- Increase in Program of All-Inclusive Care for the Elderly (PACE) access
 - New PACE Center in Alexandria (June 2024)
 - Net increase of **37** new PACE enrollments.
 - PACE Request for Information to explore expansion of PACE to Shreveport



	Certified	# Waitlist (no HCBS)	Registry
Dec 2021	4,617	3,807	8,359
Dec 2022	5,330	1,786	5,792
Dec 2023	5,845	4,180	8,623
Jan 2025	6,315	6,344	11,033
Dec 2025	6,973	6,701	11,828

2025 PERFORMANCE

Increased Transitions Out of Nursing Facilities and Into the Community with Services and Supports

- OAAS Money Follows the Person (MFP) program and the LDH Permanent Supportive Housing (PSH) program increased transitions out of nursing facilities.
 - **236** individuals transitioned out of nursing facilities
 - **28% increase** in number of MFP/PSH transitions
- MFP and PSH staff increased housing options.
 - **111** properties referred to OAAS since April 2025
 - Outreach by new transition resource specialists (MFP), resulting in **28** participants being housed

LANDLORDS WANTED: LET'S WORK TOGETHER!

The Office of Aging and Adult Services (OAAS) assists individuals transitioning from care facilities to independent living. By providing support for daily activities and personal care, participants are prepared for lasting success. Landlords also gain from reliable tenants who are supported by a dedicated professional team.

- ✓ DIRECT SUPPORT
- ✓ TENANT STABILITY
- ✓ SET-UP ASSISTANCE



*Property
owners/managers
may scan here for
the OAAS Property
Interest Form*

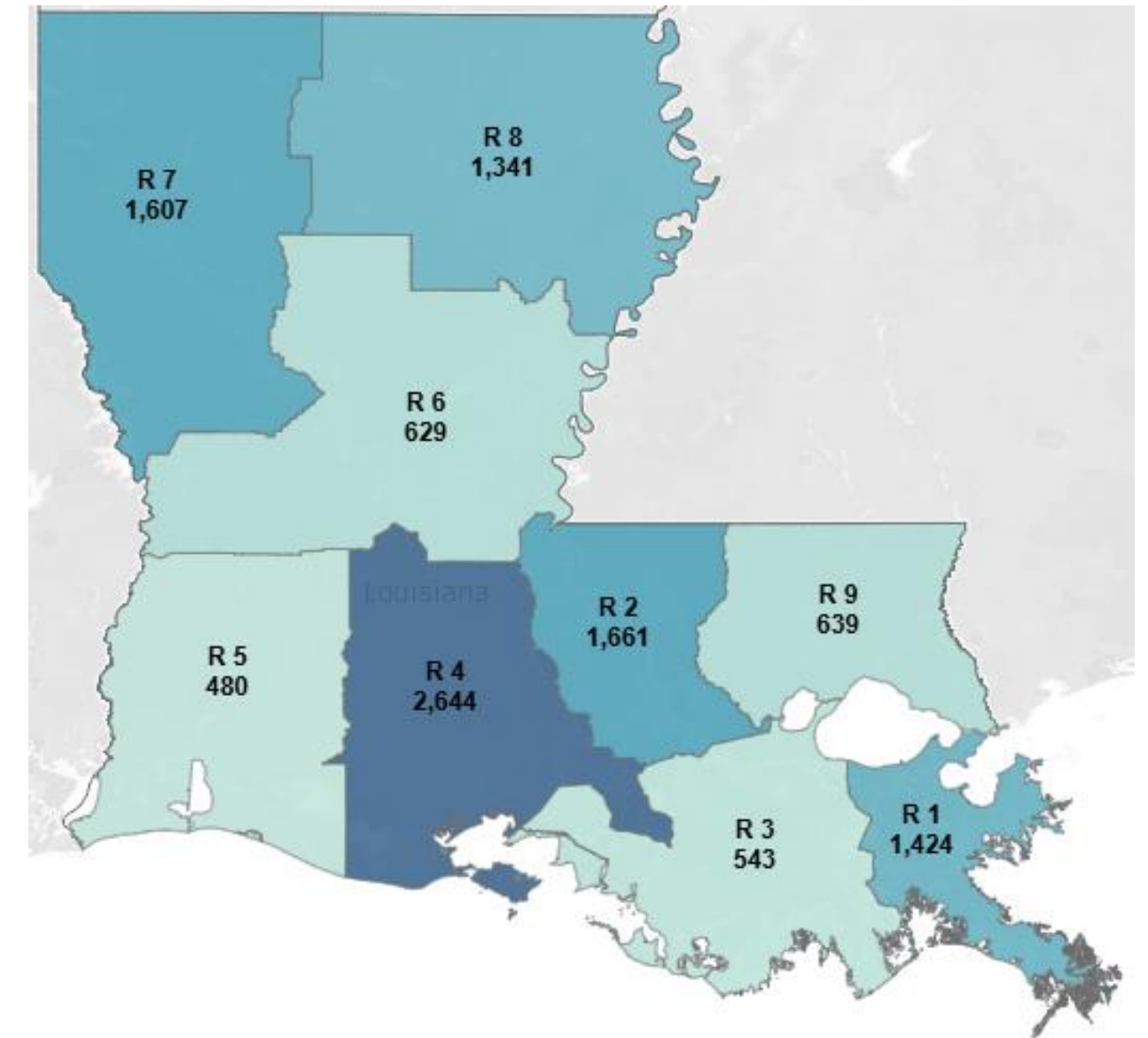


2025 PERFORMANCE

Reducing Fraud, Waste, and Abuse

- The Long Term-Personal Care Services (LT-PCS) Compliance and Audit Team (CAT) increased the number of Program Integrity (PI) referrals.
- CAT uses certain high-risk indicators, such as a high volume of manual Electronic Visit Verification entries or edits, to select and schedule compliance visits.
 - Prior to updates, average number of referrals – **138 annually**
 - After updates, referrals — **154 in 2025 Q3 (July 1-September 31)**
 - Potential recovery amount of **\$2.4 million**

LT-PCS Enrollment by Region
Total = 10,968



2025 PERFORMANCE

Increased Partnerships and Outreach

- Adult Protective Services (APS) implemented a community engagement plan to promote coordination with local law enforcement agencies.
- APS began hosting trainings in December 2025 and is tracking progress toward the goal of increasing law enforcement reports by **100%**.

Contact Information

- ✓ **If you witness a life-threatening situation, immediately call 911.**
- ✓ Please contact the toll-free APS Hotline at (800) 898-4910 to report abuse.
- ✓ If you witness neglect or exploitation, you can report online by visiting https://redcap.link/APS_Online_Reporting_Form or by scanning the QR code at right. NOTE: Reports of physical or sexual abuse ARE NOT allowed to be made online; please call 1-800-898-4910 in those cases.
- ✓ Please note that you can make this report anonymously if you choose, but make sure to provide the following information:
 - » The individual's name and location
 - » Why they are at risk for abuse, self-neglect, neglect, or exploitation
 - » Descriptions of the situation, any important identifiers of the alleged abuser, or other dangers in their home environment



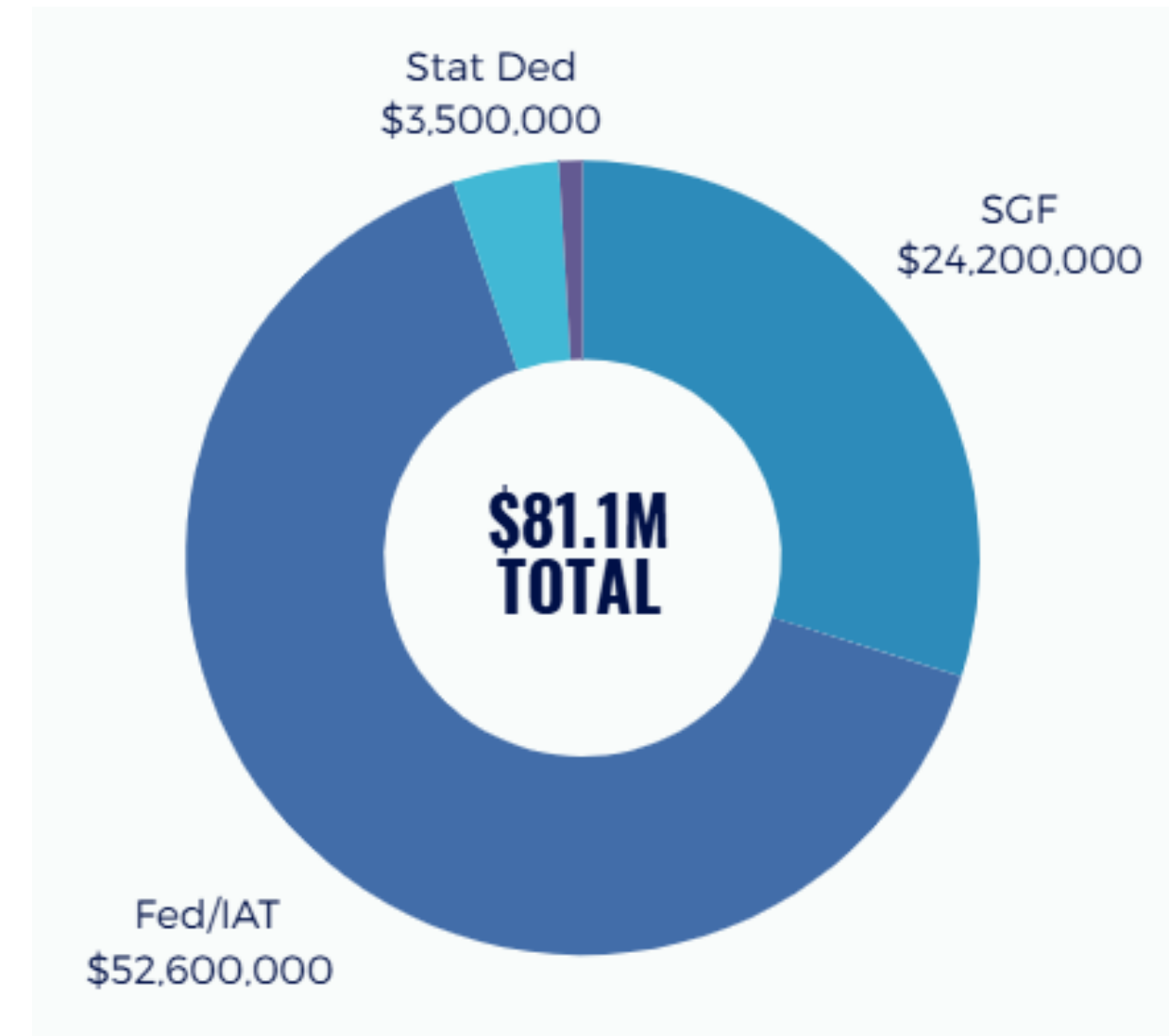
FINANCIAL STEWARDSHIP



FINANCIAL STEWARDSHIP

Budget Overview

- OAAS has a total budget of **\$81.1 million** for SFY 26.
- Approximately **65%** of the total budget is comprised of **federal funds** in the form of direct reimbursement or interagency transfer from other state agencies (Medicaid, Office of Community Development, etc.)



Key 2025 Budget Investments

- Maximus contract implementation
- HCBS Strategies contract

	OAAS Admin	VFMC	Total
State General Funds	\$21.5M	\$2.7M	\$24.2M
Federal Funds/IAT	\$24.2M (IAT)	\$28.4M	\$52.6M
Statutory Dedications	\$3.5M	0	\$3.5M
Other (Fees, Aux Acct)	n/a	\$842k	\$842k
Total	\$49.2M	\$31.9M	\$81.1M

FINANCIAL STEWARDSHIP

Office of Aging and Adult Services (OAAS) Efficiency Highlights

- OAAS programs serve participants at a lower cost than nursing facilities.
 - Long-Term Personal Care Services (LT-PCS) serves participants at **27%** of nursing facility costs.
 - Program of All-Inclusive Care for the Elderly (PACE) serves participants at **53%** of nursing facility costs.
 - Adult Day Health Care (ADHC) waiver serves participants at **23%** of nursing facility costs.
 - Community Choices Waiver (CCW) serves participants at **46%** of nursing facility costs.
- OAAS identified approximately **120 positions** as eligible for a federal match for salaries and benefits, resulting in State General Fund savings of approximately **\$8.1 million** this fiscal year.



*Alexandria PACE
participants
Jake Jones (above) and
Joylaine "Joy" Serie*



2026 STRATEGIES & PRIORITIES



2026 STRATEGIES & PRIORITIES

Dependence to Independence

- Utilize data from the Home and Community-Based Services (HCBS) Strategies analysis to **reduce the waitlist for services** and **update the way the waitlist is prioritized**.
 - Decrease the number of people on the Community Choices Waiver (CCW) registry by **10%**.
*Demand continues to outpace availability.
- Improve internal Office of Aging and Adult Services (OAAS) communication, processes, and workflows to **increase the number of individuals transitioning out of nursing facilities and into the community**.
 - Increase the number of transitions by **5%***.
*Changes in federal priorities and voucher availability may present challenges in 2026.
- Establish an **additional Program of All-Inclusive Care for the Elderly (PACE) Center** in the Shreveport area.
 - Increase the number of participants served in all OAAS home and community-based services (HCBS) programs by **5%**.

RESIDENT IMPACT & ENGAGEMENT



OAAS PARTICIPANT

Spotlight

MFP staff recently visited a participant who is celebrating his 5 year anniversary of being in the community! Mr. Leland was one of the first participants to use a Non-Elderly Disabled Voucher through PSH in 2020 and he is thriving in the community through collaboration of OAAS supports!



MR. LELAND

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THANK YOU

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