

RFP-Non-Emergency Medical Transportation

#305PUR-DHHRFP-NEMT-MVA

Question Detail

May 31, 2011

1. **Section 2. A. i. Programmatic Requirements, Verification of Eligibility:** It is unusual for any transportation provider to be allowed to request trips on behalf of a client, regardless if they are a non-profit or a for-profit. Please consider removing the last sentence of this paragraph.

It is a requirement that only non-profit providers are allowed to request trips on behalf of a client.

2. **Page 4, Item 5:** Please verify that this is eligibility for Medicaid services as a whole and not for NEMT eligibility.

This is eligibility for Medicaid services as a whole.

3. **Page 4, Item 6:** Please provide a little more detail on how Molina Information Systems interacts with the Contractor?

Molina provides a point to point contact for eligibility verification.

4. **Page 4, Item 6:** Please describe in more detail the “other requests for transportation” that Molina oversees.

Molina oversees the payments of the Friends and Family Program Providers and all Medicaid billing.

5. **Page 7, Section B., Deliverables:** Is the contractor only authorizing payments to providers? Who will pay the providers?

The Contractor only authorizes payments to providers and Molina will pay the providers.

6. **Page 7, Section B., Deliverables:** Would the DHH consider a proposal that encompasses the contractor making all NEMT provider payments and submitting a fully capitated rate cost proposal in an effort to generate a more cost efficient response from the vendors?

No

7. **Page 9, Section 2.a. Verification of Eligibility:** Item ii states the contractor is responsible for payments to the NEMT provider for any trips scheduled for ineligible persons. Is this the only payment to providers the contractor makes?

Yes

8. **Page 9, Section 2.a. Verification of Eligibility:** Item ii states the contractor is responsible for payments to the NEMT provider for any trips scheduled for ineligible persons, please provide data from the last fiscal year on the number of trips that the contractor or DHH was required to pay when trips were scheduled for ineligible riders.

One

9. **Page 12-13, Section v. Reasonable Proximity and vi. Travel Over Extended Distances:** Please provide a little more guidance on who is responsible for arranging and paying for out-of-area trips and other travel over extended distances.

The Louisiana Department of Health & Hospitals is responsible for arranging and paying for out of area trips and other travel over extended distances.

10. **Page 13, Section vii. Capitated Rates (Standing Order) Routine Medical Treatment Scheduled Regularly:** Is this section requiring the contractor pay transportation providers or friends/family members on a capitated basis for standing order trips? This is unusual and we would respectfully request that the contractor be given more freedom to pay subcontractors in the manner agreed to by both parties.

No, to both questions.

11. **Page 15, Section xi. Transit Authorities:** The third paragraph states that the DHH shall provide the Contractor with bus tickets. Is the DHH purchasing the bus tickets or is the Contractor expected to purchase the tickets?

Louisiana Department of Health & Hospitals purchases the tickets and then DHH Staff submits the confirmation number to the Contractor.

12. **Page 16, Section viii, Assignment of Trips:** Will the DHH provide the most recent contact list of NEMT providers to the vendors so they can ascertain the NEMT providers' willingness to participate in the NEMT Program and so the vendors can get an idea of current rates to ensure the most cost efficient price proposal is given to DHH?

Yes, but the Contractor does not pay the provider, the DHH does through its fiscal intermediary, Molina Information Systems, LLC.

13. **Page 20, Section 3.3. Operations Requirements a.:** The first line states that scheduling services must be provided 365 days of the year, then the paragraph goes on to clarify that normal business hours are 8:00 – 5:00 Monday through Friday. Please verify that this paragraph is stating that for urgent situations (such as urgent care needs or a hospital discharge) the contractor must be available to schedule trips 24/7; however, for normal day-to-day advance reservation services, clients can only schedule these services during normal business hours.

Yes, that is correct.

14. **Page 26, Section E, Subcontracting:** Is DHH requiring letters of agreement be submitted through the bid process or after contract award?

Letters of agreement will not be submitted in the RFP process since subcontracting must be prior approved by the Department after the contract is awarded.

15. **Page 28, Section F. 6., Subcontractor's Insurance:** Please confirm this applies only to subcontractor's that provide brokered duties for a contractor and does not apply to NEMT providers.

This does not apply to Non-Emergency Medical Transportation providers.

16. **Attachment VIII, Cost and Pricing Analysis:** Is this the only sheet required for the Cost Proposal? If not, what else does DHH want submitted?

This is the only sheet that is required for the cost proposal. The Cost and Pricing Analysis is attached to the end of this document.

17. **Attachment VIII, Cost and Pricing Analysis:** This sheet only describes the total cost, and does not appear to specify if DHH wants a cost per trip or a capitated method of reimbursement. What type of reimbursement method is DHH requiring?

See response to question 16.

18. **Attachment VIII, Cost and Pricing Analysis:** Please provide the assumptions that the vendor is to utilize to generate costs so the DHH can compare each vendor fairly. For example, please provide the number of estimated trips if DHH wants a cost per trip to be proposed or the estimated number of eligibles if a capitated per member per month rate is expected.

See response to question #16. The estimated number of trips is not available.

General Questions

19. Is there a current vendor(s)? If so, who is it and how long have they operated the contract?

First Transit is the current Contractor and they have operated the contract since 2008.

20. Is the state anticipating awarding a single, statewide contractor or is a regional approach anticipated?

The DHH is awarding a single statewide contractor.

21. Is the state seeking an administrative broker only (an entity that takes calls, checks eligibility and prior authorizations and schedules the trips, but does not pay the providers) or a full risk transportation broker (an entity that takes calls, checks eligibility and prior authorizations and schedules the trips, and pays the providers)?

The state is seeking an administrative broker that does not pay the providers.

22. What are the minimum liability insurance requirements for NEMT providers who are approved as Medicaid Providers?

The minimum liability insurance requirement for NEMT providers is \$300,000.00 of General Liability Coverage, \$100,000 per person and \$300,000 per accident.

23. Given that the State of Louisiana has also released an RFP for Capitated Pre-Paid Health Plans that requires NEMT services be provided by the Managed Care Organizations, please describe how this contract will be affected in the future.

At this time, no dialogue has been discussed on this matter in Louisiana.

24. Can DHH provide a trip history (one-way trips) for a full year, if possible, or the latest few months of services:

a. Number of trips scheduled, by region, by parish of origin.

No. We cannot provide trip history by region or parish of origin. 690,270. This number represents the total number of trips scheduled by region or parish of origin.

b. Number of trips scheduled, by region, by parish of origin, and by mode of transportation (ambulatory, non-ambulatory, stretcher, bus pass, mileage reimbursement, etc.)

690,270, non-ambulatory. This number represents the number of trips scheduled by region, parish of origin and by mode of transportation.

c. Number of trips denied, by region, by parish of origin.

396,152. This number represents the number of trips denied, by region, by parish of origin.

d. Number of trips assigned to each provider, by region, by parish of origin.

See App. B. This number represents the number of trips assigned to each provider, by region, by parish of origin.

e. Number of authorized bus tickets, by region, by parish of origin.

This information is processed by the DHH staff and authorizations are handled by DHH staff & Greyhound.

f. Number of pending applicants who received transportation services but were subsequently declared ineligible for Medicaid, by region, by parish of origin.

One

g. Number of recipient "no shows" (of which Contractor is aware) or cancellations within standards for pick-up time, by region, by parish of origin.

77,479, See App. D This number represents the number of recipient "no shows" or cancellations within standards for pick-up time, by region, by parish of origin.

25. Can you provide Medicaid enrollment by region, by parish, and by type (such as ABD, CFC if applicable) as of April 2011 and any projections?

Medicaid enrollment data is located on the DHH Website in the Medicaid Annual Reports Section.

26. Information given indicates that the average number of monthly calls is 65,000 – 70,000. Has this been consistent the past 12 months? Please confirm this is statewide. Do you have projections for monthly calls for 2011?

Yes, this has been consistent and these numbers are statewide. The total number of calls from January 2011-April 2011 is 323,658.

27. Can you provide call center stats, such as number of calls, call duration, percentage dropped calls for the past 12 months?

Yes, the number of calls for the last 12 months is 1,086,422 and see Appendix A for the call duration and percentage of dropped calls.

28. Can you provide monthly summary reports for the past 12 months received from the current NEMT provider by region by parish?

No

29. Can you provide completed trips by vehicle type and averages miles per trip by county or by region for the past 12 months?

No

30. Can you provide a list of current NEMT transportation providers by region?

Yes, See Appendix E

31. Can you provide the number of standing orders completed monthly as well as identification of the enhanced capitated rates?

No

32. Can you provide the number of trips that exceed 120 miles round trip over the past 12 months by region or parish?

No

33. Can you identify the number of current bus passes allotted by region by parish?

No.

34. Many proposers do not fully disclose negative information which would impact their qualifications and/or the evaluation of their qualifications. Based on this, we would like to request that the RFP be amended to require proposers to fully disclose certain serious negative contract problems, for themselves as well as their principles and affiliates, at least for contracts or potential contracts in the last seven years, which we feel should include at a minimum:

- a. Any investigative or audit or similar findings or charges of proposer or proposal principle's fraud, malfeasance, anti-trust violation, civil violation, violation of transportation regulations, criminal activity or fine including those agreed to by settlement;
- b. Contracts with any formal cure notices to cure or formal audit findings concerning contractor deficiencies;
- c. Contracts concluded prior to expiration by termination, negotiation or settlement;
- d. Contracts terminated for convenience either by the contractor or at the contractor's request;

- e. Contracts where the contractor requested that option periods not be exercised, excepting options periods that required mutual agreement;
- f. Contracts where costs were renegotiated during the contract term at contractor's bequest.
- g. Detailed information on all proposer lawsuits for issues pertaining to contract performance, payments, or other obligations under the prime contract agreement or under agreements to transportation subcontractors.

DHH will not revise its RFP as requested; DHH is satisfied with the RFP as written.

35. According to the "Schedule of Events" on page 6, the contract negotiations begin May 31, 2011 and the contract start date is July 1, 2011. Is the contract start date the same as the service go live? If so, this does not leave sufficient time for implementation that would include infrastructure build out and hiring/training of staff. Any consideration for a different timetable?

The Schedule of Events has been revised. See Link:

<http://wwwprd.doa.louisiana.gov/osp/lapac/bidlist.asp?department=4>

36. Under the "Statement of Work" on page 7, the first sentence of the third paragraph states, "Through this RFP, the Department intends to contract for management of a transportation provider enrolled in the Medicaid Program." Can you please clarify this statement? Should that have said "... intends to contract for management of transportation providers enrolled..."?

According to the Statement of Work on Page 7, the Contractor will manage and oversee the operations of transportation providers providing non-emergency medical transportation.

37. Under the "Deliverables" listed on page 7, (2) verification of client eligibility, how often does member eligibility information change in Louisiana? Will the Department consider providing the Contractor with a recurring (daily, weekly, or monthly) file of eligible members that the Contractor can import into their software system?

According to Deliverables listed on page 7, member eligibility changes annually. However, if interim changes occur, the Contractor will be notified of the changes.

38. If non-profit providers are allowed to call the contractor to request trips for recipients, the gate keeping functions cannot be performed with the recipients to determine appropriateness of the trip. How does the current contractor overcome this barrier?

According to the gate keeping functions, presently, the current Contractor is not inundated with many of these calls because the calls are limited in nature. Most non-profits fill out a request and email it in.

39. Are recipients in the “Service Limited Medicare Beneficiary (SLMB)” category not eligible for transportation?

Some recipients in the Service Limited Medicare Beneficiary (SLMB) category qualify for medical transportation.

40. Does the Contractor issue one authorization number (PA number) for a round trip or two PA numbers? Will the Department supply the first, or initial, number that the contractor should use for the first authorized trip? Is the PA number numeric only or alphanumeric?

The Contractor issues one PA number for a round trip. The Contractor supplies the number the provider must use. The first letters of the PA number is alphanumeric and the remaining numbers are numeric.

41. On page 10, iv of the RFP it states, “If the Contractor schedules transportation for a Medicaid applicant in pending status and the application is ultimately denied, the Contractor is responsible for the provider payment. However, this is a rare occurrence.” How quickly will the state provide information on Medicaid applicants and their status in order for the Contractor to understand its exposure to the denial payment obligation? Can “rare occurrence” be defined and historical data on pending/denials provided?

The Contractor will not schedule transportation for a Medicaid applicant in pending status. The State can provide information on Medicaid applicants within days. There has only been one occasion in May, 2010 whereby the Contractor was responsible for the provider payment of denied payments.

42. Is there any circumstance where the recipient has a medically necessary appointment following a routine appointment that can be authorized and covered on the same day?

Yes

43. In the first paragraph on page 12, the RFP states. “...The provider may refuse to transport the recipient, or may refuse to transport more than one attendant per recipient.” Is this accurate? Are there any restrictions or limits on how many times a transportation provider can refuse to take a trip?

Yes this is accurate. There are no restrictions or limits on how many times a transportation provider can refuse to take a trip but DHH monitors the number of refusals and takes further actions in these cases.

44. Assignment of Trips – In what format does the DHH provide the “enrolled NEMT provider list” with the updated list?

The Contractor provides the assignment of trips in PDF format via a fax modem system called blast fax.

45. Under the “Second Trips on Same Day” section on page 16 of the RFP it states, “...and there is sufficient time between the first and the second appointment to justify a return trip to the home of the recipient.” Can you define “sufficient time”?

Sufficient time depends on the distance of the trip and the amount of time it takes to transport the client home.

46. What differentiates an “urgent” complaint from an “emergency” complaint?

An urgent complaint must be responded to within 10 days of receipt. An emergency complaint must be responded to within 48 hours of receipt. The urgent complaint is non-life threatening and can be answered within a specified time frame. An emergency complaint is life threatening and may require additional assistance from DHH administration.

47. If the Contractor develops an action plan that requires the provider to address poor performance (such as on time pick up) will the broker be empowered to enforce that action plan by reducing or eliminating trip assignments to the transportation provider for non-compliance? How are these action plans currently managed?

Yes. The current Contractor lowers the number of rides of the transporter involved in the poor performance.

48. What is the “procedure code” and who provides it?

The procedure code is the code that the NEMT providers use to bill for payment for services rendered through the fiscal intermediary. DHH provides the procedure codes.

49. On page 19, section iii, it specifies the Contractor shall submit a monthly back-up tape to DHH. What type and format of tape is DHH referring? There are various types and formats of back-up tapes and often tapes from one device cannot be read on other devices.

The current Contractor backs up the information to its server nightly. The information is backed up to another computer in synced format. The DHH and the selected Contractor will negotiate on the format the new Contractor will use to back up data.

50. On page 8, General Requirements, section g, it states the program documents must be retained in the Contractor’s central office location. On page 22, section d – Office Location, it states, DHH will only allow one location. Is it the intent of DHH to have one central office/call center in the state?

DHH will allow only one site for a Contractor. Contractor must have a dispatch office within the State of Louisiana. The purpose is for the Contractor to have a physical presence within the state for conducting business with Medicaid enrollees, transportation providers, and NEMT Program Office staff. This will also enable the Contractor to perform these contract requirements:

- **Participate in hearings requested by recipients when issues involve the Contractor, as determined by the Department of Health and Hospitals, NEMT Program Office. Hearings shall be conducted in accordance with guidelines, rules, and regulations established by the Rules of the Louisiana Division of Administrative Law.**

- **Attend and prepare documentation for fair hearings, appeals, and related meetings, at no cost to the Department of Health and Hospitals, NEMT Program Office.**
- **Agree to make its employees available as witnesses, without charge, for the state Attorney General Medicaid Fraud Control Unit, and to the Department of Health and Hospitals, NEMT Program Office.**
- **Provide documentation for all enforcement proceedings and hearings.**

51. If the state is securing all of the transportation provider contracts and the contracts are between the state and these companies, why does the Contractor need to secure Automobile Liability Insurance?

The Contractor must secure automobile insurance for its employees. DHH wants to ensure that employees of the contractor are insured if they for any reason would have to travel within the scope of their work.

52. Contractual Information mentions Attachments I through VIII. The document only appears to include up to Attachment IV. A search of the procurement site does not seem to show Attachments V through VIII. Can the Department direct us to the location of those attachments?

Attachments V-VIII are attached to the end of this document.

53. Are trips to the emergency room allowed under this contract?

Trips are not allowed to the emergency room under this contract.

54. Is it the responsibility of the Contractor to manage “Where’s My Ride” calls?

Yes

55. Is it the plan of DHH to open bids on the due date?

No, the Department will not open bids the day after the deadline of the proposals. This procurement is not under the Procurement Code. Bids are not made; proposals are submitted which will be reviewed and evaluated before an award is made.

56. Can the state provide any data to help the bidders calculate the most attractive pricing? For example, annual number of calls, current staffing levels in call center, etc.

Yes

57. Since the contractor is responsible for determining the appropriate level of service for the beneficiary it is possible that the State has not contracted for this service or the capacity is fully utilized. What are the proper procedures for the situation where the appropriate level of service (e.g. wheelchair van) is not available?

The Department will explore additional levels of service and provide other means of transportation to Medicaid clients in the event transportation is not available.

58. Will DHH provide additional data/information about trip and call volume?

<u>Call Data</u>	<u>Trip Data</u>	
Jan, 2007-Dec, 2007	869,096	567,484
Jan, 2008-Dec, 2008	875,457	575,942
Jan, 2009-Dec, 2009	929,742	625,521
Jan, 2010-Dec, 2010	1,086,422	690,270

59. Is there any responsibility for recovering Cap Rate dollars paid to a for-profit transportation provider if it is uncovered that a member's schedule or attendance was reduced from 5 to 4 days a week or 4 days to 3 days a week schedule after the provider had already been paid?

The fiscal intermediary, Molina Information Systems, LLC, and the Program Integrity Section of the Department of Health & Hospitals works in concert with the NEMT Contractor to recoup for capitated trips being reduced.

60. Are there any exceptions (special negotiated rates) to the NEMT rates paid to providers?
Does the agency ever pay reimbursement to any taxi providers based on their metered rates?

1. Yes. 2. The Department, at present, does not reimburse taxi providers based on their metered rates.

61. Is the Agency looking at an administrative flat fee for the year to be paid out monthly?
Would the Agency consider different pricing proposal dictated on the volume of calls and/or trips handled?

1. Presently, the Department pays monthly contract payments to the NEMT Contractor which includes an administrative flat fee. 2. The Department is not considering different pricing proposal dictated on the volume of calls and/or trips handled.

62. How will this RFP and trip and call volume be affected by the managed care phasing in that the Agency is undertaking over the next two years? Is the current volume expected to be decreased significantly?

Presently, the RFP and trip/call volume will not be affected by the Managed Care phasing in that the Department is implementing because the Managed Care Phasing in is still in the early stages of development. The current call volume cannot be determined at this time as it relates to the Managed Care Phasing in Program.

63. What is the current call volume for the program by month?

The current call volume by month is as follows:

**Jan, 2011-81,504
Feb, 2011-78,275
Mar, 2011-82,638
Apr, 2011-81,241**

64. How many trips are scheduled on a monthly basis? On an average, there are approximately

55,677 trips scheduled on a monthly basis.

65. Is the department flexible with the scheduled go-live on July 1, 2011? For any new incumbent, this would leave minimum implementation time.

No

With contract negotiations beginning May 31, 2011 it will be impossible for written communication to be distributed to recipients 30 days prior to implementation date. Again, will the State modify the scheduled timeline?

Yes

66. With more data being transferred electronically, will the state allow for modifications to the equipment requirements list in section 5?

No

67. How many survey calls are performed on a monthly basis?

Jan, 2011-629

Feb, 2011-655

Mar, 2011-617

Apr, 2011-643

68. Does the State allow for the call center to be located outside of the state as long as there is a local business office established within the state?

See response to Question 48.

69. Has liquidated damages been assessed in the last 2 years? If yes, how much and for what?

No

70. I am sending you this letter because we are in receipt of the RFP, but it only goes up to attachment IV, and we would like to obtain the missing attachments. Also, will the answers from the written questions that are submitted be posted for all bidders?

1. The attachments V-VIII are attached to the end of this document. 2. The answers to the written questions will be posted on the website for all potential proposers.

71. Can the call history by month be provided for the last year to better determine the staffing levels needed?

See response to #56.

72. From the number above can an average number of calls taken be provided by each hour of the day? For example during the hours of 8 a.m. and 9 a.m. 100 were taken.

No

73. What is the average answered wait time?

01:37 is the average answered wait time. See Appendix A.

74. Understanding the importance of this project as well as the importance of providing a solid service will DHH entertain the idea of starting on August 1st?

No

75. Will the recipient of the RFP have access to any of the current provider's policies, procedures and training documents?

Yes

76. Will DHH entertain the option of having 3fax to email lines rather than traditional fax machines?

Yes

77. Section 5B refers to 7 attachments; however, the RFP that was received via email only has four. Was this a typo or are there actually 7? If there are 7 can the remaining be provided?

No, this was not a typo. Attachments V-VIII are attached to the end of this document.

78. Can a breakout of complaints be provided that were made against the current provider?

No

79. The RFP mentions several attachments (I-VIII) yet only Attachments I-IV are included in the RFP package. Please send Attachments V-VIII (Sample Trip Log, Electronic Transmission Format, Guidelines for Telephone Lines, and Cost and Pricing Analysis Format).

Attachments V-VIII are attached to the end of this document.

80. Please clarify due date. The RFP states that the proposal is due on May 16, which is a Monday; however, the announcement states that the proposal is due on Tuesday, May 16, 2011.

The deadline for the proposal is Wednesday, June 15, 2011.

81. Please provide history on the amount of liquidated damages paid by the incumbent.

There are no liquidated damages paid by the incumbent.

82. Please provide call and trip data for the prior 3 years.

	<u>Call Data</u>	<u>Trip Data</u>
Jan, 2007-Dec, 2007	869,096	567,484
Jan, 2008-Dec, 2008	875,457	575,942
Jan, 2009-Dec, 2009	929,742	625,521
Jan, 2010-Dec, 2010	1,086,422	690,270

83. Does the call center have to be located in Louisiana if we establish a business office in Louisiana? If so, will you allow a phased in process to set up a call center in Louisiana, due to the fact that the implementation period is only 30 days?

See response to #48.

Louisiana NEMT Call Center Statistics (since new phone system)-Appendix A

	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	12 Month Totals	
ACD Calls Offered	38,927	33,073	38,987	35,493	35,657	42,715	41,115	43,003	43,717	42,420	36,369	32,693	40,208	33,256	39,356	466,011	
ACD Calls Answered	36,845	32,074	35,950	34,234	34,219	39,358	37,847	39,054	38,880	38,045	33,257	30,321	33,009	28,505	34,815	422,554	
ACD Calls Answered (%)	94.65%	96.98%	94.78%	96.45%	95.94%	92.14%	92.05%	90.84%	88.94%	92.04%	91.44%	92.74%	82.10%	85.72%	88.46%	90.67%	
ACD Calls Abandoned	2,070	987	2,024	1,255	1,443	3,354	3,261	3,930	4,833	3,369	3,108	2,364	7,194	4,745	4,538	43,394	
ACD Calls Abandoned (%)	5.32%	2.98%	5.19%	3.54%	4.05%	7.85%	7.93%	9.14%	11.05%	7.94%	8.55%	7.23%	17.89%	14.27%	11.53%	9.31%	
Abandonment Goal	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%		
Difference	12	12	13	4	5	3	7	9	4	6	4	8	5	5	3	63	
ACD Average Answered Call Time	0:03:34	0:03:30	0:03:31	0:03:28	0:03:26	0:03:33	0:03:37	0:03:38	0:03:46	0:03:41	0:03:44	0:03:45	0:03:54	0:03:52	0:03:49	0:03:41	average
ACD Average Answered Wait Time	0:00:52	0:00:38	0:00:50	0:00:38	0:00:40	0:01:03	0:01:09	0:01:24	0:01:47	0:01:22	0:01:38	0:01:17	0:03:27	0:02:52	0:02:05	0:01:37	average
ACD Average Abandoned Wait Time	0:01:32	0:01:10	0:01:29	0:01:13	0:01:14	0:01:33	0:01:38	0:01:41	0:01:55	0:01:45	0:02:00	0:01:49	0:02:37	0:02:41	0:02:14	0:01:52	average
ACD Longest Answered Call Time	0:55:28	0:55:52	0:51:25	0:46:39	0:51:12	0:53:41	0:58:11	0:42:45	0:47:48	0:50:20	1:14:52	0:50:56	0:54:24	0:42:08	0:53:01	0:52:10	average
ACD Longest Answered Wait Time	0:28:30	0:08:17	2:17:27	0:07:58	0:06:58	0:10:13	0:10:00	0:13:33	0:16:09	0:11:12	0:18:48	0:18:53	0:17:32	0:17:50	0:19:03	0:14:01	average
ACD Longest Abandoned Wait Time	0:28:59	0:05:59	0:07:33	0:06:43	0:32:46	0:11:51	0:10:42	0:08:53	0:10:50	0:08:32	0:12:02	0:10:15	0:14:37	0:59:07	0:33:58	0:18:21	average

JEFFERSON PARISH (26)

- 9 ONE BUNCH HOOK UP YES W/C PROFIT YES N/R
504-309-1973 FAX= 504-309-6688 SIMONE **HRS: 4:30AM-4PM(MON THRU FRI)*NO KENNER OR METAIRIE TRIPS AFTER 11:00AM**
*WILL TRANSPORT ALL ZIP CODES IN THE PARISH** ALT PH # 504-416-9793
- 13 Shine Brightly Mother & Daughter Trans PROFIT YES N/R
PH= 504-347-6992 FAX = 504-341-6224 NIESHA **HRS: 6AM-1PM COMPANY CLOSES @ 3PM(MON THRU FRI)**YES CAPS**YES W/C FOLDS*
NO KENNER OR METAIRIE TRIPS UNLESS DIALYSIS*WILL DO THESE ZIP CODES: 70037, 70053, 70058, 70072, 70094 & 70114
*NO NEW ORLEANS OR WAGGAMAN TRIPS** CELL #504-359-5206
- 49 KCS TRANS INC PROFIT YES N/R
504-722-8105 FX 504-376-2457* JAMES*NO LULING TRIPS* YES CAPS & W/C FOLDS*HR 5AM-6PM*
ALT PH 504-606-6402 HOUSE #366-3416 OR 722-8105 **WILL TRANSPORT CLIENTS THAT LIVE IN THESE CITIES: GRETN. HARVEY,
KENNER, MARRERO, METAIRIE, WAGGAMAN & WESTWEGO**
- 131 N & R TRANS LLC PROFIT YES N/R
504-616-3038 FAX 504-366-9825 ROBERT ORELLANA *HRS:6AM-4PM(MON THU SAT)**YES CAPS & NO W/C FOLDS CLIENTS*
- 149 DJ'S TRANSPORTATION PROFIT YES N/R
504-227-1044 FX 504-227-1044**DENNIS*HRS 6AM TO 2:30PM*NO WEEKENDS*YES CAP RATES*YES W/C FOLDS*NO TRIPS TO
DR BORDEN AVE BORDENAVE OR DR THERESA PERKINS*NO AVOONDALE, BRIDGE CITY, HARAHAN, KENNER, METAIRIE
OR NEW ORLEANS TRIPS*WILL ONLY PICK UP FROM GRETN. HARVEY, MARRERO, & WESTWEGO**DOES NOT LEAVE PARISH
- 144 ALL ABOUT YOU TRANSPORTATION PROFIT YES N/R
504-366-9090 FAX=504-368-5339 KENNIS REED**HRS:8AM-4PM(MON THRU FRI)**YES CAPS & NO W/C FOLDS CLIENTS**
**NO HARAHAN, JEFFERSON, KENNER, METAIRIE OR RIVER RIDGE TRIPS*
- 186 CHEATAM'S MED TRANS YES W/C AS OF 8-17-10 PROFIT YES N/R
504-341-6956 FX 504-348-1565* MR. CHEATAM*HRS 5:30 A TO 6:30 PM (MON-WED-FRI-SAT) & ON TUES & THURS NO APTS AFTER 1PM** YES CAPS*
WILL GO FROM JEFFERSON TO ORLEANS* *NO WEST BANK CHRONIC RENAL TRIPS*NO DCI CANAL STREET NEW ORLEANS*
NO TRIPS TO HOLISTIC CONCEPTS IN N. O.*NO WAGGAMAN TRIPS**NO KENNER OR METAIRIE TRIPS AFTER 9AM** CELL 504-415-7948

ORLEANS PARISH (36)

- 9 ONE BUNCH HOOK UP YES W/C PROFIT YES N/R
504-309-1973 FAX= 504-309-6688 SIMONE **HRS: 4:30AM-4PM(MON THRU FRI)*
NO KENNER OR METAIRIE TRIPS AFTER 11:00AMWILL TRANSPORT TO & FROM THESE ZIP CODES IN THE PARISH: 70114, 70115,
70117, 70118, 70119, 70122, 70123, 70125 & 70131**ALT PH # 504-416-9793
- 21 GREEN LIGHT TRANS, INC PROFIT YES N/R
504-248-5538 FX 504-248-5540*JAMES YES CAPS*YES W/C FOLDS*CELL 504-650-7741* *HRS 5AM-5PM (MON-SAT)*
WILL NOT TRANSPORT CLIENTS TO OR FROM 70114, 70126, 70127 OR 70131 ZIP CODES*NO KENNER OR METAIRIE TRIPS**
- 37 STROLLER'S TRANSPORTATION YES W/C LIFT (SMALL) PROFIT NO N/R
504-827-2940 FAX=504-301-2758 DARRELL CHEATAM **HRS: 6AM-6PM(MON-SUN)*YES CAPS* CELL#678-925-2947 & 504-810-5776
- 77 A-ONE TRANSPORTATION PROFIT YES N/R
504-570-8712 FX 504-613-4669*KATRICE*YES CAPS&W/C FOLDS TRANS*HRS 5:00AM-6:00PM(MON-FRI) & 5AM-12:30PM(SAT'S)*
CELL 504-269-7111**WILL DO 3RD SHIFT DIALYSIS ON M-W-F**
- 78 BLACK TIE TRANS SVC LLC YES W/C LIFT PROFIT YES N/R
504-914-7944 FAX=504-394-2233 NAKIA JONES ** HRS: 7AM-UNTIL (MON THRU SAT)**NO W/C FOLDS & YES CAPS*
**YES N/R TO JEFFERSON PARISH(FOR THESE ZIP CODES:70053,70058, 70072 & 70094), PLAQUEMINE PARISH, ST. BERNARD PARISH,
ST. CHARLES PARISH, ST. JOHN'S PARISH & ST. TAMMY PARISHES** ALT PH=504-394-2233*
*WILL NOT TRANSPORT TO OR FROM THIS ZIP CODE 70129**
- 108 CEPHU'S TRANS SVC W/C LIFT DOWN AS OF 01/14/11 PROFIT YES N/R
PH=504-339-6546 FAX = 504-246-8392 WILLIAM* HRS: 4:30AM-5PM(MON THRU FRI) & SAT'S FOR DIALYSIS ONLY*
YES N/R TRIPS TO JEFFERSON PARISH* NEEDS 24HR NOTICE FOR ALL TRIPS*
- 143 PUNCTUAL TRANS LLC YES W/C LIFT PROFIT YES N/R
504-939-9660 FAX=504-947-4610 JOSHUA DAVIS **HRS 4AM-5PM(MON THRU SAT)** YES CAPS*** NO GRETN. KENNER, MARRERO,
METAIRIE, OR ST. BERNARD PARISH TRIPS**
- 155 H&GB'S TRANS SVC YES W/C LIFT PROFIT YES N/R
504-253-0639 FAX= 504-246-2361 CHERI BELL ** HRS 7AM - 9PM(MON THRU SAT)*YES CAPS* NO LONGER TRANSPORTING TO OR FROM
THESE ZIP CODES AFTER 12PM: 70114, 70131,70056, 70058, 70065, 70072 & 70094**
- 166 JET FLY TRANS LLC PROFIT YES N/R
PH=504-352-4833FAX# 504-252-9682 JAMES **HRS 5AM-7PM(MON THRU SUN)**YES CAPS & YES W/C FOLDS*
ONLY TRANSPORTING TO & FROM THESE ZIP CODES: 70112, 70113, 70118, 70119, 70122, 70123, 70126 & 70130 ALT PH= 504-415-3018
- 187 CRAWFORD TRANSIT SVC W/C DOWN AS OF 01/28/10 PROFIT YES N/R
FX 504-949-1222*TONY ARLINDA RAY**HRS 4:30 AM - 7PM (MON - SAT)*YES CAPS* WILL DO ALL OF NEW ORLEANS INCLUDING
70114 & 70131 ZIP CODES*WILL GO TO JEFFERSON PARISH FROM NEW ORLEANS* WILL NO LONGER BRING THE 4PM DIALYSIS
CLIENTS HOME—WILL ONLY DROP THEM OFF**CELL # ONLY 504-874-7002
- 201 GABRIEL TRANS SVC W/C DOWN AS OF 12-23-09 PROFIT YES N/R
504-975-2814 FAX=504-291-3080 ASHLEY MORRIS **YES CAPS & YES W/C FOLDS CLIENTS**MON THRU SAT (6AM-7PM)*
YES N/R TO ORLEANS & ST. BERNARD PARISHESNO TRIPS TO OR FROM THESE ZIP CODES 70001, 70002,70003, 70005,
70006, 70036, 70056, 70062, 70065, 70067, 70072, 70094,70123 & 70131**WILL SERVICE THE 70121 ZIP CODE *ALT PH = 504-931-1753
- 204 BIRDS TRANS. SVC PROFIT YES N/R
504-458-8614 FAX #504-240-2858 BEVERLY DURAND **HRS: 4AM-3:30PM(MON THRU SAT)-NO APTS AFTER 1:30PM*
YES CAPS & YES W/C FOLDS***DOES NOT LEAVE ORLEANS PARISH* ALT PH= 504-242-7392

PLAQUEMINE PARISH (38)

148	A.A. MEDICAL TRANS 504-575-4790 FAX#504-944-0055 RICHARD HILLARD **HRS: 5AM-TILL(MON THRU SAT)**YES CAPS & YES W/C FOLDS* **ONLY HELPS OUT IN THE PARISH**	PROFIT	YES N/R
156	J.L. TRANSPORTATION INC 985-807-5094 FAX # 985-876-4236 PERPETULA *HRS 6AM-6PM(MON-SUN) **YES CAPS & YES W/C FOLDS* YES JEFFERSON & ORLEANS PARISH TRIPS FROM THIS PARISH**	PROFIT	YES N/R

ST BERNARD PARISH (44)

201	GABRIEL TRANS SVC 504-975-2814 FAX#504-291-3080 ASHLEY MORRIS **YES CAPS & YES W/C FOLDS CLIENTS**MON THRU SAT (6AM-3PM)* **ALT PH # 504-931-1753**WILL GO TO THESE ZIP CODES FROM CHALMETTE:70112,70113, 70116, 70117, 70118, 70119, 70121, 70122, 70123, 70124, 70125, 70126, 70127, 70128, 70129 & 70130**	PROFIT	YES N/R
148	A.A. MEDICAL TRANS 504-575-4790 FAX#504-944-0055 RICHARD HILLARD **HRS: 5AM-TILL(MON THRU SAT)**YES CAPS & YES W/C FOLDS* **ONLY HELPS OUT IN THE PARISH**	PROFIT	YES N/R
156	J.L. TRANSPORTATION INC 985-807-5094 FAX # 985-876-4236 PERPETULA *HRS 6AM-6PM(MON-SUN) **YES CAPS & YES W/C FOLDS* YES JEFFERSON & ORLEANS PARISH TRIPS FROM THIS PARISH**	PROFIT	YES N/R
187	CRAWFORD TRANSIT SERVICE W/C DOWN AS OF 01/28/10 FX 504-949-1222*TONY/ARLINDA OR RAY* HRS 4AM-7PM (MON-SAT)*YES CAPS**WILL DO ALL OF N.O. INCLUDING 70114 & 70131 ZIP CODES*WILL GO TO JEFFERSON PARISH FROM NEW ORLEANS**CELL 504-874-7002	PROFIT	YES N/R

Region #2

ASCENSION PARISH (03)

110	J.R. MEDICAL TRANS PH 225-413-8982 FAX 225-545-4516*NO NEW ORLEANS TRIPS* RAYMOND*HRS 5AM-8PM(MON THRU FRI)***YES CAPS* YES W/C FOLDS CLIENTS*WILL DO N/R TO ASCENSION PARISH, BATON ROUGE & PLAQUEMINE*YES B.R. TRIPS FROM 6AM TO 4PM*NEW ROADS ON TUES ONLY*NO TRIPS TO PROFESSIONAL HEALTH CARE IN GONZALES*NO TRIPS TO MEDICAL MANAGEMENT OPTIONS IN B.R.	PROFIT	YES N/R
140	DELIVERANCE TRANS SVC 225-810-8427 FAX #225-673-3801 CYNTHIA **HRS 6AM-6PM(MON THRU SAT)** WILL TRANSPORT CAPS ONLY MON THRU FRI-- SINGLES TRIPS ONLY ON TUES & THURS *WILL GO TO BATON ROUGE, DONALDSONVILLE, GONZLES, IBERVILLE PARISH & ST. JAMES PARISH** ALT PH = 225-673-6683	YES W/C PROFIT	YES N/R
202	ASSURANCE MEDICAL TRANS 225-324-1221 FAX# 225-622-4641 LASHAWN GOINS **YES CAPS** HRS:7AM-5PM(MON THRU SAT)**YES N/R TO ASCENSION PARISH, EAST BATON ROUGE PARISH, IBERVILLE & PLAQUEMINE***NO DONALDSONVILLE, GEISMAR, GREENWELL SPRINGS, NEW ORLEANS OR SORRENTO TRIPS**ALT # 225-324-9496-DRIVER'S PH#225-290-3415 & 225-313-3265	YES W/C PROFIT	YES N/R
87	LINEAGE ENTERPRISES LLC 225-545-9076 FAX#225-545-9077 MARIE GREEN **HRS :5AM-5PM(MON THRU SAT)* YES CAPS & NO W/C FOLDS CLIENTS* ALT PH#225-385-0215**ONLY HELPS OUT IN THIS PARISH**	PROFIT	YES N/R
156	J.L. TRANSPORTATION INC 985-807-5094 FAX # 985-876-4236 PERPETULA *HRS 6AM-6PM(MON-SUN) **YES CAPS & YES W/C FOLDS* YES JEFFERSON & ORLEANS PARISH TRIPS FROM THIS PARISH**	PROFIT	YES N/R

EAST BATON ROUGE PARISH (17)

7	AROUND THE WAY TRANS SVC 225-218-6611 FAX=225-357-0502 CHIQUITA / MIKE **HRS:4AM-4PM(MON THRU FRI)** YES CAPS & YES W/C FOLDS** WILL ONLY GO TO & FROM THESE ZIP CODES: 70802, 70805, 70806, 70807, 70808, 70810, 70811, 70812 & 70820* NO DENHAM SPRINGS, NEW ORLEANS OR ZACHARY TRIPS* ALT PH # 225-921-8080(CHIQUITA)	PROFIT	YES N/R
16	TONNETTE'S MED TRANS PH=225-357-8034 FX=225-355-0807*TONNETTE* *YES W/C FOLDS CLIENTS*HRS 8AM-5PM (MON - SAT)* **NO CLINTON, GONZALES, GREENWELL SPRINGS, PLAQUEMINE, ST GABRIEL, TIGER BEND ROAD OR ZACHARY TRIPS**	PROFIT	NO N/R
34	KINGS TRANSPORTATION W/C DOWN PH=225-357-3066 FX=225-356-6686* PAT*PAT'S CELL #225-933-5910 OR 225-248-5612*HRS: REG APTS: 6:30AM-2:30PM - DIALYSIS APTS 5:30AM-4PM & SAT'S 5:30-12PM**NO DENHAM SPRINGS, GONZALES, LIVINGSTON, N. O., PLAQUEMINE OR SEIGEN LANE.** *NO ZIP CODES: 70810, 70815, 70816, 70817, 70819 & 70820**WILL DO B. R. TO ZACHARY BUT NOT ZACHARY TO B. R. *	PROFIT	YES N/R
51	IN HIS HANDS OF B.R. LLC 225-658-6860 FAX= 225-658-4625 DEBRA JACKSON **HRS: 5AM-7PM(MON THRU SAT)** YES CAPS & W/C FOLD CLIENTS* **NO DENHAM SPRINGS, PLAQUEMINE, PORT ALLEN OR WALKER TRIPS **YES BAKER & ZACHARY TRIPS** ALT PH#225-405-8806	PROFIT	NO N/R
62	HYPRO MED TRANS PH= 225-252-5401*FAX=225-775-3004* NICHOLAS*HRS 5AM - 6PM MON - FRI* SAT 6AM-12PM*CELL 225-252-5401* YES CAPS* YES W/C FOLDS CLIENTS BUT MUST HAVE ATTENDANT*NO ZACHARY TRIPS UNLESS THEY LIVE ON LOWER ZACHARY RD	PROFIT	YES N/R
63	FAITH MEDICAL TRANS PH=225-448-2528 FAX = 225-448-2902 REV AL **HRS: 6AM-1PM(MON THRU FRI)** NO BAKER, DENHAM SPRINGS, GREENBURG, PLAQUEMINE, WALKER, WATSON OR ZACHARY TRIPS* AL-225-302-3185	PROFIT	NO N/R
80	NECESSITIES CONCIERGE SVC LLC 225-205-9637 FAX=225-302-8678 TAMESHIA HASTEN **HRS:5AM-10PM(MON THRU SAT)** YES CAPS* YES W/C FOLDS CLIENTS** ALT PH=225-266-3864	PROFIT	YES N/R
83	DIVINE MEDICAL TRANS. 225-803-8526 FAX=225-273-6068 MONICA HAYES **HRS:7AM-4PM(MON THRU FRI)**YES CAPS & W/C FOLDS CLIENTS** **YES N/R TO ASCENSION, IBERVILLE, LIVINGSTON & W. BATON ROUGE PARISHES** VERBAL NO PLAQUEMINE TRIPS**	PROFIT	YES N/R
92	AA ACADEMY TRANS YES W/C 225-357-0101 FX 225-357-0145* ADOLPHUS * YES CAPS*HRS 24/7 ALT 225-234-7718** NO LONGER LEAVES THE PARISH*	PROFIT	YES N/R
106	METRO MEDICAL TRANS LLC 225-405-3729 FAX=225-766-8282 LORRAINE AIKEN'S *YES W/C FOLDS & CAPS** HRS:6AM-6PM(MON THRU SAT)** **WILL TRANSPORT TO ASCENSION PARISH, IBERVILLE PARISH, LIVINGSTON PARISH & W. BATON ROUGE PARISH ** CELL# 225-405-3729 & 225-405-0750	PROFIT	YES N/R
112	EAST B.R. MEDICAL TRANS 225-978-2749 FAX = 225-343-0394 MISHELL **HRS: 6AM-5PM(MON THRU FRI)**NO TRIPS TO NED AVE (70820) OR GSRI AVE (70810)**	PROFIT	NO N/R
113	GOOD LIFE TRANS SVC LLC 225-200-1845 FAX=225-341-6793 KEISHA HARDCHETT**HRS:6AM-6PM(MON THRU SAT)** YES W/C FOLDS & YES CAPS** **YES NEW ORLEANS TRIPS ON TUES & THURS FOR 2 OR MORE CLIENTS**ALT PH=225-603-8902 & 225-603-8533	PROFIT	YES N/R
114	TK & M MEDICAL TRANS PH= 225-248-5536 FAX= 225-357-7598 TERRANCE **HRS: 5AM-10PM (MON THRU SUN)**ONLY TRANSPORTING BATON ROUGE, BAKER & ZACHARY TRIPS*NO ADDIS, ALBANY, ASCENSION PARISH, CHANEYVILLE, DENHAM SPRINGS, GONZALES, HOLDEN, JACKSON, NEW ORLEANS, NEW ROADS, PLAQUEMINE, PORT ALLEN, PORT HUDSON, PRAIRIEVILLE, SLAUGHTER, WALKER OR WEST BATON ROUGE PARISH TRIPS ** CELL#225-806-8147 KATRINA	PROFIT	YES N/R
118	MRC MEDICAL TRANS 225-223-9981 FAX=225-272-4965 RENEE SMITH **YES CAPS & YES W/C FOLDS CLIENTS**HRS: 4AM-4PM (MON THRU SAT)** ALT PH #225-281-6272	PROFIT	YES N/R
121	TRUE-BLUE TRANS LLC 225-279-5330 FAX = 225-927-2405 JOHNNY **HRS: 5AM-5PM (MON THRU FRI) & 5:30AM-4PM(SAT'S)**NO W/C FOLDS CLIENTS* WILL SERVICE ALL OF THE PARISH**NO W/C FOLDS CLIENTS & YES CAPS**ALT PH#225-279-5330	PROFIT	YES N/R
125	HARVEST MEDICAL TRANS 225-485-8914 FAX=225-356-3796 VICTORIA CAIN *HRS: 6AM-4PM(MON THRU FRI)***YES CAPS & W/C FOLDS CLIENTS* ALT PH=225-262-9593	PROFIT	YES N/R
132	I'LL TAKE YOU THERE TRANS LLC 225-329-7913 FAX=225-273-8978 OLLIE & STARR. **HRS: 4AM-5PM(MON THRU SAT)**YES CAPS** YES W/C FOLDS CLIENTS** **YES NEW ORLEANS & SHREVEPORT TRIPS** ALT PH=225-229-9035	PROFIT	YES N/R
134	TIGER TRACKIN INC 225-363-6841 FX=225-257-4782*ARON*HRS 7AM-6PM (MON - FRI)*NO W/C FOLDS CLIENTS*YES CAPS*CELL 938-5234	PROFIT	NO N/R
136	FAMILY CARE TRANS. LLC YES W/C 225-906-0249 FAX=225-391-1165 CONNIE HARVEY*YES CAPS & W/C FOLDS CLIENTS*HRS:7AM-6PM(MON THRU SAT)** ALT PH=225-391-1164 OR 225-390-1272	PROFIT	YES N/R
137	TOWERS TRANS PH 225-356-1242 FX 225-356-8108* CHARLES*CELL 225-335-3280 YES CAPS**NO KENNER, NEW ORLEANS, OR METAIRIE TRIPS* *WILL ONLY TRANSPORT TO & FROM THESE ZIP CODES: 70802, 70805, 70806, 70807, 70811 & 70812 * HRS 5:30AM - 2:30PM(MON - SAT)*SATURDAYS FOR DIALYSIS ONLY** NO W/C FOLDS CLIENTS.**	PROFIT	YES N/R
139	KINGDOM TRANSPORT 225-802-4196 FAX=225-300-8463 TUMECA BATISTE **HRS:5AM-7PM(MON THRU SAT)**YES CAPS & YES W/C FOLDS**	PROFIT	YES N/R

EAST BATON ROUGE PARISH (17) ... CONTINUED

EAST BATON ROUGE PARISH (17) ... CONTINUED

141	SAFE TRAVEL TRANS LLC 225-775-7117 FAX#225-775-7116 MICHAEL R THOMAS **HRS:6AM-6PM(MON THRU SAT)** YES CAPS * *YES W C FOLDS CLIENTS**YES NEW ORLEANS TRIPS FOR 4 OR MORE CLIENTS**ALT PH# 225-776-9540	PROFIT	YES N/R
146	LIVING WATERS MEDICAL TRANS 225-355-1952 FAX#225-356-7137 CAROLYN HARRIS **HRS:7AM-6PM(MON THRU FRI)**YES W C FOLDS CLIENTS & YES CAPS*	PROFIT	NO N/R
147	ELLERSON TRANSPORTATION 225-615-2500 FAX#225-389-6953 STEPHANIE ELLERSON **HRS:7AM-5:30PM(MON THRU SAT)** YES CAPS & YES W C FOLDS CLIENTS*	PROFIT	YES N/R
151	SAFETY 1 ST MEDICAL TRANS 225-773-7786 FAX#225-757-6379 ARLEAN JOHNSON **NEEDS 48 HR NOTICE FOR ALL TRIPS***HRS :6AM-5PM(MON THRU SAT)* *YES CAPS & YES W C FOLDS CLIENTS*NO LONGER LEAVES THE PARISH*	PROFIT	YES N/R
153	HOLLIES TRANS LLC 225-993-6709 FAX#225-926-6408 JAYDA HOLLIES **HRS:4:30AM-5PM(MON THRU SAT)**YES CAPS**YES W C FOLDS CLIENTS** ALT PH#225-993-5809	PROFIT	YES N/R
160	LAGARDE'S MED TRANS LLC 225-390-4198 FAX#225-778-5214 TERNELL LAGARDE **HRS:4AM-10PM (MON THRU SAT)**YES FOR NEGOTIATED TRIPS* * YES CAPS & YES W C FOLDS CLIENTS*	PROFIT	YES N/R
163	DAIGRES MED TRANS PH#225-388-0905 FX 225-242-9800* ANGEL*ALT ANGEL-225-610-4757 OR FLYD-993-7545* YES CAPS**YES W C FOLDS* HRS 6AM-9PM (MON - SAT)* **NO ST. GABRIEL TRIPS**WILL HELP OUT IN SOUTHEAST LA IF GOING TO N.O. AREAS* ***WILL SERVICE THES ZIP CODES 70802, 70805, 70806, 70807, 70808, 70810, 70815, 70820* NO APTS AFTER 1PM ON FRIDAY'S**	PROFIT	YES N/R
167	HIGH'S TRANS SVC PH225-356-1242 FX225-256-1242* CHARLES*HRS 5AM-2:30PM (MON-FRI)*NO W C FOLDS CLIENTS* WILL ONLY TRANSPORT TO AND FROM 70802, 70805 & 70806 *CELL 225-335-3280	NON-PROFIT	NO N/R
168	GET WELL MED TRANS 225-603-5370 FX 225-775-6355*TONIA*HRS 8AM - 2 PM*5AM APTS FOR ONGOING DIALYSIS PATIENTS ONLY* WILL TRANSPORT 4PM-UNTIL FOR OUTREACH CLIENTS ONLY*NO TRIPS TO DENHAM SPRNGS, PLAQUEMINE, PORT ALLEN, ST. GABRIEL OR ZACHARY & TO SUMMIT HOSPITAL OR STANCOLA (16777 MEDICAL CENTER DRIVE)*YES DR. FELDMAN'S OFFICE UNTIL 4PM* 225-993-5005 DARRYL* YES BAKER TRIPS**WILL TAKE CAP CLIENTS TO ALL OF THEIR APTS**	PROFIT	NO N/R
172	LEWIS & LEWIS TRANS SVC 225-573-9310 FAX#225-775-1170 ANTHONY & ROBIN LEWIS **HRS:6AM-7PM(MON THRU FRI) & 7AM-4PM(SAT'S)** YES CAPS & YES W C FOLDS** NO DENHAM SPRNGS,LIVINGSTON PARISH, NEW ROADS OR WALKER TRIPS**ALT PH#225-938-6237	PROFIT	NO N/R
174	JACKSON & JACKSON UNLIMITED TRANS 225-757-6778 FAX#225-272-7959 KENDRA JACKSON *HRS. 5AM-8PM(MON THRU SUN)** YES CAPS*YES W C FOLDS* * NO BAKER, CLINTON, NEW ORLEANS OR ZACHARY TRIPS **	PROFIT	YES N/R
180	DEBRA'S MED TRANS PH 225-719-1257 FX225-658-5403* DEBRA* YES CAPS * NO NEW ORLEANS* YES W C FOLDS* WILL GO TO E & W FELICIANA *WILL GO TO E.B.R. PARISH FROM 4AM-5PM (MON - FRI) SAM CELL 225-719-3653	PROFIT	YES N/R

EAST FELICIANA PARISH (19)

180	DEBRA'S MED TRANS PH# 225-719-1257 FAX#225-683-2784 DEBRA **HRS 6AM-4PM (MON -FRI)**YES CAPS**NO NEW ORLEANS OR PLAQUEMINE TRIPS** WILL GO TO EAST BATON ROUGE FOR 4AM-5PM(MON THRU FRI)* PGER #225-498-3409	PROFIT	YES N/R
181	EAST FELICIANA COA PH 225-683-9862*FAX 225-683-9860* PATRICIA *NO NEXT DAY TRIPS AFTER 11:45 FAX*HRS 8AM-3PM* ALT PH#225-683-9808* NO BATON ROUGE OR ST FRANCISVILLE*WILL GO TO CLINTON, ETHEL, JACKSON, NORWOOD, SLAUGHTER & WILSON ONLY* WILL GO TO ZACHARY ON TUESDAY ONLY FOR AM APTS*NO OUT OF PARISH TRIPS ON MONDAYS, THURSDAYS & FRIDAYS**	YES W C NON-PROFIT	YES N/R
100	ANDREA'S MED TRANS 225-683-4317 FX 225-683-4317*ANDREA* HRS 6AM-2PM (MON-FRI)**NO W C FOLDS*YES CAPS* CELL #225-715-8000	PROFIT	YES N/R

IBERVILLE PARISH (24)

80	NECESSITIES CONCIERGE SVC LLC 225-205-9637 FAX#225-302-8678 TAMESHIA HASTEN **HRS:5AM-10PM(MON THRU SAT)** YES CAPS* YES W C FOLDS CLIENTS** ALT PH#225-266-3864	PROFIT	YES N/R
87	LINEAGE ENTERPRISES LLC 225-545-9076 FAX#225-545-9077 MARIE GREEN **HRS :5AM-5PM(MON THRU SAT)* YES CAPS & NO W C FOLDS CLIENTS* ALT PH#225-385-0215	PROFIT	YES N/R
96	AL JOEL & ASSOCIATES LLC 225-716-1179 FAX#225-545-9942 VERONICA O'BEAR **HRS: 5AM-8PM(MON THRU SAT)**YES CAPS ***YES W C FOLDS CLIENTS** ALT PH#225-716-2229	PROFIT	YES N/R
110	J.R. MEDICAL TRANS PH 225-413-8982 FAX 225-545-4516* RAYMOND*NO NEW ORLEANS TRIPS* HRS 5AM-8PM(MON THRU FRI) YES CAPS* YES W C FOLDS CLIENTS*WILL DO N.R. TO ASCENSION PARISH, BATON ROUGE & PLAQUEMINE*YES B.R. TRIPS FROM 6AM TO 4PM* NEW ROADS ON TUES ONLY*NO TRIPS TO PROFESSIONAL HEALTH CARE IN GONZALES* NO TRIPS TO MEDICAL MANAGEMENT OPTIONS IN B.R. **	PROFIT	YES N/R

POINTE COUPEE PARISH (39)

- 152 POINT COUPEE COA YES W/C NON-PROFIT NO N/R
*225-638-4402 FX 225-638-4403*BETTY*ALT PH 225-638-9893* NO 5PM FAX*HRS 7AM—5PM WITHIN PARISH TRIPS ONLY
- 165 BACH (BETTER ACCESS COMMUNITY HEALTH) NON-PROFIT NO N/R
225-638-8900 FX 225-638-8833*DIANE SMITH*WILL FAX IN ALL REQUESTS**YES W/C FOLDS*HRS 8AM—11:30AMALT # 225-638-6640

WEST BATON ROUGE PARISH (61)

- 8 STEP-N-GO TRANS INC PROFIT YES N/R
225-270-9532 FAX# 225-346-0905 GWENDOLYN**HRS: 5AM-7PM(MON-FRI)**YES CAPS & W/C FOLDS*
* ALT PH# 225-346-0905 **NO ERWENVILLE, LIVONIA, NEW ORLEANS, NEW ROADS, & PLAQUEMINE TRIPS*
- 96 AL'JOEL & ASSOCIATES LLC PROFIT YES N/R
225-716-1179 FAX#225-545-9942 VERONICA O'BEAR **HRS: 5AM-8PM(MON THRU SAT)**YES CAPS ***YES W/C FOLDS CLIENTS**
ALT PH#225-716-2229
- 87 LINEAGE ENTERPRISES LLC PROFIT YES N/R
225-545-9076 FAX#225-545-9077 MARIE GREEN **HRS: 5AM-5PM(MON THRU SAT)* YES CAPS & NO W/C FOLDS CLIENTS*
ALT PH#225-385-0215**ONLY HELPS OUT IN THIS PARISH*
- 146 LIVING WATERS MEDICAL TRANS PROFIT NO N/R
225-355-1952 FAX#225-356-7137 CAROLYN HARRIS **HRS:7AM-6PM(MON THRU FRI)**YES W/C FOLDS CLIENTS & YES CAPS*
- 153 HOLLIES TRANS LLC PROFIT YES N/R
225-993-6709 FAX#225-926-6408 JAYDA HOLLIES **HRS:4:30AM-5PM(MON THRU SAT)**YES CAPS*YES W/C FOLDS CLIENTS**
ALT PH#225-993-5809 **ONLY TRANSPORTS CAP CLIENT'S IN THIS PARISH**
- 156 J.L. TRANSPORTATION INC PROFIT YES N/R
985-807-5094 FAX # 985-876-4236 PERPETULA *HRS:6AM-6PM(MON-SUN) **YES CAPS & YES W/C FOLDS*
YES JEFFERSON & ORLEANS PARISH TRIPS FROM THIS PARISH**
- 202 ASSURANCE MEDICAL TRANS YES W/C PROFIT YES N/R
225-324-1221 FAX# 225-622-4641 LASHAWN GOINS **YES CAPS** HRS:7AM-5PM(MON THRU SAT)**YES N/R TO ASCENSION PARISH,
EAST BATON ROUGE PARISH, IBERVILLE & PLAQUEMINE**NO DONALDSONVILLE, GEISMAR, GREENWELL SPRINGS, NEW ORLEANS
OR SORRENTO TRIPS***ALT PH#324-9496 DRIVER'S PH#225-290-3415 & 225-313-5265

WEST FELICIANA PARISH (63)

- 180 DEBRA'S MED TRANS PROFIT YES N/R
PH 225-719-1257 FX225-658-5403*DEBRA* YES CAPS * NO NEW ORLEANS OR PLAQUEMINE* YES W/C FOLDS*CELL#225-719- WILL GO TO
E & W FELICIANA *WILL GO TO E B R. PARISH FROM 8AM-1PM (MON-SAT)

Region #3

ASSUMPTION PARISH (04)

- 109 ASSUMPTION COA YES W/C NON-PROFIT YES N/R
PH 985-369-8303 FAX#985-369-9884* ALT*985-369-7961 HRS 6:30 AM TO 5:30 PM MON-FRI (NO WEEKENDS)* **ROSA LOU (PEGGY)* NO
FRANKLIN, GONZALES OR PLAQUEMINE TRIPS*TRIPS ARE SCHEDULED AS FOLLOWS: *PIERRE PART TO PIERRE PART (MON THRU
FRI 9AM TO 1 PM**PIERRE PART TO BATON ROUGE (EVERY THURS 8AM-3PM) PIERRE PART TO MORGAN CITY (M-W-F 12PM-
3PM)**PIERRE PART TO THIBODAU (TUES 8AM-3PM)—PIERRE PART TO NAPOLEONVILLE(MONDAY 8AM-4PM) * BAYOU L'OURSE TO
MORGAN CITY (M-W-F 7AM-1PM) BAYOU L'OURSE TO NAPOLEONVILLE (M-W-F 8AM-12PM) - BAYOU L'OURSE TO THIBODAU (M-W-F-
1AM-1PM) YES HOUMA(MON-FRI 7AM-4PM) & THIBODAU (MON THRU FRI)* YES DONALDSONVILLE TRIPS (M-W-F STARTING @ 11AM)
VERBAL BATON ROUGE ON THURS ONLY
- 156 J.L. TRANSPORTATION INC PROFIT YES N/R
985-807-5094 FAX # 985-876-4236 PERPETULA *HRS:6AM-6PM(MON-SUN) **YES CAPS & YES W/C FOLDS* YES JEFFERSON &
ORLEANS PARISH TRIPS FROM THIS PARISH**
- 194 DICKERSON TRANS PROFIT YES N/R
985-446-9200 FAX 985-446-9200** MS WILLA*HRS 7AM-4:30 PM (MON THRU SAT)*****YES FOR CLIENTS WHOSE W/C FOLDS*** NO
NEW ORLEANS TRIPS*WILL ONLY PICK UP IN HOUMA (NO LEONARD CHABERT MED CENTER*, NAPOLEONVILLE, RACELAND AND
THIBODAU, NO MONTEGUT OR WHITECASTLE TRIPS. MS WILLA CELL 985-688-6594 ONLY HELPS OUT IN THIS PARISH

LAFOURCHE PARISH (29)

- 194 DICKERSON TRANS PROFIT YES N/R
985-446-9200 FX 985-446-9200* MS WILLA*NO NEW ORLEANS TRIPS*MS WILL CELL 985-688-6594* HRS 7AM-4:30PM(MON-SAT)*
YES FOR CLIENTS WHOSE W/C FOLDS*NO MONTEGUT OR WHITECASTLE*
YES HOUMA*(NO LEONARD CHABERT MEDICAL CENTER), NAPOLEONVILLE, RACELAND, AND THIBODAU
- 156 J.L. TRANSPORTATION INC PROFIT YES N/R
985-807-5094 FAX # 985-876-4236 PERPETULA *HRS:6AM-6PM(MON-SUN) **YES CAPS & YES W/C FOLDS* YES JEFFERSON &
ORLEANS PARISH TRIPS FROM THIS PARISH**

ST. CHARLES PARISH (45)

13	SHINE BRIGHTLY MOTHER & DAUGHTER TRANS PH# 504-347-6992 FAX # 504-341-6224 NIESHA **HRS. 6AM-3PM(MON THRU FRI)**YES CAPS**YES W/C FOLDS **ONLY HELPS OUT IN THIS PARISH FOR DESTRAHAN. & ST. ROSE FOR DIALYSIS TRIPS ONLY** NO BOUTTE OR LULING TRIPS**	PROFIT	YES N/R
148	A.A. MEDICAL TRANS 504-575-4790 FAX#504-944-0055 RICHARD HILLARD **HRS. 5AM-TILL(MON THRU SAT)**YES CAPS & YES W/C FOLDS* **ONLY HELPS OUT IN THE PARISH**	PROFIT	YES N/R
156	J.L. TRANSPORTATION INC 985-807-5094 FAX # 985-876-4236 PERPETULA *HRS:6AM-6PM(MON -SUN) **YES CAPS & YES W/C FOLDS* YES JEFFERSON & ORLEANS PARISH TRIPS FROM THIS PARISH**	PROFIT	YES N/R
197	SOUTHERN COMFORT TRANS LLC 985-233-6467 FAX# 985-652-3930 RODERICK ** HRS:6AM-8PM(MON THRU FRI) *YES CAP & W/C FOLDS CLIENTS* YES N/R TO EAST BATON ROUGE PARISH, LAFOURCHE PARISH, ORLEANS PARISH & TERREBONE PARISH**	PROFIT	YES N/R

ST JAMES PARISH (47)

140	DELIVERANCE TRANS 225-810-8427 FAX #225-673-3801 CYNTHIA **HRS: 6AM-6PM (MON THRU SAT)** WILL TRANSPORT CAPS ONLY MON THRU FRI.. SINGLES TRIPS ONLY ON TUES & THURS. *WILL GO TO BATON ROUGE, DONALDSONVILLE, GONZLES, IBERVILLE PARISH & ST. JAMES PARISH** ALT PH # 225-673-6683 ONLY HELPS OUT IN THIS PARISH**	YES W/C	PROFIT	YES N/R
148	A.A. MEDICAL TRANS 504-575-4790 FAX#504-944-0055 RICHARD HILLARD **HRS. 5AM-TILL(MON THRU SAT)**YES CAPS & YES W/C FOLDS* **ONLY HELPS OUT IN THE PARISH**		PROFIT	YES N/R
156	J.L. TRANSPORTATION INC 985-807-5094 FAX# 985-876-4236 PERPETULA *HRS:6AM-6PM(MON -SUN) **YES CAPS & YES W/C FOLDS* YES JEFFERSON & ORLEANS PARISH TRIPS FROM THIS PARISH**		PROFIT	YES N/R
197	SOUTHERN COMFORT TRANS LLC 985-233-6467 FAX# 985-652-3930 RODERICK ** HRS:6AM-8PM(MON THRU FRI) *YES CAP & W/C FOLDS CLIENTS* **YES N/R TO EAST BATON ROUGE PARISH, LAFOURCHE PARISH, ORLEANS PARISH & TERREBONE PARISH** ALT PH# 985-233-6467		PROFIT	YES N/R

ST JOHN PARISH (48)

148	A.A. MEDICAL TRANS 504-575-4790 FAX#504-944-0055 RICHARD HILLARD **HRS. 5AM-TILL(MON THRU SAT)**YES CAPS & YES W/C FOLDS* WILL HELP OUT IN ASCENSION, LIVINGSTON, ST. CHARLES, ST. JAMES, ST. TAMMANY, TANGIPAHOA & WASHINGTON PARISH'S**	PROFIT	YES N/R
197	SOUTHERN COMFORT TRANS LLC 985-233-6467 FAX# 985-652-3930 RODERICK ** HRS:6AM-8PM(MON THRU FRI) *YES CAP & W/C FOLDS CLIENTS* YES N/R TO EAST BATON ROUGE PARISH, LAFOURCHE PARISH, ORLEANS PARISH & TERREBONE PARISH** RODRICK PERSONAL CELL# 478-447-7718	PROFIT	YES N/R
156	J.L. TRANSPORTATION INC 985-807-5094 FAX # 985-876-4236 PERPETULA *HRS:6AM-6PM(MON -SUN) **YES CAPS & YES W/C FOLDS* YES JEFFERSON & ORLEANS PARISH TRIPS FROM THIS PARISH**	PROFIT	YES N/R

TERREBONNE PARISH (55)

156	J.L. TRANSPORTATION INC 985-807-5094 FAX # 985-876-4236 PERPETULA *HRS:6AM-6PM(MON -SUN) **YES CAPS & YES W/C FOLDS*WILL TRANSPORT ALL OF TERREBONNE PARISH*WILL ALSO GO TO LAFOURCHE PARISH, MORGAN CITY & NEW ORLEANS**	PROFIT	YES N/R	
162	TERREBONNE COA 985-868-7701 FX 985-868-9590*DARLA **NO NEXT DAY TRIPS AFTER 11:45 FAX* ALT PH 985-868-8411*HRS 6AM—12PM(MON—FRI)& 6AM—12PM SAT (SATURDAYS ARE FOR DIALYSIS ONLY)*NO BATON ROUGE, CUTOFF, FRANKLIN, GALLIANO, LOCKPORT, MARRERO, METAIRIE, MORGAN CITY, NEW ORLEANS OR RACELAND TRIPS*WILL TRANSPORT ALL OUT OF TOWN TRIPS BEFORE & INCLUDING 1PM.WILL GO TO LEONARD CHARBERT UNTIL 3PM IF THEY LIVE IN HOUMA *NO APT'S FOR AFTER 1PM TO THESE DESTINATIONS: BOURG, CHAUDIN, DULAC, DULARGE, GIBSON, GRAY, MONTEGUT, PRESQUE ISLE, POINT AUX CHENE, SCHRIEVER, THERIOT & THIBODAUX***NO TRIPS TO CTR FOR PEDIATRICS IN HOUMA, DR. CHAISSON, KDR. MARK ROY, DR. PETER-LAWLESS, DR. NEIL MAKI, MAGNOLIA FAMILY SVC, MITCHELL FAMILY EYE CARE CTR, THIB. MEDICAL CTR OR THIB. MEDICAL CLINIC, THIB. ORTHOPEDIC & SPORT OR WOMEN'S HEALTH & WELLNESS IN THIBODAUX*	YES W/C	NON-PROFIT	YES N/R
194	DICKERSON TRANS 985-446-9200 FX 985-448-1611*MS WILLA* NO NEW ORLEANS TRIPS*MS WILL CELL 985-688-6594*HRS 7AM-4:30PM(MON-SAT)*YES FOR CLIENTS WHOSE W/C FOLDS*NO LEONARD CHAB MED CTR*NAPOLEONVILLE, RACELAND AND THIBODAUX* MS WILLA CELL 985-413-1052	PROFIT	YES N/R	

Region #4

ACADIA PARISH (01)

- | | | | | |
|-----|---|---------|------------|---------|
| 103 | ACADIA PARISH COUNCIL ON AGING | YES W/C | NON-PROFIT | YES N/R |
| | PH# 337-788-1232 FAX 337-788-3198** **HRS 6AM TO 5PM MON THRU FRI** ** NO CAPECIRO, DUSON, EUNICE, KAPLAN, SCOTT OR SUNSET TRIPS** WILL GO TO ALL OF LAFAYETTE ON TUESDAY**YES OPELOUSAS TRIPS**WILL GO TO JENNINGS ON WEDNESDAY'S* | | | |
| 105 | MEDI TRANS LLC OF CROWLEY | | NON-PROFIT | YES N/R |
| | 337-783-3000 FX 337-250-4094*KEVIN BROUSSARD*HRS 7AM-5PM(M-F)*NO 5PM FAX*ZIPS TO BE SERVICED: 70516, 70252, 70525, 70527, 70529, 70531, 70534, 70535, 70537, 70543, 70556, 70559, 70578*YES W/C CLIENTS*WILL TAKE PREEMINENT HEALTH CARE CLIENTS TO DUSON BUT ALL OTHER OUT OF PARISH TRIPS WILL BE FAXED IN BY OUR FACILITY* | | | |
| 88 | JEFF DAVIS COA | YES W/C | NON PROFIT | YES N/R |
| | PH 337-824-5516 FAX 337-824-5546 WILL GO FROM THE CITY LIMITS OF CROWLEY TO LAFAYETTE**NO NEXT DAY APTS FOR OUT OF PARISH CLIENTS-EX: CHURCH POINT, CROWLEY, ELTON, EUNICE & RAYNE* | | | |
| 119 | ACADIANA COURIER | | PROFIT | YES N/R |
| | PH 337-288-6777 FX 337-873-8785* GARY ANDERSON*YES W/C FOLDS*YES CAPS*HRS 6A-6P (MON-SAT)*NO CADDO PARISH, EAST BATON ROUGE PARISH, ORLEANS PARISH OR VERMILLION PARISH TRIPS*ALT#337-873-0179*ONLY HELPS OUT IN PARISH* | | | |

EVANGELINE PARISH (20)

- | | | | | |
|---|--|---------|------------|--|
| 3 | EVANGELINE COA | YES W/C | NON-PROFIT | |
| | PH # 337-363-5271 FAX #337-363-5301 (BERYL 363-5271) **HRS: 6AM-6PM**NO ALEXANDRIA, BUNKIE, JENNINGS, KINDER, OAKDALE, OBERLIN OR WASHINGTON TRIPS*EUNICE TRIPS MON THRU FRI*OPELOUSAS TRIPS ON TUES & THURS ONLY* | | | |
| | *NO OUT OF PARISH TRIPS ON M-W-F* | | | |

IBERIA PARISH (23)

- | | | | | |
|----|---|---------|-------------|---------|
| 6 | BILLS MED TRANS | | PROFIT | YES N/R |
| | 337-367-2322 FAX#337-367-9823 KATHY (*NO ABBEVILLE, B. R., FRANKLIN, LAFAYETTE, N.O. & OPELOUSAS)KATHY 337-256-2643 | | | |
| 40 | SMILE IBERIA | YES W/C | NONPROFIT | YES N/R |
| | 337-369-9387 & 337-369-9531 FAX 337-369-9495* MORRIS GUIDRY*NO ABBEVILLE OR YOUNGSVILLE TRIPS* WITHIN PARISH ONLY TRIPS UNLESS LAFAYETTE*ALL LAFAYETTE TRIPS ON M-W-F -GET TO LAFAYETTE FOR 8AM AND LEAVE FOR 12PM* | | | |
| | *HRS 8:00AM-5PM (MON - FRI) LAST APPT FOR DAY WILL BE DROPPED OFF AT 4PM** | | | |
| 86 | PRIORITY EXPRESS | YES W/C | PROFIT | YES N/R |
| | 337-367-7889 FAX #337-359-8580 RENEE PRATHER **HRS 8AM-5PM(MON THRU FRI)**YES N/R TO LAFAYETTE, ST. MARTINVILLE & ST. MARY PARISHES**NEEDS 48 HR. NOTICE FOR ALL TRIPS** | | | |
| 94 | I GOTCHA TRANS LLC. | | NON- PROFIT | YES N/R |
| | 337-365-6808 FAX#337-365-6870 DANA ANTOINE **HRS:8AM-5PM(MON -SAT) **YES CAPS * CELL337-251-2628 | | | |
| | **DOES NOT LEAVE THE PARISH** | | | |

LAFAYETTE PARISH (28)

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|-----|---|---------|------------|---------|
| 2 | SMILE LAFAYETTE | YES W/C | NON-PROFIT | NO N/R |
| | 337-332-6810 EXT 204 FX 337-234-3274* RONNIE**NO 5PM FAX*NO WEEKENDS*HRS 6:30AM-2PM* | | | |
| | DOES NOT LEAVE THE PARISH* 332-6810 EXT 599 ** | | | |
| 119 | ACADIANA COURIER | | PROFIT | YES N/R |
| | PH 337-288-6777 FX 337-873-8785* GARY ANDERSON*YES W/C FOLDS*YES CAPS*HRS 6AM-6PM (MON-SAT)*NO ACADIA PARISH, CADDO PARISH, EAST BATON ROUGE PARISH, ORLEANS PARISH OR VERMILLION PARISH TRIPS*ALT#337-873-0179 | | | |
| | EXTRA FAX#337-704-2140 | | | |
| 145 | MARSHALL MEDICAL TRANS | | PROFIT | YES N/R |
| | 337-896-1782 FAX#337-896-0009 ANECIA MARSHALL **HRS: 6AM-5PM(MON THRU SAT)** NO W/C FOLDS CLIENTS**YES CAPS** | | | |
| | ANECIA CELL # 337-296-0502 KYLE CELL# 337-296-0503 | | | |
| 192 | BY YOUR SIDE TRANS | | PROFIT | YES N/R |
| | 337-658-1670 FAX#337-269-1779 TITUS & NORLET **HRS:8AM-5PM(MON THRU FRI)**YES CAP & YES W/C FOLDS CLIENTS | | | |
| | **WILL GO TO BATON ROUGE, LAKE CHARLES & NEW ORLEANS ON TUES & THURS. ONLY** | | | |

ST LANDRY PARISH (49)

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|-----|--|---------------------------------------|------------|---------|
| 42 | ST LANDRY COMMUNITY ACTION | YES W/C**BUT NO MOTORIZED W/C CLIENTS | NON-PROFIT | NO N/R |
| | *337-942-6546 FX 337-942-8035* YES 5PM FAX*NO NEXT DAYS FOR 7AM & 8AM ON 5PM FAX *DONALD (RUBY)*HRS 8AM-2PM NO WEEKENDS*YES EUNICE TO MAMOU OR VILLE PLATTE TRIPS*WITHIN PARISH ONLY& LAFAYETTE (PICKUP TO GO TO LAFAYETTE @ 7AM)BRING BACK FROM LAFAYETTE @ 3:30PM) **NO OPELOUSAS TO EUNICE TRIPS* | | | |
| 119 | ACADIANA COURIER | | PROFIT | YES N/R |
| | PH 337-288-6777 FX 873-8785*GARY ANDERSON* YES LAFAYETTE PARISH, ACADIA PARISH TO NEW ORLEANS AND SHREVEPORT*YES W/C FOLDS*YES CAPS*HRS 6AM-6PM MON-SAT**ALT #337-873-0179 | | | |

ST MARTIN PARISH (50)

- 1 SMILE ST MARTIN YES W/C AS OF 9/15/10 NON-PROFIT NO N/R
337-394-6013 FX 337-394-4547*ALPHES MRS HELEN*HRS 8AM-12PM**NO WEEKENDS) 6AM APTS FOR DIALYSIS ONLY*
*NO ABBEVILLE, IBERIA PARISH OR ST. MARTINVILLE TRIPS*IN PARISH ONLY. UNLESS GOING TO LAFAYETTE**LAFAYETTE TRIPS ON
M-W-F ONLY***NO TRIPS ON TUES OR THURS *
- 14 ST MARTIN COA W/C DOWN AS OF 8/26/10 NON-PROFIT
337-332-3063 FX 337-332-1541 EARLINE GWEN LINDA* HRS 7AM-12PM***NO WEEKENDS*NO ABBEVILLE OR NEW IBERIA
TRIPS*VERBAL NO FRANKLIN**W/C CLIENTS MUST HAVE ATTENDANT*LAFAYETTE TRIPS ON MON THRU THURS**
- 86 PRIORITY EXPRESS YES W/C PROFIT YES N/R
337-367-7889 FAX #337-359-8580 RENEE PRATHER **HRS 8AM-5PM(MON THRU FRI)**YES N/R TO LAFAYETTE, ST. MARTINVILLE
& ST. MARY PARISHES**NEEDS 48 HR NOTICE FOR ALL TRIPS**
- 119 ACADIANA COURIER PROFIT YES N/R
PH 337-288-6777 FX 337-873-8785*GARY ANDERSON* YES W/C FOLDS*YES CAPS*HRS 6A-6P (MON-SAT)ALT#337-873-0179*

ST MARY PARISH (51)

- 44 ST MARY COMMUNITY ACTION YES W/C NON-PROFIT NO N/R
337-828-5779 FX 337-828-7320 *DONNA ALMETRA* WITHIN PARISH ONLY**NO HOUMA, JEANERETTE OR NEW IBERIA**985-384-
4400*HRS 7AM-1PM**WILL GO TO MORGAN CITY FROM 8:30AM TO 12:30PM ONLY*NEEDS 48 HOUR NOTICE FOR ALL TRIPS

VERMILION PARISH (57) NO TRANSPORTATION AVAIL.

Region #5

ALLEN PARISH (02)

- 107 ALLEN COA YES W/C NON-PROFIT YES N/R
PH 318-335-3195 FAX 318-335-3199*YVONNE SMITH **MONDAY THRU FRIDAY—NO APTS AFTER 2:30PM*ALEXANDRIA TRIPS MON THRU
FRI**DERIDDER & LEESVILLE TRIPS ON WED'S**EUNICE & MAMOU TRIPS ON MON-WED-FRI'S* LAKE CHARLES TRIPS ON TUES-
WED-THURS* * NO BATON ROUGE, COVINGTON, DEQUINCY, JEANERETTE, LAFAYETTE, NEW ORLEANS, MANT, SHREVEPORT, OR VINTON
TRIPS UNLESS FATED IN BY COA* PLEASE VERBAL ALL SPECIAL RATE TRIPS**

BEAUREGARD PARISH (06)

- 11 VERNON COA OF BEAUREGARD YES W/C NON-PROFIT YES N/R
PH# 337-239-4361 CECIL ***WILL TRANSPORT FROM DERIDDER, DRY CREEK, LONGVIEW, MERRYVILLE, RAGLEY, SINGER, STARKS &
SUGARTOWN TO ALEXANDRIA, DERIDDER, LAKE CHARLES, LEESVILLE & SHREVEPORT ON MON THRU FRI**

CALCASIEU PARISH (10)

- 5 CALCASIEU PUBLIC TRANS YES W/C NON-PROFIT YES N/R
PH 337-721-4040 FAX 337-437-3397* SANDRA*ONLY ONE APT PER CLIENT PER DAY* HRS 6AM-6PM (MON - SAT)*NO HACKBERRY
TRIPS*CELL 721-4041/4042*WILL GO TO DEQUINCY, IOWA, STARKS, SULPHUR & VINTON*NO APTS AFTER 12PM
***NO NEXT DAY APTS AFTER THE 11:45AM FAXES**

- 54 MS B'S TRANS SVC PROFIT YES N/R
PH # 337-309-5693 FAX # 337-436-2279 BETTY *HRS: 5AM-5PM (MON THRU SAT)*NO CARLYSS, DEQUINCY, IOWA, & VINTON TRIPS
*MOSS BLUFF TRIPS IN THE MORNINGS ONLY *YES SULPHUR, TRIPS*

- 93 AC MEDICAL ALL W/C TRIPS MUST BE PRE APPROVED PROFIT
PH#337-474-3322* ALVIN CLEVELAND*NO NEW ORLEANS*NO TRIPS TO LAKE AREA REHAB IN LAKE CHARLES* ALVIN CELL 337-488-
3472 FRI AND SAT CELL 488-6178 EMERGENCE 263-0139 **NO BELL CITY, DEQUINCY, GRAND LAKE, HACKBERRY, HAYES, IOWA,
LAKE ARTHUR, MOSS BLUFF(70611), STARKS, SULPHUR, VINTON OR WELCH*NO OUT OF PARISH TRIPS*ALL MORNING APTS MUST
BE APPROVED BY COMPANY*ALL W/C TRIPS MUST BE LAKE CHARLES TO LAKE CHARLES TRIPS ONLY*

- 133 LAKE AREA METRO MEDICAL TRANS YES W/C LIFT PROFIT YES N/R
337-656-2146 FAX#337-477-0714 GERARD WILLIAMS **HRS 5AM-6PM(MON THRU SAT)**YES CAPS & YES W/C FOLDS CLIENTS**
NO SULPHUR TRIPS CELL#337-884-5010 & 337-214-9993

CAMERON PARISH (12) NO TRANS AVAIL

JEFFERSON DAVIS PARISH (27)

- 88 JEFF DAVIS COA YES W/C NON PROFIT YES N/R
PH 337-824-5516 FAX 337-824-5546 *ED WILBERT*NO 5PM FAX* YES TO LAFAYETTE AND CALCASTUR PARISH/*
DIALYSIS HRS 5AM - 4PM(MON-FRI)*OFFICE HRS 7AM-4PM(MON-FRI) *NO NEXT DAY TRIPS AFTER 11:45FAXES**
NO NEXT DAY APTS FOR OUT OF PARISH CLIENTS-EX. CHURCH POINT, CROWLEY, ELTON, EUNICE & RAYNE*

Region #6

AVOYELLES PARISH (05)

- 36 AVOYELLES PUBLIC TRANS YES W/C NON-PROFIT YES N/R
PH 318-253-9771 FAX 318-253-0267 JOYCE GWEN SANDY**OFFICE HOURS 6:30 AM-5PM & TRANSPORTING HOURS 5AM-6PM(MON-FRI)*NO B.R. GLENMORA, JENA, KENNER, LEESVILLE, MONROE, N.O. OR SHREVEPORT TRIPS. *YES TRIPS FROM ECHO (71330) TO RAPIDES & ST LANDRY (VERBAL NO ALEX TO ALEX)

CATAHOULA PARISH (13)

- 4 SICILY ISLAND MEDICAL CENTER NON-PROFIT YES N/R
PH#318-389-5727 FX#318-389-4028*LAURA*WILL FAX IN ALL REQUESTS
- 89 MARGARET TRANSPORTATION PROFIT YES N/R
PH # 318-757-8594 FAX# 318-757-4299 WILBERT **HRS 4AM-12PM(MON THRU SAT)*TRIPS FROM CONCORDIA PARISH, HARRISONBURG, JONESVILLE, SICILY ISLAND, ST. JOSEPH & WATERPROOF TO ALEXANDRIA ON MON'S & WED'S *TRIPS FROM ST. JOSEPH TO FERRIDAY, NATCHEZ MS OR VIDALIA ON TUES & THURS* TRIPS FROM SICILY ISLAND TO FERRIDAY, JONESVILLE, NATCHEZ MS. & VIDALIA ON MON'S & WED'S *NO BASTROP, BOSSIER CITY, DELHI, FORWOOD MS., JACKSON MS., LAFAYETTE, LEESVILLE, MCOMB MS., MONROE, NEW ORLEANS, NEWELLTON, OAK GROVE, OPELOUSAS, RAYVILLE, SHREVEPORT, TALLULAH, VICKSBURG MS., WEST, MONROE, WINNSBORO OR WISNER TRIPS** HAS THE INSURANCE TO CROSS STATE LINES*
CELLPH#601-535-6361

CONCORDIA PARISH (15)

- 4 SICILY ISLAND MEDICAL CENTER NON-PROFIT YES N/R
PH#318-389-5727 FX#318-389-4028*LAURA*WILL FAX IN ALL REQUESTS
- 89 MARGARET TRANSPORTATION PROFIT YES N/R
PH # 318-757-8594 FAX# 318-757-4299 WILBERT **HRS 4AM-12PM(MON THRU SAT)*TRIPS FROM CONCORDIA PARISH, HARRISONBURG, JONESVILLE, SICILY ISLAND, ST. JOSEPH & WATERPROOF TO ALEXANDRIA ON MON'S & WED'S *TRIPS FROM ST. JOSEPH TO FERRIDAY, NATCHEZ MS OR VIDALIA ON TUES & THURS* TRIPS FROM SICILY ISLAND TO FERRIDAY, JONESVILLE, NATCHEZ MS. & VIDALIA ON MON'S & WED'S *NO BASTROP, BOSSIER CITY, DELHI, FORWOOD MS., JACKSON MS., LAFAYETTE, LEESVILLE, MCOMB MS., MONROE, NEW ORLEANS, NEWELLTON, OAK GROVE, OPELOUSAS, RAYVILLE, SHREVEPORT, TALLULAH, VICKSBURG MS., WEST, MONROE, WINNSBORO OR WISNER TRIPS** HAS THE INSURANCE TO CROSS STATE LINES*CELLPH#601-535-6361
- 198 LEE TRANS LLC PROFIT YES N/R
318-452-2022 FAX # 318-435-9108 ALTON ** HRS:6AM-6PM(MON THRU SAT)** YES CAPS*YES W/C FOLDS** YES N/R TO ALEXANDRIA, BATON ROUGE, CADDO PARISH (SHREVEPORT) & MONROE** CELL#318-334-1676* ONLY HELPS OUT IN PARISH*

GRANT PARISH (22)

- 57 WINN PARISH COA, INC YES W/C NON-PROFIT YES N/R
318-628-2186 FX 318-626-2111* MARLENE* HRS 6AM-6PM*NO DRY PRONG, OAKDALE OR POLLOCK TRIPS**ALEXANDRIA MORNING ON MONDAY'S** 1ST & 3RD TUES OF THE MONTH FOR SHREVEPORT TRIPS**ALEXANDRIA AFTERNOON TRIPS ON WED *** NATCHITOCHE TRIPS ON THE 2ND & 4TH THURS OF THE MONTH**

LA SALLE PARISH (30)

- 79 MEDI CAB LLC PROFIT YES N/R
318-767-2420 FAX#318-767-2483 AMANDA COLFLESH **HRS: 6AM-6PM (MON THRU SAT)*YES W/C FOLDS & YES CAPS**
ALT PH# 318-787-9326*YES N/R TO BATON ROUGE, LAFAYETTE, LEESVILLE, MANY, NEW ORLEANS &SHREVEPORT**
- 198 LEE TRANS LLC PROFIT YES N/R
318-452-2022 FAX # 318-435-9108 ALTON ** HRS:6AM-6PM(MON THRU SAT)** YES CAPS*YES W/C FOLDS** CELL#318-334-1676*
YES N/R TO ALEXANDRIA, BATON ROUGE, CADDO PARISH (SHREVEPORT) & MONROE** *ONLY HELPS OUT IN PARISH*

RAPIDES PARISH (40)

- 20 MAC'S MEDICAL TRANS W/C DOWN PROFIT YES N/R
318-793-5087 FX 318-793-4593*SANTANNA MACK*HRS 6:30AM-6PM(MON THRU SAT) & 6:30AM-1PM (SATURDAY'S)**
NO BATON ROUGE UNLESS MORE THAN ONE*CELL 318-308-5902*NO BUNKIE, CHENEYVILLE, COLFAX, FOREST HILL, GLENMORA, LEESVILLE, JONESVILLE, MARKSVILLE, NEW ORLEANS, OLLA, OR WOODSWORTH TRIPS*
NOW TAKING TRIPS TO LAFAYETTE, LAKE CHARLES, NATCHITOCHE, MONROE & SHREVEPORT ON MON -TUES & THURS FOR MORNING APTS ONLYALT PH # 318-449-1667

VERNON PARISH (55)

- 120 VERNON COA YES W/C NON-PROFIT YES N/R
PH 337-239-4361 FAX 337-237-0186*CECIL*OFFICE HRS 7:30AM-4:30PM MON-FRI* *NO BR, DEQUINCY, FIELDS, FLORIEN, IOWA, LAFAYETTE, MANSURA, MANY, MERRYVILLE, MITTIE, NEW ORLEANS, OAKDALE, PINEVILLE, RAGLEY, SIMPSON, SINGER OR SUGARTOWN TRIPS***WILL DO ALEXANDRIA, LAKE CHARLES & SHREVEPORT TRIPS MON THRU FRI*** WILL ONLY PICK UP FROM THESE ZIP CODES: 70634, 70659, 71403, 71439, 71446, 71459, 71461, 71474, 71475, 71496*
- 79 MEDI CAB LLC PROFIT YES N/R
318-767-2420 FAX#318-767-2483 AMANDA COLFLESH **HRS: 6AM-6PM (MON THRU SAT)*YES W/C FOLDS & YES CAPS**
ALT PH# 318-787-9326**ONLY HELPS OUT IN THIS PARISH**

WINN PARISH (64)

57 WINN PARISH COA, INC YES W/C NON-PROFIT YES N/R
 318-628-2186 FX 318-626-2111* MARLENE JOYCE* HRS 6AM-6PM*NO WEEKENDS * NO COLUMBLA, COUSHATTA, DRY PRONG, JENA,
 JONESBORO, OAKDALE, RUSTON OR URANIA TRIPS** ALEXANDRIA MORNING ON MONDAY'S** 1ST & 3RD TUES OF THE MONTH FOR
 SHREVEPORT TRIPS**ALEXANDRIA AFTERNOON TRIPS ON WED *** NATCHITOCHE TRIPS ON THE 2ND & 4TH THURS OF THE MONTH**

Region #7

BIENVILLE PARISH (07)

46	BIENVILLE COA. INC	YES W/C	NON-PROFIT	YES N/R
	318-263-8936 FAX 318-263-9774* GERTIE AND TRIVA* NO WEEKEND TRIPS*YES SHREVEPORT*NO BERNICE OR HOMER TRIPS* OFFICE HRS 8AM-4:30PM (MON - FRI) AND PICK UP FROM 6AM TO 4:30 PM (MON THRU FRI)			

BOSSIER PARISH (08)

12	AM PM MED TRANS	YES W/C	PROFIT	YES N/R
	318-426-6709 FAX 318-686-3314* CALVIN LONNIE * CELL 318-393-1334* NO HOUSTON TRIPS*LONNIE 426-4985 XTRA CELL 426-4985			
19	WILLIS TRANS LLC	YES W/C AS OF 01/29/11	PROFIT	YES N/R
	318-658-9133 FAX#318-658-9323 JAMES WILLIS **HRS: 6AM-6PM(MON THRU SAT)*YES W/C FOLDS & YES CAPS** CELL#318-469-9095			
23	M&J TRANSPORTATION	YES W/C	PROFIT	YES N/R
	318-687-3712 FAX 318-687-5194**MARSHAL & JANET*NO W/C FOLDS CLIENTS***YES N/R TO BOSSIER AND DESOTO PARISHES* HRS 5:30 AM THRU 6PM (MON - SAT) CELL # 318-572-1232			
48	BOSSIER COA	YES W/C	NON-PROFIT	YES N/R
	318-741-8303 FAX 318-741-7490* LINDA*HRS 5:30AM-4:00PM* NO APTS FOR AFTER 12PM*NO WEEKENDS* NO NEXT DAY APTS AFTER 11:45 AM FAX, 3PM FAX IF NOT FOR NEXT DAY *NO MANSHFIELD TRIPS**NO WEBSTER PARISH TRIPS*			
65	BOSSIER OFFICE OF COMMUNITY	YES W/C	NON-PROFIT	YES N/R
	318-747-1045 FAX 318-747-3862* MRS ANNE FRANK* NO SAMEDAYS* HRS 8AM-4:30PM-NO APTS AFTER 1:30PM* NO WEEKENDS* ONLY GOES FROM BOSSIER TO C ADDO PARISH**NO ALEX. BENTON, GREENWOOD, MINDEN, PLAIN DEALING OR VIVIAN TRIPS*			
66	QUALITY TRANSPORTATION SVC LLC		PROFIT	YES N/R
	318-424-7559 FX 318-631-2249* JOHN*HRS 5AM-5PM(MON - FRI) & SAT'S FOR DIALYSIS & CANCER PATIENT'S ONLY**YES W/C FOLDS CLIENTS*YES CAPS* NO BETHANY, HAUGHTON, HOUSTON, KEITHVILLE, PRINCETON, OR VIVIAN TRIPS**NO TRIPS TO: DR HOLLOWAY AFTER 12PM-DR. MANCHANDIA'S OFFICE AFTER 1PM & MORETOWN FAMILY CLINIC OR DR RUSSO AFTER 2PM**CELL#318-207-1716			
115	ANGEL MEDICAL TRANSPORTATION	YES W/C AS OF 03/01/11	PROFIT	YES N/R
	PH# 318-686-7381 FX 318-686-7337 (JOY)CHARLES * HRS 5AM-6PM (MON - SAT)*YES CAPS* YES W/C FOLDS CLIENTS *NO BENTON, HAUGHTON OR VIVIAN TRIPS**			
159	KATT TRANSIT LLC		PROFIT	YES N/R
	PH# 318-834-9126 FAX# 318-828-2564 TERRY WHEELER HRS: 6:30AM-4:30PM(MON THRU FRI)**YES CAPS & YES N/R* **NO W/C FOLDS CLIENTS			
97	ON TIME TRANSIT LLC		PROFIT	NO N/R
	318-572-8566 FAX# 318-635-3578 KEVIN **HRS: 5AM-6PM (MON THRU SAT)**ONLY HELPS OUT IN THIS PARISH FOR THESE ZIP CODES: 71111 & 71112***MUST RIDE WITH TRANS CO IN PARISH 1 ST ***			

C ADDO PARISH (09)

12	AM PM MED TRANS	YES W/C	PROFIT	YES N/R
	318-426-6709 FAX 318-686-3314* CALVIN LONNIE * NO HOUSTON TRIPS** (BOBBIE 687-5953) LONNIE 294-5050			
18	PEACE OF MIND TRANS LLC	YES W/C	PROFIT	YES N/R
	318-670-8475 FAX# 318-221-6128 STACY **HRS 6AM-UNTIL (MON THRU SAT)** ALT PH# 318-465-0172*NO NEW ORLEANS OR VIVIAN TRIPS**ONLY TRANSPORTS CAP CLIENTS BUT WILL TAKE THESE CLIENTS TO THEIR REGULAR APTS.** **NO NEW CLIENTS UNTIL FURTHER NOTICE**			
23	M&J TRANSPORTATION	YES W/C	PROFIT	YES N/R
	318-687-3712 FAX 318-687-5194* MARSHAL & JANET*NO W/C FOLDS CLIENTS* YES N/R TO BOSSIER AND DESOTO PARISHES* HRS 5:30 AM THRU 6PM (MON - SAT) MARSHALL CELL # 318-572-1232			
29	P & M TRANSPORTATION		PROFIT	YES N/R
	318-990-0662 FAX # 318-938-5071 KEVIN JOHNSON **HRS: 8AM-4PM(MON THRU FRI)**			
32	SHREVEPORT FAMILY TRANS		PROFIT	YES N/R
	PH 318-686-3770 FAX 318-686-3792* SHEILA*GREG*ALT PHONE 318-564-0980* YES W/C FOLDS* YES CAPS*HRS: 5AM-1PM (MON-SAT)* YES N/R: VIVIAN, BENTON, PLAIN DEALING, KEITHVILLE, MORISPORT, HAUGHTON, PRINCETON ** NO N.O. TRIPS.			
66	QUALITY TRANSPORTATION SVC, LLC		PROFIT	YES N/R
	318-424-7559 FX 318-631-2249* JOHN*HRS 5AM-5PM(MON - FRI) & SAT'S FOR DIALYSIS & CANCER PATIENT'S ONLY**YES W/C FOLDS CLIENTS*YES CAPS* NO BETHANY, HAUGHTON, HOUSTON, KEITHVILLE, PRINCETON, OR VIVIAN TRIPS**NO TRIPS TO: DR HOLLOWAY AFTER 12PM-DR. MANCHANDIA'S OFFICE AFTER 1PM & MORETOWN FAMILY CLINIC OR DR RUSSO AFTER 2PM**CELL#318-207-1716			
97	ON TIME TRANSIT LLC		PROFIT	NO N/R
	318-572-8566 FAX # 318-635-3578 KEVIN **HRS: 5AM-6PM (MON THRU SAT)**			
115	ANGEL MEDICAL TRANS	YES W/C AS OF 03/01/11	PROFIT	YES N/R
	PH# 318-686-7381 FX 318-686-7337 (JOY)CHARLES * HRS 5AM-6PM (MON - SAT)*YES CAPS* YES W/C FOLDS CLIENTS **NO BENTON, HAUGHTON OR VIVIAN TRIPS**			
157	LOVING ARMS LLC		PROFIT	YES N/R
	PH#318-686-8033 FAX#318-686-8032 SHONTAE L PATTERSON **HRS: 5AM-5PM(MON THRU FRI) NO APTS AFTER 4PM YES CAPS & YES N/R **YES W/C FOLDS CLIENTS**NO 5PM FAXES			
123	AN EXCEPTIONAL TRANS SVC	YES W/C	PROFIT	YES N/R
	PH#318-688-2146 FAX #318-688-2013 JENNY CHOI **HRS: 7AM-6PM(MON THRU FRI)** ALT PH# 688-2118			
176	K&D TRANSIT		NON-PROFIT	YES N/R
	318-573-3678 FX 318-635-3578* KEVIN*NO W/C FOLDS CLIENTS* HRS 8AM-2:30PM(MON-FRI)** WILL ONLY TRANSPORT TO & FROM THESE ZIP CODES: 71101, 71102, 71103, 71104, 71105, 71106, 71107, 71108, 71109, 71110, 71119 & 71129*			

CLAIBORNE PARISH (14)

- 38 CLAIBORNE COMMUNITY SVC YES W/C NON-PROFIT NO N/R
PH=318-927-3557 FX 318-927-3835* MARY ROBINSON*NO WEEKENDS*HRS 7AM-4PM*WILL TAKE 3PM FAX*SAMEDAYS FOR DISCHARGE ONLY*NO APTS FOR SHREVEPORT & BOSSIER THAT ARE AFTER 1 PM*NO AFTERNOON APTS TO WEBSTER PARISH (MINDEN)*ONLY ONE APT PER DAY PER CLIENT** DIALYSIS INFO:WILL TRANSPORT TO E.BMA 1ST SHIFT 7:00AM AND MINDEN DIAL ON M-W-F FOR THE 2ND SHIFT 10:30AM*WILL NO LONGER TRANSPORT DIALYSIS CLIENT'S ON SAT'S**WILL GO TO SPRINGHILL FROM CLAIBORNE PARISH* UNABLE TO TRANSPORT CLIENTS TO THE HOSPITAL FOR DAY SURGERY*NO COTTON VALLEY, DUBACH OR RUSTON TRIPS*WILL ONLY TRANSPORT CLIENTS TO BOSSIER CITY, HAYNESVILLE, HOMER, MINDEN & SHREVEPORT*

DESOTO PARISH (16)

- 39 DESOTO COA, INC. YES W/C NON-PROFIT YES N/R
PH=318-872-3700 FX=318-872-9473* DOROTHY GLENDA*HRS 6AM TO 6PM MON THUR, FRI & SAT FOR DIALYSIS ONLY***NO WEEKENDS***DESOTO PARISH CLIENTS ONLY* YES CADDO & BOSSIER PARISH TRIPS MON THRU FRI*NO TRIPS TO THE COGNITIVE INSTITUTE**

NATCHITOCHE PARISH (35)

- 82 FAMILY FIRST MED TRANS PROFIT YES N/R
PH=318-238-5005 FAX=318-238-5011 TAMMY WALKER **YES CAPS & W/C FOLDS CLIENTS* HRS 6AM-6PM MON THRU SAT**
YES N/R TO THESE PARISHES, BOSSIER, CADDO, RAPIDES, RED RIVER, SABINE & WDN*NO GOLDANNA, MONROE, OLLA OR WINNFIELD TRIPS**
**ALEXANDRIA & SHREVEPORT TRIPS ON TUES & THURS ONLY* 318-332-5677

RED RIVER PARISH (41)

- 45 RED RIVER COA INC YES W/C NON-PROFIT YES N/R
318-932-5721 FX 318-932-9572*LLZ* NO 5PM FAX*HRS 6AM-6PM(NO WEEKENDS) ALT PH 318-932-5419*
WILL TRANSPORT TO BOSSIER PARISH, CADDO PARISH, DESOTO PARISH & NATCHITOCHE PARISH

SABINE PARISH (43)

- 68 SABINE COA YES W/C NON-PROFIT YES N/R
318-256-4140 FX 318-256-4164*SHANNON YES 5PM FAX*HRS 6AM-6PM NO WEEKENDS* (NO NEXT DAY APTS AFTER 3PM PM FAXES)*
SHREVEPORT TRIPS ON TUES & THURS **TUES AND THURS TO MANSFIELD *NO LONGER GOES TO ALEXANDRIA, LAKE CHARLES AND NATCHITOCHE *NO JONESBORO TO ALEX TRIPS*

WEBSTER PARISH (60)

- 47 WEBSTER PARISH POLICE JURY YES W/C NON-PROFIT YES N/R
318-377-7022 EXT 118 FX 318-377-2870*RL LINDSEY DONNA DONOVAN*NO WEEKEND TRIPS*CLOSES @ 4:30PM*DOES NOT GO TO CLAIBORNE PARISH (14)*NO ACADEIA, COUSHATTA, DUBBERLY, GIBSLAND, JONESBORO, RINGGOLD, RUSTON OR WINNIBORO TRIPS*
- 19 WILLIS TRANS LLC PROFIT YES N/R
318-658-9133 FAX=318-658-9325 JAMES WILLIS **HRS 6AM-6PM MON THRU SAT)*YES W/C FOLDS & YES CAPS** CELL# 318-469-9095

Region #8

CALDWELL PARISH (11)

- 43 CALDWELL COA YES W/C NON-PROFIT YES N/R
#318-649-2584 FX=318-649-7600* CHERYL KELLY MONICA PAULEY HRS 6AM-3PM-NO WEEKENDS*YES DIALYSIS PATIENTS*PH
DOES NOT LEAVE THE PARISH AT ALL
- 27 G&G TRANS YES W/C PROFIT YES N/R
318-281-7112 FX 318-281-7121*BOBBIE*YES SHREVEPORT***ONLY HELPS OUT IN THIS PARISH**
- 198 LEE TRANS LLC PROFIT YES N/R
318-452-2022 FAX # 318-435-9108 ALTON ** HRS:6AM-6PM(MON THRU SAT)** YES CAPS*YES W/C FOLDS** CELL#318-334-1676**
YES N/R TO ALEXANDRIA, BATON ROUGE, CADDO PARISH (SHREVEPORT) & MONROE** ONLY HELPS OUT IN PARISH**

EAST CARROL PARISH (18)

17	TEXAS TRANS	PROFIT	YES N/R
	PH 318-281-2158 FAX#318-281-7210 KATHY **NO TALLULAH OR WINNSBORO TRIPS*ONLY PICKS UP IN LAKE PROVIDENCE IN THIS PARISH* YES NEW ORLEANS & SHREVEPORT TRIPS**NO 4PM APTS** KATHY CELL 318-614-6765		
30	H & H TRANS LLC	PROFIT	YES N/R
	318-348-8035 FAX# 318-281-5587 TOMMY HARRIS **HRS:6AM-7AM(MON THRU SAT)**YES W/C FOLDS CLIENTS*WILL GO TO CADDO PARISH, EAST CARROLL PARISH, MADISON PARISH, MOREHOUSE PARISH, OUACHITA PARISH & WEST CARROL PARISH*WILL DO DIALYSIS FROM LAKE PROVIDENCE TO OAK GROVE FROM THIS PARISH** YES SHREVEPORT TRIPS ON MON & WEDS**		
111	RICHLAND TRANS SVC	YES W/C NON-PROFIT	NO N/R
	PH 318-878-6444*FAX 318-878-6469*FRANCES*HRS 8AM-4PM (MON - FRID)VERBAL NO LAKE PROVIDENCE OR SHREVEPORT* NO NEXT DAY TRIPS AFTER 3PM FAX*NO FAXES ON FRIDAYS*ALT 318-878-3646		
124	PREVENTATIVE MEASURES TRANS SVC	PROFIT	YES N/R
	318-574-0098 FAX#318-574-0066 CARLA HOLMES **HRS: 5AM-5PM(MON THRU SAT)**YES CAPS & YES W/C FOLDS CLIENTS** YES N/R TO EAST CARROLL PARISH, MONROE, RICHLAND PARISH, SHREVEPORT, TENSAS PARISH& WEST CARROLL PARISH*		

FRANKLIN PARISH (21)

4	SICILY ISLAND MED CTR	NON-PROFIT	YES N/R
	318-389-5727 FAX 318-389-4028 LAURA **WILL FAX IN ALL REQUESTS**		
15	GLORIA'S MED TRANS	W/C DOWN PROFIT	YES N/R
	318-728-5038—FAX 337-728-0058* GLORIA CELL 318-297-0776 *YES DELHI, GILBERT, MANGHAM, PAVILLE, START WINNSBORO, WISNER TO MONROE, * NO ALEX, BASTROP, BERNICE, COLUMBIA, FERRIDAY, JIGGER, MER ROUGE, RUSTON, SHREVEPORT SICILY ISLAND, STERLINGTON, TALLULAH OR VIDALIA TRIPS* W/C LEFT VAN ON MWT WILL BE IN USE FROM 9AM—10:30 AM& 2:30 PM-3:30 FOR DIALYSIS PATIENTS ON TUES, THURS, SAT W/C LEFT VAN WILL BE USED FOR 6AM THEN FREE UNTIL 11AM, FREE AGAIN AFTER 12:30 PM FOR THE REST OF THE DAY **EXTRA CELL# 318-791-9493		
33	CENTRAL MED TRANS	PROFIT	YES N/R
	FAX 318-248-3253*YOLANDA*(ETHELNE CELL 318-355-0260) & 318-355-0204 VERBAL NO N.O		
111	RICHLAND TRANS SVC	YES W/C NON-PROFIT	YES N/R
	PH 318-878-6444*FAX 318-878-6469*FRANCES*HRS 8AM-4PM (MON - FRID)VERBAL NO LAKE PROVIDENCE OR SHREVEPORT* NO NEXT DAY TRIPS AFTER 3PM FAX*NO FAXES ON FRIDAYS*ALT 318-878-3646 * YES N/R TO OUACHITA PARISH		
198	LEE TRANS, LLC	PROFIT	YES N/R
	318-452-2022 FAX = 318-435-9108 ALTON **HRS:6AM-6PM(MON THRU SAT)** YES CAPS*YES W/C FOLDS** YES N/R TO ALEXANDRIA, BATON ROUGE, CADDO PARISH (SHREVEPORT) & MONROE** CELL#318-334-1676		
30	H & H TRANS LLC	PROFIT	YES N/R
	318-348-8035 FAX# 318-281-5587 TOMMY HARRIS **HRS:6AM-7AM(MON THRU SAT)**YES W/C FOLDS CLIENTS*WILL GO TO CADDO PARISH, EAST CARROLL PARISH, MADISON PARISH, MOREHOUSE PARISH, OUACHITA PARISH & WEST CARROL PARISH**** YES SHREVEPORT TRIPS ON MON & WEDS**ONLY HELPS OUT**		

JACKSON PARISH (25)

26	LD LIMITED	NO W/C LIFT IN THIS PARISH PROFIT	YES N/R
	PH# 318-323-3570 FX 318-388-1866*CELL 318-512-9619* LARONDA**ONLY HELPS OUT IN THIS PARISH GOING TO COGNATIVE INSTITUTE IN RUSTON OR MONROE		
27	G & G TRANS		YES N/R
	318-281-7112 FX 318-281-7121*BOBBIE*YES SHREVEPORT*ONLY HELPS OUT IN THIS PARISH**		
57	WINN PARISH COA, INC	YES W/C NON-PROFIT	YES N/R
	318-628-2186 FX 318-626-2111*MARLENE*YES 5PM FAXES*HRS 6AM-6PM*NO WEEKENDS**NO COLUMBIA, COUSHATTA, DRY PRONG, JENA, JONESBORO, OAKDALE, RUSTON OR URANA TRIPS* ALEXANDRIA MORNING ON MONDAY'S** 1 ST & 3 RD TUES OF THE MONTH FOR SHREVEPORT TRIPS** ALEXANDRIA AFTERNOON TRIPS ON WED. ** NATCHITOCHES TRIPS ON THE 2 ND & 4 TH THURS OF THE MONTH**ONLY HELPS OUT IN THIS PARISH		

LINCOLN PARISH (31)

50	FAMILY LIFE DEVEL CTR	NON-PROFIT	YES N/R
	PH#318-257-8544 FAX# 318-255-8417 ALPHONSO BINGHAM **HRS: 6AM-5PM(MON THRU FRID)*NO WEEKENDS* YES W/C FOLDS* *YES N/R BUT WILL NOT LEAVE THE PARISH**SERVICES THE ZIP CODES: 71227, 71235, 71245, 71260, 71270, 71273 & 71275** ALT# 318-255-8405		

MADISON PARISH (33)

- 30 H & H TRANS LLC PROFIT YES N/R
318-348-8035 FAX# 318-281-5587 TOMMY HARRIS **HRS: 6AM-7PM (MON THRU SAT)** YES CAPS & W/C FOLDS** YES N/R TO CADDO PARISH, EAST CARROLL PARISH, MADISON PARISH, MOREHOUSE PARISH, OUACHITA PARISH, RICHLAND PARISH & WEST CARROLL PARISH** ALT PH #318-348-8036 **WILL TAKE DIALYSIS FROM TALLULAH TO DELHI FROM THIS PARISH**
- 111 RICHLAND TRANS SVC NON-PROFIT YES N/R
PH 318-878-6444* FAX 318-878-6469* FRANCES ROBINSON & JINGER GREER *HRS 8AM-4PM (MON - FRI) *NO NEXT DAY TRIPS AFTER 3PM FAX* NO FAXES ON FRIDAYS* ALBERTA 630-3563
- 124 PREVENTATIVE MEASURES TRANS SVC PROFIT YES N/R
318-574-0098 FAX# 318-574-0066 CARLA HOLMES **HRS: 5AM-5PM (MON THRU SAT)** YES CAPS & YES W/C FOLDS CLIENTS** YES N/R TO EAST CARROLL PARISH, MONROE, RICHLAND PARISH, SHREVEPORT, TENSAS PARISH & WEST CARROLL PARISH*
- 27 G & G TRANS YES W/C PROFIT YES N/R
318-281-7112 FX 318-281-7121* BOBBIE* YES SHREVEPORT* ONLY HELPS OUT IN THIS PARISH**
- 33 CENTRAL MEDICAL TRANS PROFIT YES N/R
FAX 318-248-3253* MARK/YOLANDA** HELPS OUT IN THIS PARISH FOR TALLULAH TRIPS** YOLANDA CELL 318-355-0204)

MOREHOUSE PARISH (34)

- 17 TEXAS TRANS PROFIT YES N/R
318-281-2158 FX 318-281-7210* KATHY*** NO TALLULAH OR WINNSBORO TRIPS** YES NEW ORLEANS & SHREVEPORT TRIPS* *NO 4PM APTS** *KATHY'S CELL 614-6765
- 27 G & G TRANS YES W/C PROFIT YES N/R
318-281-7112 FX 318-281-7121* BOBBIE* YES SHREVEPORT* NO BATON ROUGE, BOSSIER CITY, E CARROLL PARISH, LAKE PROVIDENCE OR OAK GROVE
- 52 W.F.S. NON-EMERGENCY TRANS PROFIT NO N/R
318-410-1062 FX 318-410-1065* ALT PH= 318-410-1063* ISAIHA NO CAPS* NO W/C FOLDS* HRS 8:30 AM-5:30 PM (MON-FRI)
- 154 NEW LIFE FAMILY SUPPORT TRANS PROFIT YES N/R
318-342-9508 FX# 318-345-5148* DOROTHEA* ALT 318-267-2517 OR CELL# 318-503-1058* HRS 5AM-5:30PM (MON - THURS) & 5AM-11:30PM ON FRI & SAT* YES CAPS AND W/C FOLDS CLIENTS* NO SHREVEPORT TRIPS**
- 30 H & H TRANS LLC PROFIT YES N/R
318-348-8035 FAX# 318-281-5587 TOMMY HARRIS **HRS: 6AM-7PM (MON THRU SAT)** YES CAPS & W/C FOLDS** YES N/R TO CADDO PARISH, EAST CARROLL PARISH, MADISON PARISH, MOREHOUSE PARISH, OUACHITA PARISH, RICHLAND PARISH & WEST CARROLL PARISH** ALT PH #318-348-8036 * YES SHREVEPORT TRIPS ON MON & WEDS*** ONLY HELPS OUT IN THE PARISH**

OUACHITA PARISH (37)

- 17 TEXAS TRANS YES W/C PROFIT YES N/R
318-281-2158 FX 318-281-7210* KATHY*** NO TALLULAH OR WINNSBORO TRIPS** YES NEW ORLEANS & SHREVEPORT TRIPS* *NO 4PM APTS** *KATHY'S CELL 614-6765
- 26 LD LIMITED YES W/C PROFIT YES N/R
PH# 318-323-3570 FX 318-388-1866* LARONDA CELL 318-503-6402** YES NEW ORLEANS TRIPS* WILL GO TO SHREVEPORT MON THRU FRI. -RAYVILLE TRIPS ON MON- BASTROP TRIPS ON THURS & RUSTON TRIPS ON FRI-*** OTHER CELL 318-512-9619
- 28 SHARP MINDS PROFIT YES N/R
PH #318-235-6019 FAX# 318-324-1595 LINDA SHARPE **HRS: 6AM-5PM (MON THRU FRI) & 6AM-5PM (SAT)* CELL = 324-1595
- 31 GAINES MED TRANS PROFIT NO N/R
318-387-8824 FX 318-387-8824* CAROLYN* YES 5PM FAX* VERBAL NO RUSTON* CELL# 537-0302* NO COLUMBIA, MANGHAM, NEW ORLEANS, STERLINGTON OR UNION PARISH* NO OUT OF TOWN TRIPS UNTIL FURTHER NOTICE**
- 52 W.F.S. NON-EMERGENCY TRANS PROFIT NO N/R
318-410-1062 FX 318-410-1065* ALT PH= 318-410-1063* ISAIHA NO CAPS* NO W/C FOLDS* HRS 8:30 AM-5:30 PM (MON-FRI)
- 53 ANOTHER CHANCE ENTERP. TR. SVC PROFIT NO N/R
318-325-9503 FAX# 318-325-9504 BILLY FOSTER *HRS: 8AM-5PM (MON THRU FRI)** YES CAPS** ALT PH= 318-537-3252 **NO RUSTON TRIPS**
- 55 M & M MED TRANS PROFIT NO N/R
318-323-5212 FX 318-388-0530* CRYSTAL** HRS 6:30AM—4:30PM* SAT DIALYSIS ONLY* NO TRIPS TO OR FROM HWY 80 EAST *NO TRIPS TO THE FAMILY MEDICAL CENTER ON LINCOLN ROAD IN MONROE OR TO GLENWOOD PRIMARY CARE* CELL# 318-614-5592
DOES NOT LEAVE THE MONROE AND W MONROE AREA EX: NO RUSTON OR STERLINGTON TRIPS
- 90 HORIZON TRANS PROFIT NO N/R
PH #318-651-9363 FAX# 318-651-9251 KERRY SCOTT ALT PH #318-547-4231 **HRS: 5AM-6PM (MON THRU SAT)** NO DOWNSVILLE, RAYVILLE, RUSTON OR STERLINGTON TRIPS*
- 104 D & W TRANS SVC LLC PROFIT YES N/R
318-855-450-9391 FAX# 318-737-7445 DERRICK WILKERSON **HRS: 5AM-6PM (MON THRU SAT)** YES CAPS & NO W/C FOLDS CLIENTS* ALT PH# 318-855-4777
- 129 KEA NON EMERGENCY TRANS PROFIT NO N/R
318-651-9363 FX# 318-651-9251* KERRY* HRS 5:30AM—6:30PM (MON—FRI)** NO W/C FOLDS* YES CAPS* NO BASTROP AFTER 12PM* **NO BASTROP OR STERLINGTON TRIPS* ALT PH 318-547-4321
- 135 M & M TAXI LLC PROFIT YES N/R
318-388-0004 FAX# 318-325-0926 NASIR MUHAMMAD *HRS: 5AM-6PM (MON THRU SAT)** YES CAPS & YES W/C FOLDS CLIENTS* **NEEDS 24HR NOTICE FOR ALL TRIPS**
- 154 NEW LIFE FAMILY SUPPORT TRANS PROFIT YES N/R
318-342-9508 FX# 318-345-5148 DOROTHEA* ALT 318-267-2517 OR CELL# 318-503-1058 HRS 5AM-5:30PM (MON - THURS) & 5AM-11:30AM ON FRI & SAT* YES CAPS AND W/C FOLDS CLIENTS* NO SHREVEPORT TRIPS**
- 27 G & G TRANS YES W/C PROFIT YES N/R
318-281-7112 BOBBIE* YES SHREVEPORT* NO BATON ROUGE, BOSSIER CITY, E CARROLL PARISH, LAKE PROVIDENCE OR OAK GROVE*
*DO NOT AUTH TO THIS CO UNLESS NO OTHER TRANS IS AVAIL ONLY HELPS OUT IN PARISH**

RICHLAND PARISH (42)

15	GLORIA'S MED TRANS	W/C DOWN	PROFIT	YES N/R
	318-728-5038—FAX 337-728-0058*GLORIA* CELL 318-297-0776 *YES DELHI, GILBERT, MANGHAM, RAYVILLE, START WINNSBORO, WISNER TO MONROE. * NO ALEX, BASTROP, BERNICE, COLUMBIA, FERRIDAY, MER ROUGE, RUSTON, SHREVEPORT, SICILY ISLAND, STERLINGTON, TALLULAH OR VIDALIA TRIPS*WILL GO FROM DELHI, GILBERT, JIGGER, MANGHAM, RAYVILLE, START WINNSBORO & WISNER TO MONROE* W/C LIFT VAN ON MWFWILL BE IN USE FROM 9AM—10:30 AM& 2:30 PM-3:30 FOR DIALYSIS PATIENTS ON TUESDAY THURSDAY SATURDAY W/C LIFT VAN WILL BE USE DFOR 6:AM THEN FREE UNTIL 11AM. FREE AGAIN AFTER 12:30 PM FOR THE REST OF THE DAY. **EXTRA CELL#318-791-9493			
33	CENTRAL MED TRANS		PROFIT	YES N/R
	FAX 318-248-3253*MARK YOLANDA*(YOLANDA CELL 318-355-0204).			
111	RICHLAND TRANS SVC	YES W/C	NON-PROFIT	YES N/R
	PH 318-878-6444*FAX 318-878-6469*FRANCES ROBINSON AND JINGER GREER*HRS 8AM-4PM (MON - FRI)*NO NEXT DAY TRIPS AFTER 3PM FAX*NO FAXES ON FRIDAYS*			
30	H & H TRANS LLC		PROFIT	YES N/R
	318-348-8035 FAX# 318-281-5587 TOMMY HARRIS **HRS 6AM-7PM(MON THRU SAT)**YES CAPS & W/C FOLDS**YES N/R TO CADDO PARISH, EAST CARROLL PARISH, MADISON PARISH, MOREHOUSE PARISH, OUACHITA PARISH, RICHLAND PARISH & WEST CARROLL PARISH** ALT PH #318-348-8036 * YES SHREVEPORT TRIPS ON MON & WEDS** ONLY HELPS OUT IN THE PARISH*			
27	G & G TRANS	YES W/C	PROFIT	YES N/R
	318-281-7112 BOBBIE*YES SHREVEPORT*NO BATON ROUGE, BOSSIER CITY, E CARROLL PARISH, LAKE PROVIDENCE OR OAK GROVE* *DO NOT AUTH TO THIS CO UNLESS NO OTHER TRANS IS AVAIL ONLY HELPS OUT IN PARISH **			
124	PREVENTATIVE MEASURES TRANS SVC		PROFIT	YES N/R
	318-574-0098 FAX#318-574-0066 CARLA HOLMES **HRS: 5AM-5PM(MON THRU SAT)**YES CAPS & YES W/C FOLDS CLIENTS** YES N/R TO EAST CARROLL PARISH, MONROE, RICHLAND PARISH, SHREVEPORT, TENSAS PARISH& WEST CARROLL PARISH*			
154	NEW LIFE FAMILY SUPPORT TRANS		PROFIT	YES N/R
	318-342-9508 FX 318-345-5148*DOROTHEA* NO SHREVEPORT TRIPS*ALT 318-267-2517 CELL 318-503-1058*HRS 5:00AM-5:30PM (MON-THURS) & 5AM-11:30PM ON FRI & SAT**YES CAPS AND W/C FOLDS CLIENTS*			

TENSAS PARISH (54)

4	SICILY ISLAND MED TRANS		NON PROFIT	YES N/R
	318-389-5727 FAX 318-389-4028*LAURA**WILL FAX IN ALL REQUESTS			
30	H & H TRANS LLC		PROFIT	YES N/R
	318-348-8035 FAX# 318-281-5587 TOMMY HARRIS **HRS 6AM-7AM(MON THRU SAT)**YES W/C FOLDS CLIENTS*WILL GO TO CADDO PARISH, EAST CARROLL PARISH, MADISON PARISH, MOREHOUSE PARISH, OUACHITA PARISH & WEST CARROL PARISH* YES SHREVEPORT TRIPS ON MON & WEDS**			
89	MARGARET TRANSPORTATION		PROFIT	YES N/R
	PH# 318-757-8594 FAX# 318-757-4299 WILBERT **HRS 4AM-12PM(MON THRU SAT)*TRIPS FROM CONCORDIA PARISH, HARRISONBURG, JONESVILLE, SICILY ISLAND, ST. JOSEPH & WATERPROOF TO ALEXANDRIA ON MON'S & WED'S *TRIPS FROM ST. JOSEPH TO FERRIDAY, NATCHEZ MS OR VIDALIA ON TUES & THURS* TRIPS FROM SICILY ISLAND TO FERRIDAY, JONESVILLE, NATCHEZ MS. & VIDALIA ON MON'S & WED'S * *NO BASTROP, BOSSIER CITY, DELHI, FORWOOD MS., JACKSON MS., LAFAYETTE, LEESVILLE, MCOMB MS., MONROE, NEW ORLEANS, NEWELLTON, OAK GROVE, OPELOUSAS, RAYVILLE, SHREVEPORT, TALLULAH, VICKSBURG MS., WEST, MONROE, WINNSBORO OR WISNER TRIPS** ** HAS THE INSURANCE TO CROSS STATE LINES*CELLPH#601-535-6361			
124	PREVENTATIVE MEASURES TRANS SVC		PROFIT	YES N/R
	318-574-0098 FAX#318-574-0066 CARLA HOLMES **HRS: 5AM-5PM(MON THRU SAT)**YES CAPS & YES W/C FOLDS CLIENTS** YES N/R TO EAST CARROLL PARISH, MONROE, RICHLAND PARISH, SHREVEPORT, TENSAS PARISH& WEST CARROLL PARISH*			
198	LEE TRANS LLC		PROFIT	YES N/R
	318-452-2022 FAX # 318-435-9108 ALTON ** HRS:6AM-6PM(MON THRU SAT)** YES CAPS*YES W/C FOLDS** CELL#318-334-1676 YES N/R TO ALEXANDRIA, BATON ROUGE, CADDO PARISH (SHREVEPORT) & MONROE** ONLY HELPS OUT IN PARISH**			

UNION PARISH (56)

27	G&G TRANS	YES W/C	PROFIT	YES N/R
	318-281-7112 FX 318-281-7121*BOBBIE*YES SHREVEPORT*			
17	TEXAS TRANS		PROFIT	YES N/R
	318-281-2158 FX 318-281-7210*KATHY***NO JUNCTION CITY, TALLULAH OR WINNSBORO TRIPS**YES NEW ORLEANS & SHREVEPORT TRIPS* *NO 4PM APTS** *KATHY'S CELL 614-6765			

WEST CARROLL PARISH (62)

60	WEST CARROLL COA	YES W/C	NON-PROFIT	YES N/R
	318-428-4217 FX 318-428-2097*FAY BRENDA*HRS 6AM—6PM**NO WEEKENDS*NO TRIPS ON THURSDAYS*NO ALEXANDRIA, BASTROP, DELHI, MER ROUGE, MONROE, RAYVILLE, RUSTON, SHREVEPORT, TALLULAH, W MONROE, OR WINNSBORO TRIPS**NO DIALYSIS ON TUESDAY-THURSDAY-SATURDAY**WILL TAKE DIALYSIS CLIENTS TO MONROE FOR DIALYSIS RELATED APPOINTMENTS.			
111	RICHLAND TRANS SVC	YES W/C	NON-PROFIT	YES N/R
	PH 318-878-6444*FAX 318-878-6469*FRANCES ROBINSON & JINGER GREER *HRS 8AM-4PM (MON - FRD) *NO NEXT DAY TRIPS AFTER 3PM FAX*NO FAXES ON FRIDAYS*ALT 318-878-3646			
17	TEXAS TRANSPORTATION	PROFIT	YES N/R	
	318-281-2158 FX 318-281-7210*KATHY* YES N.O. AND SHREVEPORT*CELL 614-6765**NO WINNSBORO*ONLY HELPS OUT IN THIS PARISH			
26	LD LIMITED	NO W/C LIFT IN THIS PARISH	PROFIT	YES N/R
	318-323-3570 FX 318-388-1866*LARONDA* YES 5PM FAX*YES NEW ORLEANS*CELL 318-512-9619**WILL GO TO SHREVEPORT MON THRU FRI -RAYVILLE TRIPS ON MON-BASTROP TRIPS ON THURS-RUSTON TRIPS ON FRI- <u>**ONLY GIVE OUT PAGER # 318-327-0142</u>			
30	H & H TRANS LLC	PROFIT	YES N/R	
	318-348-8035 FAX# 318-281-5587 TOMMY HARRIS **HRS:6AM-7AM(MON THRU SAT)**YES W/C FOLDS CLIENTS*WILL GO TO CADDO PARISH, EAST CARROLL PARISH, MADISON PARISH, MOREHOUSE PARISH, OUACHITA PARISH & WEST CARROL PARISH*			
	YES SHREVEPORT TRIPS ON MON & WEDS**			
124	PREVENTATIVE MEASURES TRANS SVC	PROFIT	YES N/R	
	318-574-0098 FAX#318-574-0066 CARLA HOLMES **HRS: 5AM-5PM(MON THRU SAT)**YES CAPS & YES W/C FOLDS CLIENTS** YES N/R TO EAST CARROLL PARISH, MONROE, RICHLAND PARISH, SHREVEPORT, TENSAS PARISH& WEST CARROLL PARISH*			

Region #9

LIVINGSTON PARISH (32)

161	WELLS TRANSPORTATION	PROFIT	NO N/R	
	985-345-0857 FX 985-662-0509*VERNA* HRS 4:30AM—5:30PM MON—SAT**YES EAST BATON ROUGE TRIPS*SATURDAY TRIPS FOR DIALYSIS ONLY** NEW ORLEANS TRIPS CELL 985-974-3446			
121	TRUE-BLUE TRANS LLC	PROFIT	YES N/R	
	225-279-5330 FAX# 225-927-2405 JOHNNY **HRS: 5AM-8PM (MON THRU FRD) & 5:30AM-4PM(SAT'S)**NO W/C FOLDS CLIENTS* WILL SERVICE ALL OF THE PARISH**NO W/C FOLDS CLIENTS & YES CAPS**ALT PH #225-279-5330			
150	AFFORDABLE TRANS SVC	YES W/C LIFT	PROFIT	YES N/R
	PH # 985-542-9206 FAX# 985-340-0184 GAYLE MITCHELL ***YES CAPS **YES W/C FOLDS CLIENTS*HRS:5AM-6PM(MON THRU SAT)* WILL DO TRIPS FROM THE ALBANY & SPRINGFIELD AREAS IN THIS PARISH***YES WILL GO TO HAMMOND FROM THIS PARISH*			
	CELL # 985-969-9400			
156	J.L. TRANSPORTATION INC	PROFIT	YES N/R	
	985-807-5094 FAX # 985-876-4236 PERPETULA *HRS:6AM-6PM(MON -SUN) **YES CAPS & YES W/C FOLDS* WILL NEW ORLEANS TRIPS FROM THIS PARISH**			

ST. HELENA PARISH (46)

156	J.L. TRANSPORTATION INC	PROFIT	YES N/R	
	985-807-5094 FAX # 985-876-4236 PERPETULA *HRS:6AM-6PM(MON -SUN) **YES CAPS & YES W/C FOLDS* YES JEFFERSON & ORLEANS PARISH TRIPS FROM THIS PARISH**			

ST TAMMANY PARISH (52)

127	WADE'S TRANSPORTATION	YES W/C	PROFIT	NO N/R
	985-624-9854 FX985-625-8434*VERNA* YES CAPS**YES W/C FOLDS*HRS 6AM—6PM(MON—FRD) & SAT'S FOR DIALYSIS ONLY** CELL 985-373-4759**WILL DO SINGLE TRIPS ON TUES & THURS UNTIL FURTHER NOTICE**			
158	KEENAN'S TRANS LLC		PROFIT	YES N/R
	985-863-3212 FX 985-863-7996*THOMAS* YES W/C FOLDS*HRS 7AM—4PM(MON—FRD) ** VERBAL NO NEW ORLEANS*CELL 985-285-0447			
148	A.A. MEDICAL TRANS		PROFIT	YES N/R
	504-575-4790 FAX#504-944-0055 RICHARD HILLARD **HRS: 5AM-TILL(MON THRU SAT)**YES CAPS & YES W/C FOLDS* **ONLY HELPS OUT IN THE PARISH**			
156	J.L. TRANSPORTATION INC		PROFIT	YES N/R
	985-807-5094 FAX # 985-876-4236 PERPETULA *HRS:6AM-6PM(MON -SUN) **YES CAPS & YES W/C FOLDS* **ONLY HELPS OUT IN THIS PARISH**			

TANGIPAHOA PARISH (53)

161	WELL'S MEDICAL TRANSPORTATION	YES W/C	PROFIT	NO N/R
	985-345-0857 FX 985-662-0509*VERNA* HRS 4:30AM—5:30PM MON—SAT**DOES NOT LEAVE THE PARISH*SATURDAY TRIPS FOR DIALYSIS ONLY**NO NEW ORLEANS TRIPS CELL 985-974-3446			
100	ANDREA'S MEDICAL TRANS		PROFIT	YES N/R
	225-683-4317 FX 225-683-4317*ANDREA* HRS 6AM—12PM (MON—FRD)**NO W/C FOLDS*YES CAPS*WILL DO N.R. TO EAST FELICIANA AND E BATON ROUGE** NO COVINGTON TRIPS** CELL #225-715-8000			
150	AFFORDABLE TRANS SVC	W/C LIFT DOWN AS OF 7/21/10	PROFIT	YES N/R
	PH # 985-969-9400 FAX# 985-567-9902 GAYLE MITCHELL ***YES CAPS **YES W/C FOLDS CLIENTS* *HRS:5AM-6PM(MON THRU SAT)* <u>**NOT LEAVING THE PARISH UNTIL FURTHER NOTICE**</u> CELL # 985-969-9400			
148	A.A. MEDICAL TRANS		PROFIT	YES N/R
	504-575-4790 FAX#504-944-0055 RICHARD HILLARD **HRS: 5AM-TILL(MON THRU SAT)**YES CAPS & YES W/C FOLDS* **ONLY HELPS OUT IN THE PARISH**			

WASHINGTON PARISH (59)

148	A.A. MEDICAL TRANS	PROFIT	YES N/R
	504-575-4790 FAX#504-944-0055 RICHARD HILLARD **HRS: 5AM-TILL(MON THRU SAT)**YES CAPS & YES W/C FOLDS*		
	ONLY HELPS OUT IN THE PARISH		
197	SOUTHERN COMFORT TRANS LLC	PROFIT	YES N/R
	985-233-6467 FAX# 985-652-3930 RODERICK ** HRS:6AM-8PM(MON THRU SUN) *YES CAP & W/C FOLDS CLIENTS*		
	YES N/R TO EAST BATON ROUGE PARISH, LAFOURCHE PARISH, ORLEANS PARISH & TERREBONE PARISH ALT PH# 985-233-6467		

FOR PAYMENT
REMIT TO:
MOLENA
PO BOX 91022
BATON ROUGE LA 70821
(504) 473-1755

STATE OF LOUISIANA
DEPARTMENT OF HEALTH AND HOSPITALS
BUREAU OF HEALTH SERVICES FINANCING
PROVIDER BILLING FOR
FRIENDS AND FAMILY
TRANSPORTATION PROGRAM

FOR OFFICE USE ONLY

PROVIDER NAME AND BILLING ADDRESS

PROVIDER NUMBER
RECIPIENT NUMBER
RECIPIENT NAME
AUTHORIZATION NUMBER
DISPATCHER SCHEDULER ID

DATE OF SERVICE	PROCEDURE CODE	CHARGES

PROVIDER SIGNATURE _____ DATE _____

MEDICAID PAYMENTS. I HEREBY AGREE TO KEEP SUCH RECORDS AS ARE NECESSARY TO DISCLOSE FULLY THE EXTENT OF SERVICES PROVIDED UNDER THE STATES TITLE XIX PLAN AND TO FURNISH INFORMATION REGARDING ANY PAYMENTS CLAIMED FOR PROVIDING SUCH SERVICES AS STATE AGENCY OR ITS AUTHORIZED REPRESENTATIVE MAY REQUEST FOR THREE YEARS FROM THE DATE OF SERVICE. I FURTHER AGREE TO ACCEPT AS PAYMENT IN FULL THE AMOUNT PAID IN ACCORDANCE WITH THE FEE STRUCTURE OF THE MEDICAID PROGRAM FOR THOSE CLAIMS SUBMITTED FOR PAYMENT UNDER THAT PROGRAM.

SIGNATURE OF SUPPLIER: I CERTIFY THAT THE SERVICE ABOVE WAS PERSONALLY RENDERED BY ME.

NOTICE: THIS IS TO CERTIFY THAT THE FOREGOING INFORMATION IS TRUE, ACCURATE, AND COMPLETE.

I UNDERSTAND THAT PAYMENT AND SATISFACTION OF THIS CLAIM WILL BE FROM FEDERAL AND STATE FUNDS. FALSE CLAIMS, STATEMENTS, OR DOCUMENTS, OR CONCEALMENT OF A MATERIAL FACT, MAY RESULT IN PROSECUTION UNDER APPLICABLE FEDERAL OR STATE LAWS.

Minimum Information to be Included on Daily Trip Form

Provider	Date of Appointment
Authorization #	Time of Appointment
Name of Recipient	Name of Medical Provider/Destination
DOB of Recipient	Address of Medical Provider/Destination
Recipient ID #	Wheelchair: Yes No
Address of Recipient (or pick-up address, if different)	Stretcher: Yes No
Phone # where recipient can be reached	Attendant(s) Yes No
	Procedure Code:
	Authorized Rate:

Attachment V

Page 2

Minimum Information to be Included on Daily Trip Log

Parish _____ *Month* _____

Authorization #

Procedure Code

Name of Recipient

Status Code:

Recipient ID#

Address of Recipient (or pick-up address, if different)

Name of Medical Provider

Address of Medical Provider/Destination

Date and Time of Appointment

1. Denied, lack of adequate notice
2. Denied, recipient not eligible
3. Denied, medical or other service not Title XIX covered
4. Denied, outside of trade area
5. Denied, other (explain)
6. Arranged, friend or relative
7. Arranged, Title XX
8. Arranged, Title XIX

Attachment VI Continued

TRANSPORATION PA FORM

Attached is a sample of the Transportation PA Form that will be generated on a daily basis by the Transportation PA Schedulers and mailed to the designated Family & Friends Providers. They in turn will provide the prior authorization service, sign and date the PA Form before returning it to Unisys.

At this point the form will be assigned an ICN, microfilmed, and key entered as Transportation Claim which will then be subjected to daily and weekly claim edits. Checks and Remittance Advices will be generated to the Family and Friends Providers for all adjudicated claims on a weekly basis.

The PA Process exists today for all Profit and Non-Profit Providers will remain in place.

Attachment VI

BATCH FILE PROCESSING

The following batch processing edits will be performed on the TRANSPORTATION PA TRANSACTION FILE prior to MMIS Daily Claim Processing, scheduled for Tuesday, Wednesday, and Thursday nights. All valid entries will update the Transportation PA Master File and erroneous entries will be generated to a file in the same format as the PA Transaction File received from the submitters with associated error codes attached, up to a maximum of five. This file will be made available for dialup by the appropriate submitters. The invalid entries can then be corrected and resubmitted with the following day's transactions.

<u>ERROR</u>	<u>DEFINITION</u>
01	Invalid Action Code-must be 'A' or 'D'.
02	Duplicate PA Number-already on file for 'ADD' transaction.
03	PA Number not on file for a 'DELETE' transaction.
04	Invalid date of service- (format)
05	Provider Number not on Provider FILE.
06	Provider not eligible for date of service.
07	Recipient ID not RECIPIENT FILE.
08	Recipient not eligible for date of service
09	Invalid Procedure-must be on the PROCEDURE FILE.
10	Invalid Amount-must be numeric and below a maximum limit (to To be set)
11	Procedure not active for date of service
12	Recipient does not match PA on file for a 'DELETE' transaction.

Attachment VI Continued

TRANSPORTATION PA TRANSACTION FILE

The attached defines the formats and methodologies for Schedulers to upload/download files. All files received on any business day prior to 6 PM will be processed before the next Claims Daily Processing cycle.

Transportation PA Transaction File Layout

File Data Record

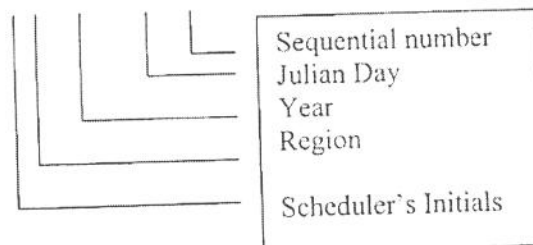
FIELD	DESCRIPTION	LENGTH	POSITIONS	FORMAT
1	Submitter ID	3	1-3	999
2	Action Code	1	4	'A' or 'D'
3	PA Number	10	5-14	IIRYDDD999
4	Provider Number	7	15-21	Numeric
5	Recipient ID	13	22-34	Numeric
6	Date of Service	6	35-40	YYMMDD
7	Procedure	5	41-45	Required
8	Amount	8	45-53	999999v99

ACTION CODE

- A- Adding a new PA entry to the PA file
- B- Deleting an existing PA on File

PA NUMBER FORMAT

I I R Y DDD 999



NOTE: The above definition of the amount field is an eight character field with an implied decimal and is to be left zero field.

Attachment VI Continued

Transportation PA Error File Layout

File Data Record

Field	Description	Length	Positions	Format
1	Submitter ID	3	1-3	999
2	Action Code	1	4	'A' or 'D'
3	PA Number	10	5-14	IIRYDDD999
4	Provider Number	7	15-21	Numeric
5	Recipient ID	13	22-34	Numeric
6	Date of Service	6	35-40	YYMMDD
7	Procedure	5	41-45	Required
8	Amount	8	46-53	999999v99
9	Error 1	2	54-55	Numeric
10	Error 2	2	56-57	Numeric
11	Error 3	2	58-59	Numeric
12	Error 4	2	60-61	Numeric
13	Error 5	2	62-63	Numeric

Attachment VI Continued

TRANSPORTATION PA MASTER FILE

FIELD	DESCRIPTION	LENGTH	POSITIONS	FORMAT
1	PA Number	10	1-10	IIRYDDD999
2	Recipient ID	13	11-23	Numeric
3	Provider Number	7	24-30	Numeric
4	Date of Service	6	31-36	YYMMDD
5	Procedure	5	37-41	Required
6	Amount	8	42-49	999999v99
7	Submitter ID	3	50-52	
8	Recipient Last Name	5	53-57	
9	Recipient First Initial	1	58	
10	ICN	13	59-71	
11	Last Activity Date	6	72-77	
12	PA Status	1	78	

Attachment VII

Guidelines for Telephone Lines and Operators

The Contractor shall assure telephone coverage in accordance with the following:

Average number of calls monthly: 65,000 – 70,000

An operator/phone line can reasonably handle 64 calls in an 8 hour period.

Attachment VIII

Cost and Pricing Analysis

<u>Pricing Breakdown</u>	<u>Proposed Cost</u>	<u>% of Total Cost</u>
Personnel		
Salary	_____	_____
Fringe Benefits	_____	_____
Total Personnel	_____	_____
Overhead	_____	_____
Facilities	_____	_____
Equipment	_____	_____
Subcontractors	_____	_____
Other Direct Expenses	_____	_____
General & Administrative	_____	_____
Profit	_____	_____
Other (specify if greater than 1% of total)	_____	_____
<u>Total</u>	_____	_____