The Act 421 Children’s Medicaid Option (Act 421-CMO), also known as TEFRA, allows certain children younger than 19 years old who have a disability to receive Medicaid coverage, even if their parents earn over the income to qualify for Medicaid. This is a diagram of the steps in the process to apply.

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### ACT 421-CMO/TEFRA Application Process

- **Apply for Medicaid**
  - Applicant completes packet; provides completed packet and all relevant information to Medicaid.
- **Medicaid**
  - Medicaid receives application.
    - Medicaid mails level of care packet to applicant. *(10-20 days from application date)*
      - If LOC packet is not received, call 1-800-230-0690.
    - Medicaid processes and reviews level of care packet. *(Average 5-7 business days)*
- **Human Services District/Authority**
  - Human Services District reviews level of care packet and conducts outreach to family/applicant. *(Within 14 calendar days)*
  - Human Services District completes level of care assessment and notifies Medicaid and applicant of results. *(Within 30 calendar days of notification of completed packet)*
- **Applicant**
  - Applicant receives notice of level of care determination. If you have questions, call the Human Services District at the phone number on the notice.
  - If approved, applicant receives welcome packet and Medicaid cards in separate mailings.
  - If denied, applicant receives denial notice. If you have questions, call 1-800-230-0690.
  - Application process is complete.

### For more information about eligibility requirements and ACT-421/TEFRA visit ldh.la.gov/ACT421.

### How to apply for Medicaid
- Apply online at www.healthy.la.gov.
- Call our toll-free number at 1-888-342-6207.
- Complete a paper application and mail to: PO Box 91283, Baton Rouge, LA 70821.
- Apply in person at the nearest certified Medicaid application center or Medicaid Regional Office.

### Requests for Fair Hearings (Appeals)
If the applicant is denied for any reason they have the right to a fair hearing (appeal). Instructions are included on all decision notices. Fair hearing requests can be submitted online, by telephone or fax or in-person.

### Application Processing Time
It can take up to 90 days for Medicaid to process an application if there is not already a disability decision from Social Security. You can help by providing complete information and responding quickly to requests for additional documentation.

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If you have questions, call a TEFRA specialist at 1-800-230-0690 or email 421-CMO@la.gov.