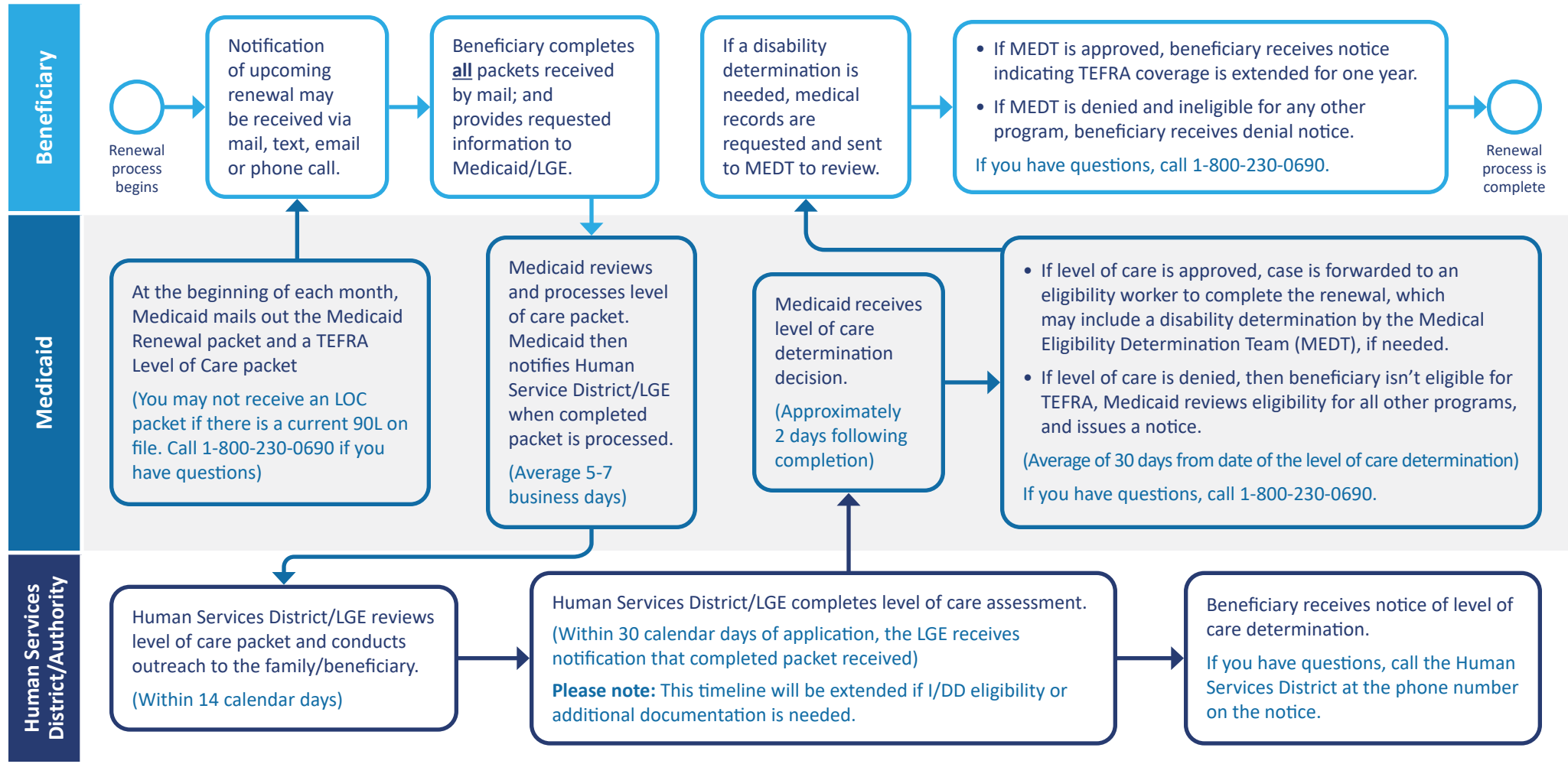


ACT 421-CMO/TEFRA Renewal Process

Issued 05/13/2024

The renewal process is similar to the application process. A Medicaid renewal and Level of Care assessment needs to be completed every year for TEFRA. Also, a disability determination may need to be completed. It is important that you respond to any request for information that you receive. **Failure to provide requested information may result in termination of your Medicaid coverage.** This is a diagram of the steps in the process to renew.

For more information about eligibility requirements and ACT 421/TEFRA visit ldh.la.gov/act-421.



Help With Steps	<p>How to renew for Medicaid</p> <ul style="list-style-type: none"> • Renew online at www.healthy.la.gov. • Call our toll-free number at 1-888-342-6207. • Complete a paper renewal form and mail to: PO Box 91283, Baton Rouge, LA 70821. • Renew in person at the nearest certified Medicaid application center or Medicaid Regional Office. 	<p>Requests for Fair Hearings (Appeals)</p> <p>If the beneficiary is denied for any reason they have the right to a fair hearing appeal). Instructions are included on all decision notices. Fair hearing requests can be submitted online, by telephone, fax, or in person.</p>	<p>Renewal Processing Time</p> <p>It can take approximately 60 days for Medicaid to process a renewal if there is not already a disability decision from Social Security. You can help by providing complete information and responding quickly to requests for additional documentation.</p>
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If you have questions, call a TEFRA specialist at 1-800-230-0690 or email 421-CMO@la.gov.