



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

DATE: April 30, 2020

TO: Louisiana Medicaid Dental Providers
Federally Qualified Health Centers (FQHC)
Rural Health Centers (RHC)

FROM: Louisiana Medicaid

SUBJECT: Prohibited PPE Billing

Louisiana Medicaid has received calls from Medicaid beneficiaries who are being charged for personal protective equipment (PPE) during their dental visits. Pursuant to Medicaid regulations requiring that providers accept Medicaid payment as “payment in full,” providers are not allowed to bill Medicaid beneficiaries for any extra PPE that may be required to perform medical or dental services. The requirements surrounding PPE, and the increased expense, is not an expense that can be passed on to Medicaid beneficiaries.