



**Medicaid Managed Care Organization Contract  
Attachment C: In Lieu of Services**

The Contractor may, at its option, cover the approved services or settings for Enrollees in lieu of Medicaid State Plan services as provided in this Attachment. Requirements and policies for in lieu of services are provided in the Contract and the MCO Manual.

**Physical Health**

<u>Name and Description</u>	<u>Covered Medicaid State Plan Service or Setting for which each ILOS is a substitute</u>	<u>Clinically oriented definition(s) for the target population(s) for each ILOS</u>	<u>Specific coding for each ILOS to be used on claims and encounter data</u>	<u>Effective Date under Current Contract</u>	<u>Original Effective Date</u>
<p>Chiropractic services for adults age 21 and older</p> <p>The purpose of this ILOS is to provide coverage of chiropractic services to diagnose and treat neuromusculoskeletal conditions associated with the functional integrity of the spine. Services include evaluation and management services, x-rays, spinal manipulation, and other treatments.</p>	<p>Inpatient hospitals, outpatient hospitals, physician services, nurse practitioner services, other licensed practitioners' services, laboratory and x-ray services, prescribed drugs</p>	<p>Enrollees age 21 and older</p>	<p>99202 thru 99205 (E/M new pt); 99212 thru 99215 (E/M estab. pt); 72020, 72040, 72050, 72052, 72070, 72072, 72074, 72080, 72100, 72110, 72114, 72120, 72220 (X Rays); 98940, 98941, 98942 (spinal manipulation); 97012, 97014, 97022, 97035, 97032, 97110, 97112, 97116,</p>	<p>1/1/2023</p>	<p>1/1/2022</p>

			97124, 97140 (other treatments); 20560, 20561 (dry needling)		
<p>Hospital-based care coordination for pregnant and postpartum individuals with substance use disorder and their newborns</p> <p>The purpose of this ILOS is to provide coverage of a comprehensive pregnancy medical home model of care to enrollees with substance use disorder (SUD) who are pregnant or postpartum. The model includes care coordination, health promotion, individual and family support, and linkages to community/support services, behavioral, and physical health services. The model does not include coverage of physical and behavioral health services otherwise covered under the Louisiana Medicaid State Plan (e.g., outpatient OB care, SUD treatment services). In addition, this ILOS is not duplicative of MCO case management services.</p> <p>This ILOS will not serve as a substitute for medically necessary physical and behavioral health services such as obstetrical care or SUD care. Rather, the ILOS will help to ensure that enrollees receive comprehensive physical and behavioral health care services that meet their needs, while avoiding preventable use of acute care.</p>	Inpatient hospitals, outpatient hospitals, physician services, nurse practitioner services, other licensed practitioners' services	Enrollees with substance use disorder (SUD), who are pregnant and age 18 or older or up to 12 months postpartum, and their newborns	H0002(alcohol and drug screening); H0006(alcohol and drug tx services); H0023 (alcohol and drug tx outreach/BH services)	1/1/2023	1/1/2022
<p>Remote Patient Monitoring</p> <p>Remote patient monitoring (RPM) means digital technologies to collect medical and other forms of health data from individuals in one location and electronically transmit that information securely to health care providers in a different location for assessment, recommendations, and interventions. RPM devices include (1) non-invasive remote monitoring devices that measure or detect common physiological parameters, and (2) non-invasive monitoring devices that wirelessly transmit the beneficiary's</p>	Physician services (office visits), emergency services, and inpatient hospitals	<p>Members with hypertensive disorders and/or diabetes, ages 18-75 (HEDIS), with the following characteristics:</p> <ul style="list-style-type: none"> <li>Members with hypertension and a PPA/PPR/PPV* event within the last 18 months.</li> <li>Members with diabetes and a PPA/PPR/PPV events within last 18 months</li> </ul>	99453 (setting up remote patient monitoring); 99454 (remote monitoring of physiologic parameters); 99199 (unlisted service) with appropriate modifiers: may be	7/1/2023	7/1/2023

<p>medical information to their health care provider or other monitoring entity. The device must be reliable and valid, and the beneficiary must be trained or sufficiently knowledgeable in the proper use/wearing of the device to ensure appropriate recording of medical information. Medical information may include, but is not limited to, blood pressure and heart rate and rhythm monitoring for members with hypertension and blood glucose control for members with diabetes. Members enrolled should have smart phone or tablet access and connectivity for data reporting.</p>		<ul style="list-style-type: none"> <li>Poorly controlled hypertension (&gt;140/90), at risk for PPA/PPR/PPV</li> <li>Poorly controlled diabetes (HbA1c &gt;9.0%), at risk for PPA/PPR/PPV</li> <li>Smart phone or tablet access</li> </ul> <p>Pregnant women with hypertensive disorders and/or diabetes, ages 16-50, with the following characteristics:</p> <ul style="list-style-type: none"> <li>Poorly controlled hypertension (&gt;140/90)</li> <li>Insulin dependent diabetes in pregnancy</li> <li>Smart phone or tablet access</li> </ul>	<p>used as an alternative reimbursement CPT code for systems that have conflict with use of 99454)</p>		
<p>Outpatient Lactation Support</p>	<p>Physician services, outpatient hospital services.</p>	<p>Any Enrollee who is pregnant, breastfeeding, or expressing breastmilk for the purposes of providing nutrition to an infant.</p>	<p>S9445, modifier 33 S9443</p>	<p><u>1/1/2024</u></p>	<p><u>1/1/2024</u></p>
<p><u>Care at Home</u></p> <p>The purpose of this ILOS is to provide ordered treatment, at home, for enrollees with chronic disease who are experiencing an acute exacerbation of their illness. This is not intended as emergency care, but urgent care for enrollees who are physically unable to reach their provider and may otherwise necessitate emergency transport for care. Providers refer their patient for an at home scheduled visit when a virtual care or an in-office visit is not appropriate to address the enrollee's acute chronic health needs. An in-home care provider, either an EMT or paramedic, depending on need, is sent to the member's residence within 24 hours to facilitate treatment and symptom management, reducing unnecessary ED use and hospitalizations. Communication and coordination of care is arranged with the referring Provider.</p>	<p>Emergency ambulance, emergency department</p>	<p>Medicaid-eligible members aged 13 and up, with chronic disease, with acute needs and unable to access office visit or virtual visit.</p>	<p>99342 99344 99345 99348 99349 99350 99417 E&amp;M codes 99211-99215</p>	<p>7/1/2024</p>	<p>7/1/2024</p>
<p><u>Home Delivered Meals</u></p>	<p><u>Emergency department,</u></p>	<p><u>Medicaid-eligible members, age 18 and older, with food insecurity who are being discharged from inpatient setting, exhibiting</u></p>	<p><u>S5170</u> <u>S5170-AC</u></p>	<p><u>7/1/2025</u></p>	<p><u>7/1/2025</u></p>

	<u>hospital admissions and readmissions</u>	<u>evidence of malnourishment, and/or members with complex medical needs and unable to prepare meals. This includes members with primary behavioral health diagnoses and pregnant women. Nutritional counseling will be available to participating members with identified needs.</u>	<u>S9470</u>		
--	---	---	--------------	--	--

Behavioral Health

<u>Name and Description</u>	<u>Covered Medicaid State Plan Service or Setting for which each ILOS is a substitute</u>	<u>Clinically oriented definition(s) for the target population(s) for each ILOS</u>	<u>Specific coding for each ILOS to be used on claims and encounter data</u>	<u>Effective Date under Current Contract</u>	<u>Original Effective Date</u>
<p>23-Hour observation bed services for adults age 21 and older</p> <p>23-hour observation offers an alternative to an unwarranted inpatient psychiatric hospitalization admission by providing 23-hour crisis respite and observation in a secure setting. This service is aimed for members who are voluntarily admitting for less than 24 hours due to sub-imminent crisis stabilization which is currently not available in every region. This service attempts to prevent psychiatric/psychologic impairments through rapid stabilization thus leading to the sooner return of functional independence.</p>	<u>Inpatient psychiatric hospitals</u>	<u>Medicaid-eligible adults 21+, presenting in a crisis.</u>	<u>G0379, 99218,99219,99220, 99234,99235,99236</u>	<u>1/1/2023</u>	<u>12/1/2015</u>
<p>Freestanding psychiatric hospitals for adults ages 21-64</p> <p>The purpose of this alternative service is to assist adult Medicaid members with significant behavioral health challenges. This population would be treated in more expensive general hospital psych units without this service. This creates access issues as beds in general hospitals are limited. Multiple downstream issues occur as a result. Consumers must remain in emergency departments while waiting for available beds. Costs increase to the healthcare</p>	<u>General hospital psychiatric units</u>	<u>Medicaid-eligible adults, with significant behavioral health challenges, ages 21-64 years, with the following characteristics: Any adult that would have previously required treatment in general hospital psych units.</u>	<u>Rev Codes - 100, 114, 116, 124, 126, 134, 136,144, 146, 154, 156, 204 S9480, 124',126 00400P2, 00400QX, 00560QK, 01830QK, 90792, 90870, H0011SE, H0011TG,</u>	<u>1/1/2023</u>	<u>12/1/2015</u>

<u>Name and Description</u>	<u>Covered Medicaid State Plan Service or Setting for which each ILOS is a substitute</u>	<u>Clinically oriented definition(s) for the target population(s) for each ILOS</u>	<u>Specific coding for each ILOS to be used on claims and encounter data</u>	<u>Effective Date under Current Contract</u>	<u>Original Effective Date</u>
<p>system as members utilize those medical resources while awaiting beds in general hospitals. Use of free standing psych units reduces Emergency Department consumption, increases psychiatric bed capacity and provides a less costly alternative to general hospital beds.</p>			<p>H0015HB, H0015HM, H0015HO, H0015HQ, H0039HB, H2034HB, H2036, H2036HB, H2036SE, H2036TG            Provider Specialty (PS)/Provider Type: (PT)"PS = 86, PT = 64</p>		
<p>Injection services provided by licensed nurses to adults age 21 and older</p> <p>This service allows licensed nurses to provide injectable medications to adult Medicaid members. Many members are unable or unwilling to take oral psychotropics or their mental status indicates a need for injectable meds to assure compliance and stability. The objective of adding Licensed Nurses is to fill in this services delivery method to aid members to receive medications in the most efficient and least costly manner possible, and at the same time increasing compliance, reducing subsequent office visits, and reducing hospitalizations resulting from decompensation.</p>	<p>Physician services</p>	<p>Medicaid-eligible adults ages 21 who have outpatient medication needs requiring injectable medications, as opposed to oral intake. Members who have tried and failed on oral psychotropics or their mental status indicates a need for injectable meds to assure compliance and stability.</p>	<p>99201-99215, 96372, 96372, 99070, J0400, J1630, J1631, J2060, J2315, J2358, J2426, J2794, J3310, J3360, J3486</p>	<p>1/1/2023</p>	<p>12/1/2015</p>
<p>Mental Health (MH) Intensive Outpatient Programs (IOP)</p> <p>The purpose of this ILOS is to provide enrollees treatment via the least restrictive level of care, allowing an alternative to inpatient hospitalization or Assertive Community Treatment and providing a step-down option from inpatient hospitalization for enrollees at high risk for readmission.</p>	<p>Inpatient hospitalization or Assertive Community Treatment</p>	<p>Medicaid Eligible Members, Age 12+, who are at risk for inpatient hospitalization for a psychiatric condition, or members needing a step down from an inpatient hospitalization that is a higher level than standard outpatient services.</p>	<p>S9480, S9480HB, H0015</p>	<p>1/1/2023</p>	<p>9/14/2018</p>

<u>Name and Description</u>	<u>Covered Medicaid State Plan Service or Setting for which each ILOS is a substitute</u>	<u>Clinically oriented definition(s) for the target population(s) for each ILOS</u>	<u>Specific coding for each ILOS to be used on claims and encounter data</u>	<u>Effective Date under Current Contract</u>	<u>Original Effective Date</u>
<p>Population Health Management Program</p> <p>Mindoula Clinical Services, P.C.'s Population Health Management Program ("PHMP") is a precision solution that targets, engages, and serves members with Serious Mental Illness ("SMI"), Substance Use Disorder ("SUD") and/or members with Sickle Cell Disease ("SCD") and other comorbid medical conditions through team-based, tech-enabled, care extension services. This focused approach includes (1) identification of members for the PHMP using proprietary algorithms and member archetype data, (2) outreach and enrollment of members using an intake process specific to SMI, SUD and SCD populations, and (3) provision of tech-enabled programmatic interventions that include content and methods tailored to reducing total costs of care by addressing behavioral, medical, and social needs specific to SMI, SUD and SCD populations.</p>	<p>Emergency services, inpatient hospitals</p>	<p>Members with Serious Mental Illness (SMI), Substance Use Disorder (SUD) and/or Sickle Cell Disease (SCD) living in Louisiana, ages 18+, who have a diagnosis of Schizophrenia, Major Depressive Disorder, Bipolar Disorder, and other SMI, with or without substance use, and members with SCD who have not engaged with outpatient care and experience repeated behavioral health-related hospitalizations and/or visits to the emergency department because of poorly treated/controlled behavioral health symptoms. Most of these members have either refused case management services or cannot be contacted.</p>	<p>99490</p>	<p>1/1/2023</p>	<p>1/5/2022</p>
<p>Therapeutic Day Center for ages 5-20</p> <p>The Center for Resilience is a therapeutic day center which provides educational and intensive mental health supports in an innovative partnership with the Tulane University Medical School Department of Child and Adolescent Psychiatry to ensure the emotional well-being and academic readiness of children with behavioral health needs. Children receive instructional, medical, and therapeutic services at the day program site with the goal of building the skills necessary to successfully transition back to the traditional school setting. Center for Resilience provides a caring, non-punitive, therapeutic milieu with positive behavioral supports, trauma-informed approaches, evidence-based mental health practices, small-group classroom instruction, and therapeutic recreation activities. The leadership team is comprised of</p>	<p>Inpatient psychiatric hospitals, psychiatric residential treatment facility (PRTF)</p>	<p>Children and adolescents with behavioral health diagnoses, 5 to &lt;21, with the following characteristics:</p> <ul style="list-style-type: none"> <li>PTSD, anger, depression, mood disorders, developmental disabilities, learning disabilities, psychosis. High-risk behaviors &amp; juvenile justice-involvement Unresponsive to school and agency/MHR intervention</li> </ul>	<p>G0177 or H0035</p>	<p>7/1/2023</p>	<p>7/1/2023</p>

<u>Name and Description</u>	<u>Covered Medicaid State Plan Service or Setting for which each ILOS is a substitute</u>	<u>Clinically oriented definition(s) for the target population(s) for each ILOS</u>	<u>Specific coding for each ILOS to be used on claims and encounter data</u>	<u>Effective Date under Current Contract</u>	<u>Original Effective Date</u>
<p>clinicians, educators, and medical doctors, and the therapeutic milieu is a result of this intentionally interdisciplinary collaboration. The goal of this ILOS is to reduce incidents of crisis hospitalization and residential psychiatric care.</p>					
<p>Integrated Behavioral Health Homes</p> <p>Integrated Behavioral Health Homes (IBHH) is a value-based program that furthers alternative payment methodologies and integration by improving medical, behavioral, and social healthcare outcomes for participants while decreasing the overall total cost of care. MCOs who offer this ILOS will contract with qualified providers to deliver the six core services that are central to Medicaid health homes, as outlined by the ACA and endorsed by CMS, Substance Abuse and Mental Health Services Administration (SAMHSA), and the National Council for Mental Wellbeing:</p> <ul style="list-style-type: none"> <li>• Comprehensive care management;</li> <li>• Care coordination;</li> <li>• Health promotion;</li> <li>• Comprehensive transitional care and follow-up;</li> <li>• Patient and family support; and</li> <li>• Referrals to community and social support services.</li> </ul> <p>The eligible population will be identified by the MCO and assigned to the participating providers within the eligible population’s geographical area. This is an opt-in model and does not require enrollees to change or adjust any of their existing provider relationships.</p>	<p>Inpatient psychiatric hospitals, psychiatric residential treatment facility (PRTF)</p>	<p>Medicaid and dual eligible beneficiaries, all ages, with the following characteristics: Members with SMI, SED and/or SUD diagnoses who have complex medical comorbidities and high utilization of ER/ED, Medical IP, or Behavioral IP/Residential care</p>	<p>G9002</p>	<p>7/1/2023</p>	<p>7/1/2023</p>
<p>Visions of Hope Community Services</p>	<p>Inpatient psychiatric hospitalization,</p>	<p>Region 7 members 18 years or older who have a severe and persistent mental illness (SPMI) with or without a co-occurring</p>	<p>H2022</p>	<p>7/1/2024</p>	<p>7/1/2024</p>

<u>Name and Description</u>	<u>Covered Medicaid State Plan Service or Setting for which each ILOS is a substitute</u>	<u>Clinically oriented definition(s) for the target population(s) for each ILOS</u>	<u>Specific coding for each ILOS to be used on claims and encounter data</u>	<u>Effective Date under Current Contract</u>	<u>Original Effective Date</u>
<p>The Visions of Hope Community Services program is a comprehensive and intensive service bundling for high-risk, low-functioning individuals with severe and persistent mental illness. This model addresses whole person care that combines behavioral health while addressing social determinants of health and providing physical health coordination and support. The VOH-CS program serves individuals who would have difficulty navigating services across multiple, disconnected providers and thus are at greater risk of hospitalization, homelessness, substance use, victimization and incarceration. This model offers daily socialization opportunities for this population who might not interact socially with their peers in other settings.</p>	<p>Assertive Community Treatment Program, and Emergency Room Visits</p>	<p>disorder that is seriously impairing their functioning within the community as evidenced by a LOCUS of 3 or higher</p>			