

## Contract Amendment #12 Attachment C12

### Changes to Attachment C: Quality Performance Measures (Effective Measurement Year ~~2021~~ 2022)

**Justification (for all items):** These revisions align with NCQA Measurement Year 2022 technical specification updates

Item	Change From:	Change To:
1	<p>4. Ambulatory Care: Emergency Department Visits</p> <p>This measure summarizes utilization of ambulatory care ED Visits per 1,000 member months. <i>Note: A lower rate indicates better performance.</i></p>	<p>4. Ambulatory Care: <del>Emergency Department Visits</del></p> <p>This measure summarizes utilization of ambulatory care <del>ED Visits per 1,000 member months</del>, in the following categories:</p> <ul style="list-style-type: none"> <li>• <u>Outpatient Visits Including Telehealth.</u></li> <li>• <u>ED Visits</u></li> </ul> <p><i>Note: A lower rate indicates better performance <u>for ED visits.</u></i></p>
2	<p>7. Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence</p> <p>The percentage of emergency department (ED) visits for members 13 years of age and older with a principal diagnosis of alcohol or other drug (AOD) abuse or dependence, who had a follow up visit for AOD. Two rates are reported:</p> <ul style="list-style-type: none"> <li>• \$\$: The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> <li>• The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).</li> </ul>	<p>7. Follow-Up After Emergency Department Visit for <del>Alcohol and Other Drug Abuse or Dependence</del> <u>Substance Use</u></p> <p>The percentage of emergency department (ED) visits for members 13 years of age and older with a principal diagnosis of <del>alcohol or other drug (AOD) abuse or dependence</del>, <u>substance use disorder (SUD), or any diagnosis of drug overdose, for which there was</u> <del>who had</del> a follow-up <del>visit for AOD</del>. Two rates are reported:</p> <ul style="list-style-type: none"> <li>• \$\$: The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> <li>• The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).</li> </ul>
3	<p>9. Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Health Plan Survey 5.0H – Child Version (Medicaid)</p> <p>This measure provides information on parents’ experience with their child’s Medicaid organization.</p> <p>10. Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Health Plan Survey 5.0H, Adult Version (Medicaid)</p> <p>This measure provides information on the experiences of Medicaid members with the organization and gives a general indication of how well the organization meets members’ expectations.</p>	<p>9. Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Health Plan Survey 5.<del>0</del><u>1</u>H – Child Version (Medicaid)</p> <p>This measure provides information on parents’ experience with their child’s Medicaid organization.</p> <p>10. Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Health Plan Survey 5.<del>0</del><u>1</u>H, Adult Version (Medicaid)</p> <p>This measure provides information on the experiences of Medicaid members with the organization and gives a general indication of how well the organization meets members’ expectations.</p>

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4	(new provision; subsequent revisions renumbered)	<table border="1"> <tr> <td data-bbox="1408 367 1784 727"><u>§§ 43. Hemoglobin A1c Control for Patients With Diabetes</u></td> <td data-bbox="1784 367 2472 727"> <p>The percentage of members 18–75 years of age with diabetes (types 1 and 2) whose hemoglobin A1c (HbA1c) was at the following levels during the measurement year:</p> <ul style="list-style-type: none"> <li>• HbA1c control (&lt;8.0%).</li> <li>• <u>§§ HbA1c poor control (&gt;9.0%)</u></li> </ul> <p><i>Note: A lower rate indicates better performance for HbA1c poor control (i.e., low rates of poor control indicate better care).</i></p> </td> <td data-bbox="2472 367 2634 727">NCQA</td> </tr> <tr> <td data-bbox="1408 727 1784 873"><u>44. Blood Pressure Control for Patients With Diabetes</u></td> <td data-bbox="1784 727 2472 873"> <p>The percentage of members 18–75 years of age with diabetes (types 1 and 2) whose blood pressure (BP) was adequately controlled (&lt;140/90 mm Hg) during the measurement year</p> </td> <td data-bbox="2472 727 2634 873">NCQA</td> </tr> <tr> <td data-bbox="1408 873 1784 948"><u>45. Eye Exam for Patients With Diabetes</u></td> <td data-bbox="1784 873 2472 948"> <p>The percentage of members 18–75 years of age with diabetes (types 1 and 2) who had a retinal eye exam</p> </td> <td data-bbox="2472 873 2634 948">NCQA</td> </tr> </table>	<u>§§ 43. Hemoglobin A1c Control for Patients With Diabetes</u>	<p>The percentage of members 18–75 years of age with diabetes (types 1 and 2) whose hemoglobin A1c (HbA1c) was at the following levels during the measurement year:</p> <ul style="list-style-type: none"> <li>• HbA1c control (&lt;8.0%).</li> <li>• <u>§§ HbA1c poor control (&gt;9.0%)</u></li> </ul> <p><i>Note: A lower rate indicates better performance for HbA1c poor control (i.e., low rates of poor control indicate better care).</i></p>	NCQA	<u>44. Blood Pressure Control for Patients With Diabetes</u>	<p>The percentage of members 18–75 years of age with diabetes (types 1 and 2) whose blood pressure (BP) was adequately controlled (&lt;140/90 mm Hg) during the measurement year</p>	NCQA	<u>45. Eye Exam for Patients With Diabetes</u>	<p>The percentage of members 18–75 years of age with diabetes (types 1 and 2) who had a retinal eye exam</p>	NCQA
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	<p>Other Drug Abuse or Dependence Treatment</p> <ul style="list-style-type: none"> <li>Initiation of AOD Treatment. The percentage of members who initiate treatment through an inpatient AOD admission, outpatient visit, intensive outpatient encounter or partial hospitalization, telehealth or medication treatment within 14 days of the diagnosis.</li> <li>Engagement of AOD Treatment. The percentage of members who initiated treatment and who had two or more additional AOD services or medication treatment within 34 days of the initiation visit.</li> </ul>	<p><del>Dependence Substance Use Disorder</del> Treatment</p> <ul style="list-style-type: none"> <li>Initiation of AOD Treatment. The percentage of members who initiate treatment through an inpatient AOD admission, outpatient visit, intensive outpatient encounter or partial hospitalization, telehealth or medication treatment within 14 days of the diagnosis.</li> <li>Engagement of AOD Treatment. The percentage of members who initiated treatment and who had two or more additional AOD services or medication treatment within 34 days of the initiation visit.</li> </ul>
7	<p>53. Measures for stratified data:</p> <p>a. Pregnancy: Percentage of Low Birthweight Births, Contraceptive Care – Postpartum Women Ages 21–44</p> <p>b. Child: Well Child Visits in the First 30 Months of Life, Childhood Immunizations (Combo 3), Immunizations for Adolescents (Combo 2)</p> <p>c. Adult: Colorectal Cancer Screening, HIV Viral Load Suppression, Cervical Cancer Screening</p> <p>d. Behavioral Health: Follow-Up After Emergency Department Visit for Mental Illness (within 30 days), Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (within 30 days), Follow-Up After Hospitalization for Mental Illness</p> <p>*Refer to individual measures</p>	<p><del>53-55.</del> Measures for stratified data:</p> <p>a. Pregnancy: Percentage of Low Birthweight Births, Contraceptive Care – Postpartum Women Ages 21–44</p> <p>b. Child: Well Child Visits in the First 30 Months of Life, Childhood Immunizations (Combo 3), Immunizations for Adolescents (Combo 2)</p> <p>c. Adult: Colorectal Cancer Screening, HIV Viral Load Suppression, Cervical Cancer Screening</p> <p>d. Behavioral Health: Follow-Up After Emergency Department Visit for Mental Illness (within 30 days), Follow-Up After Emergency Department Visit for <del>Alcohol and Other Drug Abuse or Dependence</del> <u>Substance Use</u> (within 30 days), Follow-Up After Hospitalization for Mental Illness (<u>within 30 days</u>)</p> <p>*Refer to individual measures</p>