

Dental Benefit Plan Manager Policies Public Comments

Date Submitted	Item Number and Policy	My question/comment
<p>12/28/2021 16:46</p>	<p>2021-DentQuest-2 DentaQuest Office Reference Manual</p>	<ul style="list-style-type: none"> • D0140: limited oral evaluation- problem focused- Dentaquest-1/6 months per provider or location. No documentation required as per Exhibit A Benefits table. Routinely denied citing “Please refer to your ORM for the appropriate ADA code, no information was received showing evidence of pain, swelling, bleeding or external trauma.” MCNA- No limit LDH- N/A We are recommending a no benefit limitation on problem focused evaluations. Many times parents call for evaluation of crowding, eruption pain, generalized pain and/or possible abscess in between the patients 6 month periodic evaluations. Are we to tell the parents we cannot see the patients? • D0150: Comprehensive exam-new or established patient Dentaquest- 1/3 years per provider or location. Routinely denied if patient was seen by a specialist, OS, within 6 months of periodic exam, D0120. If D0150 is paid, payment is denied for the following periodic, D0120. Denial reason “Per Dental director review, documentation submitted fails to support necessity of dental examination beyond program limits. To qualify, evidence must be presented indicating restoration failure, recurrent decay or changes to oral health.” MCNA- 1/3 years. Allowed for comprehensive exam by specialist. “is to be used by a general dentist and/or specialist when evaluating comprehensively for the first time” LDH- 1/3 years “when performed by the same or another Medicaid rendering general dentist located in the same

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		<p>office...however, a recognized dental specialist within the same office (group) may perform a D0150 prior to the expiration of the three- year period.</p> <p>We are recommending adding the following verbiage “however, a recognized dental specialist within the same office (group) may perform a D0150 prior to the expiration of the three- year period.”</p> <ul style="list-style-type: none">• D2931: Prefabricated Stainless Steel Crown- Permanent <p>Dentaquest: Routinely denied citing “There is no evidence of decay or missing crown to support the need for replacement” Many times the restoration is following RCT. Xrays are always submitted including narratives.</p> <p>We are recommending amending the following statements from page 82, Section 15.04 Criteria for Stainless Steel Preformed Crowns:</p> <ul style="list-style-type: none">• In general, criteria for stainless steel crowns will be met only for teeth needing multi surface restorations or where amalgams, composites and other restorative materials have a poor prognosis. (Who decides the poor prognosis? Dentist rendering treatment or Dental Director review)• Permanent molar teeth should have destruction to the tooth by caries or trauma or replace a missing cusp. <p>Remove “...and should involve four or more surfaces and/or two or more cusps.”</p>
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