








All plans provide the same health services you get in Medicaid or LaCHIP, such as well child visits, maternity care while pregnant and through delivery, medical transportation, prescription drugs, mental health services and substance use treatment. The plans also offer many extra services not traditionally covered by Medicaid or LaCHIP. The chart below provides a plan-by-plan comparison of a number of these value-added services. For a more detailed list of health plan services, visit [www.myplan.healthy.la.gov](http://www.myplan.healthy.la.gov).

	 AETNA BETTER HEALTH® OF LOUISIANA	 Louisiana	 Healthy Blue	 Louisiana healthcare connections	 Community Plan
Website	<a href="http://www.aetnabetterhealth.com/louisiana">www.aetnabetterhealth.com/louisiana</a>	<a href="http://www.amerihealthcaritasla.com">www.amerihealthcaritasla.com</a>	<a href="http://www.myhealthybluela.com">www.myhealthybluela.com</a>	<a href="http://www.LouisianaHealthConnect.com">www.LouisianaHealthConnect.com</a>	<a href="http://www.UHCCommunityPlan.com">www.UHCCommunityPlan.com</a>
Member Services	1-855-242-0802   TTY 711 Available 24 hours a day, 7 days a week	1-888-756-0004   TTY 1-866-428-7588 Available 24 hours a day, 7 days a week	1-844-521-6941   TTY 711 Available Monday-Friday 7 a.m.- 7 p.m.	1-866-595-8133   TTY 711 Available Monday-Friday 7a.m.-7 p.m.	1-866-675-1607   TTY 711 Available Monday-Friday 7a.m.-7 p.m.
	Each plan's Member Services can help you: find a doctor, learn about benefits, access services, file a complaint about a provider or appeal a denied service. All plans have a 24 hour Nurse Hotline to help you figure out if you need to go to the emergency room or learn about health issues. All health plans allow <b>unlimited</b> visits to in-network doctors, as needed.				
Care Management Programs	All of the health plans have special programs to help members with chronic illness such as asthma, congestive heart failure, diabetes, hepatitis C, HIV, obesity and sickle cell anemia. If they do not have a program in place that fits your needs, they will work with you to create one. They also have programs for pregnant women with a high risk of problems during pregnancy and delivery.				
Adult Dental (21+)	Dental exams and cleanings twice a year, fillings, extractions, x-rays once a year <b>\$500</b> total benefit per year*	Dental exams, cleanings, fillings, extractions and x-rays with in-network providers, up to <b>\$500</b> per year.*	Dental exams and cleanings (twice a year) Fillings and extractions X-rays (once a year)	Dental exams and cleanings twice a year, fillings, extractions, periodontal therapy, and x-rays <b>\$750</b> total benefit per year*	Dental exams, cleanings, fillings, extractions and x-rays with in-network providers, up to <b>\$500</b> per year.*
Adult Vision (21+)	Eye exam ( <b>No co-pay</b> ) <b>\$100</b> yearly toward corrective eyewear for ages 21 and up	Eye exam ( <b>No co-pay</b> ) <b>\$100</b> toward glasses or contacts (once a year)	Eye exam ( <b>No co-pay</b> ) (once a year) Glasses <b>covered in full*</b> (once every two years)	Eye exam ( <b>No co-pay</b> ) Glasses <b>covered in full*</b> (once a year)	Eye exam every two years ( <b>No co-pay</b> ) <b>\$100</b> toward glasses or <b>\$105</b> toward contacts (once every two years)
Rides to Appointments	All health plans will set up a ride for members who don't have a way to get to medical appointments. Stop at the pharmacy after your appointment to get medications.				
Rewards for Healthy Living	All of the health plans offer rewards for healthy behaviors. Unless otherwise noted, rewards are available once a year per member in the form of a reward debit card or gift card.				






**Questions?** Call 1-855-229-6848. This information is as correct and complete as possible. Extra services may change. Contact the plans directly to learn more about their services.

**\*Please contact the health plan for eligibility requirements and details for this benefit.**

	 AETNA BETTER HEALTH® OF LOUISIANA	 Louisiana			 Community Plan
Well Visits  Wellness Screenings  Diabetic Screening  Other Rewards	<ul style="list-style-type: none"> <li>• <b>\$30</b> for completing <b>all 6</b> well visits from birth-15 months</li> <li>• <b>\$15</b> for completing <b>yearly</b> wellness exam for ages 2-20</li> <li>• <b>\$15</b> for completing <b>yearly</b> wellness exam for ages 21 and up</li> <li>• <b>\$15</b> for completing breast cancer screening for ages 50-74</li> <li>• <b>\$50</b> for all: dilated eye exam and blood test for LDL, A1C and kidney disease for members diagnosed with diabetes</li> <li>• <b>\$10</b> for one medication refill every 6 months for high blood pressure, ADHD or antipsychotic</li> <li>• <b>\$5</b> for getting <b>yearly</b> flu shot</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$20</b> for <b>6</b> well visits from birth to 15 months</li> <li>• <b>\$15</b> for <b>yearly</b> well visits for ages 2-20</li> <li>• <b>\$20</b> in rewards for a primary care provider visit within 90 days of enrollment, and <b>yearly</b> after the first year for ages 21 and up</li> <li>• <b>\$10</b> in rewards for colorectal cancer screening for members ages 50 - 75</li> <li>• <b>\$10</b> for cervical cancer screening for women ages 21 - 64</li> <li>• <b>\$10</b> in rewards for completing all 3: dilated eye exam, kidney screening, and A1C (blood sugar) test for members diagnosed with diabetes</li> <li>• <b>\$10</b> for completed health assessment</li> <li>• <b>\$10</b> for follow-up assessment after behavioral health hospitalization, limit 3 per year*</li> <li>• <b>\$5</b> for a flu shot</li> </ul>	<ul style="list-style-type: none"> <li>• Up to <b>\$120</b> for completing well-baby visits for your child's first year of life</li> <li>• <b>\$25</b> for <b>yearly</b> well visits (ages 15 months-9 years)</li> <li>• <b>\$25</b> for <b>yearly</b> well visits (ages 10 to 20 years)</li> <li>• <b>Booster Seat</b> for <b>all</b> well visits from birth to 6 years*</li> <li>• <b>\$15</b> for <b>yearly</b> well visits members 21+</li> <li>• <b>\$10</b> for STI screening, members 16+</li> <li>• <b>\$25</b> for diabetic HbA1C screening</li> <li>• <b>\$25</b> for diabetic nephropathy screening</li> <li>• <b>\$25</b> for diabetic eye exam</li> <li>• <b>\$5</b> for completing a 'What do you know about diabetes?' quiz</li> <li>• <b>\$25</b> for a flu shot</li> <li>• <b>\$10</b> per quarter for high blood pressure medication pharmacy fills</li> <li>• <b>\$25</b> for follow-up with provider after behavioral health hospitalization</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$30</b> for <b>all</b> well visits from 2 to 15 months</li> <li>• <b>\$10</b> for <b>yearly</b> well visits ages 2 and up</li> <li>• <b>\$10</b> for STI screening (chlamydia, gonorrhea and HIV test)</li> <li>• <b>\$20</b> for all: dilated eye exam, and blood tests for LDL, A1C and kidney disease screenings for members diagnosed with diabetes</li> <li>• <b>\$5</b> for a flu shot</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$20</b> for <b>yearly</b> well visits (ages 1-17)</li> <li>• <b>Bath set</b> or <b>soft puzzle</b> for well visit at 15 months* (Baby Blocks)</li> <li>• <b>\$20</b> for PCP visit within 90 days of enrollment</li> <li>• <b>Childproofing kit</b> or <b>children's book for lead screening</b>, birth-15 months* (Baby Blocks)</li> <li>• <b>\$10</b> for completed health assessment within 90 days of enrollment</li> <li>• <b>Digital thermometer</b> or <b>rubber duck bath thermometer</b> at birth of child (Baby Blocks)*</li> </ul>
Adult Pain Management	Enrollees 21 years of age and older can receive up to \$150 in acupuncture services and up to 3 chiropractic visits per year	Eligible members can work with a case manager in our Living Beyond Pain program to access covered pain management services.*	Members who have gone to the emergency room 4+ times for pain can work with a case manager to go into a case management program.	Certified pain management coaches help address chronic pain for members in care management.	Members over 21 will be provided 6 visits per year to an in-network chiropractor.






**Questions?** Call 1-855-229-6848. This information is as correct and complete as possible. Extra services may change. Contact the plans directly to learn more about their services.

**\*Please contact the health plan for eligibility requirements and details for this benefit.**

	 AETNA BETTER HEALTH® OF LOUISIANA	 AmeriHealth Caritas Louisiana	 Healthy Blue	 Louisiana healthcare connections..	 UnitedHealthcare® Community Plan
Pregnancy Reward Program	<b>Promise Program</b>	<b>Bright Start®</b>	<b>New Baby, New Life<sup>SM</sup></b>	<b>Start Smart for Your Baby</b>	<b>Baby Blocks™</b>
Prenatal Exams	<ul style="list-style-type: none"> <li>• <b>\$10</b> for each visit after first visit during pregnancy, up to 10 visits</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$25</b> in rewards for a prenatal visit in first 12 weeks of pregnancy</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$25</b> for prenatal visit in the first trimester of pregnancy</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Up to \$110</b> for prenatal visits (<b>\$10 each</b>)</li> </ul>	<ul style="list-style-type: none"> <li>• Nursing cover or teething rattle at prenatal visit at 24 weeks* (Baby Blocks)</li> </ul>
Postpartum Exam	<ul style="list-style-type: none"> <li>• <b>\$50</b> for completing postpartum visit with provider up to 6 weeks after delivery</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$20</b> in rewards for a postpartum visit within 7-84 days of giving birth</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Portable crib</b> or an <b>infant car seat</b> for 7 prenatal visits</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$50</b> for postpartum visit</li> </ul>	<ul style="list-style-type: none"> <li>• First Aid Kit or tabletop toy for a prenatal visit at 32 weeks* (Baby Blocks)</li> </ul>
Other Pregnancy Rewards	<ul style="list-style-type: none"> <li>• Welcome kit with diaper bag, pack of diapers, and other baby related items plus materials on baby care and healthy pregnancy resources for safety, health, and well-being of babies and mothers</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$25</b> for completing a Notice of Pregnancy form in your first trimester</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$25</b> for members with a high risk pregnancy to complete <b>17P injection</b> based on their OBGYN'S recommendations</li> <li>• <b>\$50</b> for a postpartum visit</li> <li>• Family planning kit to help you have a healthy pregnancy when you're ready. Kit includes condoms, pregnancy test, prenatal vitamins and more.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$30</b> for completing a Notice of Pregnancy form</li> <li>• Free <b>pack-and play crib</b> with safe sleep kit</li> <li>• <b>NICU Care Kit</b> for members in need*</li> </ul>	<ul style="list-style-type: none"> <li>• <b>\$20</b> or Fisher Price sorting blocks for postpartum visit* (Baby Blocks)</li> <li>• <b>\$20</b> or diaper bag when a member enrolls in Baby Blocks*</li> <li>• Healthy Pregnancy Care Book provided to pregnant women and new mothers regarding baby care and healthy pregnancies resource that promotes the safety, health and well-being for babies and mothers.</li> </ul>
Extra Pregnancy Benefits	Case of baby diapers for newborn supplied at follow up after live birth		In-home postpartum visit	Start Smart for Your Baby Kit with helpful info and items for new moms. Free access to Start Smart mobile app	
Community Programs	All health plans offer sponsorships and/or mini-grants for community organizations and members in need.*				
	\$50 credit to pay for after school programming at participating school, including but not limited to Boys and Girls Club, 4-H, Boy Scouts and Girl Scouts, or Big Buddy, ages 5-16	Gym memberships and community support group meetings at community wellness centers for qualified members*	Boys & Girls Club membership for eligible members.*		
Pharmacy Copays	There are no copays for children, pregnant women, family planning supplies, members in the hospital, members of a home and community based waiver, women who have Medicaid due to breast or cervical cancer, members getting hospice services, Native American or Alaska Native members. For others, if the medicine is: \$10 or less = \$0.50 copay \$10.01 - \$25 = \$1 copay \$25.01 - \$50 = \$2 copay Over \$50 = \$3 copay				

**Questions?** Call 1-855-229-6848. This information is as correct and complete as possible. Extra services may change. Contact the plans directly to learn more about their services.

**\*Please contact the health plan for eligibility requirements and details for this benefit.**

	 AETNA BETTER HEALTH® OF LOUISIANA	 AmeriHealth Caritas Louisiana	 Healthy Blue	 Louisiana healthcare connections..	 UnitedHealthcare® Community Plan
Over the Counter (OTC) Medications	Available with a prescription and co-pay <b>\$25</b> monthly benefit per household for OTC vitamins and health products*	Select products available with a prescription and co-pay	Available with a prescription and co-pay	Available with a prescription and co-pay	Available with a prescription and co-pay
Adult Weight Management		Make Every Calorie Count: Program members receive two visits with a registered dietitian each year, and either a gym membership or at-home fitness kit.*	Weight Watchers® meetings for eligible members age 18 and older		
Pediatric Weight Management Program	Ted E. Bear, MD Club participants get nutritional sessions and weight checks.	Make Every Calorie Count: program members receive two visits with a registered dietitian each year, and either a gym membership or at-home fitness kit.*	Healthy Families — a program to help families get fit and healthy	Raising Well program guides you in helping your child be healthy by eating right and being active.	Jump Start Your Health - offers guidance and a step-by-step plan to help you start to get healthy. The program provides what is needed in the first 30 days, exercise programs, and healthy eating.
Asthma Benefits	Home environmental assessments and low-cost interventions to address asthma trigger-promoting conditions and asthma self-management.*	Home assessment for eligible members			
Other Benefits*	Semi-automatic blood pressure monitor now available in OTCHS product offering.* Job Skills Training: Courses for understanding workplace expectations and skills in problem solving, communication, and professionalism to help member career development; HiSET (High School Equivalency Test) certification also available* Home Delivered Meals: Two meals a day for up to 14 days after discharge for post acute care*	Mission GED: Two programs to aid your educational goals. Reading/learning assistance service and a voucher to pay for the cost of taking the GED exam.* Care Meals: Home delivered meals post discharge for eligible members.* Pathways to Work life skills program*	Respite Services for Caregivers – Up to 8 hours each month for caregivers of children up to age 20	Members age 21+ receive one hearing exam and one set of hearing aids every two years.	Doctor Chat app - If your doctor is unavailable and you have a non-emergency problem, skip the ER and urgent care and chat with a doctor in minutes. With the UHC Doctor Chat app, you can connect to a doctor wherever you are at any time. And there's no cost to you. To get the UHC Doctor Chat app, download it to your mobile device and register your account. Doctors are available to chat through the app 24/7.

**Questions?** Call 1-855-229-6848. This information is as correct and complete as possible. Extra services may change. Contact the plans directly to learn more about their services.

**\*Please contact the health plan for eligibility requirements and details for this benefit.**