



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

MEMORANDUM

TO: Direct Service Providers

FROM: Darlene A. Budgewater, Medicaid Deputy Director

DATE: April 13, 2018

SUBJECT: EVV Implementation Deadline May 1, 2018

Darlene A. Budgewater

On March 1, 2018 a memo was issued reminding all providers that the mandatory phase-in implementation of the Electronic Visit Verification (EVV) system was finalized as of February 19, 2018. All in-home personal care services and center-based services providers were given additional time (until **March 15, 2018**) to come into compliance with proper use of the electronic check in/out.

LDH is monitoring usage of the EVV system and has found that some providers are continuing to manually enter the majority of their in-home and center-based services into LaSRS®. This does not comply with Medicaid's policies and procedures for EVV. Effective **May 1, 2018**, failure to implement and use the electronic clock in/out of in-home and center-based services will result in corrective action, which may include withholding payment as necessary to ensure compliance.

If additional training is required on use of LaSRS®, providers should contact SRI at 225-767-0501 to schedule training.

cc: Tara Leblanc
Mark A. Thomas