



**State of Louisiana**  
Louisiana Department of Health  
Bureau of Health Services Financing  
Office for Citizens with Developmental Disabilities  
Office of Aging and Adult Services

**MEMORANDUM**

**OAAS-P-17-010**  
**OCDD-P-17-010**

**TO: OAAS and OCDD Direct Service Providers**

**FROM: Darlene A. Budgewater, Medicaid Deputy Director**  
**Tara A. LeBlanc, OAAS Assistant Secretary**  
**Mark A. Thomas, OCDD Assistant Secretary**

Handwritten signatures in blue ink for Darlene A. Budgewater, Tara A. LeBlanc, and Mark A. Thomas.

**DATE: September 28, 2017**

**SUBJECT: EVV Implementation for In-Home Services**

In order to comply with Louisiana Legislative Auditor recommendations and be in compliance with a new federal mandate found in the Cures Act, LDH is implementing a state-sponsored Electronic Visit Verification (EVV) system for in-home services. Implementation of the EVV system will require the use of electronic clock in/clock out. Once implemented, providers must either use the state sponsored EVV system, Statistical Resources Inc. (SRI)'s Louisiana Service Reporting Systems (LaSRS®), or have an EVV system that can successfully integrate with the state sponsored EVV system.

Electronic Visit Verification (EVV) is a web-based system that electronically records and documents the precise date, start and end times that services are provided to participants. The EVV system will ensure that participants are receiving services authorized in their Plans of Care (POCs), reduce inappropriate billing/payment, safeguard against fraud and improve program oversight.

The EVV system is being implemented for in-home services statewide by region. Phasing in allows for employees to be trained and equipped with web-enabled devices for proper implementation of the EVV system. The EVV "Go-Live" date for each region is indicated in the table below:

Region	EVV Go-Live Date
3	11/13/17
5	11/20/17
6	12/04/17
9	12/11/17
8	12/18/17
1 and 10	01/08/18
2	01/22/18
4	02/12/18
7	02/19/18

Once the EVV “Go-Live” date is reached for your region, you **MUST** use an EVV system for all in-home services. Only services in the EVV system will be authorized for payment once the EVV “Go-Live” date has passed. You may begin using the EVV system early if you are ready prior to your region’s EVV “Go-Live” date.

If you are using an EVV system other than LaSRS®, your private EVV system must meet all of the requirements to successfully bridge to LaSRS®, and be in place and operational by your region’s EVV “Go-Live” date. If your private EVV system is not operational and ready for full implementation by the EVV “Go-Live” date for your region, you will not be able to bill or receive payment for services rendered as of this date. The Data Integration Process document and the EVV Bridge Data Elements document are both located on the EVV website at: <http://dhh.louisiana.gov/index.cfm/page/2751>.

If you have not completed EVV training, you must contact SRI, Inc. as soon as possible at (225) 767-0501 to arrange a date and time for this training.

Please submit any questions you may have to [EVVHelp@la.gov](mailto:EVVHelp@la.gov).

- c: OAAS State Office
- OCDD State Office
- OAAS Regional Offices
- OCDD Local Governing Entities
- OAAS/OCDD Support Coordination Agencies