



# State of Louisiana

Louisiana Department of Health  
Bureau of Health Services Financing

**DATE:** October 10, 2022

**TO:** OAAS Waiver and Long Term - Personal Care Service Providers  
OCDD Waiver Providers

**FROM:** Brian Bennett *Brian Bennett*  
Medicaid Program Support and Waivers Section Chief

**SUBJECT:** Lookback Period for Electronic Visit Verification Compliance

The Louisiana Department of Health (LDH) currently assesses Electronic Visit Verification (EVV) compliance on a calendar quarter. On January 1, 2023, LDH will implement a 90 day rolling lookback period to determine if a provider is in compliance with the 80% threshold requirement for records collected via EVV. This change will allow LDH to better assess EVV compliance.

Once a provider drops below the EVV threshold, all manual and edited records entered below the threshold will be blocked for payment, and will remain blocked until the provider's compliance average is 80% or greater for the 90 day lookback period. Providers should refer to the EVV Policy and Procedures document located at [https://ldh.la.gov/assets/medicaid/EVV/OCDD-P-21-043AttachmentA\\_EVV-Policy11.19.21.pdf](https://ldh.la.gov/assets/medicaid/EVV/OCDD-P-21-043AttachmentA_EVV-Policy11.19.21.pdf) for additional information, including services reviewed for threshold compliance.

**EVV requirements have been in place since 2019. Per LAC 50. XXI Chapter 9. Provider Requirements Subchapter A §903. Electronic Visit Verification, providers are required to ensure their Direct Service Workers (DSWs) use EVV.**

Below is an **example** of how the rolling 90 day lookback period will work.

Date of Lookback	Period reviewed for threshold compliance
1/1/2023	10/3/2022 – 12/31/2022
1/2/2023	10/4/2022 – 1/1/2023
1/3/2023	10/5/2022 – 1/2/2023

If you need technical assistance to come in compliance or have questions regarding this memo, you may email [EVVHelp@la.gov](mailto:EVVHelp@la.gov) for support.