



## State of Louisiana

Louisiana Department of Health  
Bureau of Health Services Financing  
Office for Citizens with Developmental Disabilities  
Office of Aging and Adult Services

### MEMORANDUM

OCDD-P-17-002  
OAAS-P-17-004

**TO:** OCDD/OAAS Direct Service Providers

**FROM:** Jeanne Levelle, Section Chief, Medicaid  
Mark A. Thomas, Assistant Secretary, OCDD  
Tara A. LeBlanc, Assistant Secretary, OAAS

**DATE:** February 13, 2017

**SUBJECT:** EVV System Implementation Guidance

Handwritten signatures in blue ink of Jeanne Levelle, Mark A. Thomas, and Tara A. LeBlanc.

Electronic Visit Verification (EVV) is a telephone and computer-based system that electronically records and documents the precise date, start and end times that services are provided to recipients. The EVV system will ensure recipients are receiving services authorized in their Plans of Care (POCs), reduce inappropriate billing/payment, safeguard against fraud, replace paper timesheets, and improve program oversight.

In order to comply with Louisiana Legislative Auditor recommendations and be in compliance with a new federal mandate found in the Cures Act, LDH is planning to implement a state sponsored EVV system during the 2017 calendar year for in home services. Once implemented, direct service providers must either use the state sponsored EVV system, Statistical Resources Inc. (SRI)'s Louisiana Service Reporting Systems (LaSRS®), or have an EVV system that integrates with it.

If your company has purchased an EVV system for use, it **MUST** successfully pass a LaSRS® data integration process prior to the mandatory implementation date. If it does not pass the data integration process, you will be required to utilize the LaSRS® EVV system until your system's integration file is successful and ready for full implementation. The Data Integration Process document, and EVV Bridge Data Elements document, both attached to this memo, provide detailed instructions regarding the data integration process steps.

If you are interested in using your own EVV system, or have questions regarding this memo, contact LDH at [EVVHelp@la.gov](mailto:EVVHelp@la.gov).

If you have questions regarding your own EVV system's requirements, please call SRI at (225) 767-0501.

LDH will keep you informed of approaching dates for EVV training and EVV system implementation.

Attachments: Data Integration Process document  
EVV Bridge Data Elements document

c: OAAS State Office  
OCDD Central Office  
OAAS Regional Offices  
OCDD Local Governing Entities  
OAAS/OCDD Support Coordination Agencies